

THE 2007 SMOOTH OPERATOR PROGRAM
ANNUAL REPORT



I'm an Aggressive Driver.

STOP

or get tickets, fines and points.

**SMOOTH
OPERATOR**

We're Tough on Aggressive Drivers!
smoothoperatorprogram.com

BUCKLE UP EVERY TRIP, EVERY TIME

A Year of Results.

**SMOOTH
OPERATOR**
We're Tough on Aggressive Drivers!

A Cooperative Interstate Effort to Combat Aggressive Driving in the Mid-Atlantic Region.



ABOUT THE SMOOTH OPERATOR PROGRAM

Smooth Operator is a unique public safety initiative. It is a partnership of law enforcement, public safety officials and other experts in the District of Columbia, Maryland, Pennsylvania and Virginia.

Smooth Operator is a model for a coordinated, intra- and interstate program designed to combat the aggressive driving problem and find short- and long-term solutions for it. The public education component of the program coupled with enforcement efforts has been in place for 8 years.

This report provides an at-a-glance look at the issues of aggressive driving in the Mid-Atlantic region and the Smooth Operator Program as a solution. This report also describes efforts in law enforcement, public education, awareness, evaluation and engineering for the latest year of the program, 2007.

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THE
SMOOTH OPERATOR
AT A GLANCE

"We've all heard the saying "there is strength in numbers" – well, I firmly believe that this motto applies to aggressive driving. When law enforcement bands together in a concentrated, coordinated battle against aggressive driving – we make a big and life-saving difference. And when we combine tough enforcement with a strong public education program – as we do under Smooth Operator – our impact is even greater."

*Assistant Chief Patrick Burke,
Metropolitan Police Department, Washington, DC*

A regional public safety campaign to reduce aggressive driving in Mid-Atlantic States.

- Combining efforts of public relations and the media, public education and awareness experts, and law enforcement agencies and engineering activities.
- Begun in 1997 with 18 law enforcement agencies; now involving more than 300 agencies in the District of Columbia, Maryland, Northern Virginia and Pennsylvania.
- Blending the 4-E's approach to tackle aggressive driving:
 1. Enforcement
 2. Education
 3. Evaluation
 4. Engineering
- More than 385,000 citations given to violators in 2007 – compared with 62,000 in 1997. More than two million have been issued since the program began!
- Directed by a coalition of elected officials and representatives from government agencies, private sector organizations, and law enforcement agencies.



THE 2007 SMOOTH OPERATOR CAMPAIGN

Alongside stepped-up law enforcement efforts, the 2007 public education and awareness campaign used “Aggressive Driving - Stop! Or get tickets, fines or points.” as a theme.

This theme served to personalize aggressive driving behavior, thereby enfranchising drivers to stop it.

Both law enforcement efforts and public awareness efforts were highly targeted. The education and awareness aspects of the campaign blended proven consumer marketing techniques in advertising, public relations, promotions, and media advocacy.

The plan was based on the campaign’s many years of success, and included crash data, research and knowledge of segmented audience perceptions, motivations and actions regarding aggressive driving.

CAMPAIGN GOALS:

- 1) To influence audience attitudes and actions toward aggressive driving behaviors to help improve the safety and well being of our community.
- 2) Increase public awareness of aggressive driving behaviors and the destructive consequences around automobiles, trucks and buses.
- 3) Support an intensive region-wide education and enforcement effort.
- 4) Improve all driver behavior, including truck and bus drivers, to reduce the incidence of aggressive driving.
- 5) Create a social climate that stigmatizes aggressive driving as a socially unacceptable behavior through public awareness, increased law enforcement, stiffer penalties and behavioral intervention.
- 6) The ultimate goal is to save lives by reducing deaths, injuries and economic losses from aggressive driving crashes on our highways.



Dr. Elizabeth Baker, Region 3 Administrator, National Highway Traffic Safety Administration speaks at the June 5, 2007 Smooth Operator press conference in Washington, DC.

TARGETING ADULT MALE DRIVERS 18 – 34

Over the past several years, the problem of aggressive driving has focused on adult male drivers 18 – 34. Through citation, crash, fatality, injury and property damage data from DC, Maryland and Virginia, this group has been identified as major violators of traffic laws regarding aggressive driving. These drivers were further identified as high-risk takers; single, younger than 29 and avid sports fans. The secondary target was all adult drivers. An additional target were drivers who behave aggressively around trucks and buses.

CAMPAIGN TIMING

Smooth Operator enforcement waves and awareness efforts focus on the summer months, when data shows that the behaviors are most prevalent. In fact, the summer months see a dramatic increase of aggressive driving, speeding injuries and fatalities.



The June 5, 2007 Smooth Operator press conference in Washington, DC.

The campaign ran in the first week of June 2007 and continued through the first two weeks of September 2007 with special emphasis during the law enforcement waves:

■ June 3 – 9

■ July 1 – 7

■ August 5 – 11

■ September 2 – 15

The campaign is further targeted during times when aggressive driving behaviors such as speeding occur most often, such as Thursday through Sunday from 10 am to 8 pm. Special emphasis was given to the time frames from 4 pm to 6 pm. Data shows that these time frames are when the greatest number of aggressive driving incidents occur.

ADDED VALUE

In any public service campaign, media outlets may give some free time and space to the public service message. For Smooth Operator 2007, free radio PSAs and bus backs in the metro area resulted in \$142,700 worth of added media value.



Dr. Thomas Scalea, Physician-In-Chief, R. Adams Cowley Shock Trauma Center speaks to reporters at the June 21, 2007 Smooth Operator press conference in Baltimore, MD.

REGIONAL KICK-OFF EVENTS

On June 5th, 2007, a regional kick-off Press Conference was held with law enforcement and government officials at the Thomas Jefferson Memorial in Washington, D.C. The estimated audience for this event was 2,126,951 viewers.

A June 21st, 2007 Press Conference was also held at the R. Adams Cowley Shock Trauma Center in Baltimore, Maryland. The estimated audience for coverage of this event was 1,496,670 viewers.

MEDIA COVERAGE

The 2007 Smooth Operator campaign generated extraordinary media coverage and public visibility.

From the June 5th kick-off press conference held in Washington, D.C. and the June 21st press event in Baltimore, Maryland, the campaign produced nearly 4.2 million media impressions. The estimated dollar value of this coverage was \$535,431.



Col. Douglas Holland, Hyattsville Police Chief and President of the Maryland Chiefs of Police Association speaks to reporters at the June 21, 2007 Smooth Operator press conference in Baltimore, MD.

Coverage results included:

- At least 81 TV broadcasts spread across all network affiliate stations in the Washington, D.C. and Baltimore markets.
- Seven TV broadcasts in the Pittsburgh, Pennsylvania market.
- Extensive radio coverage with interviews and stories on WTOP and WAMU (NPR), WMAL and WBAL.

- Print articles in the Virginia and Washington editions of The Examiner.

- Coverage in the Hispanic media by both Univision and Washington Hispanic.

Complete audience and dollar value estimates are unavailable for some media outlets (including television, radio, online outlets and wire services). Therefore, the total audience and dollar values are likely much greater.

LAW ENFORCEMENT CITATIONS & WARNINGS

Four waves of increased law enforcement targeted aggressive driving behaviors:

Wave 1 March, 2007

- In Pennsylvania: 21,545

Wave 1 June 3 - 9, 2007

- In Washington, DC: 5,944
- In Maryland: 16,696
- Maryland State Police: 12,469
- In Virginia: 19,358

Total: 54,467

Wave 2 July 1 - 5, 2007

- In Washington, DC: 8,679
- In Maryland: 16,443
- Maryland State Police: 16,727
- In Pennsylvania: 20,417
- In Virginia: 19,249

Total: 81,515

Wave 3 August 5 - 11, 2007

- In Washington, DC: 12,133
- In Maryland: 20,096
- Maryland State Police: 11,057
- In Pennsylvania: 19,644
- In Virginia: 20,949

Total: 83,879



Wave 4 September 2 - 15, 2007

- In Washington, DC: 14,703
- In Maryland: 38,210
- Maryland State Police: 30,254
- In Pennsylvania: 35,620
- In Virginia: 25,411

Total: 144,198

2007 Total: 385,604



The June 21, 2007 Smooth Operator press conference in Baltimore, MD.

RADIO SPOTS

Radio messages ran on six Washington, DC area stations and nine Baltimore area stations from June through September.

In all cases, the campaign endeavors to gain added value through public service announcements to go along with the paid media.

In the DC market (including Northern Virginia, Suburban Maryland, and the District of Columbia):

Total Spots 768
Total Impressions 7,725,000
Total Net Reach 372,203
Reach 65.90%

Frequency 20.4 (65.90% of the target audience heard the message 20.4 times)

In the Baltimore market:

Total Spots 1,365
Total Impressions 2,731,800
Total Net Reach 204,723
Reach 70.40%

Frequency 13.7 (70.40% of the target audience heard the message 13.7 times)

The June 21, 2007 Smooth Operator press conference in Baltimore, MD.

THE INTERNET

Because the target audience of young male drivers is dependent on the Internet as an important source of information, the campaign took advantage of Internet messaging in 2007. Messages of various kinds ran for four months:

MTV Networks

- shockwave.com
- comedycentral.com
- atomfilms.com

WHFS.com

- Pre-roll video ad before streaming
- Streaming
- Pre-roll audio before podcasts

WJFK.com

- Pre-roll video ad before streaming
- Streaming
- Video ad after podcasts

WJFKam.com

- Pre-roll video ad before streaming
- Streaming
- Pre-roll video ad before podcasts

WWDC.com

- Video gateway ads
- Banner ad linking to Smooth Operator homepage
- Banner ad on video player

The total for these efforts resulted in an estimated 2,087,297 impressions.

In mid-July, the Smooth Operator TV spot was placed on YouTube. As of November 12, 2007, the spot had been viewed 3,741 times.



Brochure.

OUTDOOR ADVERTISING

Billboards and bus backs were used to provide added frequency for the message against drivers on the road as well as providing consistent exposure throughout the campaign.

Large graphics were produced using the theme, "Aggressive Driving - Stop! Or get tickets, fines or points."

Bus back advertising ran on WMATA buses servicing the DC metro area including suburban Maryland. A total of 115 bus backs were purchased.

Clear Channel Outdoor

Billboards ran for 3 months
17,738,800 total impressions

CBS Outdoor

Bus backs ran for 1 month
13,187,856 total impressions
Added value of public service announcements \$2,000

This outdoor media resulted in a reach of 79.6% of the target audience saw the message 4.6 times.

In Baltimore a total of 100 bus backs were purchased. This resulted in a reach of 79.17% of the targeted audience saw this message 9.60 times.

Billboards were also obtained on Maryland's Eastern Shore, at Kent Island and Cambridge. The two billboards were seen an estimated total of 17,738,800 times.

COLLATERAL MATERIALS

The campaign produced new brochures as well as a Tip Card for drivers to manage aggressive driving situations. These materials were distributed at Department of Motor Vehicle offices, law enforcement agencies, and county fairs. They were also circulated to drivers through area employers and Maryland and Virginia community traffic safety program coordinators. Radio stations in the Washington and Baltimore metro areas distributed the materials at various station events, malls, athletic events and concerts.

SMOOTHOPERATORPROGRAM.COM

Smooth Operator maintains this website, and advertises it in all promotional efforts. The site is a primary information source for the campaign, and delivers a variety of information about the program, the issue, recent news, and more. Downloadable materials are available for law enforcement, traffic safety



Bus back.

professionals, state and local government administrators and policy makers, legislators, driver education professionals, the media and judiciary.

Since last year, the site has also had a section in which people can report an aggressive driver. The data collected is valuable for statistical purposes. This data will be used to further focus the campaign in the future.

In 2007, additions included a National Highway Traffic Safety Administration test of aggressive driving behavior, and a Members-Only section in which traffic safety professionals can share PowerPoint presentations and materials that they have produced on the issue.

Billboard in Kent Island, MD.



MEASURED RESULTS

Every Smooth Operator Campaign has measured results in pre- and post-campaign evaluations. Telephone surveys were conducted in 2007 by an independent research firm and found the following:

- 1) Overall awareness of the Smooth Operator Campaign increased significantly with the target audience (adult drivers aged 18-34) during the campaign.
- 2) Between May and September, respondents reported a 4% improvement in aggressive driving behavior.
- 3) There was a 9% improvement reported on "entering an intersection after the light turned yellow."

If you are:

- **SPEEDING** – going faster than the posted speed limit or too fast for weather conditions.
- **RUNNING RED LIGHTS** – and running stop signs.
- **TAILGATING** – following other vehicles too closely.
- **MAKING FREQUENT LANE CHANGES** – making unsafe lane changes or weaving in and out of traffic to get ahead.
- **FAILING TO YIELD THE RIGHT OF WAY** – not allowing other drivers to merge or cutting other drivers off.
- **PASSING IMPROPERLY** – passing on the right, passing on the shoulder of the road or failing to use turn signals when changing lanes.

Then you are an aggressive driver!

The fact is, most drivers drive the way at times. Most of us know it when we see it. Aggressive driving is defined as occurring when "an individual commits a combination of moving traffic offenses so as to endanger other persons or property."



Tip Card.

Since June 2007, www.smoothoperator-program.com has attracted 23,000 unique visitors. These numbers breakdown to 1,600 – 1,800 visitors per week, 250+ per day. As of September 30, 2007, 661 people have reported aggressive driving behavior on area roads (for statistical purposes only). Smooth Operator's website is in the top 20 sites when searching for aggressive driving on the search engine "Google."

AWARDS EVENT

The 2007 annual Smooth Operator Law Enforcement Awards Luncheon was held on October 15, 2007 at the University of Maryland.

This annual event hosts 300 or more people in law enforcement, plus members of the Smooth Operator Task Force, invited guests and speakers. It recognizes the achievements of participating law enforcement for their efforts during the Smooth Operator enforcement waves. It also adds to the high level of enthusiasm among law enforcement agencies and the task force involved in the program.

"Aggressive driving has taken too many lives in Pennsylvania and it is critical that we put a stop to it. Smooth Operator, the commonwealth's new campaign to crackdown on aggressive drivers and prevent car accidents, will make our roads safer and protect families."

*Governor Edward G. Rendell
Pennsylvania*

- 4) When asked if they had driven aggressively in the last seven days, 22% said yes in May and 18% said yes in September.
- 5) Awareness of hearing or seeing the Smooth Operator aggressive driving message increased 13%. Pre to post awareness rose from 54% to 67% over the course of the campaign.
- 6) 22% of drivers interviewed reported seeing law enforcement during the waves.
- 7) Five in 10 respondents felt that enforcement was somewhat to very strong and 8 in 10 believed you could be ticketed for aggressive driving.
- 8) Use of cell phones by drivers was the respondent's greatest concern followed by aggressive driving.
- 9) When asked who drove aggressively, responses were divided evenly among cars, trucks and motorcycles at about one third each.



Chief David C. Eshbach, Springettsburg Township Police Department, York County, PA speaks at the June 5, 2007 Smooth Operator press conference in Washington, DC.

Aggressive driving occurs when an individual commits a combination of moving traffic offenses that endangers other people or property. Aggressive driving behaviors include a variety of dangerous driving maneuvers:

- | Speeding
- | Tailgating
- | Running red light and stop signs
- | Improper passing
- | Weaving

Research shows that aggressive driving is equally divided between car, SUV and motorcycle owners.

Speed is a primary factor in aggressive driving behavior – and also a factor in nearly one-third of all fatal crashes. The probability of death and debilitating injury grows with impacts at higher speeds – doubling for every 10 mph over 50 mph that a vehicle travels. The Federal Highway Administration found that, on average, 70 percent of motorists exceed the posted speed limits.

MANY CAUSES ADD UP TO A SERIOUS PROBLEM

Aggressive driving is caused by driver frustration, impatience and anger, which lead to selfish, irritated, bold or pushy behavior in a vehicle. Sources of driver feelings are many:

- | Roads and highways are ever more crowded.
- | Drivers have very busy lives and too little time.
- | Traffic tie-ups and roadwork is increasing and never-ending.
- | Drivers may be stressed from work or pressures at home.

A HUGE CHALLENGE IN THE MID-ATLANTIC REGION

Aggressive driving plays a large part in crashes, injuries and fatalities. It's projected that aggressive driving behaviors may contribute to more than 1,000 deaths a year to the four-jurisdiction region in which Smooth Operator is conducted. That's about three highway deaths per day across Maryland, Virginia, Pennsylvania and the District of Columbia.

AAA Mid-Atlantic and other public safety organizations consider aggressive driving an epidemic in the region.

In Washington, DC:

As of November 16, 2007, there had been 49 fatalities on DC roadways – a 24% increase over 2006.

- | The metro area is the second most congested region in the country during both rush and non-rush hours. Motorists spend 34 hours a year stuck in traffic – delays rank sixth in the nation.

In Maryland:

- | In 2005, 614 people were killed in traffic related fatalities in Maryland. Thirty-five percent of these fatalities were directly related to speeding.
- | In Maryland, 88 people died during 2006 as a result of aggressive driving-related crashes and more than 4,500 were injured as a result of aggressive driving.

In Pennsylvania:

- | More than 1,000 traffic fatalities occurred in Pennsylvania in 2005 that were caused by aggressive driving.
- | In 2007 summer holiday periods:
 - 1) Memorial Day – 7 fatalities, 320 injured in 765 crashes.
 - 2) Fourth of July – 15 fatalities, 422 injured in 1,106 crashes.
 - 3) Labor Day – 8 fatalities, 342 injured in 739 crashes. (1,168 crashes and 13 fatalities in 2006)

In Virginia:

- | Every week, about 19 Virginians die in vehicle crashes - more than 900 a year.
- | As of November 16, 2007, there had been 903 fatalities on Virginia highways – 63 more than at the same time last year.



2007 Smooth Operator enforcement.



"The No. 1 complaint of our citizens is about the traffic congestion and unsafe driving behavior. Not much help is on the way for our traffic congestion. But we can't sit and watch aggressive and unsafe drivers continue to make it dangerous for our family and friends on the road."

*Capt. Jesse Bowman
Fairfax County Police, Virginia*

Nationally:

- | Crashes caused by aggressive driving behaviors cost society more than \$40 billion per year.
- | Aggressive driving behaviors are responsible for one-third of injury crashes and two-thirds of highway fatalities.

(According to the National Highway Traffic Safety Administration.)



Research Says That:

- | Motorists rate aggressive driving as the number one threat to highway safety – even ahead of drunk driving.
- | Eight out of 10 motorists said aggressive drivers are a greater danger than terrorists.
- | 44 percent of drivers said other threats, including drunk driving, large trucks and congestion, pale in comparison to aggressive driving.
- | Most drivers said they personally have seen aggressive driving so dangerous that it puts others on the road at risk.
- | About 55 percent of the drivers polled said the problem is getting worse. Another 39 percent said the situation is no better.

(According to a 2005 AAA Mid-Atlantic Transportation Poll and a study of area drivers conducted for the Smooth Operator Program by Riter Research Inc.)

SMOOTH OPERATOR PROGRAM AWARDS and RECOGNITION

The Smooth Operator Program has won numerous awards over the years. Below are various regional, national and awards and/or recognition this program has received:

- | **Governors Highway Safety Association (GHSA) Peter K. O'Rourke Special Achievement Award:** 2006 Smooth Operator Program
- | **Virginia Association of Chiefs of Police (VACP) VACP's Law Enforcement Challenge Award:** Fairfax County Police Department: Outstanding Program, 2006 Smooth Operator
- | **International Association of Chiefs of Police (IACP) Law Enforcement Challenge:** Fairfax County Police Department: Outstanding Program, 2006 Smooth Operator
- | **American Association of Motor Vehicle Administrators (AAMVA) Public Affairs and Consumer Awards (PACE) Awards:** Maryland Motor Vehicle Administration: Nine PACE Awards including: Regional Award for 2007 Smooth Operator Campaign Promotional Items; Regional Award for 2006 Smooth Operator Campaign Training Video; International and Regional Awards for 2005 Smooth Operator Campaign Radio; Regional Award for 2004 Smooth Operator Campaign Radio; Regional Award for 2003 Smooth Operator Campaign Billboard; Regional Award for 2002 Smooth Operator Campaign Poster; International and Regional Awards for 2001 Smooth Operator Marketing Campaign

A CONTAGIOUS SITUATION

Aggressive driving creates a contagious situation. When you watch another driver's offensive behavior on the road, or see them get away with outrageous violations of the law, it can ignite your temper and convince you that you, too, can drive with impunity.

When you react to an aggressive driver, you become part of the problem. Unsafe behavior has a domino affect, passing from car-to-car down the road.

Since kids learn by example, you can easily pass along aggressive driving behavior to your children. When you drive aggressively with children in the vehicle, you teach them to drive like you do – even before they have a driver's license.

ABOUT THE SMOOTH OPERATOR PROGRAM

For the past 8 years, the Smooth Operator Program's public education campaign has worked to provide education, information and solutions for the problem of aggressive driving.

A consortium of law enforcement agencies, trauma experts, government officials and other professionals directs the public safety initiative. Together, they partner through the Smooth Operator Program to stop and ticket aggressive drivers, and to educate motorists on the risks involved with aggressive driving and stigmatize aggressive driving behavior on our roads.

Smooth Operator adheres to a multi-pronged 4 E's approach:

- 1) **Enforcement** – Stepped-up patrols and police activity.
- 2) **Education** – Public education, relations and awareness campaigns.
- 3) **Evaluation** – Constant research and evaluation of campaign activities.
- 4) **Engineering** – Physical transportation and roadway solutions.



Billboard and bus back.

Presenting of the Color Guard at the 2007 Smooth Operator Law Enforcement Awards Luncheon.



Results show that, every year, Smooth Operator's combination of public awareness efforts and waves of law enforcement are effective in behavioral change. National statistics indicate there are fewer collisions, fewer driver confrontations and fewer citizen complaints in areas patrolled by aggressive driving enforcement units.

CONSISTENT GROWTH & FOCUS

In 1997, Smooth Operator was founded with 18 law enforcement agencies coordinating efforts to get tough on aggressive drivers in the greater Washington, DC area. It resulted in 62,000 citations that first year.

Officials felt more was needed to raise awareness and change behavior. A coalition was formed of elected officials, government agencies, private sector organizations and law enforcement agencies to develop a comprehensive program for reducing aggressive driving. The multi-pronged, 4 E's approach was adopted.

Smooth Operator has become a model program for the nation, and it's growing every year. The 2007 campaign involved law enforcement agencies from all around Maryland, Northern Virginia, the District of Columbia and Pennsylvania. It gave out more than 385,000 citations over the four periods of enforcement waves.

Since 1997, almost two million citations have been issued to aggressive drivers.



Billboard in Cambridge, MD.

How It Works:

- The program is guided by a task force of expert professionals who meet regularly and share information to better understand aggressive driving triggers and various ways of curbing the threat.
- Four enforcement waves coincide with media blitzes to inform and educate the public and to stigmatize aggressive driving. Participating law enforcement agencies are also consulted to determine the timing of the law enforcement activities and target demographics.
- Research and evaluations are conducted yearly to evaluate the program and study the problem and solutions.
- The program also encourages traffic engineering initiatives and the development of high-technology law enforcement tools.

"Aggressive driving is a real threat to all who share the roadways and requires a focused effort. Close collaboration and cooperation across jurisdictions is what makes Smooth Operator so successful in both enforcement and education."

*Sheriff Rex W. Coffey
Charles County Police, Maryland*

Aggressive driving is a long-term problem that will take time to address. In the future, Smooth Operator will:

- 1) Continue to raise public awareness of the dangers of aggressive driving.
- 2) Work to make aggressive driving a higher priority on social, political, legal and judicial agendas.
- 3) Continue to raise the visibility of law enforcement efforts on roads and highways.

- 4) Continue to promote the use of technology such as laser imaging, red light and speed enforcement cameras, and to gain acceptance for these measures from the motoring public.
- 5) Ensure that prosecutors persistently charge violators.
- 5) Ensure that judges convict and sentence offenders.



SPONSORING ORGANIZATIONS

- Commonwealth of Virginia, Department of Motor Vehicles
- District of Columbia, District Department of Transportation
- Maryland Department of Transportation's
 - Motor Vehicle Administration
 - State Highway Administration's Safety Office
 - Maryland State Highway Administration's Motor Carrier Division

PARTICIPATING AGENCIES AND ORGANIZATIONS

- AAA Mid-Atlantic
- Buckle Up PA
- District of Columbia, Department of Motor Vehicles
- District of Columbia Federal Motor Carrier Safety Administration
- Federal Highway Administration
- Maryland Federal Motor Carrier Safety Administration
- INOVA Fairfax Hospital
- National Highway Traffic Safety Administration
- North Central Highway Safety Network
- Pennsylvania Department of Transportation
- Virginia Department of Transportation



We're Tough on Aggressive Drivers!

A Cooperative Interstate Effort to Combat Aggressive Driving in the Mid-Atlantic Region.

District of Columbia ■ Maryland ■ Pennsylvania ■ Virginia
smoothoperatorprogram.com



2007 LAW ENFORCEMENT AGENCIES

District of Columbia

- Metropolitan Police Department

State of Maryland

- Aberdeen Police Department
- Annapolis Police Department
- Anne Arundel County Police Department
- Baltimore City Police Department
- Baltimore County Police Department
- Bel Air Police Department
- Brunswick Police Department
- Calvert County Sheriff's Office
- Cambridge Police Department
- Carroll County Sheriff's Office
- Charles County Sheriff's Office
- Cheverly Police Department
- Chevy Chase Village Police Department
- Easton Police Department
- Frederick Police Department
- Frederick City Police Department
- Frostburg Police Department
- Gaithersburg Police Department
- Greenbelt Police Department
- Hagerstown Police Department
- Harford County Sheriff's Office
- Hampstead Police Department
- Hancock Police Department
- Harford County Sheriff's Office
- Howard County Police Department
- Hurlock Police Department
- Laurel Police Department
- Manchester Police Department
- Maryland Department of Natural Resources Police
- Maryland State Police
- Maryland Transportation Authority Police
- Montgomery County Police Department
- Ocean City Police Department
- Ocean Pines Police Department
- Princess Anne Police Department
- Salisbury Police Department
- Smithsburg Police Department
- St. Mary's County Sheriff's Office
- Sykesville Police Department
- Somerset County Sheriff's Office
- Thurmont Police Department
- University of Maryland Police Department
- Washington County Sheriff's Office
- Westminster Police Department
- Wicomico County Sheriff's Office

Commonwealth of Pennsylvania

- Pennsylvania State Police: 40 State Barracks
- Pennsylvania Municipal Police Departments: 170

Commonwealth of Virginia

- Alexandria City Police Department
- Arlington County Police Department

- Arlington County Sheriff's Office
- Department of Homeland Security
- Bureau of Immigration and Customs Enforcement
- Federal Protection Service
- National Capital Region – District 2
- Dumfries Police Department
- Fairfax City Police Department
- Fairfax County Police Department
- Falls Church City Sheriff's Office
- Falls Church City Police Department
- Fredericksburg City Police Department
- Town of Haymarket Police Department
- Town of Herndon Police Department
- Town of Leesburg Police Department
- Loudoun County Sheriff's Office
- Manassas City Police Department
- Manassas Park Police Department
- National Park Service-Manassas Battlefield Rangers
- Pentagon Police Department
- Prince William County Police Department
- Spotsylvania County Sheriff's Office
- Stafford County Sheriff's Office
- Town of Purcellville Police Department
- Town of Quantico Police Department
- Town of Vienna Police Department
- United States Park Police
- Virginia State Police