Designing Sidewalks and Trails for Access

Part II of II: Best Practices Design Guide

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Introduction

This guidebook is the second part of a two-phase project focused on designing sidewalks and trails for access. It was created to provide planners, designers, and transportation engineers with a better understanding of how sidewalks and trails should be developed to promote pedestrian access for all users, including people with disabilities. Part I, *A Review of Existing Guidelines and Practices*, is a compilation of data and designs gathered during a comprehensive literature search and site visits conducted throughout the United States (Axelson et al., 1998). Many of the recommendations provided in this guidebook are based on research gathered during Phase I.

*The information presented in this guidebook is meant to be used as guidance only and should not be construed as requirements or regulations.* The strategies presented cannot always be reproduced in real-world situations exactly as recommended; instead, the general design principles should be applied in the most appropriate manner for each situation. These recommendations are not meant to supersede or challenge existing standards, but to supplement and provide guidance where standards have yet to be adopted.

1.1 Guidebook overview

The Guidebook has been divided into four distinct segments:

- Understanding the User
- Sidewalk Development
INTRODUCTION

Chapter 1. Introduction

- Trail Development
- Appendices

Understanding the User (Chapters 1 and 2) addresses the general benefits of sidewalks and trails, the history behind disability rights legislation, and the needs and abilities of sidewalk and trail users. Sidewalk Development (Chapters 3 through 11) provides a comprehensive approach to creating accessible sidewalk networks. It addresses a broad array of sidewalk topics including planning, design, and maintenance. Chapters 12 through 18 are contained within Trail Development, which provides planning, assessment, and design guidance for trails. For the purposes of this guidebook, a trail is defined as a path of travel for recreation and/or transportation within a park, natural environment, or designated corridor that is not classified as a highway, road, street, or sidewalk. In Chapter 12 (planning) and Chapter 13 (assessment), recreation trails and shared-use paths are discussed as one unified topic. However, in the design chapters (Chapters 14 and 15), shared-use paths and recreation trails are discussed separately. Chapter 19 (research recommendations) identifies recommended research topics and provides several appendices containing supplemental information.

Although this guidebook emphasizes design for pedestrian access, the needs of all potential user groups should be addressed during the design process. For example, if a summer hiking trail will be utilized by cross country skiers in the winter, the needs of both groups should be considered in the construction and maintenance plans for the trail. In addition, because off-highway vehicle (OHV) riders, equestrians, and others may have disabilities, all facilities — such as toilets — provided along a trail should be accessible. The Americans with Disabilities Act requires that all new construction be designed and constructed to be accessible; thus it is not necessary to determine the possible needs of trail users with respect to access.
1.2 Metric versus English units

Many of the current accessibility standards were established in English units because they are based on architectural standards. However, the transportation industry often uses metric units. This is problematic because the accessibility requirements are very precise and in some instances, converting units and rounding can alter the original requirement by almost 2 inches. For example, both 915 mm and 945 mm round to 0.9 m, even though 945 mm is over an inch longer than 915 mm. To avoid misrepresenting the accessibility standards, dimensions less than 10 feet but greater than 12 inches are rounded to the nearest 5 millimeters; dimensions less than 12 inches are rounded to the nearest millimeter in this manual. All recommendations in this guidebook are provided in metric units with English units in parentheses.

1.3 Benefits of sidewalks and trails

Sidewalks and trails serve as critical links in the transportation network providing pedestrian access to commercial districts, schools, businesses, government offices, and recreation areas. Because sidewalks and trails provide such fundamental services to the public, they should be designed to meet the needs of the maximum number of potential users. Unfortunately, many sidewalks and trails do not adequately meet the needs of people with disabilities, who constitute nearly one-fifth of the American population (U.S. Census Bureau, 1994). People with disabilities who live in areas without accessible pedestrian networks and do not have access to automobiles face a greater risk of becoming isolated from the community and unnecessarily dependent upon others to perform routine activities such as grocery shopping. An all-inclusive approach to sidewalk and
trail design will ensure that the needs of all potential users are addressed, including people with disabilities.

Accessibility improvements to sidewalks and trails can enrich the livability of a community. Sidewalks and trails with pedestrian-friendly elements, such as curb ramps and benches, create inviting strolling and shopping areas while providing access to people with limited transportation options. Commercial districts with accessibility improvements will have a larger customer base that includes people with disabilities. In addition, people with disabilities will be able to participate more easily in the community if well-placed access improvements are available because they can reach their desired destinations more easily. People with temporary disabilities, such as a broken leg or foot, will also be able to continue their daily functions with less inconvenience. An increase of accessible sidewalks and trails also mean better pedestrian facilities for everyone. Neighborhoods that are pedestrian friendly encourage people to walk and become safer because there are more people on the street. A broader range of consumer, social, and recreational opportunities are available in areas that are usable by pedestrians.

Access to sidewalks and trails must not be denied to people with disabilities. Unfortunately, accessibility is often seen as a “you have to,” rather than a desirable component of the planning, project development, design, and construction processes. This attitude is limiting and does not consider the many human and economic benefits that accessible environments bring to a community. When the environment meets the needs of the most vulnerable users, the system is better for everyone. In addition to people with disabilities, many other people benefit from accessible sidewalks and trails. For example:

- Pedestrians have an easier time pushing or pulling shopping carts, luggage, and other wheeled devices;
- All pedestrians are able to choose trail experiences that best suit their
Chapter 1: Introduction

needs, skill level, and desired experience;

- Parents are able to more easily push children in strollers on sidewalks and trails with accessible surfaces;

- Young children can use curb ramps when riding their bicycles;

- Children, parents, and school systems benefit from sidewalk networks with visible pedestrian crossings and other safety features;

- Children learn independence by having a safer place to travel;

- A good system of sidewalks may allow older pedestrians who no longer drive to walk to services and socialize in their community, while offering a continued independent lifestyle;

- Businesses can load and unload goods more easily;

- Wide sidewalks can be gathering places in neighborhoods and business districts, and offer space for families and friends to walk and socialize together;

- Wide sidewalks in business communities offer an opportunity for trees, landscaping, and other amenities that create an inviting place for customers to shop and do business; and

- Well-maintained sidewalks and trails encourage exercise and provide the benefits of a healthy lifestyle.

Sidewalk and trail projects should be selected carefully to maximize their usefulness to the community. All potential users, including people with disabilities, should be included in the public involvement planning process. Pedestrian facilities should be developed that are safe, attractive, convenient, and easy to use. Facilities that are inadequate
or inappropriate to a community’s needs discourage use and waste money and resources (OR DOT, 1995).

1.4 Legislation and standards

The Americans with Disabilities Act of 1990 (ADA) is a landmark law that recognizes and protects the civil rights of people with disabilities. The ADA prohibits discrimination on the basis of disability by covered entities. Title I of the ADA prohibits discrimination in employment on the basis of disability by covered entities. Title II of the ADA prohibits discrimination on the basis of disability in the provision of services, programs, and activities by State and local governments. Title III of the ADA prohibits discrimination on the basis of disability in the provision of goods, services, facilities, and accommodations by private entities that provide public accommodations or operate commercial facilities. Under the ADA, services and facilities must be accessible to be nondiscriminatory, and the requirements for new construction and alterations are much more stringent than those for existing facilities. Sidewalks and trails associated with covered services, whether new or existing, are subject to the requirements of the ADA. A more detailed description of the scope and requirements of the ADA is contained in Section 1.2 of Chapter 1 of Part I of this report, A Review of Existing Guidelines & Practices. The Americans with Disabilities Act is enforced by the U.S. Department of Justice.

Newly constructed and altered sidewalks and trails should be accessible and usable by people with disabilities. In addition, covered entities are responsible for developing transition plans and implementing accessibility improvements, where needed, to existing facilities. High priority should be given to the accessibility of sidewalks and trails during long-range planning and site development.

Agencies and private organizations who use Federal funds are also obligated to address accessibility by the Architectural Barriers Act (ABA) of 1968 and the Rehabilitation Act of 1973. The ABA
requires that buildings and facilities designed, constructed, altered with Federal funds, or leased by a Federal agency comply with standards for physical accessibility. The Rehabilitation Act requires all federally conducted or assisted programs to be available to people with disabilities. Each Federal funding agency applies and enforces a unique set of regulations for the Rehabilitation Act. The U.S. Architectural and Transportation Barriers Compliance Board, also known as the U.S. Access Board, was created under the Rehabilitation Act of 1973 to enforce the ABA.

1.4.1 Accessibility standards for new construction and alterations

The U.S. Access Board first published Sections 1 through 9 of the ADA Accessibility Guidelines (ADAAG) in 1991. These guidelines were subsequently adopted by the Department of Justice (DOJ) as the ADA Standards for Accessible Design, which made them enforceable by law. ADAAG provides specific scoping information and technical requirements for new construction and alterations. Modifications that affect usability are considered alterations under the ADA. For example, according to the US DOJ Technical Assistance Manual, resurfacing of a roadway beyond normal maintenance is an alteration. However, construction limited in scope to a spot repair, such as repainting markings or patching potholes, is considered routine maintenance and does not trigger additional access retrofit requirements (U.S. Department of Justice, 1994a).

The first nine sections of ADAAG are specific to the built environment, which includes building sites and university campuses. Guidelines for designing sidewalks and trails are not specifically addressed in the 1991 ADA Accessibility Guidelines. However, public and private entities who design and construct sidewalks and trails are still obligated under ADA to make them accessible to and usable by people with disabilities. Until specific standards are adopted as part of ADAAG, some of the existing scoping and technical
provisions for new construction and alterations can be applied to the design of pedestrian facilities, such as:

- Accessible routes (ADAAG 4.3);
- Parking (ADAAG 4.6);
- Curb ramps (ADAAG 4.7); and
- Ramps (ADAAG 4.8).

1.4.2 Developing accessibility standards for sidewalks

In 1994, the U.S. Access Board published an Interim Final Rule that contained proposed guidelines for public rights-of-way (proposed Section 14 of ADAAG, now reserved). However, after receiving public comments, they decided to withdraw the guidelines and focus on a public awareness campaign aimed at the transportation industry. As part of this effort, the U.S. Access Board recently published a design guide entitled, Accessible Rights-of-Way: A Design Guide, to promote accessible sidewalk development (U.S. Access Board, 1999a). In addition, the U.S. Access Board has convened a committee of transportation and disability experts to readdress the issue of sidewalk guidelines and recommend design and technical provisions that can be adopted under the ADA.

The specifications in ADAAG are based on the needs of the majority of pedestrians with disabilities. However, no environment will ever be accessible to everyone because people with disabilities have a broad spectrum of abilities. The term “accessible” is used in this guidebook to refer to environments that meet the specifications defined by the U.S. Access Board. Specifications which define “accessible” environments include the current version of ADAAG, as well as the report of the Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas and the U.S. Access Board’s recommendations for sidewalks contained in Accessible Rights-of-Way: A Design Guide (U.S. Access Board, 1999a).
1.4.3 Developing accessibility standards for trails

Many people with disabilities and others with circumstances limiting their mobility enjoy traveling through natural environments. The U.S. Access Board created the Recreation Access Advisory Committee in 1993 to discuss accessibility guidelines needed for recreation facilities, including trails and other outdoor developed areas. The U.S. Access Board issued the Committee’s work as an Advanced Notice of Proposed Rulemaking. Based on the feedback received, the U.S. Access Board created a Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas. The Committee represented various interest groups, including organizations representing trail builders and people with disabilities. The authors of this guidebook participated in both the Recreation Access Advisory Committee and the Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas. Many of the recommendations in the Trail Development chapters of this guidebook are based on the work of the Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas. The U.S. Access Board will use the Committee’s report to develop a proposed rule that will be published for public comment and will become a special application section within ADAAG.

Many people with disabilities do not have the functional mobility to negotiate environments that meet “accessible” specifications without the aid of assistive technology, such as powered wheelchairs. However, most people with disabilities have the functional mobility to negotiate environments that meet “accessible” specifications with appropriate assistive technologies.
Understanding Sidewalk and Trail Users

In order to meet the needs of a broad group of sidewalk and trail users, designers and engineers must have a true understanding of the wide range of abilities that will occur within the population and how design parameters can influence those abilities. Since people are naturally most comfortable and confident with their own needs and experiences, designers and engineers should attempt to create a connection between themselves and the broad range of people who will use the facilities that they create. A successful understanding between designers and those they are designing for will result in a future of more accessible facilities and higher quality experiences on public sidewalks and trails.

2.1 Function, activity and participation

In 1981, the World Health Organization published the International Classification of Impairment, Disability and Handicap (ICIDH) so that communication and terminology could be standardized and understood on an international level (World Health Organization, 1980). The ICIDH defined three terms for describing health-related restrictions of an individual’s level of function:
Chapter 2. Understanding Sidewalk and Trail Users

**Impairment** — a difference in the way a body is constructed or functions;

**Disability** — a limitation in the way daily functions in the community can be performed as a result of an impairment; and

**Handicap** — a limitation of function imposed by the beliefs of the community.

These definitions highlighted a basic premise that has been the foundation of accessibility issues and concerns during the past two decades:

An impairment is a function of the individual. A disability or handicap occurs because of limitations imposed on the individual by the community in which he or she lives. Thus, disability and handicap are functions of the environment rather than the individual and both are preventable through a combination of education, assistive technology, planning, and design.

Recent revisions to the ICIDH go even further in identifying disability as a function of the environment (World Health Organization, 1999). The new classification system (ICIDH-2) is designed to describe the health status of all individuals, with and without disabilities. The labels of “disability” and “handicap” have been removed from consideration. Using the ICIDH-2, the functional status of each individual can be described using the following dimensions:

**Function** — the physiological or psychological functions of the body or the anatomical body parts;

**Activity** — the performance of a task or action by an individual;

**Participation** — an individual’s involvement in life situations within his or her society;

**Contextual Factors** — environmental and personal factors that impact the individual’s functional state.
Using the ICIDH-2, the ability of each individual to use a sidewalk or trail environment can be described through a combination of these dimensions. In addition, the barriers to sidewalk or trail use that may be encountered can also be described. Each of these dimensions is explained in greater detail in the following pages.

2.1.1 Function

Body functions describe the physiological or psychological functions of the various systems within the human body. Body structures identify the anatomical parts of the body, such as organs or limbs. Body functions and structures are used to describe the functional and structural integrity of all individuals. Impairments are problems in body function or structure.

Impairments may be a reduction, loss, addition, or deviation. Impairments can be temporary or permanent, progressive or static, intermittent or continuous, minor or severe. The presence of an impairment does not necessarily indicate the presence of a disease or disorder. Body function or structure can only be changed through interventions that restore the function (such as, a kidney transplant can restore a loss of kidney function) or structure (such as, a bone graft can be used to rebuild a shattered bone). However, an impairment may or may not limit a person’s ability to perform activities or participate in society.

2.1.2 Activity

Activity is “what an individual does” (World Health Organization, 1999). It describes a task or action that can be performed by an individual within all aspects of human life. An activity limitation results from difficulties that an individual may have in the performance of an activity. For example, activity is limited when an individual has difficulty

Figure 2-3. Impairments are problems in body function or structure.
performing an activity in the expected manner or is unable to perform the activity at all. The limitation may relate to qualitative or quantitative differences in the way an activity is performed. The following examples demonstrate how activity limitations can be addressed:

**Assistive devices** — a larger handle can enable someone with limited grip to grasp a toothbrush and brush his/her teeth;

**Personal assistance** — a gardener can be hired to look after the exterior home environment if the individual is unable to do so; and

**Modifications to the environment** — replacing a set of steps with a ramp will enable someone using a wheelchair to enter a building.

Although these types of modifications cannot eliminate an impairment, they can be used to eliminate activity limitations.

### 2.1.3 Participation

Participation refers to the individual’s involvement in life situations within his or her community. It describes the individual’s degree of involvement, as well as society’s response to the individual’s level of functioning. Included within the societal context are all of the physical, social, and attitudinal factors that may be encountered. Involvement in life situations has objective and subjective aspects. Objective aspects include being engaged in an area of life, being accepted, or having access to the required resources. Subjective aspects include satisfaction, fulfillment, and enjoyment. Participation differs from activity in that it describes external factors rather than the “internal” abilities of the individual. Participation restrictions describe problems that an individual may encounter when they attempt to be active in life situations. Restrictions may result from the social environment, even when the individual has no impairment or activity restriction. For example, someone who is HIV...
positive with no symptoms or functional impairment may be denied insurance or excluded from activities because of social attitudes.

2.1.4 Contextual factors

Contextual factors represent the complete background of an individual’s life and living (World Health Organization, 1999). They include any environmental or personal factors that have either a positive or negative influence on the individual’s function, activity, or participation.

Environmental factors are external to the individual, and include the physical, social, and attitudinal environments that exert an influence on individual functioning. Major categories of environmental factors include:

- Products and technology;
- Natural environments and human changes to the environment;
- Support and relationships;
- Attitudes, values, and beliefs;
- Services; and
- Systems and policies (Gray & Hendershot, 2000).

Personal factors are attributes or features of the individual that are not related to the individual’s functional state. These may include factors such as age, gender, educational background, socioeconomic status, personality, fitness, habits, social background, or coping traits.

2.2 Different abilities for sidewalks and trails

People with and without impairments use a variety of methods to travel within their environment. Some people are fit and athletic, others less so. Some people rely primarily on automobiles for travel within their community, while others walk extensively, bicycle, or utilize public transportation. Most people are very familiar and comfortable with the “rules” and expectations for traveling within their community while others may have
difficulty understanding or following expected travel patterns. Children and older adults have different physical and cognitive abilities than young adults. People with disabilities often utilize different methods, skills, and abilities than those generally used by people without disabilities. In these and many other ways, each individual is unique.

The range of abilities among our population is also reflected in the wide variety of factors that might affect the use of sidewalks and trails. Whether a particular individual, or group of individuals, can safely and effectively access a sidewalk or trail will depend on a large number of functions, such as:

- Agility
- Balance
- Cognition
- Coordination
- Endurance
- Flexibility
- Hearing
- Problem solving
- Required behavior(s)
- Sensory processing capacity
- Strength
- Vision
- Walking speed

Among any group of individuals, there will be a wide range of abilities for each of the functions that affect the accessibility or usability of the sidewalk or trail. For example, vision is often required to identify signs or directional information that enhance the safety of pedestrians. Vision abilities range along a continuum from 20/20 vision to no vision. Pedestrians using sidewalks and trails may have visual abilities at any point along the continuum. The greater the range of visual abilities that can be accommodated in sidewalk or trail designs, the larger the
2.3 Designing for all abilities

While function relates solely to the individual, most of the ICIDH-2 dimensions (activity, participation, and contextual factors) are influenced by the society or environment in which the individual lives. All individuals have the right to fully participate in their community. If neighborhoods do not have a safe, comfortable, and convenient pedestrian system, this can leave people isolated in their own homes and unable to participate in everyday activities. Given the broad influence of environmental factors on the individual’s level of function, professionals who design or construct sidewalk or trail environments have a significant influence over whether individuals will be able to use and enjoy the sidewalk and trail environments that they create.

Historically, our society believed that the presence of a disability was a function of the attributes of the individual. As such, it was the responsibility of the individual to change or adapt in order to proportion of people who will be able to safely and effectively travel on the sidewalk or trail.

The ability to participate in community life depends on the ability to travel independently. Virtually every activity that requires people to venture outside of their homes requires the use of pedestrian travel paths, such as sidewalks and trails. Even when relying primarily on automobiles, people still must become pedestrians to get from their automobile into the building or destination. Since the use of sidewalks is essential for performing activities of daily living, such as grocery shopping or errands, access to sidewalks is a right of all individuals. Therefore, it is essential that sidewalk design parameters meet the needs of all potential users across the full spectrum of abilities. Sidewalks are basic to independent living and must meet the highest standards. The use of and access to trails must also be a high priority, particularly for those trails that provide access to essential services and facilities in outdoor environments (such as, visitor facilities and restrooms).
“fit” into the community. For example, if an individual’s legs were paralyzed, the individual was expected to find a different way to walk up a flight of stairs and into a building. However, as the ICIDH classification system demonstrates, activity and participation are not just a function of the individual but a reflection of the community environment in which they live. The installation of stairs with no alternate means of access creates activity and participation limitations for those who are unable to walk up the stairs. When a person’s independence is denied because of facilities not being accessible, the person, their family, and society pays the cost of their isolation and dependence.

2.3.1 The need for a new approach

Sidewalk and trail developers, engineers, and construction personnel build for the future. Since months or years can elapse while a project is developed, designed, and constructed, projects constructed today will not be replaced for many years. Therefore, sidewalk and trail developers must not only be prepared to solve current design problems, but to also be fully aware of how current solutions will meet user demands in the future.

The design of sidewalk and trail environments is important to all pedestrians, but is particularly important to those with activity limitations related to the use of pedestrian environments. Older adults, people with vision impairments, and children frequently rely on sidewalks to travel within their community. People with mobility impairments must also incorporate knowledge of barriers and the location of accessible routes of travel as they plan their participation within the community. For instance, someone using a wheelchair may want to go to the

Figure 2-6. Older adults rely on sidewalks to travel within their community to perform daily activities.
Chapter 2: Understanding Sidewalk and Trail Users

The selection of where to go will be influenced by the accessibility of each facility, as well as the accessibility of the paths of travel between each facility. Barriers along a path of travel may actually force an individual with activity limitations to use different facilities than they would prefer.

Traditionally, the project development, design, and construction of pedestrian facilities have been based on the design characteristics of a “standard pedestrian.” Oftentimes the parameters for the “standard pedestrian” were based on a young adult male of “normal” body function and structure. It has always been recognized that these design parameters were meant to represent an average among the population. While these parameters may have been appropriate for pedestrian facilities in the past, the composition of our population has changed significantly in recent decades. Some examples of changes in the population that may affect sidewalk and trail design parameters include:

- There is an increasing proportion of older adults;
- Approximately 20 percent of Americans have a disability and the percentage of people with disabilities is increasing (U.S. Census Bureau, 1994);
- Decreasing mortality rates for a variety of disabling illnesses and injuries are resulting in an increase in the length of time that people live with functional limitations (i.e., people are living longer with less function);
Over 50 percent of adults in the United States are now obese, making obesity the norm (Center for Disease Control, 1997);

- Many children travel on their own to and from school.

These changes are expected to continue, and probably accelerate, in the future. Today, even more so than in the past, the concept of the “standard pedestrian” is detrimental rather than helpful in creating high quality pedestrian facilities. In reality, the travel speeds, endurance limits, physical strength, stature, and judgment abilities of pedestrians vary tremendously, and the range of abilities is increasing as our population changes. For example, the average pedestrian as defined in the Manual on Uniform Traffic Control Devices has a walking speed of 1.2 m/s (4 ft/s) (U.S. Department of Transportation, 1988). In contrast, research with older adults indicates an average walking speed of 0.85 m/s (2.8 ft/s) (Staplin, Lococo, Byington, 1998).

Use of a “standard pedestrian” may create unnecessary barriers because the associated design parameters no longer reflect the abilities and needs of our population. In order to meet the needs of our changing population, designers should use the knowledge and awareness of the range of abilities among our population to develop sidewalk and trail environments that do not impose activity or participation limitations because of artificial or unnecessary barriers.

Figure 2-8. Signs, marked crosswalks, and crossing guards create accessible sidewalk environments for children who travel on their own to and from school.
2.3.2 Accessible environments through universal design

Our society now recognizes that everyone has the right to have and use pedestrian facilities. Society’s recognition of these rights is supported by legislation prohibiting discrimination, such as the Americans with Disabilities Act, which prohibits discrimination on the basis of disability. Designing sidewalk and trail environments to meet the current and future needs of our changing population requires an inclusive design approach. Building pedestrian facilities now and for the future means beginning to address the needs of a broader range of sidewalk and trail users, including older pedestrians, people with disabilities, and children. Just as roadways are designed to suit the needs of all types of vehicles, sidewalks and trails should be designed to accommodate the needs of all pedestrians (Washington State Department of Transportation, 1997).

Universal design is “an approach to creating environments and products that are usable by all people to the greatest extent possible” (Mace, Hardie & Place, 1991). Instead of designing solutions that benefit only a small target audience (such as, the “standard pedestrian”), universal design emphasizes meeting the needs of all potential users to the greatest extent possible. In addition, universal designs take into consideration the physical, cognitive, emotional, and social changes that each individual experiences over the course of a lifetime.

Universal design encourages and supports the development of facilities that include and are usable by people of all abilities. Providing a ramped entrance to a building at the back door when the front entrance has stairs is not a universal design. Although considered accessible, this solution separates users by their abilities. A universally designed solution would seek to meet the needs of all users by creating access for all through the primary entrance. Successfully addressing the current and future needs of our changing population means incorporating the principles of universal design into all aspects of sidewalk and trail development.
2.3.3 Natural and constructed environmental constraints

The benefits of universal design are not specific to people with disabilities. The key to creating high quality pedestrian environments is to recognize that all individuals have different abilities for using sidewalks and trails. No one is “standard.” Everyone has strengths, weaknesses, and differences in abilities along a continuum from very high to very low levels of function. Whether these differences result in an activity or participation limitation depends, in large part, on the demands or constraints found within the sidewalk or trail environment. Activity and participation limitations in sidewalk and trail environments can result from a variety of factors. In general, these factors relate to either the constructed or natural environment. Limitations in the constructed environment are created when built facilities do not meet the needs of users. For example, offices at the top of a tall building would have a tremendous disadvantage for attracting clients if an elevator was not provided. Limitations imposed by the natural environment are not caused by human efforts but may need to be mitigated through human changes. For example, a landslide can make travel along a trail difficult or impossible, particularly for individuals that are not very fit or agile.

The goal of sidewalk and trail design and construction is to ameliorate the constraints within the natural environment and to avoid constraints in the constructed environment to enable effective pedestrian travel. Sidewalk and trail developers should:

- Ensure that the environments that they design and construct do not create activity or participation limitations; and
- Minimize the activity or participation limitations that result from existing natural conditions.

It is only through a universal design approach that activity and participation limitations can be minimized and the
barriers within the constructed environment can be eliminated.

2.4 Barriers create activity and participation limitations

Activity and participation limitations can result from an almost limitless range of factors. Within the scope of this guidebook, it is not possible to discuss the full range of potential factors that may result in activity or participation limitations for an individual. Therefore, the following discussion will focus on the most common barriers found within sidewalk and trail environments. In general, the ability of an individual to participate in sidewalk and trail environments is influenced by two types of barriers:

- Movement barriers; and
- Information barriers.

2.4.1 Movement barriers

A movement barrier is anything that restricts an individual’s ability to physically move along or within an environment. It may limit the individual’s movement from one place to the next (e.g., travel from one side of an intersection to the other), or the ability of the individual to position his or her body within one location (e.g., move the arm and hand in order to use a pedestrian actuated signal device or to get close enough to push it). The movement barrier may create a physical barrier to movement (e.g., soft, unstable surfaces), or it may result in a barrier because of the type of movement the individual is required to perform (e.g., short signal times require rapid analysis and very fast positioning and movement to cross and may not provide enough time for decisionmaking before crossing). Movement barriers result from a variety of factors within the environment and/or the individual.

Movement barriers within the environment can occur in both natural and constructed environments. Examples of movement barriers within the environment include:
■ Difficult terrain (e.g., steep slopes or cross slopes and soft, unstable, or uneven surfaces);

■ Travel path designs that require high speed movements and/or sudden or frequent changes of direction (e.g., short signal phases that do not provide sufficient crossing time);

■ Travel paths without areas for rest or shelter;

■ Obstacles within the path of travel (e.g., lamp posts, benches, rocks, railings, or barrier);

■ Sidewalk/trail design that exposes the user to potential hazards (e.g., unregulated at-grade crossing of a multi-lane highway);

■ Environmental designs that require unusual movements or coordination (e.g., placement of pedestrian actuated signal devices in a location that cannot be accessed by all pedestrians); or

■ Over and under passes with stairs or steep ramps.

Movement barriers within the individual are determined by the individual’s body function and structure. Examples of movement barriers within an individual are:

■ Limited agility (e.g., ability to negotiate obstacles, steps, or curbs);

■ Limited endurance (e.g., inability to increase heart rate or breathing, quick onset of fatigue, or increased energy expenditure for ambulation with crutches or canes);

■ Limited speed (e.g., limited coordination or lack of strength for quick movements);

■ Unpredictable movement patterns (e.g., children often go from “start” to “stop” or may change directions or plans on the spur of the moment); and
Deliberations in decisionmaking (e.g., people with vision impairments or older pedestrians with cognitive disabilities may take longer to start and determine when to cross).

Table 2-1 provides examples of how some sidewalk and trail users may experience activity or participation limitations because of environmental or individual movement barriers.

Professionals who design or build sidewalk and trail environments should ensure that they:

- Do not create movement barriers within the environment;
- Eliminate or at least minimize the movement barriers that naturally occur within the environment; and
- Design environments that do not impose a barrier that results in movement barriers for an individual; thus creating a disability from an environment that doesn’t function (see Table 2-1).

Design recommendations on how to achieve these objectives are discussed in more detail in the Sidewalk Development and Trail Development sections.

### 2.4.2 Information barriers

Information barriers restrict the individual’s ability to use information contained within the sidewalk or trail environment. An information barrier may limit the individual’s ability to:

- Recognize or receive information (e.g., a loss of vision and loss of hearing and vision together prevents an individual from utilizing visual signs);
- Understand the information received (e.g., a person with a cognitive impairment may see a flashing “WALK” or a “DON’T WALK” signal but not understand what it means; children have difficulty judging the speed of an approaching vehicle);
Table 2-1. Movement Barriers

The following table provides examples of how some sidewalk and trail users may experience activity or participation limitations because of environmental or individual movement barriers.

<table>
<thead>
<tr>
<th>User Description</th>
<th>Difficult terrain</th>
<th>Soft surface</th>
<th>Obstacles</th>
<th>Signal actuation</th>
<th>Complex decisions</th>
<th>Limited agility</th>
<th>Limited endurance</th>
<th>Limited speed</th>
<th>Unpredictable movement patterns</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stroller User</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
<td></td>
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<tr>
<td>Wheelchair User</td>
<td>X</td>
<td>X</td>
<td>X</td>
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<td>X</td>
<td>X</td>
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<tr>
<td>Inline skater</td>
<td>X</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Individual with limited balance</td>
<td>X</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Individual with a vision impairment</td>
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<td>X</td>
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<td>X</td>
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<tr>
<td>Older adult</td>
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<td>X</td>
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<td>Child</td>
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<td>X</td>
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<tr>
<td>Individual who is obese</td>
<td>X</td>
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<td>X</td>
<td></td>
<td></td>
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<tr>
<td>Crutch or support cane user</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
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<tr>
<td>Individual with low fitness levels</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td></td>
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<tr>
<td>Individual with a cognitive impairment</td>
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<td></td>
<td>X</td>
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<tr>
<td>Individual with an emotional impairment</td>
<td></td>
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<td>X</td>
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</tr>
</tbody>
</table>
Chapter 2. Understanding Sidewalk and Trail Users

- Decide on a course of action quickly (such as, picking a gap), align themselves properly, and start to cross within the signal phase; or

- Act upon the information in the anticipated manner (e.g., young children believe that adults will protect them from harm, so they may ignore a stop sign for pedestrians to stop on trails or shared-use paths, even though they see and understand the sign).

Information barriers may result from factors within the environment and/or the individual. The design of high quality, accessible pedestrian environments includes measures to ensure that information about the environment is available to all pedestrians.

Information barriers within the environment include:

- Limited sight lines;
- Complex paths of travel;

- Inaccessible formats for pedestrian information;
- Ambiguous or unclear signs or signals;
- Information available through only one format (e.g., visual but not auditory);
- Unclear or missing information about the appropriate pedestrian path of travel; and
- Decisions (e.g., selecting a gap) requiring vision.

Information barriers for some individuals can also be addressed through the design of the sidewalk or trail environment. Examples of information barriers for some individuals include:

- Limited ability to receive information (e.g., limited vision may prevent a person from receiving visual information, and loss of hearing will prevent a person from receiving auditory information);

Figure 2-9. Pictorial symbols are easier for people with cognitive impairments or limited English language skills to understand.
Chapter 2. Understanding Sidewalk and Trail Users

- Limited ability to process or understand the information received (e.g., an individual with a brain injury may see a traffic sign but be unable to understand the meaning of the text);

- Limited ability to act in accordance with information received (e.g., a person with an emotional impairment may be so overwhelmed with the desire to get to a different location that they ignore a red light even though it can be seen and understood); and

- Decreased speed for processing information, making decisions, and implementing action (e.g., an individual with a cognitive or vision impairment may require more time to decide that it is safe to cross an intersection and, by then, the conditions may have changed or the light may be red for the pedestrian).

Table 2-2 provides examples of how some sidewalk and trail users may experience activity or participation limitations because of environmental or individual information barriers.

Those who design sidewalk and trail environments must ensure that they:

- Do not create information barriers within the environment;

- Eliminate or at least minimize the information barriers that naturally occur within the environment; and

- Design environments that do not impose a barrier that results in information barriers that occur for specific people thus creating a disability from an environment which doesn’t function (see 2.2).

Design recommendations for creating sidewalk and trail environments with information accessible to all pedestrians are discussed in more detail in the Sidewalk Development and Trail Development chapters of this guidebook.
Table 2-2. Information Barriers

The following table provides examples of how some sidewalk and trail users may experience participation limitations because of environmental or individual information barriers.

<table>
<thead>
<tr>
<th>User Description</th>
<th>Environmental Information Barriers</th>
<th>Individual Information Barriers</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Sight lines</td>
<td>Inaccessible formats</td>
</tr>
<tr>
<td>Individual with a vision impairment</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Individual with a hearing impairment</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Individuals with brain injury</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Individual with a mobility impairment</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Individual with limited English language skills</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Older adult</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Child</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Individual with limited concentration abilities</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Individual with a cognitive impairment</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Individual with an emotional impairment</td>
<td>X</td>
<td></td>
</tr>
</tbody>
</table>
2.5 Conflicting pedestrian needs

All pedestrians will have different needs; therefore, changing a design to enhance access for one group can create additional barriers for other individuals. It must be recognized that it is not possible to create an environment that provides equal levels of accessibility to every individual. However, the goal should be to make all sidewalk and trail environments accessible to the largest possible number of potential users.

In order to create high quality sidewalk and trail environments that are usable by the highest proportion of pedestrians, designers should understand how a user’s abilities are impacted either positively or negatively by any given design feature. The following examples illustrate the need for designers to be aware of the impact of design features on all potential users:

- **Walking on slopes** — A ramp installed to permit access into a building without the use of steps may impede access for someone who has a limited ability to walk on sloped surfaces. People who use walking aids or have limited balance may have greater access via a set of stairs than can be provided if they are required to use a sloped surface, such as a ramp or graded terrain.

- **Detection of the sidewalk-to-street transition** — Curb ramps are critical access features for people who use wheeled forms of mobility (e.g., wheelchairs, strollers, bicycles, and inline skates). However, they make it much more difficult for people with vision impairments to detect the transition between the sidewalk and the street. It is very difficult to detect differences between gradual slopes in the absence of visual cues. Individuals who have reduced sensory capacity in the extremities experience similar barriers. These problems are enhanced further among individuals with sensory and other impairments (e.g., diabetes can lead to vision and sensory function loss).
Knowledge of traffic movement — Roundabouts and right turn slip lanes are used to improve intersection efficiency for automobiles. However, they also disrupt the “stop and go” traffic patterns that are typically found at an intersection and force pedestrians to rely on visual cues to identify gaps available for crossing. The traffic sounds that people with vision impairments use to identify the gap for a safe crossing are disrupted or absent when there is a continuous traffic flow. Furthermore, if the traffic does not yield to the pedestrian, problems may be created for people with slower walking speeds and starting times, as well as for those who have difficulty determining the appropriate crossing time or location.

Different abilities among users on the same path — Along a shared-use path, different user groups may compete for the same space. Differences in factors such as travel speed, type of technology, noise or anticipated experience may create conflicts between users. In addition, when people of different abilities use the same travel space, improving access for one user group may reduce the accessibility provided to other users. Examples of conflicts between users of different abilities include:

1. Grade reductions through elongated, winding trails to enhance accessibility for pedestrians with movement limitations may decrease the usability and desirability of the trail for cyclists commuting to work who are looking for optimal speed and efficient paths of travel;

2. Individuals with limited agility may have difficulty avoiding cyclists traveling at higher speeds if cyclists are not easily detected;

3. Road cyclists and pedestrians generally prefer a firm and stable surface, while runners and equestrians prefer a softer surface; or
Chapter 2. Understanding Sidewalk and Trail Users

4. Mountain bike riders may prefer a trail with many obstacles while runners, wheelchair users, and road bike riders prefer a smooth trail surface.

When addressing the conflicting needs of users, designers should focus on making improvements to include use of the widest range of potential users. Maximizing use may mean employing additional design tools. For example, a detectable warning (see Chapter 6) located at the bottom of a curb ramp can improve curb ramp detectability by persons with vision impairments. Users traveling at various speeds can be accommodated by splitting shared-use paths to provide separate travel paths for slower users. The needs and capabilities of all potential users should be considered and balanced when designing pedestrian facilities.

2.6 Function, activity, participation, and technology

We are living in the “technology and information” age, and technology is constantly and rapidly changing the way we do things. Technology allows us to travel farther and faster, communicate information instantly, and do activities and perform feats that were previously extremely difficult or impossible.

One facet of the technological revolution is the development of assistive technology to enhance function, activity and participation. There is an ever-increasing array of technology available to individuals. Some types of assistive technology, such as the gears on a bicycle, are widely known and understood. Other types of assistive technology, such as the devices used by many individuals with disabilities, are not widely recognized.

While it is not possible for every designer to have detailed knowledge of every type of assistive device, a general understanding of the functions and uses associated with the more common types of assistive technology used by people with impairments is an important factor for enhancing activity and participation.

Assistive technologies play a valuable role in enhancing the ability of people with
disabilities to navigate independently through indoor and outdoor environments. These devices can sometimes be used to minimize or eliminate the activity limitations and participation restrictions that exist within sidewalk and trail environments.

The broad range of assistive technologies for people with disabilities is often discussed in terms of a continuum of technologies that include (Axelson, 1988):

- Personal technologies;
- Activity-specific technologies; and
- Environmental technologies.

2.6.1 Personal technologies

Personal technologies are things that are closely associated with, and usually connected to, the individual. They include things that you utilize, such as a long white cane, eye glass, wheelchair, or guide dog, as well as things you wear, such as eyeglasses, a hearing aid, or prosthesis.

Personal technologies enhance the body’s function or structure with the goal of enhancing the individual’s ability to accomplish a variety of day-to-day activities.

Personal technologies generally only benefit the owner of the technology, and require the individual or the individual’s health care or insurance provider to bear the cost of purchasing and maintaining the device. In addition, each type of technology will have positive and negative aspects. For example:

- A **wheelchair** provides easy mobility on flat, firm surfaces. However, it is much more difficult to maneuver on slopes. Traversing steps or curbs is extremely difficult if not impossible.

- A missing leg can be replaced with a **prosthetic leg**. Current technology works quite well if the individual retains his or her own knee. However, a prosthetic leg does not provide the sensory feedback that is needed to ensure stable foot placement, detect obstacles, or maintain balance.
■ **Eyeglasses** are a very common type of technology used to correct mild to moderate vision impairments. However, eyeglasses are cumbersome to use in rain, fog or cold weather conditions, and special “safety” frames are required for sports or activities that might result in impact to the device.

■ Individuals with severe vision loss often use a **long white cane** or **guide dog**. A long white cane provides advance warning about obstacles on the path ahead, but it is not effective at detecting other visual cues, including obstacles above 685 mm (27 in). Guide dogs can get around obstacles, but their owners must provide instructions and directions as to where they want to travel.

■ **A hearing aid** can be used by individuals who are deaf or hard of hearing to magnify the sounds in their environment. However, the magnification is not selective, so a pedestrian using a hearing aid hears the sounds of traffic and audible pedestrian signal magnified.

### 2.6.2 Activity-specific technologies

Activity-specific technologies are devices that enhance an individual’s ability to perform a specific activity. They include all types of sports equipment (e.g., bicycles and inline skates), equipment for activities of daily living (e.g., pots and pans, toothbrush, and hairbrush), as well as devices designed specifically for one individual (e.g., knee brace and custom ski boots). Activity-specific technologies can also be used to compensate for an impairment.

As with personal technologies, activity-specific technologies often benefit the owner of the technology and require the individual or provider to bear the cost of purchasing and maintaining the device. However, many private and trail organizations make activity-specific technologies available to a broader spectrum of users. For example, figure 2-12.

**Figure 2-12.** A long white cane is an example of a personal technology that allows a person with a vision impairment to independently accomplish many daily activities.
Vail Mountain in Colorado rents mountain bikes and mountain-bike wheelchairs.

The best products work for everyone, but in some instances, activity-specific technologies may need to be modified or new technologies may need to be developed in order to assist people with impairments. For example, most people would use a pair of alpine skis to go skiing. People who are unable to stand could use a sit-ski, mono-ski, or bi-ski, which would allow them to ski while seated. Similarly, bicycles are designed to allow people to travel at greater speeds and distances using human power. People without the use of their legs could use a handbike to perform a cycling activity using only their upper body.

Each type of activity-specific technology will have both positive and negative impacts on the individual’s function, activity and participation. For example:

- **Hand bicycles** allow individuals to participate in cycling activities without the use of their legs, but the small muscles of the arms require a much finer gradation of gearing and current designs require a low seating position with less visibility. Scenic lookout points on multi-use trails often do not take the inability of hand bike riders to walk into consideration.

- **A saddle with back supports** can enable people with paralysis or limited strength or balance to ride horses. However, they may be unable to dismount during the ride. For example, someone who uses a wheelchair may not be able to dismount and walk while they traverse a steep hill or very narrow trail.

- **Biathlon** is a combination of cross-country skiing and shooting. Individuals with a vision impairment participate in the target shooting phase by using **headphones connected to a laser light** that generates audible tones to identify the target.
• **Mountain-bike tires** make it much easier to ride on unpaved surfaces. However, they also increase the rolling resistance of a bicycle or wheelchair and, therefore, increase the amount of energy that will be needed to pedal or push a given distance.

2.6.3 Environmental technologies and design

Environmental technologies are modifications or designs of a space or environment to increase its usability. Universal design requires the insightful use of environmental technologies to create environments with greater access for everyone. The application of universal design principles focuses on the use of environmental technologies that enhance the participation of users with a broad range of abilities. For example, toilet facilities may be provided on a trail for the comfort of users and protection of the environment. The use of environmental technologies and designs such as a larger clear floor space, accessible door handles, and an at-grade entrance will ensure that the restroom is accessible to a broader spectrum of users.

Examples of sidewalk and trail environmental technologies that benefit individuals with impairments include accessible pedestrian signals, curb ramps, elimination of glare, stabilized trail surfacing, and detectable warnings. The use of environmental technologies and the principles of universal design are the cornerstones for designing high quality pedestrian facilities. Incorporating environmental technologies, particularly those that benefit the broadest spectrum of users, into the sidewalk or trail environment should be every designer’s priority.

As with all types of technology, environmental technologies may have a positive or negative impact on a particular user. For example:

• **Traditional audible pedestrian signals** in the U.S. emit loud tones, bells, buzzes, or bird calls from the pedestrian signal head during
the walk interval that are intended to serve as audible beacons to the opposite corner, as well as to indicate the duration of the walk interval to blind pedestrians. The beaconing function of these loud signals has been found to function relatively poorly, and their noise is often annoying to people living and working in the area. Contemporary audible pedestrian signals nearly all respond to ambient sound, so they are much quieter in times of low traffic volume. In addition, the sound source is often at the push button, and it is therefore more localized.

- **A ramp** may be installed to provide access to a shared-use path constructed on a former railroad bed for people using wheeled forms of mobility (e.g., wheelchair, stroller, or bicycle). However, long ramps are harder to negotiate for people who use crutches or canes, or who have limited balance on sloped surfaces.

- **Bulletin boards** are often used to convey information to users at the trailhead. However, posting documents with regular size print makes it difficult for people with low vision or people standing at a distance to read the information. Similar problems may be encountered by individuals with limited English language skills (e.g., people who do not speak English or people with cognitive impairments) if the written language is very complex.

**2.6.4 How does technology influence design?**

In order to design high quality, accessible environments, it is necessary to have an understanding of the types of environmental technologies that can be incorporated into the universal design process, and how the use of personal or
activity-specific technologies may impact the abilities of the user.

The knowledgeable and thoughtful use of environmental technologies will create pedestrian environments with universal access to people of all abilities. This practice of universal design is increasingly recognized and encouraged to allow all persons, with or without disabilities, to move more freely, independently, and safely in outdoor environments.

The impact of some types of impairment can be mitigated to a certain extent through the use of personal or activity-specific assistive technologies. While it is recognized that an environment can never be fully and independently accessible to every possible user, many pedestrians can utilize personal or activity-specific technologies to enhance their ability to function within the environments that designers create. These types of technology can assist people with impairments to become more independent, however individuals may not have access to these technologies and, therefore, the first priority should always be the use of environmental technologies and the universal design process.

Many types of assistive technologies, such as walking aids, improve mobility but do not eliminate the need to design and construct accessible environments. During the design process, it is helpful to have knowledge about the many types of assistive technologies that could be used on sidewalks and trails. The needs and abilities of each user will vary depending on the performance characteristics of any particular type of technology. The benefits obtained from a particular type of technology will also be influenced by the skill, experience, and ability of the user, as well as the characteristics of the environment. For example, there are a wide variety of wheelchairs for individuals with mobility impairments. The outdoor

Figure 2-15. This manual mountain bike wheelchair, with its longer wheel base, is significantly more effective on rugged terrain than a traditional hospital style manual wheelchair.
environment performance characteristics of the traditional, hospital-style manual wheelchair are very different from the mobility that can be achieved using a powered wheelchair specifically designed for rugged, outdoor environments.

Personal, activity-specific, and environmental technologies are interdependent. The choice of a personal, activity-specific, or environmental solution will depend on specific parameters of the barrier, such as its location or availability for public use. For instance, a person who is paralyzed may use a wheelchair as a personal technology. However, to use a sidewalk or shared-use path effectively, environmental modifications, such as curb ramps also need to be provided. If the same person chose to use a more rugged recreation trail, an activity-specific technology, such as a mountain-bike wheelchair might be required.

Understanding the interdependent relationship between the environment, the required activity, and the abilities of the person is an important fundamental step in the ability to design effectively for the future.

Selecting a wheel design and technology is a decision based on ability, type of usage, and, often, cost. Manual chairs and power chairs maneuver differently in turns and changes in level. Manual chairs have advantages of being portable, generally smaller, lighter in weight, require less maintenance, and generally cost less. A manual chair allows the person with the upper body ability to stay physically active, but power chairs can be more effective on steeper grades.

2.6.5 Limitations of technology

Despite the tremendous benefits provided by assistive technology, there are major limitations related to the essential use of assistive devices to overcome barriers within the environment.

- The cost of most assistive devices makes them unavailable to many people, especially for the disproportionate number of people who have disabilities that do not have jobs and/or live in poverty;
Even with the use of the most sophisticated forms of assistive technology, the individual still needs many skills and abilities to have independent mobility in the community. For example, a person who uses a power wheelchair for mobility must have the cognitive and physical abilities to operate the wheelchair safely and effectively; The usability of the technology must also be considered. In many cases, existing technology can perform a similar but somewhat different function than the function that has been lost as a result of the impairment. For example, a long white cane can be used to avoid obstacles on a sidewalk, but cannot actually replace the functions of human vision;

Reliability is also a major factor for consideration. It is relatively unlikely that your legs will suddenly and completely stop functioning. However, a flat tire or a loss of battery power can instantly immobilize some types of technology; and

Portability is a significant factor for individuals who drive, ride as passengers, or take taxis. Powerchairs weigh hundreds of pounds and do not fold.

For these reasons, and many others, the use of personal or activity-specific assistive technology cannot be assumed and should not be considered to be an alternative to appropriate, high quality, and accessible designs.
Chapter 3: Integrating Pedestrians into the Project Planning Process

Integrating Pedestrians into the Project Planning Process

Sidewalks are critical transportation routes for communities. They allow pedestrians to travel from one place to another, stimulate business districts by encouraging leisure shopping, and keep communities safe by providing more activity on the street. Integrating pedestrians, including pedestrians with disabilities, into the project planning process is critical to the success of a transportation network. Too often transportation policies focus on the needs of motorists and do not consider the needs of pedestrians. Similarly, accessibility is often thought of as a separate issue to be addressed after the planning and development process is complete.

In order to improve transportation systems for people with disabilities, accessibility should be integrated into the project planning process. Access should be addressed at the beginning of the public involvement process and throughout project development. Transportation agencies must carefully reexamine existing...
policies and programs to determine if they are discriminatory. Furthermore, accessibility issues need to be addressed throughout an organization. Changes are difficult in bureaucracies, but unless accessibility issues are institutionalized throughout an organization, people with disabilities will be denied the mobility that the rest of the population takes for granted. Mobility is a basic right and it is the responsibility of transportation agencies to guarantee this right by ensuring that physical barriers are removed, audible and visual information is provided, and facilities are maintained to be fully accessible. Accessible design is the basic tenet pedestrian design, and all project design should apply accessible design fundamentals and overlay best practices. This principle assures that facilities will be usable and safer for all pedestrians. If a facility is not accessible, it is most likely not safe.

The planning process, referred to in this chapter, pertains to project development planning, including pedestrian system planning, public outreach, land use considerations, and preliminary facility designs. Many transportation projects involve not only the decisions of transportation agencies, but associated agencies, politicians, developers, local businesses, and citizens. In order to ensure that all pedestrians are considered throughout the planning, development, and installation processes, interested parties must redefine internal goals and allocate the necessary resources to integrate accessibility into all transportation programs and projects.

3.1 Recent legislation

During the 1990s, several key pieces of legislation were passed that impacted transportation planning. The first piece of legislation was the Americans with Disabilities Act (ADA) of 1990, which protects the civil rights of people with disabilities. Secondly, the 1991 reauthorization of the Federal transportation policy, the Intermodal Surface Transportation Efficiency Act (ISTEA), specifically called for
mainstreaming pedestrian travel into the transportation system. ISTEA increased the Federal-aid funding options for pedestrian facilities and programs. This allowed communities the ability to make a wide range of planning and funding decisions regarding the allocation of their Federal transportation dollars. In 1998, the Transportation Equity Act for the 21st Century (TEA-21) extended the opportunities established in ISTEA and increased funding for pedestrian facilities. However, even with these landmark laws, there are still gaps at the local level (where transportation decisions are made) between increased Federal-aid funding and the ADA requirements for pedestrian accessibility.

3.1.1 Americans with Disabilities Act (ADA)

As public entities covered under Title II of the Americans with Disabilities Act (ADA), transportation agencies are required and have a major responsibility to implement accessibility in their facilities and programs. Although some cities have developed innovative approaches to upgrading their facilities to meet the needs of people with disabilities, many cities still lack accessible transportation networks.

The Title II Implementing Regulations for the ADA require all newly constructed and altered facilities (including sidewalks) must be readily accessible to people with disabilities (Section 1.4.1). Transportation agencies are responsible for developing a transition plan for existing sidewalk networks to identify accessibility deficiencies in the facilities and establish a schedule for improvements. In order to be effective, a transition plan (required to be completed by January 1995) should be integrated into the transportation element of a city’s capital improvement program (CIP), and other local improvement and funding programs.

3.1.2 Federal transportation legislation (ISTEA and TEA-21)

ISTEA called for a more balanced focus of transportation planning and
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investment decisions. TEA-21, signed into law June 1998, builds on the many changes made by ISTEA. Because of ISTEA and TEA-21, planners have started to obtain more input from local users, which has led to the development of transportation facilities that better meet the needs of local users, including underserved communities, such as people with disabilities.

3.2 Prioritizing pedestrian access

Pedestrians are an integral part of the transportation system and should be equally prioritized with other modes, such as automobiles. For example, the decision to design a corner with a wide turning radius to benefit trucks should be carefully weighed against the negative impacts that wide turning radii have on pedestrians. Institutionalized standards, policies, design guidelines, and public participation should provide all pedestrians equal service within the transportation system.

There is a lack of knowledge on the part of transportation providers and public policy sectors regarding the needs of pedestrians. Transportation planners and engineers often do not receive formal training on pedestrian issues and designs. This has contributed to transportation systems that encourage motor vehicle use and discourage walking. University courses should be developed that teach students how to balance the needs of all users and to design universally accessible pedestrian environments. Workshops and training materials should identify pedestrian needs at the beginning and the end of transportation planning in order to create accessible pedestrian networks. Agency employees and decisionmakers have a responsibility for raising awareness and educating the public about the need for accessible facilities.

3.2.1 Sidewalk installation

When landuse plans have development activities (e.g., business and residential areas and school trips), pedestrian activities should be anticipated. Accessible design is a requirement and
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Does not depend on the number of users. Practice in accessible design should be as advanced as vehicle usage design. When sidewalks are not available, pedestrians are forced to share the street with motorists, access to public transportation is restricted, and children have fewer play areas that are safe. Therefore, whenever possible, accessible sidewalks should be provided. The following guidelines have been established to assist local jurisdictions with determining when and where pedestrian facilities are needed (Planning, Design, and Operation of Pedestrian Facilities: Unpublished Draft Final Report (2000), NCHRP, Project 15–20, TRB, Washington, D.C.):

- Develop sidewalks as integral parts of all city streets;
- If landuse plans anticipate pedestrian activity, construct sidewalks as part of street development;
- Sidewalks should connect nearby urban communities;
- Provide sidewalks in rural and suburban areas at schools, local businesses, and industrial plants that result in pedestrian concentrations;
- Provide sidewalks whenever the roadside and land development conditions are such that pedestrians regularly move along a main or high-speed highway;
- Incorporate sidewalks in rural areas with higher traffic speeds and general absence of lighting; and
- Construct sidewalks along any street or highway without shoulders, even if there is light pedestrian traffic.

To initiate the sidewalk installation guidelines above, and to promote accessible sidewalk facilities, municipalities should consider the following recommendations:

- Agencies should only accept bids from contractors who understand and construct accessible facilities;
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- Require employees and contractors to demonstrate their knowledge of accessibility topics. If at any stage of the development process (i.e., planning, design, or installation) accessibility is not addressed, hold the responsible party accountable, and make improvements;

- Engineering, transportation, and public policy decision makers should partner with transit providers on projects and programs, and require that transit systems include accessible pedestrian facilities;

- Consult with representatives from disability agencies and organizations during all phases of project development;

- Include people with disabilities in the first phases of programming, planning, designing, operating, and constructing pedestrian facilities (see Section 3.8); and

- Agencies should ensure that accessible guidelines are followed throughout planning, the project development, and construction of pedestrian facilities.

3.2.2 Pedestrian oriented detail

Installing sidewalks is critical to providing pedestrian access. However, prioritizing the needs of pedestrians extends beyond the basic step of providing a sidewalk network. The quality of the pedestrian experience should also be addressed during the project planning process. The first step towards providing a quality pedestrian experience is to provide a buffer zone that separates the pedestrian from the motorist. This can be accomplished by providing a wide sidewalk or a sidewalk setback, such as a planting strip. In addition, planners and designers should consider the following pedestrian oriented details:

- Attractive building facades (e.g., pedestrian scale, street oriented windows and building entrances);
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- Street trees and landscaping;
- Benches;
- Pedestrian oriented signs and traffic control devices; and
- Public art.

When pedestrian details are included, pedestrians are more comfortable using the sidewalk facilities, neighborhoods are safer because there are more people out in the community, and commercial areas thrive.

3.2.3 National policy

To address the goal of effective transportation networks, Federal transportation legislation calls for the mainstreaming of pedestrian projects into the planning, design, and construction of the national transportation system. As a result, the Federal Highway Administration (FHWA) has developed a policy statement regarding the integration of walking into the transportation infrastructure. The policy statement was developed in cooperation with other agencies and organizations that address pedestrian issues, such as the American Association of State Highway and Transportation Officials (AASHTO) and the Institute of Transportation Engineers (ITE). The key principle included in the policy statement specifies that “bicycling and walking facilities will be incorporated into all transportation projects unless exceptional circumstances exist” (Federal Highway Administration, 2000). This is the principle for Federal-aid Highway Programs that State, regional, and local transportation agencies should use in their planning process.

3.2.4 State and local sidewalk policies

There is significant work to be done to ensure that the recent FHWA policy on mainstreaming nonmotorized transportation is institutionalized at the State and local levels. Transportation policies should be reexamined by State and local governments, and programs should
be developed that provide resources for constructing and maintaining an accessible pedestrian network.

Within many State and local agencies, it is difficult for pedestrian projects to compete with the priorities that have been placed on automobile travel. Some States do not allow State transportation funds to be used for sidewalk construction or maintenance, reserving the funds for roadway use only.

At the local level, many cities do not systematically require sidewalk installations on new roadway projects, or they may leave installation details to the discretion of local developers. This lack of guidance often leads to narrow walkways, obstacles in the path of travel, and other design practices that do not adequately meet pedestrian needs. To address this issue, local standards for sidewalk design guidelines should be created and must be followed by developers and others responsible for sidewalk installation.

Maintenance of sidewalk facilities is also a significant problem in many localities. While some transportation agencies take responsibility for sidewalk maintenance, others hold property owners accountable. It is recommended that sidewalk maintenance should be the responsibility of the transportation agency and should be carried out using strategies similar to road maintenance.

### 3.3 Local land use and zoning

There is a strong connection between transportation planning and land use regulations. The content of land use regulations can encourage an accessible pedestrian network if pedestrian needs and mobility issues are incorporated into the development of local zoning and subdivision ordinances. Land use decisions are most often made at the local level. Although State regulations impact zoning, town and city regulations generally allow local decisionmakers to guide development.

3.3.1 Traditional land use patterns

Traditionally, zoning ordinances have eliminated mixed-use developments and separated urban and suburban areas based on designated use and specified allowable densities. These practices have led to increased dependency on automobiles and longer trip distances. Similarly, subdivision ordinances have focused on the motor vehicle as the primary mode of transportation. Typically, subdivision ordinances lack requirements for sidewalks on streets and pedestrian connections between the street and building entrances.

Also, the zoning and subdivision restrictions of a locality may limit a designer’s ability to maximize sidewalk accessibility. For example, a designer of a new sidewalk may intend to create an accessible facility. However, the designer may be unable to do so if the subdivision regulations do not allocate sufficient right-of-way to make pedestrian facility accessible. Municipalities have an obligation under Title II of the ADA to make the newly constructed and altered facilities readily accessible. According to the ADA Title II Implementing Regulations, “a public entity shall make reasonable modifications in policies, practices, or procedures when the modifications are necessary to avoid discrimination on the basis of disability.”

3.3.2 Land use recommendations

The following recommendations promote an accessible pedestrian environment and should be considered during a locality’s review of its zoning ordinance:

- Consider the needs and functions of pedestrians, including pedestrians with disabilities, during the development of zoning regulations;

- Allow mixed use developments with higher densities so that trip distances are decreased and walking is promoted as a mode of transportation;
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- Increase the allowable densities near major destination points and transit lines to discourage the use of vehicles as the primary mode of transportation; and
- Require all commercial districts containing shopping and employment centers to have accessible building entrances and an on-site circulation system of accessible walkways.

The following recommendations promote an accessible pedestrian environment and should be considered during a locality’s review of its subdivision ordinance:

- Require site developers to include accessible pedestrian facilities early in the site planning process, so local planners can coordinate with other planned transportation improvements;
- Include pedestrian-friendly street design principles and accessible sidewalk design principles as required components of a pedestrian network;
- Encourage enhanced connectivity between adjacent residential, commercial, and institutional developments;
- Develop specific design principles for accessible pedestrian connections between the street, buildings on site, and adjacent properties; and
- Require commercial developments to locate parking in the rear of building sites and to provide direct access to the front of the building from sidewalks and nearby transit connections.

3.4 Comprehensive planning

The transportation component of a region’s comprehensive master plan (CMP) has a significant impact on transportation policy. If an assumption is made that individuals prefer to drive,
communities will only be designed to accommodate motorists. Transportation systems that neglect pedestrian needs guarantee increased automobile use within the community, define the layout of the community, and determine local quality-of-life patterns.

Unless there is a specific strategy for funding new pedestrian projects, the need for these projects will often not be recognized. Therefore, for pedestrian projects to be implemented, they must be included in a city’s capital improvement plan (CIP). Projects listed in the CIP are ranked for priority according to a specific scoring system. Accessibility projects can be listed in the CIP and should be included as part of larger projects. Traditionally, pedestrian projects have not ranked well because they are often small in scale. However, existing ranking systems should be reevaluated to consider areas where pedestrian projects rank very highly, such as public health and safety, maintenance, socio-economic impact, neighborhood impact, social justice, coordination with other projects, and land use.

### 3.4.1 Pedestrian master plans

To help guide long-term pedestrian planning, many municipalities are developing pedestrian master plans. Pedestrian master plans outline the framework of the pedestrian network and identify improvements that will enhance the pedestrian environment and increase opportunities to choose walking (with and without assistive devices) as a mode of transportation. Pedestrian master plans, such as the one adopted by the City of Portland in April 1998, outline policies, street classifications, design guidelines, capital projects, and funding strategies that affect pedestrians.

Transportation agencies should address accessibility in all components of a pedestrian master plan. The goal of the pedestrian master plan is to encourage walking as the preferred mode of transportation and, therefore, must consider the mobility and travel needs of all people. Integrating accessibility into pedestrian master plans is required by law and will avoid costly and time-consuming modifications to designs and installations.
that provide pedestrian networks that work for people of all abilities.

**3.4.2 Pedestrian design guides**

Pedestrian design guides are a complementary component of the pedestrian master plan intended to ensure that all sidewalk facilities promote the objectives identified in pedestrian master plans. Pedestrian design guides are developed by transportation engineers to provide a uniform set of guidelines that are applicable to most situations and to further promote walking as a mode of transportation. Without thoughtful design guidelines, conflicts between competing functions may produce conditions that are less than ideal for pedestrians and, particularly, for people with disabilities.

Accessibility should be an integrated topic within pedestrian design guides. Every design specification should be consistent with the needs of people with disabilities. If accessibility is not integrated into the design guide, it will continue to be addressed as an afterthought.

**3.5 Prioritizing resources**

While all new construction should be planned and designed to meet accessibility standards, improvements to existing infrastructure that enhance accessible pedestrian networks should be prioritized by transportation planners, engineers, and agencies. Pedestrian improvements should be designed to achieve the maximum benefit for their cost, including initial cost and maintenance cost, as well as reduced reliance on more expensive modes of transportation. Where possible, improvements in the right-of-way should stimulate, reinforce, and connect with accessible transportation networks. A good model is *Accessible Rights of Way: A Design Guide* (U.S. Access Board, 1999).

Redefining transportation planning to include pedestrian needs and accessibility requires new systems for prioritizing resources. An evaluation of existing conditions and feedback from public involvement sessions should provide planners with useful information about
the community’s pedestrian needs. This information should then be prioritized to ensure that the most beneficial improvements are made first. The following principles provide guidance to designers when planning access improvements and establishing priorities:

- Immediately address maintenance and safety problems, such as potholes or debris, in crosswalks and sidewalks;
- Immediately implement simple and inexpensive solutions, such as removing newspaper stands, trash receptacles, and other movable obstacles from the path of travel;
- Make accessibility improvements to existing facilities before other types of improvements, such as landscaping, because accessibility improvements are required by law;
- Review planned and funded projects to ensure that access has been included as required by the ADA;
- Add accessibility improvements to projects that are already planned and funded. Fixing everything at once saves money because equipment is deployed and contractors are hired on a one-time basis. In addition, pedestrian disruptions in construction areas can be minimized;
- Distribute funds among several less expensive projects that would have a greater overall impact on an area’s accessibility, instead of consuming all allotted accessibility improvement money on one ideal but very expensive improvement;
- Make accessibility improvements whenever possible, not just when complete accessibility can be achieved. For example, if funding is available to improve the accessibility of one corner at an intersection, that corner should be improved even if the other corners are not accessible. Eventually, funding will be available to improve the accessibility of the remaining three corners;
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- Make it a priority to improve routes with high volumes of pedestrian traffic;
- Make it a priority to improve routes that serve as important links between key destinations;
- Make it a priority to improve areas with high population densities; and
- Prioritize specific request programs that respond to individual requests.

Many cities, such as Austin, Texas; Seattle, Washington; San Francisco, California; and Portland, Oregon, have extensive programs to improve accessibility in their communities. The Portland program focuses on adding access improvements to existing projects and making additional improvements to locations receiving heavy pedestrian use. Portland also takes about 100 specific requests per year for improvements from people with disabilities.

The City of West Palm Beach, Florida, has developed a long-range transportation plan based on the hierarchy of users. The needs of pedestrians are the number one priority in the West Palm Beach model. The goal of this project is to “reverse the current transportation paradigm, which has to a great extent neglected all users except the automobile, and begin a shift toward balance and equity” (Transportation Division, City of West Palm Beach, 1999).

3.6 Funding strategies

Almost every Federal-aid highway funding category may be used for building, altering, or improving accessible pedestrian facilities. It is up to each State’s Metropolitan Planning Organizations (MPOs) and localities to set priorities on how Federal-aid Highway funds are used. The following is a list of some of the provisions included in the Federal-aid Highway Program as amended by the Transportation Equity Act for the 21st Century (TEA-21) (U.S. Department of Transportation, 1998):
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- Surface Transportation Program (STP) funds may be used to construct pedestrian walkways or non-construction projects such as maps, brochures, and public service announcements related to safe pedestrian activities. Modification of public sidewalks to comply with the ADA is identified as an activity that is eligible for these funds.

- Transportation Enhancement Activities (TEAs) make up ten percent of each State’s annual STP funds. TEAs are designated projects that will provide facilities for pedestrians, pedestrian safety, educational activities, and the conversion of abandoned railway corridors to pedestrian trails.

- Hazard Elimination and Railway–Highway Crossing programs, which also utilize ten percent of set-aside STP funds, may be used to correct locations that constitute a danger to pedestrians. States are required to implement this program, and funding is applicable to survey hazardous locations, construct projects on any publicly-owned pedestrian pathway, or install safety-related traffic calming measures.

- National Highway System funds may be used to install pedestrian walkways on land adjacent to any highway on the National Highway System including Interstate highways.

Accessible pedestrian projects can also be funded through other Federal-aid Highway Programs including Federal Lands Highway Program, National Scenic Byways Program, Congestion Mitigation and Air Quality Improvement Program, Transportation and Community Systems Preservation Pilot Program (TCSP), and Job Access and Reverse Commute Grants. In addition, TEA-21 allows Federal transit funds to be used for pedestrian access improvement projects. These funds are to be used for investments that provide...
“pedestrian and bicycle access to a mass transportation facility” for the establishment and enhancement of coordination between mass transit and other forms of transportation (U.S. Department of Transportation, 1998).

3.7 Site development

Site development focuses on planning and design issues on an individual project basis. Developing accessible sidewalk facilities at the project level is most effective when the needs of pedestrians are institutionalized into the planning process. If broader elements, such as land use and regional coordination, do not support pedestrian planning, individual projects become very challenging.

3.7.1 Pedestrian level of service

When developing a specific transportation project, the level of service for motor vehicles is often evaluated. The effectiveness of a transportation facility is evaluated on an A–F grading system. Level A identifies facilities that are free flowing with very efficient travel speeds and few interruptions. Level F represents streets with high congestion, low speeds, and many signalized interruptions.

Some transportation agencies are addressing the discrepancies in evaluating only the level of service for motorists. The Florida Department of Transportation is in the process of developing a multimodal level of service plan with guidelines for pedestrians. Streets that best serve motorists often do not serve pedestrians at all. For example, a Level A street for motorists could be a Level F for pedestrians, especially for people with disabilities.

To address the discrepancies between the needs of motorists and pedestrians, a balance should be created between the two modes. Pedestrian level of service models should be developed that include the following factors in addition to capacity:

- Accessibility
- Pedestrian safety and security on the sidewalk and in the crossing environment;
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3.7.2 Access management

Access management regulates the movement of a variety of modes at key locations such as intersections, parking facilities, and alleys. Successful access management programs reduce or consolidate the number of driveways to parking areas and businesses and provide raised medians to control vehicular turning movements (Washington State Department of Transportation, 1997).

Pedestrians benefit from access management policies because (Washington State Department of Transportation, 1997):

- The number of potential conflict points is reduced;
- Pedestrian crossing opportunities are enhanced;
- The number of driveway crossings is reduced; and
- Improved traffic flow may reduce the need for road widening, which, in turn, reduces crossing distances and allows more space for sidewalk facilities.

People with disabilities gain particular benefits from access management policies that reduce the number of driveway crossings in parking areas. In many suburban and some urban...
shopping centers, commercial facilities are designed with parking lots in front of the store for the convenience of automobile drivers. Oftentimes, these parking lots are designed for the maximum parking needs (e.g., holiday shopping) and are larger than necessary for most of the year. In some locations, a row of stores may each have their own parking lot entrances and exits. Such locations seldom provide sidewalks. When sidewalks are provided, they are generally narrow, which forces wheelchair users to negotiate rapidly changing cross slopes at driveway crossings.

Access management policies aimed to improve a parking area should consider placing parking lots behind the building whenever possible. By doing this, people using the sidewalks do not have to travel through a parking lot of cars. Furthermore, pedestrian and automobile conflict points are reduced because the cars are not crossing over the sidewalk as they enter the parking facility. If parking in the back is not possible, access management policies should:

- Design accessible driveway crossings with level landings (see Chapter 5 for further details);
- Combine parking lots to limit the number of entrances and exits;
- Prioritize sidewalk construction;
- Provide a raised walkway between the sidewalk and entrances to reduce pedestrian exposure to automobile movement; and
- Control curb radius to keep turning speeds low.

3.7.3 Design constraints

Because sidewalks are located outdoors, they are influenced by more factors than if they were located in controlled indoor environments. Topography, weather conditions, and other unavoidable environmental constraints are among the many factors that influence site development. Although environmental constraints complicate
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Design, they should not be used as an excuse to avoid making facilities accessible to people with disabilities. During the design stage of a project, each environmental factor should be carefully considered and creative solutions should be employed. If environmental constraints are not addressed, the accessibility, usability, and funding of a facility will be compromised. For example, if a designer does not understand the topography of a site and fails to include a base map or profile of existing conditions in the construction plans, the sidewalk installer who may have no understanding of pedestrian and access issues may be making design decisions.

The ADA requires that alterations be accessible. Existing infrastructure and environmental constraints complicate the ability to create an accessible facility. Building and street design, as well as previously installed structures such as traffic poles and fire hydrants, all impact how easily designers can make accessibility improvements. The same creative engineering necessary to make improvements for motorists (e.g., add a vehicle lane, reconstructing an intersection) must be applied to accessible sidewalk and crosswalk design.

3.8 Public involvement

Both ISTEA and TEA-21 (Federal Transportation Legislation) encourage State and local governments to involve citizens in the transportation planning process. This allows the community to be involved in economic, environmental, and quality of life decisions. Involving pedestrians with disabilities in the planning process helps to improve accessibility in the community. Although citizens are not directly responsible for construction on public rights-of-way, they add a unique local perspective and personal experience to the planning process. For example, a resident might know of a better site for a playground or sidewalk than a regional planner who is less familiar with the area. In addition, citizens who live and travel in an area are often the best equipped to identify where transportation network problems exist.
Benefits of involving the community early on and throughout the planning process, include:

- Plans that are more appropriate to the community can be developed;
- Community support for projects increases;
- Public opposition can be detected in the early planning stages;
- Possible conflicts can be mitigated through enhancements or compromises;
- Competing interest groups are able to better understand and resolve differences;
- Closer ties are forged between the agency and the community; and
- The threat of litigation is minimized.

3.8.1 Making accessibility provisions at public meetings

For public involvement to be successful, it is important to provide opportunities for all segments of the community to participate in the process. The ADA requires that public agencies convene all meetings or breakout groups in accessible buildings. The following accommodations encourage participation:

- Provide assistance and/or greeters to help people with vision impairments locate the room within the building and sign in at the meeting;
- Provide sign language interpreters and/or assistive learning systems;
- Make written material, including maps, slides, or displays, available in Braille, large print (18 point font), electronic format, and/or audio cassette tapes;
- Position microphones and speaker platforms to accommodate wheelchair users;
- Locate meetings in a central area near public transportation routes whenever possible to accommodate...
the large percentage of people with disabilities who rely on public transportation;

- Schedule meetings either early in the morning or in the evening to maximize the number of attendees; and

- Notify agencies and organizations representing people with disabilities about meeting times, locations, and agendas.

3.8.2 Outreach strategies for initiating community involvement

People with disabilities can provide valuable input to all types of transportation projects. Their assistance is particularly crucial to ensure that mobility and accessibility needs are addressed. Even people with disabilities who may not have an understanding of accessibility requirements under the law can provide valuable descriptions regarding what has proven to be accessible or inaccessible for them. They can identify where linkages and connections will serve their transportation needs and where existing improvements may be deficient. To increase participation by people with disabilities, agencies should use proactive outreach techniques. Good sources for contacting people with disabilities include:

- **ADA Coordinator/Citizen’s Commission on Disabilities** — Every city is required to have an ADA coordinator who is often part of the mayor’s office or human resources department. Most cities have a citizen’s commission on disability.

- **National advocacy groups** — These groups are National organizations that represent the needs of people with disabilities. Many national advocacy groups represent people with disabilities as a whole, such as the Disability Rights Educational Defense Fund, while others represent specific disability groups such as the American Council of the Blind.
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- **Local advocacy groups** — Local organizations or local chapters of national advocacy groups that represent the needs of people with disabilities.

- **Veterans Administration (VA) offices** — Organizations located throughout the United States that provide medical and rehabilitation services to veterans of the U.S. Armed Forces.

- **Independent living centers (ILCs)** — Centers that help people with disabilities live more independently within society. Some also provide consulting services to people with disabilities and local agencies on access renovations and other accessibility improvements.

- **Rehabilitation centers** — Centers that provide ongoing rehabilitation services including physical, occupational, and speech therapy for people with vision, hearing, and mobility impairments. Rehabilitation centers also prescribe and provide assistive technologies such as wheelchairs.

- **Retirement communities** — Independent or semi-independent housing communities catering to older residents. Some retirement communities provide residents with meal services, health care, and transportation.

Contact information for a variety of national organizations and advocacy groups representing people with disabilities is provided in Appendix C. Many of the organizations have local and regional branches and may serve as key resources for identifying local users.

### 3.8.3 Public involvement strategies

ISTEA’s promotion of public involvement became the impetus for the development of more innovative and user-friendly public involvement strategies. TEA-21 continued the emphasis on
developing creative public involvement techniques. Participation by people with disabilities should be included in every public involvement strategy. Summaries of useful strategies are listed below (U.S. Department of Transportation, 1996).

**Transportation fair** — A one-day event used to generate citizens’ interest in transportation issues and in specific projects and programs.

**Citizen surveys** — A written or verbal questionnaire distributed to a sample group of citizens representative of a larger group. Citizen surveys are effective because they are short and simple and do not require significant resources from the sponsor or participant. They provide agencies with an understanding of citizen perceptions and preferences. They can also provide agencies with a preliminary understanding of how the public will react to a proposed project. Transportation agencies can develop surveys targeted towards accessibility issues to gain a better understanding of the needs of local people with disabilities.

**Visual preference surveys** — A series of visuals showing various types of development and amenities used to obtain feedback about the aesthetic preferences of the community.

**Facilitation** — A group in which a neutral facilitator guides the members through the problem-solving process. To be effective, the facilitator should possess or obtain the following information:

- Past history of community and actions that have been controversial;
- An understanding of what is important to the community and neighborhoods;
- Knowledge of economic issues in the community; and
- An understanding of the current, aspiring, and transitional politicians’ views.

During the planning process, the facilitator should:

- Meet with community and neighborhood leaders first;
Re-direct inappropriate issues to the appropriate office or person;

- Explain the time and reasonable outcome(s) of projects to avoid unrealistic expectations; and

- Synthesize the meeting information and repeat back to the community in a timely manner.

**Charrette** — A meeting focused on addressing a specific problem or issue. Participants work as a group to develop solutions to issues (e.g., new developments, traffic calming installations, pedestrian transportation improvements). Charrettes are effective community tools because all participants work through issues and create final solutions.

**Focus groups** — A small discussion group convened by transportation agencies to gauge public opinion on a specific issue. Because focus groups are generally informal and all ideas and opinions are accepted without criticism, they often generate fresh concepts and energy. Focus group members are selected by the sponsor depending on the issue being discussed. For example, an agency needing to learn more about how people with visual impairments feel about detectable warnings on curb ramps would only invite people with visual impairments to participate (then would be surprised if wheelchair users later expressed concerns about decisions), but an agency interested in how accessibility should be incorporated into an agency’s long-range plan would be more likely to convene a group consisting of people with and without disabilities.

**Collaborative task force** — A committee established to resolve a specific issue within a restricted time limit. Citizens are able to directly influence an agency’s policies and provide officials with an understanding of the values and needs of the participants. Collaborative task forces are also helpful ways to resolve an impasse or controversy related to a project. Creating a collaborative task force regarding accessibility would be a unique way to empower people with disabilities and ensure they have a voice in the planning process.
Citizens’ advisory committee — A committee of interested parties that meets regularly to address common issues and concerns. Because participants meet on a regular basis, they are familiar with one another and the discussion topic. Citizens’ advisory committees foster positive interactions between citizens and government, and provide a forum for agencies to present new goals and programs. Citizens’ advisory committees are especially useful to agencies that are low on staff. Citizens’ advisory committees are most successful when an agency liaison participates and the representatives are very dedicated and hold a variety of opinions. Citizens volunteering their time to an advisory board need to feel that their input is valuable; therefore, agencies should incorporate their feedback into the decisionmaking process. In some communities, citizens’ advisory committees have been established to address ADA compliance and other accessibility issues.

The selection of the most appropriate public involvement technique depends on where the agency is in the planning process and what type of feedback the agency needs. For example, a public survey might provide useful information in the early planning stages of a project, whereas an advisory committee might be more appropriate for in-depth planning discussions further into the development process.

3.8.4 Community involvement in sidewalk assessments

Sidewalk assessments that evaluate existing conditions can be useful in prioritizing future improvements. For detailed information, agencies should collect objective measurements using a methodology such as the Sidewalk Assessment Process, which is outlined in Chapter 11. However, if an agency’s time or resources are limited, less intensive assessment strategies should be considered. For example, a subjective or objective accessibility checklist can be developed by the agency, that may include elements of the Sidewalk Assessment Process (Chapter 11). Citizens working individually or in organized groups can assist with the assessment of sidewalks.
by participating in either the Sidewalk Assessment Process or by using agency checklists. Areas identified as problematic should be reevaluated by the agency at a later date. Regardless of the technique employed, it is very important for community participants to see changes made as a direct result of their assistance. It is extremely frustrating for citizens to identify problems that an agency has no intention of improving.

An example of a subjective accessibility checklist based on the Walkability Checklist developed for the U.S. Department of Transportation in 1997 is presented in Appendix B. This accessibility checklist may be reproduced or reorganized to meet the needs of specific agencies. The accessibility checklist is intended to identify areas within the community that provide less than adequate pedestrian access. Anyone who has an interest in pedestrian facilities can provide valuable information using the checklist. However, people with disabilities may be able to provide the most useful information because they have firsthand knowledge of accessibility issues. Checklists should be translated into large text, Braille, and/or electronic format to accommodate people with vision impairments.

Many communities provide a telephone number where sidewalk problems can be reported and improvements requested. This source of assessment can be valuable to a Public Works department.
Sidewalk Corridors

“The Sidewalk Corridor is the portion of the pedestrian system from the edge of the roadway to the edge of the right-of-way (i.e., property line), generally along the sides of streets, between street corners” (Portland, Oregon, 1998). For the purpose of this guidebook, the width of the sidewalk corridor extends to the edge of the roadway, even if part of that area is not paved. Some other terms for the sidewalk corridor used in design manuals and legal documents include border area, border width, and sidewalk. Sidewalk corridors that promote access include the following characteristics:

- Wide pathways;

- Clearly defined pedestrian, furniture, and frontage zones;

- Minimal obstacles;

- Minimal protruding objects;

- Moderate grades and cross slopes;

- Rest areas outside of the pedestrian zone;

- Minimal changes in level;

- Firm, stable, and slip resistant surfaces; and

- Good lighting.

In new construction, the commitment to create sidewalk corridors that meet the needs of people with disabilities should be made during the planning stages of the development process. For example, if sufficient right-of-way is not allocated to the sidewalk corridor during the planning process, it is harder for designers to construct curb ramps with level landings.
When access improvements are made to existing sidewalk corridors, designers should prioritize needs with available resources and try to make the most significant changes possible with the funds available.

**4.1 Sidewalk corridor width**

The width of the sidewalk corridor is one of the most significant factors in determining the type of pedestrian experience that the sidewalk provides (see Section 3.7.1). In many locations, the sidewalk corridor is paved from the curb to the property line. In other areas, the paved portion of the sidewalk corridor is set back from the street by a surface, such as grass, which is not intended for pedestrian travel. Planting strips (sidewalk setbacks that are grass or another type of vegetative cover) provide:

- Shade
- Space for utilities and traffic control equipment and signs
- Space for trash cans and newspaper boxes
- Separation from roadway; and
- Aesthetic relief

Communities and individual property owners within residential areas are often willing to take responsibility for maintaining planting strips. However, if routine maintenance cannot be arranged, alternatives to planting strips, such as rock installations, are often used. Curb ramps should be provided along the planting strip accessible to on-street parking spaces.

Narrow sidewalk corridors are unsatisfactory because they limit the number of pedestrians that can use the area, require pedestrians to travel single file, and force pedestrians to travel uncomfortably close to buildings and/or automobile traffic. Access is easily
compromised on narrow sidewalk corridors by objects, such as utility poles, that create even narrower spaces. Sometimes, narrow sidewalks do not provide enough clear space for people who use walking aids or wheelchairs to travel down the length of the sidewalk. In addition, narrow sidewalk corridors often have driveway crossings with steep cross slopes and curb ramps with insufficient landings and/or steep ramp grades. Sidewalk corridor width is determined during the planning stage of a project. To develop a successful pedestrian network, that includes wide sidewalk corridors, the needs of pedestrians should be institutionalized into the project planning process (Chapter 3).

4.1.2 The zone system

To ensure that the needs of the pedestrian are prioritized, Portland, Oregon, has developed a design system that divides the sidewalk corridor into four zones (Portland Pedestrian Design Guide, 1998). The zone system should be used to determine the width of the sidewalk corridor and to ensure that obstacles, such as newspaper boxes or utility poles, will not limit pedestrian access. The four zones within the sidewalk corridor are the:

1. Curb zone;
2. Planter/furniture zone;
3. Pedestrian zone; and
4. Frontage zone.

The width of the sidewalk corridor will be determined primarily by the width of the planter/furniture, pedestrian, and frontage zones. The size of the curb zone is generally constant throughout a municipality. Taking into account the minimum width of each zone, at least 2.59 m (8.5 ft) of right-of-way should be allocated to the sidewalk corridor. However, additional space is often needed to accommodate items such as pedestrian crossings, on-street parking, street cafes, and high pedestrian volumes. Table 4-1 contains recommendations for the minimum widths of each zone.
**Table 4-1**

<table>
<thead>
<tr>
<th>Zone</th>
<th>Minimum Width</th>
</tr>
</thead>
<tbody>
<tr>
<td>Curb Zone</td>
<td>152 mm (6 in)</td>
</tr>
<tr>
<td>Planter/Furniture Zone</td>
<td>610 mm (24 in)</td>
</tr>
<tr>
<td></td>
<td>[1.22 m (48 in) if planting trees]</td>
</tr>
<tr>
<td>Pedestrian Zone</td>
<td>1.525 m (60 in)</td>
</tr>
<tr>
<td>Frontage Zone</td>
<td>760 mm (30 in) *</td>
</tr>
<tr>
<td>Total Sidewalk Corridor</td>
<td>3.10 m (10 ft) *</td>
</tr>
</tbody>
</table>

*If at least 760 mm (2.5 ft) of open space is available between the sidewalk corridor and the property line, no frontage zone is needed and the minimum recommended width for the sidewalk corridor is 2.285 m (7.5 ft).*

At pedestrian crossings (e.g., midblock crossing or street intersections), the sidewalk corridor should be wide enough to install curb ramps with level landings. If the ramp is primarily in the planter/furniture zone, the pedestrian zone remains level. Although a variety of designs may be considered, a perpendicular curb ramp that is oriented at a 90 degree angle to the curb is recommended for access from the pedestrian zone to the street (see Section 7.2.1).

**4.1.2.1 Curb zone**

The curb zone is the first 152 mm (6 in) of the sidewalk corridor immediately adjacent to the roadway. It is an integral part of the drainage system and prevents excess water from collecting in the sidewalk corridor. The curb zone also discourages motor vehicles from driving onto the sidewalk corridor and is a valuable cue used by people with vision impairments to identify the border between the sidewalk corridor and the roadway.

**4.1.2.2 Planter/furniture zone**

The planter/furniture zone lies between the curb and pedestrian zones and is intended to house utilities, such as traffic poles and fire hydrants, and pedestrian amenities, such as benches and bus shelters. The purpose of the
planter/furniture zone is to ensure that the pedestrian zone will be free of obstacles. Depending on the design of the sidewalk corridor, the planter/furniture zone may or may not be paved. On sidewalk corridors where the sidewalk is set back from the street, such as when a planting strip is provided, the planter/furniture zone consists of the width of the unpaved area. On sidewalks that are paved from the curb to the property line, the planter/furniture zone is not as clearly defined.

If movable objects are originally placed in the planter/furniture zone, they may migrate into the pedestrian zone. Therefore, any movable objects should be chained or otherwise secured in place so that they cannot impede the flow of pedestrian traffic.

In addition to providing a location for sidewalk infrastructure, the planter/furniture zone also serves as a buffer between the pedestrian zone and the roadway. As a rule, pedestrians tend to avoid this area, even when it is free of obstacles, because it is uncomfortable for most people to walk near traffic.

To provide a sufficient buffer for pedestrians, the minimum recommended width is 610 mm (24 in). However, many cities with on-street parking allocate at least 915 mm (36 in) to the planter/furniture zone to separate objects from the curb face and to allow car doors to open and people to exit from the vehicle without entering or blocking the pedestrian zone. The planter/furniture zone next to on-street parking should have the areas adjacent to the vehicle doors free of obstacles.

If the sidewalk corridor is large enough or additional space is required for infrastructure, the width of the planter/furniture zone should be increased. Locations with transit stops will also require a larger planter/furniture zone. Transit requirements vary, however, the boarding pad is typically 1.525 m x 2.44 m (60 in x 96 in) and should be connected to an accessible pedestrian path of travel. Additional space may be required because wheelchair lifts on transit vehicles may extend up to 1.22 m (48 in) beyond the side of the vehicle. In addition to the boarding pad, an accessible bus shelter
may require an additional space up to 2.44 m x 3.96 m (96 in x 156 in) in size. Areas that have significant accumulations of snow during the winter will also require a wider planter/furniture zone. A minimum width of 1.83 m (72 in) is recommended for areas where significant amounts of snow will be plowed onto the planter/furniture zone. This additional width will help keep the pedestrian zone free of obstacles, such as piles of snow.

In areas where all of the street planter/furniture and utilities can be placed away from the street in the adjacent property (e.g., on the front lawn in a residential area), the size of the planter/furniture zone may be reduced to 610 mm (24 in). The planter/furniture zone should not be completely eliminated because many pedestrians are not comfortable walking directly adjacent to the roadway. At a pedestrian crossing area, a planter/furniture zone is needed to ensure sufficient space between the curb and pedestrian zones for two perpendicular curb ramps. In very confined existing facilities, a reduction in the width of the planter/furniture zone can be combined with the installation of parallel curb ramps (see Section 7.2.3 for information on parallel curb ramps). Trees need room to grow and spread roots (minimum 48 in). Trees should be selected for the space provided, and surface roots should not be removed. Realigning the sidewalk (see Figure 4-42) or ramping over the roots will provide access and protect the tree. See Section 4.4 for more information on trees.

4.1.2.3 Pedestrian zone

The pedestrian zone is the area of the sidewalk corridor that is specifically reserved for pedestrian travel. It should be completely free of obstacles, protruding objects, and vertical obstructions because they can be hazardous to pedestrians, particularly for individuals with vision impairments who may not be able to detect or avoid the hazard.

The pedestrian zone should be at least 1.525 m (60 in) wide. This provides sufficient space for two pedestrians to travel side by side without passing other
### Table 4 - 2. Guidelines for New Sidewalk Installation

<table>
<thead>
<tr>
<th>Roadway Classification and Land Use</th>
<th>Sidewalk Requirements</th>
<th>Future Phasing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Highway (rural)</td>
<td>Min. of 1.525 m (60 m) shoulders required.</td>
<td>Secure/preserve ROW for future sidewalks.</td>
</tr>
<tr>
<td>Highway (rural/suburban — less than 1 d.u./acre)</td>
<td>One side preferred. Min. of 1.525 m (60 m) shoulders required.</td>
<td>Secure/preserve ROW for future sidewalks.</td>
</tr>
<tr>
<td>Suburban Highway (1 to 4 d.u./acre)</td>
<td>Both sides preferred. One side required.</td>
<td>Second side required if density becomes greater than 4 d.u./acre.</td>
</tr>
<tr>
<td>Major Arterial (residential)</td>
<td>Both sides required.</td>
<td>1.525 m (60 in)</td>
</tr>
<tr>
<td>Collector and Minor Arterial (residential)</td>
<td>Both sides required.</td>
<td></td>
</tr>
<tr>
<td>Local Street (Residential — less than 1 d.u./acre)</td>
<td>One side preferred. Min. of 1.525 m (60 m) shoulders required.</td>
<td>Secure/preserve ROW for future sidewalks.</td>
</tr>
<tr>
<td>Local Street (Residential — 1 to 4 d.u./acre)</td>
<td>Both sides preferred. One side required.</td>
<td>Second side required if density becomes greater than 4 d.u./acre.</td>
</tr>
<tr>
<td>Local Street (Residential — more than 4 d.u./acre)</td>
<td>Both sides required.</td>
<td></td>
</tr>
<tr>
<td>All Streets (commercial areas)</td>
<td>Both sides required.</td>
<td></td>
</tr>
<tr>
<td>All Streets (industrial areas)</td>
<td>Both sides preferred. One side required.</td>
<td></td>
</tr>
</tbody>
</table>

4
Sidewalk Corridors

Case Study 4-1
In New York City, if a new building is installed, the property owner is responsible for allocating a sidewalk area in front of the building that will accommodate the increased pedestrian traffic the new building will generate.

Pedestrians, or for two people going in opposite directions to pass one another. In commercial and urban areas, pedestrian volumes are often much higher than in residential areas. The pedestrian zone should be expanded according to the Highway Capacity Manual based on the anticipated volume of users. In areas with heavy pedestrian traffic, the sidewalks should be wide enough to accommodate groups of pedestrians traveling in both directions. The expanded area should still remain free of obstacles. If additional utilities are necessary in an urban setting, the planter/furniture zone should also be expanded.

The pedestrian zone should never be less than 915 mm (36 in), which is the minimum width required for an accessible route (ADAAG 4.3.3, U.S. Access Board, 1991). The minimum width provides sufficient space for people who use mobility aids to travel within the restricted space, since most mobility devices have a maximum width of 710 mm (28 in). However, restricting the pedestrian zone to 915 mm (36 in) prevents passing and does not account for two-way travel, traveling with a sighted guide 1.22 m (48 in) or with a guide animal. This minimum width is only acceptable when:

1. A wider width is impossible;
2. The narrow width continues for as short a distance as possible; and
3. Passing spaces are provided at intervals of no more than 61.0 m (200 ft).

4.1.2.4 Frontage zone

The frontage zone is the area between the pedestrian zone and the property line. Pedestrians tend to avoid walking close to barriers at the property line, such as buildings, storefronts, walls, or fences, in the same way that they tend to avoid walking close to the roadway. This is especially true in areas with many doorways that swing open into the sidewalk corridor. In most situations, the width of the frontage zone should be at least 305 mm (12 in). However, if the sidewalk corridor is adjacent to a wide open or landscaped space, such as in
residential areas, the frontage zone can be eliminated.

Typically, the frontage zone is also the area in which sidewalk entertainment, such as street cafes and vendors, are located. Unless the frontage zone is physically separated from the pedestrian zone, it should be free of obstacles and protruding objects. People with vision impairments often travel in the frontage zone in order to use sound from the adjacent building for orientation. In general, pedestrians with vision impairments travel between 305 mm and 1.22 m (12 in and 48 in) from the building. Older pedestrians with vision impairments may travel closer to the building as their hearing deteriorates.

Any items in the frontage zone should be detectable by people with vision impairments who use long white canes for mobility. Obstacles that cannot be detected may result in a loss of balance or embarrassment when they are encountered unexpectedly. In the worst case, the collision could result in serious injury to the pedestrian. It is preferable for sandwich boards or other objects to be solid and continuous with the ground surface throughout their length. In addition, solid barriers should be provided around street planter/furniture such as café umbrellas, tables, and chairs. Small chains suspended from intermittent posts are not sufficient because the long white cane can easily pass under the chain and between the posts. People using canes will detect barriers at ground level. These barriers should extend up from ground level less than 305 mm (12 in) and continue around the obstacle without any breaks or openings. Items that are wall or pole mounted must comply with ADAAG specifications for protruding objects (see Section 4.1.3).

**4.1.3 Protruding objects**

Objects that protrude into the sidewalk corridor but are higher than 2.03 m (80 in) are not a problem for people with vision impairments because most pedestrians require less than 2.03 m (80 in) of headroom. In addition, people with vision impairments who use long white canes to navigate (if they are of adult
Figure 4-6. POTENTIAL PROBLEM: This pedestrian who is blind is approaching the telephone kiosk from the side. When obstacles mounted on posts can be approached from the side they should not protrude more than 101 mm (4 in). This pedestrian does not detect the obstacle, which could cause him to collide with the obstacle.

Figure 4-7. This pedestrian who is blind is able to avoid colliding with this telephone kiosk because he detects the pole with a cane before coming in contact with the phone. Pole mounted objects that can only be approached from the front should not protrude more than 305 mm (12 in) into the sidewalk corridor.

Stature and using their canes skillfully will usually detect and avoid objects on the sidewalk that extend below 685 mm (27 in). However, obstacles that protrude into the sidewalk between 685 mm (27 in) and 2.03 m (80 in) and do not extend to the ground, are more difficult to avoid because the long white cane is unlikely to contact the object before the person contacts the object. Guide dogs take their owners around obstacles.

Pedestrians with vision impairments often travel close to the building line.

Therefore, according to ADAAG Section 4.4, if an object is mounted on a wall or the side of a building, it should not protrude more than 101 mm (4 in) into the sidewalk corridor (ADAAG 4.4, U.S. Access Board, 1991). If an object is mounted on a post that can only be approached from the front, it can protrude up to 305 mm (12 in) because the angle of the long white cane allows a pedestrian who is blind to identify the post before bumping into the protruding object. However, if the post-mounted object can be approached from the side, it should protrude no more than 101 mm (4 in) into the sidewalk corridor. Signs mounted on two posts should have a crossbar at 305 mm (12 in) above the walking surface so that a pedestrian using a long white cane can readily detect the sign. Stop signs mounted on a single post should be no lower than 2.03 m (80 in) or be placed outside of the paved portion of the sidewalk corridor (e.g., in a planting strip).

The least possible amount of protrusion should be used in each situation. Furthermore, because pedestrians with
vision impairments do not always travel in the pedestrian zone, protruding objects should be eliminated from the entire paved portion of the sidewalk corridor. Protruding objects do not need to be eliminated from the planter/furniture zone if it is separated from the sidewalk with a planting strip or other type of setback.

4.1.4 Improving access on narrow sidewalks

During new construction, at least 2.59 m (102 in) of public right-of-way should be dedicated to the sidewalk corridor. A minimum width of 2.285 m (90 in) should be allocated if at least 760 mm (30 in) of open space is available between the property line and the sidewalk corridor. However, if a narrow sidewalk corridor already exists, it can be improved. The highest priority should be to increase the pedestrian zone to at least 915 mm (36 in). The following solutions can help improve conditions for pedestrians with mobility and vision impairments. Additional solutions for installing curb ramps on narrow sidewalks are included in Section 7.4.5.

Figure 4-8. This pedestrian, who is blind, is walking down a sidewalk that contains a number of obstacles that are difficult to detect using a long white cane, because they protrude into the path of travel between 685 mm (27 in) up from ground level and below 2.03 m (80 in) in height.

Figure 4-9. This pedestrian, who is blind, will have a much easier time traveling on this sidewalk because there are no walls or post-mounted obstacles that protrude more than 101 mm (4 in).
SOLUTION 1 — Eliminate any removable and protruding obstacles, such as newspaper stands or tree branches, that limit the clear width of the sidewalk and/or protrude into the path of travel.

The first priority for improving a narrow sidewalk should be to eliminate any removable obstacles, such as trash receptacles and newspaper stands, from the pedestrian zone. Tree branches, overgrown shrubs, and other protruding objects should also be eliminated. Objects that are removed should be secured in their new location to prevent them from being moved back into the pedestrian zone.

SOLUTION 2 — Eliminate permanent obstacles and protruding objects that limit the clear width of the sidewalk and/or protrude into the path of travel.

Whenever possible, permanent obstacles and protruding objects should be removed from the pedestrian zone. Locations where the passage width is less than 915 mm (36 in) should be prioritized.

SOLUTION 3 — Secure additional right-of-way at driveway crossings and curb ramps to provide jogged landings.

Narrow sidewalks tend to have driveway crossings and curb ramps without level landings. These types of ramps are very difficult for people with mobility impairments to negotiate because of the severe change in cross slope across the flare (Section 5.1). Therefore, whenever possible, additional right-of-way should be purchased, or an easement should be

Figure 4-10. Obstacles in the pedestrian zone limit the clearance width of the sidewalk.

Figure 4-11. Additional right-of-way allows the sidewalk to be jogged back, providing level landings at driveway crossings and curb ramps.

Figure 4-12. Additional right-of-ways provide passing spaces on narrow sidewalks.
Passing Space:

Passing spaces should be provided at intervals no less than 61.0 m (200 ft) apart and should be at least 1.525 m x 1.525 m (60 in x 60 in).

Figure 4-13. Curb extensions improve pedestrian visibility and provide additional space for level landings at curb ramps.

Figure 4-14. Parallel ramps are an effective way to improve access at curb ramps and driveway crossings if additional right-of-way cannot be purchased. There needs to be adequate drainage for this type of installation.

obtained from the property owner, at driveway crossings and curb ramps to add a level landing to existing elements. The purchase of additional right-of-way should also be considered at all locations where the pedestrian corridor is not large enough to provide an accessible path of travel.

SOLUTION 4 — Secure additional right-of-way to create periodic passing spaces which are at least 1.525 m x 1.525 m (60 in x 60 in).

If the sidewalk is less than 1.525 m (60 in) for an extended length, periodic passing spaces should be added to allow two wheelchair users to pass one another or to allow a single wheelchair user to turn around. Passing spaces should be provided at intervals no less than 61.0 m (200 ft) apart and should be at least 1.525 m x 1.525 m (60 in x 60 in). Driveway crossings and curb ramps with level landings can also serve as passing spaces.

SOLUTION 5 — Extend the curb into the parking lane to generate more space for curb ramps.

Curb extensions provide a location for curb ramps on narrow sidewalks by expanding the width of the sidewalk at the corner. Curb extensions also prevent cars from parking in front of the curb ramp and improve visibility between motorists and pedestrians waiting to cross the street. Table 7-1 and Section 8.9 contain more information about curb extensions.

SOLUTION 6 — Replace curb ramps and driveway crossings without level landings with parallel ramps.
If additional right-of-way cannot be obtained, designers should consider replacing driveway crossings and curb ramps that do not have level landings with a style of ramp that is parallel to the curb. Although parallel ramps are more desirable than curb ramps or driveway crossings without level landings, they are not an ideal solution because they force users to go down and then up a ramp just to continue along the sidewalk. In addition, parallel ramps do not drain as well as other types of ramps. Section 7.2.3 contains more information about parallel curb ramps and Section 5.5 contains information about parallel driveway crossings.

**SOLUTION 7** — Borrow from the street width to extend the sidewalk and create a wider path of travel for pedestrians.

Occasionally, additional width for a sidewalk can be created by reducing the width of the motor vehicle lanes. This
Case Study 4-2
Seattle, Washington, has recently evaluated a series of four-lane to three-lane conversions to determine if traffic volumes were reduced. The results of the study showed that traffic volumes were not reduced and in several instances traffic volumes even increased.

Solution should not be done without a careful operational analysis. On a four-lane road, reducing each traffic lane from 3.66 m to 3.05 m (12 ft to 10 ft) generates 2.44 m (8 ft) of additional space for the sidewalk. In addition, in residential areas, reducing the lane width will have a traffic calming effect because motorists tend to travel slower on narrower streets. In some situations, it may not be appropriate to reduce the outside lane to 3.05 m (10 ft) because of the negative impact on bicyclists.

**SOLUTION 8** — Convert a four-lane road to a three-lane road and create a bike lane and a wider sidewalk.

A few cities have begun to experiment with four-lane to three-lane conversions to improve traffic flow and generate additional right-of-way for other users, such as bicyclists and pedestrians. This solution should not be done without a careful operational analysis. Converting to a three-lane road may not reduce the level of service the road provides to.
motorists. In addition, the extra lane width can be used to expand existing sidewalks that are too narrow and to add bicycle lanes. It is often beneficial to provide a median within the center lane where vehicles will not be making left turns to provide refuge for pedestrians crossing the street and to break up the lane so that it will not be used as a through lane.

4.2 Sidewalk grades and cross slopes

Grades and cross slopes are very difficult for some people with mobility impairments to negotiate because it is harder to travel across sloped surfaces than horizontal surfaces. People with mobility impairments who are ambulatory or use manual wheelchairs must exert significantly more energy than other pedestrians to traverse sloped surfaces. Powered wheelchairs are affected by the additional work required on steep grades because more battery power is used. This reduces the travel range of a powered chair. Both powered and manual wheelchairs can become unstable and/or difficult to control on sloped surfaces. Whenever possible, slopes should be minimized to improve access for people with mobility impairments.

4.2.1 Grade

Additional effort is required for mobility on steep grades. Manual wheelchair users may travel very rapidly on downhill pathways, but will be significantly slower on uphill segments. Steep running grades can be better tolerated by providing level segments at intervals. In addition, less severe grades that extend over longer distances may not tire users as much as shorter, steeper grades.

Grades are often difficult to control in the sidewalk environment because sidewalks follow the path of the street. In new construction, pedestrian use should be factored into the design plans. Where possible, routes should be designed with the least amount of grade in the terrain to minimize regrading. Sidewalk grades
ideally should not exceed 5.0 percent, and the most gradual possible slope should be used at all times.

If excessive grades cannot be avoided, the following steps will help reduce the negative impacts of steep terrain:

**SOLUTION 1** — Limit the distance and magnitude of the grade segment and provide periodic level landings between segments of steep grades.

The distance and the magnitude of the grade segment are significant factors in determining who will be able to access the sidewalk. At a site, ADAAG allows a maximum ramp grade of 8.3 percent for a distance of 9.14 m (30 ft) before a level landing must be installed (ADAAG, U.S. Access Board, 1991). On sidewalks, however, it may not be possible to limit the sidewalk grade to 8.3 percent. At a building entrance, elevation changes are small and the duration of a maximum grade is relatively short. Maximum grades on sidewalks often continue for several blocks. Even if pedestrians can negotiate an 8.3 percent grade for short distances, they may not be able to continue on this grade for longer distances.
Level Landings:
The slope of a level landing should not exceed 2.0 percent in any direction and should be installed at the top and bottom of steep grade segments.

To limit the length of a grade segment, level landings should be provided periodically. The slope of a level landing should not exceed 2.0 percent in any direction. Level landings provide users with a place to rest and gain relief from the demands of the prevailing grade and cross slope. Although providing this resting space between steep grades is important, designers should be aware that level landings will increase the magnitude of the grade segments between the level landings. This problem can be avoided if the level landings are placed adjacent to the pedestrian zone (see Solution 3 in this chapter) and are required at building entrances, bus stops, and intersections.

Pedestrians who have low stamina also rely heavily on level landings to negotiate steep sidewalks. When installing level landings, the following criteria should be met:

- The width of the landing should extend across the full width of the pedestrian zone. On narrow sidewalks, extra width is recommended to allow faster travelers to pass slower travelers.

- The landing should be at least 1.525 m x 1.525 m (60 in x 60 in) to allow enough space for a wheelchair user to stop and rest without blocking the flow of other pedestrians who may or may not be using wheelchairs. It is also necessary if a pedestrian is expected to change directions or maneuver around objects.

- The slope of the landing should be designed to be 2.0 percent in any direction to facilitate drainage and to prevent water and debris from collecting on the landing surface.

If level landings are added to existing facilities with narrow pathways, additional right-of-way may need to be purchased or the sidewalk may need to be extended into the roadway.

**SOLUTION 2 — Avoid other factors such as minimum clear widths and cross slope over 2.0 percent. This combination of conditions compound the impact of the steep grade and make the sidewalk more difficult to negotiate.**
The effects of steep terrain are often compounded because of other factors such as cross slope, narrow widths, and changes in level. Whenever possible, these other factors that impact access for people with mobility impairments should be minimized, but especially when steeper grades can not be completely eliminated. When the grade is steep, surfaces should be firm, stable, and free of changes in level. The pedestrian corridor should be wide enough to allow users to pass one another, and cross slopes should be no greater than 2.0 percent.

**SOLUTION 3** — Provide rest areas with benches and spaces for wheelchair users.

Rest areas are level landings located outside of the pedestrian zone that house additional pedestrian amenities such as benches, shade, and drinking fountains. Rest areas provide users on steep or exposed sidewalks with an opportunity to rest from their exertions. Benches are the most common amenity for rest areas on sidewalks. Benches should be installed according to ADAAG Section 4.32 in order to accommodate wheelchair users and other people with mobility impairments. In regions with very hot or cold climates, shade and shelter are important rest area amenities because many types of impairments cause people to have difficulty tolerating extreme climates.

**SOLUTION 4** — Install wide sidewalk corridors whenever possible.

Wide sidewalk corridors ensure that people can travel at slower speeds and still feel comfortable knowing that other sidewalk users can easily pass by. In addition, installing wider sidewalk corridors in areas with steep terrain allows wheelchair users to travel in a zigzag pattern. This reduces the grades over which wheelchair users must travel. However, this is not an ideal solution because the added distance a wheelchair user must travel using this technique also requires extra work.
SOLUTION 5 — Provide handrails where appropriate.

ADAAG specifies that any accessible route with a slope greater than 5.0 percent is a ramp and must have handrails. In the sidewalk environment, it is not common practice to install handrails. However, handrails may be a viable solution in some situations; for example, where steep grades occur over very short distances, at drop-offs, or near built facilities such as transit stops.

SOLUTION 6 — Provide signs that indicate the sidewalk grade and informs users of alternate routes with lesser grades.

In addition to making architectural modifications on sidewalks with steep grades, transportation agencies should consider providing users with objective information about existing grades. This type of information is most effective when it is supplemented with information about alternative routes. Information should only be provided in addition to, rather than instead of, architectural improvements. More information on pedestrian signs is located in Section 6.2.

4.2.2 Cross slope

Severe cross slopes make it difficult for wheelchair users and other pedestrians to maintain their lateral balance because they must work against the force of gravity. People using crutches or canes may be forced to turn sideways in order to keep their base of support at a manageable angle. Cross slopes can also cause wheelchairs to veer to the side which increases their risk of rolling into the street. The impacts of cross slopes are compounded when combined with steep grades and uneven surfaces.

Designers must balance the negative effects that cross slopes have on pedestrian mobility against the necessity of including cross slopes to provide adequate drainage. The recommended cross slope for sidewalks is 2.0 percent. The ADA Accessibility Guidelines confirms the need for construction tolerances by specifying that “all dimensions are
subject to conventional building industry tolerances for field conditions” (ADAAG 3.2, U.S. Access Board, 1991). Contractors must understand the impact of cross slope on people with disabilities to ensure that sidewalk cross slope stays within the recommended 2.0 percent during the installation process.

Once the sidewalk has been constructed, an objective review process needs to be in place to verify that the installed cross slope matches the design plans. Simply eyeballing a project to see if the cross slopes appear to be in compliance is not sufficient. Oftentimes, sidewalk cross slopes are not built to the engineer’s design specifications, and the resulting sidewalk has a greater cross slope than the designer intended. Cross slopes designed to be 2.0 percent that end up as 4.0 percent, are not acceptable. To verify that the cross slope does not exceed the design specification, an objective measurement device, such as a digital level, should be used to check the cross slope after the installation process is complete. It may be advisable to calibrate digital levels before each inspection to maintain accuracy.

### 4.2.2.1 Grade and cross slope construction tolerances

The ADA Guidelines confirm the need for construction tolerances by specifying that “all dimensions are subject to conventional building industry tolerances for field conditions” (ADAAG 3.2, U.S. Access Board, 1991). Contractors must understand the impact of grade and cross slope on people with disabilities to ensure that sidewalk and curb ramp grades and cross slopes stay within the recommended construction tolerances during the installation process. The construction tolerance for Portland Cement Concrete is based on 1/4 inch per 10 ft. (+ 0.2 percent). Research, done by Space Options® in Hawaii, has concluded that failure to build ADA compliant curb ramps is not due to problems with concrete but the lack of training of masons and form carpenters in the precision needed to build accessible curb ramps. Masons and carpenters may need to employ digital levels such as Smartool, and masons a digital level and trowel at the same time to achieve accuracy.
4.2.2.2 Elevation difference between street and building

In new construction, the elevation of the street should be coordinated with the elevation of the sidewalk and surrounding buildings. If the elevations are not coordinated, the buildings may be at a higher elevation than the street, and a ramp will be necessary to bridge the elevation difference to provide the required level landing at the entrance. If a step system is installed, people who use wheelchairs will not have access into the building.

During new construction, transportation agencies can avoid elevation differences by coordinating their efforts with other key parties including site developers and building architects. A review process that includes input from a variety of interest groups should also be in place to ensure that construction plans for sidewalks will meet the needs of pedestrians.

In many existing situations, the building entrance elevation was not coordinated with the street elevation. The results are either:

- Sidewalks with excessive cross slopes; or
- Building entrances with steps.

Either scenario impedes access. Therefore, whenever possible, locations with elevation differences should be retrofitted. The ADA requires both private and public sector entities to mitigate inaccessible entrances.

Solutions for improving situations where the street elevation is different than the building elevation include:

**SOLUTION 1** — Create a level area at least 915 mm (36 in) in the center of the sidewalk and slope the edges to make up the elevation difference.

The best way to improve a sidewalk with a steep cross slope is to create a level area at least 915 mm (36 in) wide within
the pedestrian zone. The slope of the frontage and the planter/furniture zones may be increased to accommodate the additional elevation change. However, these slopes should be minimized in areas where pedestrian travel is anticipated, such as at doorways. This solution works best when the sidewalk corridor is wide because the additional width helps to keep the overall cross slopes to a minimum. Using this method on narrower sidewalks may cause the slope of the planter/furniture and the frontage zones to be too steep.

**SOLUTION 2** — Raise the sidewalk and create a higher curb.

Another possible solution for a sidewalk with a severe cross slope is to raise the curb height to level the sidewalk. This solution is desirable because it works on both narrow and wide sidewalks. However, high curbs can make curb ramp design more difficult (see Section 7.4.4). A curb higher than 200 mm (8 in) also creates a problem for on-street parking because car doors cannot swing over the curb.

**SOLUTION 3** — Retrofit the building entrance by replacing the steps with a ramp.

Ramps should replace stairs at building entrances to allow people who use wheelchairs access into the building.
On wider sidewalks, the ramps should not interfere with the pedestrian zone. On narrower sidewalks, designers may have to employ creative solutions, such as ramping the entire sidewalk up to the building to allow for wheelchair access. In most situations, on-street parking will have to be restricted if the entire sidewalk is raised.

4.3 Sidewalk surfaces

Factors that affect the usability of the sidewalk surface are:

- Surface material;
- Firmness, stability, and slip resistance;
- Changes in level; and
- Dimensions of gaps, grates, and openings.

Each of these surface factors work in conjunction with the other to determine how easily pedestrians can use the sidewalk.

4.3.1 Surface material

Sidewalk surfaces generally consist of concrete or asphalt; however, tile, stone, and brick are also common. Most common sidewalk materials are firm, stable, and slip resistant when dry.

4.3.1.1 Firm and stable

Typically, sidewalks constructed of asphalt or concrete are firm and stable.

**Firmness** is the degree to which the surface resists deformation by indentation when, in this case, a person walks or wheels across it. A firm surface would not compress significantly under the forces exerted as a person walks or wheels on it.

**Stability** is the degree to which the surface remains unchanged by contaminants or applied force, so
when the contaminant or force is removed, the surface returns to its original condition. A stable surface would not be significantly altered by a person walking or maneuvering a wheelchair on it.

Surfaces that are firm and stable resist deformation, especially by indentation or the movement of objects. For example, a firm and stable surface such as concrete resists indentation from the forces applied by an ambulatory pedestrian’s feet or a wheelchair user’s wheel; it also reduces the rolling resistance experienced by a wheelchair user.

4.3.1.2 Slip resistant

Under dry conditions, most asphalt and concrete surfaces are fairly slip resistant.

**Slip resistance** is based on the frictional force necessary to permit a person to ambulate without slipping. A slip resistant surface does not allow a shoe heel, a wheelchair tire, or a crutch tip to slip when ambulating on the surface.

A broom finish should be used on concrete sidewalks to increase the slip resistance for pedestrians. Decorative paints and surfaces, such as polished stones or exposed aggregate rock, are not as slip resistant and should be avoided.

Some asphalt sealants decrease the slip resistance of asphalt. In addition, the specification of the aggregate sieve spectrum has a significant impact on the slip resistance of the final surface. In general, brushed concrete is more slip resistant than asphalt, depending on the type of aggregate used. The U.S. Access Board Technical Bulletin #4 (1994a) addresses slip resistance in further detail.

Thermoplastic materials, commonly used to mark lines on asphalt or concrete at crosswalks, are generally not as slip resistant as the roadway surface. The problem is exaggerated when the surface is wet. Whenever possible, a texture should be added to thermoplastic materials to improve slip resistance. Some research suggests that additives, such as crushed
glass will improve the slip resistance of thermoplastics. Further research is necessary to identify more effective materials to mark crosswalks. More information about crosswalks is included in Section 8.5.

4.3.1.3 Wet or icy surfaces

Slip resistant surfaces are more difficult to achieve when the sidewalk material is wet or icy. Surfaces that are wet or icy are difficult for all pedestrians to travel across, but they are especially difficult for people who use wheelchairs or walking aids. Crutch users, for example, rely on being able to securely plant their crutch tip to travel effectively on the sidewalk. If the surface is icy, it creates a major safety problem.

Solutions for preventing water and ice from collecting on the sidewalk include:

**SOLUTION 1** — Design the sidewalk so that only water that falls directly onto the sidewalk and not water that falls onto adjacent surfaces requires management;

**SOLUTION 2** — Create drainage systems to prevent water from settling on the sidewalk; or

**SOLUTION 3** — Establish a regular maintenance program to remove snow and add salt or sand to slippery sidewalk areas.

4.3.1.4 Decorative surface materials

Asphalt and concrete are the most common surfaces for sidewalks; however, some sidewalks are designed using decorative materials, such as brick or cobblestone. Although these surfaces may improve the aesthetic quality of the sidewalk, they may also increase the amount of work required for mobility. For example, tiles that are not spaced tightly together can create grooves that catch wheelchair casters. These decorative surfaces may also create a vibrating bumpy ride that can be uncomfortable and painful for those in wheelchairs. Thus, the surface texture should be vibration free with a limit of 1/4 inch or less of rise not more than every 30 inches. In addition, brick and
4 Sidewalk Corridors

Cobblestone have a tendency to buckle creating changes in level. This creates a tripping hazard for people with vision impairments and for ambulatory pedestrians with mobility impairments. Finally, decorative surface materials can make it more difficult for pedestrians with vision impairments to identify detectable warnings which provide critical information about the transition from the sidewalk to the street.

For these reasons, brick and cobblestone sidewalks are not recommended. Creative alternatives to brick sidewalks include:

- Concrete sidewalks with brick trim, which preserves the decorative quality of brick but is an easier surface to negotiate; or

- Colored asphalt or concrete (stamped to look like brick). Although preferred in comparison to using actual decorative surface material, this option can also create a bumpy surface. Consequently, people with mobility impairments may experience some difficulty when traveling over these surfaces. The surface texture should be vibration free with a limit of 1/4 inch or less rise not more than every 30 inches.

Many historic districts use decorative surface materials for pathways. Access to historic districts is critical, because they provide cultural enrichment and a sense of connection with the past. Oftentimes, historic districts are not accessible to people with disabilities and therefore require novel solutions to improve access. In downtown Seattle, for example, Pioneer Square is designated as a historic

Figure 4-33. This wheelchair user is having difficulty negotiating this decorative surface because his wheelchair caster is stuck between the tiles.

Figure 4-34. Cement with brick trim is an alternative to decorative sidewalk materials that are difficult for people with mobility impairments to negotiate.

Figure 4-35. In Pioneer Square in Seattle, Washington, an additional pathway was created using smoother and larger pavers with fewer changes in level.
district. The majority of pathways are surfaced with an uneven cobblestone. To accommodate people with mobility impairments in this park, an additional pathway was created using smoother and larger pavers with fewer changes in level. The look of the park was preserved and people with mobility impairments are accommodated.

4.3.2 Changes in level

Changes in level are vertical elevation differences between adjacent surfaces. Changes in level are relatively common on sidewalks, particularly in residential areas. Causes of changes in level in the sidewalk environment include:

- Tree roots pushing up from beneath the pavement;
- Heaving and settling due to frost;
- Brick surfaces buckling;
- Uneven transitions between streets, gutters, and curb ramps; and
- Lips at the bottom of curb ramps (not allowed by ADAAG).

Changes in level can cause the following difficulties for people with disabilities:

- Many ambulatory pedestrians with mobility impairments have difficulty lifting their feet off the ground. Abrupt changes in level can easily cause these users to trip or fall.

- People with low vision may have difficulty detecting changes in level, such as a buckling sidewalk, which puts these pedestrians at risk of tripping. Some people with vision impairments manage changes in level through cane techniques that detect small changes.

- People using wheeled devices, such as wheelchairs and scooters, can catch their wheels in a sidewalk crack, lose their balance, and propel forward.

- Wheelchair users may also have a difficult time rolling over larger changes in level because of the work required to propel the wheelchair up and over the elevation change.
Most changes in level are a result of poor maintenance. Some changes in level, such as a lip at the bottom of a curb ramp, are no longer recommended as a detection of the street ending and the sidewalk beginning. Any existing elevation changes should be ramped with smooth transition points. In addition, maintenance programs should be established for new construction to address future changes in level as they occur.

Changes in level that currently exist should be addressed through a maintenance program. Whenever possible, the cause of the change in level should be removed. For example, if the cause of the change in level is an overgrown tree root, the sidewalk should be rerouted around the tree with additional right-of-way or ramp up and over the roots. (Section 4.4 contains information on how to plant trees so that they will not push up through the sidewalk.) If rerouting is not a viable solution, changes of level should be ramped to provide a smooth surface. The following ADAAG guidelines for buildings should be used when addressing changes in level for sidewalks:

- Small changes in level up to 6 mm (0.25 in) may remain vertical and without edge treatment;
- A beveled surface with a maximum slope of 50 percent should be added to small changes in level between 6 mm (0.25 in) and 13 mm (0.5 in); and
- Changes in level such as curbs that exceed 13 mm (0.5 in) should be ramped or removed.
4.3.3 Gaps, grates, and openings

A gap is a single opening embedded in the travel surface. Railroad tracks are a common gap that pedestrians must negotiate (see Section 8.11). Other examples include sections of the sidewalk where the surface material has broken off over time. A grate is an open framework of latticed or parallel bars embedded in the travel surface designed to prevent large objects from falling through the opening. Grates are also placed over vents in the sidewalk corridor, over drainage inlets to permit water and some sediment to fall through the slots, and around sidewalk trees to allow water to reach the tree roots.

Wheelchair casters, inline skating wheels, and bicycle tires can all easily get caught in poorly placed openings. If a wheel gets caught suddenly, the user will be pitched forward. The tips of walking aids, such as canes, can also get caught in grates and gaps. When a cane tip slips through an opening, the user can become unstable and risks falling.

Many grates and gaps serve a vital purpose in the transportation system. However, they should always be located in areas where they will have the least impact on pedestrians. All tree and storm water grates should be sited in the planter/furniture zone and should never be placed in the pedestrian zone. Designers and engineers should also avoid placing grates in a crosswalk or at the bottom of a curb ramp. Gaps that can be repaired should be improved through a maintenance program. Gaps and grates should be designed using the following guidelines:

- Openings should not allow the passage of a 13 mm (0.5 in) sphere;
- Openings should be oriented so that the long dimension is perpendicular or diagonal to the dominant direction of travel.

4.4 The impact of trees on the sidewalk corridor

Trees are generally installed because they improve the pedestrian experience
along the street. Trees serve as a visual and auditory buffer between pedestrians and automobile traffic. They also improve the aesthetic appearance of a street and provide shade or shelter in warm or windy regions. In urban areas, trees provide needed green space and break up the monotony of the public right-of-way. In some residential areas, large trees that extend over the street may have a traffic calming effect by creating a sense of enclosure. According to urban design research, visual enclosure is required to transform streets into pedestrian places, which results in increased comfort for pedestrians and decreased comfort for speeding motorists (Institute of Transportation Engineers, 1999).

Trees need a minimum of 1.22 m x 1.22 m (48 in x 48 in) planting area (Craul, Phillip J., 1999). If improperly planted or maintained, trees can be very problematic in the sidewalk environment. Tree roots are one of the most common causes of sidewalk cracks and small changes in level. Trees that are planted too close together, or without grates or grass, will have insufficient water. When water is limited, tree roots tend to push through the surface and spread out rather than down to look for new water sources. Sidewalks and curbs should not be installed too close to the tree, which will hamper the tree’s natural trunk and root growth.

Trees should be chosen with care for their branch patterns, leaf and fruit litter (some fruits and leaves are slippery when dropped). Choose trees that are appropriate for the site with the assistance of a certified arborist or urban forester. Above the surface, tree branches can be vertical obstructions and protruding objects if they extend horizontally into the sidewalk corridor. People with vision impairments may not be able to detect tree branches that protrude into the travel route. Some people with mobility impairments who have difficulty bending may also have problems with low tree branches. In addition, taller pedestrians are inconvenienced by poorly maintained trees. Tree branches hanging lower than 2.03 m (80 in) should be trimmed away.
The following recommendations should be considered when installing new sidewalk trees or addressing problems with existing sidewalk trees:

SOLUTION 1 – Plant trees whose roots tend to grow down rather than out or use root control systems to guide the direction of root growth;

SOLUTION 2 – Use tree gratings or planting strips to allow enough water to reach the tree roots;

SOLUTION 3 – Avoid planting trees near intersections because they may decrease visibility between pedestrians and drivers;

SOLUTION 4 – Trim tree branches regularly to less than 2.03 m (80 in); or

SOLUTION 5 – Place trees far enough apart for roots and trunk to grow and provide open space for food, air, and water.
4.5 Well-lit sidewalks

Because many people have low vision, and because everyone’s vision is diminished after dark, increasing the lighting in a sidewalk corridor can significantly improve pedestrian access. The transition between poorly-lit and well-lit areas requires people to adjust their vision to the change in light. This is particularly difficult for people with vision impairments. Improving street lighting makes locations appear friendlier and will encourage people to use the area at night. An increase in the number of people using a particular area reinforces general safety by eliminating opportunities for crimes to occur.

Street lighting is designed to serve a variety of purposes. Some designers use lamp styles to provide a sense of neighborhood continuity or preserve the atmosphere of a historic district. Others use lights to improve visibility for motorists and discourage crime. Lights along public rights-of-way that are directed toward the road provide little benefit to pedestrians. Some lights only increase the overall light level and do not improve the quality of the pedestrian environment.

Lighting should be evenly distributed to avoid alternating bright and shadowed areas. The best type of lighting for pedestrians focuses on the sidewalk and shines down rather than out. The benefits of lighting can be amplified by reflective material such as yellow paint or reflective markings on the sidewalk that help pedestrians anticipate and avoid obstacles such as curbs.

4.6 Grade-separated crossings

Grade-separated crossings are facilities that allow pedestrians and motor vehicles to cross at different levels. They can significantly reduce pedestrian-vehicle conflicts and potential collisions by allowing pedestrians to avoid crossing the motorist’s path of travel. Appropriately located and designed grade-separated crossings can reduce vehicle delay, increase highway capacity, and eliminate the likelihood of collisions with vehicles.
The Florida Pedestrian Planning and Design Guidelines indicate that grade-separated midblock crossings can also reduce pedestrian travel time and help to maintain the continuity of a neighborhood by providing a connection over major arterials or freeways (University of North Carolina, 1996). However, depending on their design, grade-separated crossings often have significant drawbacks. Some grade-separated crossings are very steep and are difficult for people with mobility impairments to negotiate. They are often not considered pedestrian friendly because users are frequently forced to travel out of their way to use the structures.

The effectiveness of a grade-separated crossing depends on whether or not pedestrians perceive that it is easier to use than a street crossing (ibid.). Grade-separated crossings are also extremely costly to construct, can encourage crime, vandalism, and often are not well utilized. Grade-separated crossings should be designed to minimize the change in the pedestrians’ path to allow the most direct route of travel.

Examples of grade-separated crossings include:

- **Overpasses** — bridges, elevated walkways, and skywalks/skyways; and

- **Underpasses** — pedestrian tunnels and below-grade pedestrian networks.

Underpasses can be more expensive to install than other pedestrian facilities because a tunnel must be dug and utility lines may have to be relocated. However, underpass approaches can generally be designed with less severe grades than overpass approaches making them preferable for pedestrians. If the needs of pedestrians are a high priority, the grade-separated crossing will be designed so that the vehicular traffic negotiates the change in level while the pedestrian path of travel remains nearly level.

Grade-separated crossings are most efficient in areas where pedestrian attractions, such as shopping centers, large schools, recreational facilities, parking garages, and other activity centers, are
separated from parking garages or transit stops by high volume and/or high speed arterial streets. The following steps should be taken to increase pedestrian safety and access at grade-separated crossings:

- Provide good sight distances in underpasses, preferably with the open ends of the tunnel in view at all times. This increases the user’s sense of security and prevents the user from feeling like other people are lurking in the tunnel;

- Provide good lighting and ventilation in tunnels;

- Include an accessible turning space [at least 1.525 m x 1.525 m (60 in x 60 in)] at the top and bottom of the ramps to the grade-separated crossing;

- Make pathways wide enough to permit two-way pedestrian traffic;

- Install barriers or landscaping to prevent pedestrians from making at-grade and at-risk crossings;

- Provide handrails on overpasses; and

- Minimize grades, cross slopes, and additional travel distances.

Minimizing the slope of a grade-separated crossing is often difficult, particularly for overpasses, because a significant rise [generally between 4.27 m and 5.49 m (14 ft and 18 ft)] must be accommodated. Grade-separated crossings should be designed with level landings 1.525 m x 1.525 m (60 in x 60 in) at every 9.30 m (30 ft) rise and a maximum grade of 8.33 percent. Grade-separated crossings that are not accessible by people with disabilities should not be constructed, since all facilities built after January 26, 1992, are required to be accessible to people with disabilities (U.S. Department of Justice, 1991a). Many manual wheelchair users, ambulatory pedestrians with walkers and other aids, and people with low stamina will not find ramped overpasses usable because of the extreme ramp lengths. A 5.49 m (18 ft) rise
4 Sidewalk Corridors

require 64.88 m (216 ft) of ramp run and 8 landings at each approach [each landing being 1.525 m (60 in)]. In addition, existing structures should be prioritized for access improvements. The installation of elevators could provide access for people with mobility impairments and improve use-rates for all pedestrians. Elevators are only effective, however, if they are properly maintained.

4.7 Sidewalks in confined spaces

Sidewalks along bridges and in tunnels are more difficult to design than sidewalks along streets because overall space is at a premium, and the edges of the sidewalk are limited by the roadway and a wall or drop-off. For this reason, pedestrians often feel less protected from traffic when crossing bridges and tunnels. Whenever possible, pedestrians should not be forced to walk uncomfortably close to a wall or drop-off. In addition, a protective barrier should be provided at a drop-off.

To increase access and improve the pedestrian environment, designers should employ the following techniques for sidewalks in tunnels and on bridges:

- Separate pedestrian and street traffic with a railing or barrier that measures at least 1.065 m (42 in), because of the proximity and difference in speed between the vehicular and pedestrian traffic that is magnified by the more confined space in a tunnel or on a bridge;
• Provide a wide pedestrian zone whenever possible, since pedestrians are unable to move off of the sidewalk onto the adjacent property in order to pass or be passed by other pedestrians; and

• Provide a protective barrier to prevent pedestrians from the drop-off at the side of the bridge.

Bridges require additional drainage consideration because moisture has a tendency to freeze more quickly on bridges. If the bridge is located in a colder climate, cross slopes must be carefully designed to quickly drain water off of the sidewalk surface in order to avoid freezing.
Driveway Crossings

Driveway crossings permit cars to cross the sidewalk and enter the street. They serve the same basic purpose for cars as curb ramps serve for pedestrians. Therefore, they consist of many of the same components found in curb ramps. It is the driver’s responsibility to yield to the pedestrian at the driveway–sidewalk interface. Unfortunately, this does not always happen, and pedestrians are put at risk. Minimizing the number of driveway crossings in a sidewalk significantly improves pedestrian safety.

Driveway crossings should be designed so that both the pedestrians and the drivers are able to use them effectively. However, a driveway crossing must provide a way for cars to negotiate the elevation change between the street and the sidewalk. This is generally achieved by ramping all or a portion of the driveway crossing. When the ramp for the motorist crosses the pedestrian’s path of travel, significant cross slopes and changes in cross slope must be negotiated by the pedestrian. The cross slope problem at driveway crossings along with several innovative solutions will be discussed in this chapter. Supplemental information about good design principles and specifications is contained in Table 5-1.

5.1 Change in cross slope

A change in cross slope is an abrupt difference between the cross slope of two adjacent surfaces. ADAAG does not permit cross slope to exceed 2 percent.
changes in cross slope are allowed between 0–2 percent only). Changes in cross slope are commonly found at driveway crossings without level crossings. When considering the needs of pedestrians, change in cross slope is evaluated over a 610 mm (24 in) interval, which represents the approximate length of a single walking pace and the base of support of assistive devices, such as wheelchairs or walkers. The design recommendations for change of cross slope specify the relationship between two adjacent surfaces, not the actual cross slope of either surface.

If the surfaces are sloped in opposite directions, the change in cross slope can be determined by adding together the cross slope of each surface. For example, if the cross slope of the sidewalk was 2 percent in the direction of the property line and the cross slope of the driveway crossing was 10 percent toward the street, the change in cross slope would equal 12 percent. If the surfaces are sloped in the same direction, the change in cross slope can be determined by subtracting the cross slope of the two surfaces.

Driveway crossings are the most common location for changes in cross slope within the sidewalk corridor. When the change of cross slope is severe, one wheel of a wheelchair or one leg of a walker may lose contact with the ground causing the user to fall. Other walking pedestrians are also more prone to stumble or fall on surfaces with rapidly changing cross slopes. As the wheelchair moves from the level surface of the sidewalk to the sloped surface of the driveway ramp, it will first balance on the two rear wheels and one front caster. As the wheelchair moves forward, it then tips onto both front casters and one rear wheel. During the transition from the rear wheels to the front wheels, the chair is only on one front wheel and one rear wheel. Since hard contact with both rear wheels is necessary to steer the wheelchair, this transition may cause the wheelchair user to lose control and possibly tip over. Therefore, whenever possible, driveway crossings without level landings should be replaced.

In addition to driveway crossings, changes in cross slope may occur on older sidewalks and occasionally on newer sidewalks.

Figure 5-2. **PROBLEM:** This driveway design is not allowed by ADAAG. Driveway crossings without level landings force users to travel over the sidewalk flare. This design results in rapid changes in cross slope, which compromises balance and stability for people who use wheelchairs.
sidewalks, where tree roots and other environmental conditions warp the sidewalk surface and create difficult changes in level. Warped sidewalks create a situation of changing cross slopes because there is no planar surface over a 610 mm (24 in) interval. Routine maintenance should replace warped segments of the sidewalk to ensure continual access.

5.2 Driveway crossings on wide sidewalk corridors

Driveway crossings should be wide enough to accommodate both the driveway ramp and a level pedestrian zone. This can be easily accomplished on wide sidewalk corridors where either the entire sidewalk is paved or a planting strip is included between the sidewalk and the street. The ramp of the driveway on a sidewalk with a planting strip should be installed with a returned curb rather than a flare. In general, a flare is installed to prevent ambulatory pedestrians from tripping. However, if the ramp is not part of the pedestrian walkway, a returned curb is better for drainage and has the added affect of slowing drivers because of the tighter turning radius.

Wide sidewalk corridors provide enough space to maintain a level path of travel along the pedestrian pathway before the driveway ramp resumes sloping toward the street. This type of crossing also serves as a speed table to slow down cars and protect pedestrians. In addition, people with vision impairments can identify the driveway crossing more easily because they can usually detect the steep section of the driveway crossing at the side of the pedestrian zone. Steep driveway crossings designed without a level sidewalk result in severe cross slopes.

In some situations, the entire width of the sidewalk corridor is gradually sloped and offers a good travel area for pedestrians with mobility impairments but can pose safety issues for individuals with vision impairments. Without a graded segment leading from the sidewalk toward the street, the boundary of the driveway crossing is more difficult to detect for pedestrians with vision impairments.
This design flaw can make it difficult for users to realize when they unintentionally veer into the street. If a visually impaired person veers toward the street and isn’t able to recognize where the driveway ends and the street begins, they may enter the street without realizing it.

5.3 Jogged driveway crossing

If a wide sidewalk corridor is not available, planners should secure additional right-of-way from the adjacent property so that the sidewalk can be jogged away from the street. This will allow pedestrians to maintain a level path as they cross the driveway. Additional land can be purchased or obtained through an easement from the property owner.

5.4 Built-up driveway crossing

Additional right-of-way may also be secured from the gutter or roadway. This design is similar to a built-up curb ramp (Section 8.2.5) because the driveway ramp is projected into the street. Built-up driveway crossings are only appropriate on streets with parking. To promote good drainage for a built-up driveway crossing, a drainage pipe should be placed under the ramp, or drainage inlets should be...
Chapter 5. Driveway Crossings

5.5 Parallel ramped driveway crossing

If additional land cannot be secured to jog the sidewalk away from the street, another option would involve a retrofit situation. The sidewalk can be lowered to the elevation of the gutter where it crosses the driveway. The driveway ramp, which is needed to bridge the elevation change between the street and the sidewalk, is located behind the sidewalk. This design is very similar to a parallel curb ramp and requires the sidewalk to ramp down to the elevation of the gutter and then to ramp back up on the other side of the driveway. The landing between the two ramps must have a slight cross slope toward the gutter to prevent ponding and poor drainage.

Although parallel driveway crossings are preferable to driveway crossings with severe cross slopes, they are less desirable than jogged or built-up driveway crossings with level landings because pedestrians are forced to travel down and then up a ramp. Parallel curb ramps are also problematic because pedestrians with vision impairments may mistake a parallel driveway crossing for a curb ramp. Furthermore, drivers crossing the sidewalk at grade with the roadway have a tendency to travel at a faster speed than when the sidewalk is raised. Keeping the entrance width narrow on this type of driveway crossing forces the driver entering from the roadway to slow down, which improves conditions for pedestrians.

5.6 Rolled curbs

A final option for providing a level pedestrian zone on a narrow sidewalk is to design a rolled curb and eliminate the driveway ramp. Drivers are able to travel over the curb, so the sidewalk corridor can remain level. Rolled curbs are most common in residential neighborhoods.
### Table 5-1: Driveway Crossings

<table>
<thead>
<tr>
<th>Good Design:</th>
<th>Good Design:</th>
<th>Good Design:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Driveway crossings with level landings on wide sidewalks.</td>
<td>Driveway crossings with level landings and returned curb on sidewalk with a planting strip.</td>
<td>Driveway crossing with a level landing jogged away from the street.</td>
</tr>
</tbody>
</table>

#### Design Specifications:
- Landing slope = 2.0 percent
- Changes in level = flush
- Landing width = 915 mm (36 in) minimum
- Flare slope = 10 percent maximum

#### Recommendations:
- A level path of travel is maintained along the sidewalk corridor before the driveway ramp resumes sloping toward the street. If the ramp is located in the path of pedestrian travel, flares should be installed to prevent ambulatory pedestrians from tripping.
- Existing narrow sidewalk corridors, without level pedestrian zones, can be improved if additional right-of-way is secured from the adjacent property and the landing is jogged away from the street.
CHAPTER 5

Driveway Crossings

Accessible Design/Not Recommended:
Driveway crossings with motorist ramp built-up into the street.

Design Specifications:
The design of the sidewalk corridor at a built-up driveway crossing is not influenced by the driveway crossing.

Recommendations:
Built-up driveway crossings are only appropriate on streets with parking. A drainage pipe should be placed under the ramp, or drainage inlets should be positioned on either side of the ramp. If these precautions are not taken, the driveway crossing will act like a dam, causing water and debris to build up behind it.

Acceptable Design:
Driveway crossings with ramps parallel to the sidewalk and landing at grade with the street.

Design Specifications:
Landing slope = 2.0 percent
Changes in level = flush
Landing width = 915 mm (36 in) minimum

Recommendations:
Parallel driveway crossings are acceptable but not ideal because pedestrians are required to travel over two ramps. The landing between the two ramps should have a slight cross slope toward the gutter to prevent ponding and poor drainage. The entrance width should be kept narrow to force drivers entering from the roadway at a slower speed.

Inaccessible Design:
Driveway crossing without a level crossing.

Recommendations:
Driveway crossings without level landings create severe cross slopes and are particularly problematic for wheelchair users. Whenever possible, driveway crossings without level landings should be replaced. If a wide sidewalk corridor is not available, an additional right-of-way should be secured from the adjacent property so that the sidewalk can be jogged away from the street or a built-up driveway crossing should be installed.
Providing Information to Pedestrians

To accommodate the information needs of all pedestrians, it is important to provide information that can be assimilated using more than one sense. For example, placing a detectable warning at the bottom of a curb ramp identifies the transition between the sidewalk and the street for people with vision impairments. The detectable warnings also provide an unmistakable stopping place to children and people with cognitive impairments. An accessible pedestrian signal with a locator tone responsive to ambient sound, that is quiet in the context of the environment, lets approaching pedestrians who are blind know there is a push-button and tells them where it is located. When pushed, the information on the walk signal phase can include audible tones, verbal messages, and vibrotactile information. It also reminds sighted pedestrians to use the button. When the tone changes, indicating the onset of the WALK interval, people who are not watching the pedestrian signal, or who cannot see it because of glare, know that the WALK signal has begun. Redundancy and multiplicity of formats increase the likelihood that all users, including people with vision impairments, will be able to make informed traveling decisions.

Examples of pedestrian information range from pedestrian signage to accessible pedestrian signals. Whenever possible, transportation agencies should standardize the information formats used to provide information to pedestrians. If the information formats vary among locations, pedestrians may become confused and place themselves in dangerous situations. For example, pedestrians with vision
impairments may be misled if similar sounds are used to convey different meanings at different locations (e.g., beep indicates a North–South crossing in one area and an East–West crossing in another area). Ideally, all pedestrian information formats should be standardized nationally. For example, the newest revision of the Manual on Uniform Traffic Control Devices (MUTCD) will contain standardized guidance for accessible pedestrian signals. Where national standards have not been developed, transportation agencies are strongly encouraged to develop and implement State, regional, or local standards. The Institute of Transportation Engineers (ITE) is developing a toolbox that will take advantage of ongoing research to provide additional guidance to engineers and planners.

6.1 Non-visual information

All pedestrians must obtain a certain amount of information from the environment to travel along sidewalks safely and efficiently. Most pedestrians obtain this essential information visually, by seeing such cues as intersections, traffic lights, street signs, and traffic movements. People with vision impairments also use cues in the environment to travel along sidewalks. For example, the sound of traffic, the presence of curb ramps, and the absence of buildings can identify an upcoming intersection for people with vision impairments. Some pedestrians who are blind have also learned how to estimate distances and directions that they have walked to determine their location relative to desired destinations (Long and Hill, in Blasch et al., 1997).

Good design in the form of regularly aligned streets, simple crossing patterns, and easy to understand city layouts is generally the best method to provide good orientation cues for pedestrians with vision impairments. However, accessible information is sometimes needed to supplement existing information.

Some forms of non-visual information are permanent, such as the edge of the curb; other cues, such as the sound of traffic, are intermittent. Although the
sound of traffic is a very effective way for people with vision impairments to identify an intersection, it is unreliable, because cars are not always present. Another issue that affects the usefulness of non-visual information is related to how familiar a person is with the environment. For example, people who live near a midblock crossing with raised directional tiles may be able to easily identify the information because they have used it repeatedly and are familiar with its presence (Section 6.4.1). However, people who are unfamiliar with the area would be less likely to understand such a surface unless it has been standardized for such a purpose. The most effective information is easy to locate and intuitive to understand even for pedestrians who are unfamiliar with an area. People with vision impairments stress the importance of consistency in design because accessible information added to the environment is most useful “when used in consistent locations so that travelers can rely on its existence” and find it easily (Peck & Bentzen, 1987).

6.2 Pedestrian signs

The majority of pedestrian information is conveyed through signs and signals in the public right-of-way that are directed primarily at motorists. Although these signs and signals often affect pedestrians, they are usually not intended or positioned for pedestrian use. For example, the street name signs on many arterials are hung in the center of the intersection, and traffic signals on a one-way street are often missing for pedestrians traveling in the opposite direction. Pedestrians require information that is specifically directed to their own needs because their sight lines, viewpoints, and travel speeds are substantially different from motorists. Pedestrians may even be endangered when important safety information, such as a stop or yield sign, is not easily seen or detected from the sidewalk corridor. Pedestrian signage should be consistent in format and in location. This enables people with cognitive impairments to learn to identify the information and understand the meaning. Without consistency,
pedestrian signs are difficult for many people to use and fully understand. Many European cities effectively provide street name information to pedestrians by placing signs on building walls in standard locations at each corner.

People with hearing impairments rely heavily on signs for navigational and safety information. It is recommended that transportation agencies also provide pedestrian safety information in audible, tactile, and/or vibrotactile formats for people who cannot use written information. Braille information may also be provided but is not a suitable substitute for more universally understood formats of pedestrian information such as accessible pedestrian signals. Braille is less than ideal because users will have a hard time identifying the location of the information and because only about 10 percent of people who have vision impairments can read Braille. Indoors, the placement of Braille information signs should be standardized relative to doorways or other easily recognized features. In outdoor environments, the placement of Braille information signs should be standardized relative to doorways and other easily recognized features, following ADAAG. The standardized placement of Braille information in outdoor environments, however, is much more difficult to achieve than indoors, and thus, the use of an audible locator tone in conjunction with Braille information is almost always essential.

To improve safety for all pedestrians, information conveyed through graphics and written signs should be:

- Highly legible to pedestrians, including people with low vision;
• Designed using simple standardized formats;
• Placed in locations, such as on building walls, that do not limit the effective width of the sidewalk or block the clear path of travel for pedestrians including those who use assistive devices for mobility;
• Provided in alternative formats to be useable and accessible to all pedestrians, with or without disabilities;
• Placed at locations and at heights that do not protrude into the pathway and create obstructions; and
• Designed according to the MUTCD and ADAAG sign standards to ensure visibility and usability by pedestrians.

Strong consideration should also be given to including signs specifically designed to assist pedestrians. For example, warning signs, similar to standard traffic warning signs, could provide information about potentially difficult sidewalk characteristics such as steep grades. Motor vehicle signs are not sufficient because the conditions that are significant for pedestrians (e.g., steep grades) may differ from those that affect vehicular traffic. Providing more accurate and objective information to pedestrians about the conditions that they will encounter enables them to make more informed decisions about which routes of travel are most appropriate to their own abilities. The pedestrian oriented signs containing access information (shown in Figure 6-2) were developed as part of a prototype Sidewalk Assessment Process (see Chapter 11). To date, these types of signs have not been introduced into the MUTCD. Inclusion of these signs in this guide does not constitute FHWA endorsement.

6.3 Detectable warnings

All people obtain information about the environment in a variety of ways. Therefore, the most accessible information...
is conveyed in more than one format. For example, detectable warnings can generally be identified by texture. However, if they are made with a material that differs in resiliency and color from the surrounding surface, detectable warnings can also be detected visually or by the sound of the cane or foot contacting the surface. The color contrast of a detectable warning can help people of short stature, children, and wheelchair users to locate the curb on the opposite corner (McAuley, Hauger, Safewright, & Rigby, 1995).

A detectable warning is defined in ADAAG Section 3.5 as, “a standardized surface feature built in or applied to walking surfaces or other elements to warn visually impaired people of hazards on a circulation path” (ADAAG, U.S. Access Board, 1991). Research shows that detectable warnings designed according to ADAAG are highly detectable by people with vision impairments (Peck & Bentzen, 1987). Other surfaces, such as aggregate and grooves, are less detectable and less easily understood by people with vision impairments. Consistency and uniqueness are key factors in how effective a warning is to the user. Detectable warnings are only beneficial to people with vision impairments if they convey a unique message and are placed in a standardized location. Therefore, detectable warnings should always be designed according to ADAAG specifications. Truncated domes (detectable warnings) are required at transit facility platform edges and are familiar to users as an underfoot warning of impending change.

6.3.1 Design specifications for detectable warnings

According to ADAAG, detectable warnings should consist of raised truncated domes with a:

- Bottom diameter of 23 mm (0.9 in);
- Top diameter of 10 mm (0.4 in);
- Height of 5 mm (0.2 in);
- Center-to-center spacing of 60 mm (2.35 in); and
- Visual contrast.

<table>
<thead>
<tr>
<th>Detectable Warnings:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diameter of 23 mm (0.9 in) at the bottom of the dome</td>
</tr>
<tr>
<td>Diameter of 10 mm (0.4 in) at the top of the dome</td>
</tr>
<tr>
<td>Height of 5 mm (0.2 in)</td>
</tr>
<tr>
<td>Center-to-center spacing of 60 mm (2.35 in) with visual contrast</td>
</tr>
<tr>
<td>Visual contrast</td>
</tr>
</tbody>
</table>
ADAAG specifies truncated domes over rounded domes because they provide greater access to people with mobility impairments. In addition, the color of the detectable warning should contrast visually with adjoining surfaces; either light on dark, or dark on light. The ADAAG Appendix, Section A29.2 recommends that the material used to provide contrast should contrast by at least 70 percent. Contrast is determined by the following formula (ADAAG, U.S. Access Board, 1991):

\[
\text{Contrast} = \frac{[B1 - B2]}{B1} \times 100
\]

Where,

\( B1 = \text{light reflectance value (LRV) of lighter area} \)

\( B2 = \text{light reflectance value (LRV) of darker area} \)

Detectable warnings that are installed indoors should also differ in resiliency. This stipulation only applies to indoor surfaces, because many materials, such as rubber, that are used to provide contrasting resiliency do not wear well in outdoor areas, especially in harsh winter environments. However, where environmental conditions are favorable, differences in resiliency should also be incorporated in outdoor locations.

Detectable warnings can be laid out on a diagonal grid, a triangular grid, or a square grid. All three designs are equally detectable by people with vision impairments. However, square or triangular grids are recommended because they allow enough space for wheelchair users to roll between the domes. A list of companies that manufacture detectable warnings is compiled in Appendix D.

### 6.3.2 Installation recommendations for detectable warnings

Care should be taken when selecting and installing detectable warnings. Truncated domes that are uneven or too high will cause some pedestrians, including...
people who use wheelchairs or walking aids as well as inline skaters, to become unstable.

Some models of truncated domes cannot withstand snow plowing or the destructive effects of snow and ice. Therefore, the successful installation will require some creativity. For example, in Anchorage, Alaska, a snowplow with a brush is used to clear sidewalks with detectable warnings. The durability and practical application of truncated domes is a topic in need of further research.

6.3.3 Recommended locations

A 610 mm (24 in) strip of detectable warnings should be used in the following locations to improve access for people with vision impairments:

- At the edge of depressed corners;
- At the border of raised crosswalks and raised intersections;
- At the base of curb ramps;
- At the border of medians and islands; and
- At the edge of transit platforms and where railroad tracks cross the sidewalk.

These locations warrant detectable warnings because if unidentified, they represent potential hazards for pedestrians with vision impairments. Detectable warnings are intended to let people with vision impairments know that they are approaching a potentially hazardous situation. For this reason, it would not be appropriate to use detectable warnings to convey other information such as the location of a midblock crossing. It’s recommended that truncated domes be placed 152 mm to 200 mm (6 in to 8 in) from the bottom of the ramp. This placement may be more usable by pedestrians in wheelchairs.

Figure 6-6. A snowplow with a brush that is used to remove snow from sidewalks in Anchorage effectively removes snow from truncated dome surfaces.

Figure 6-7. ADAAG requires truncated domes to be installed at all transit platforms.
Currently, only transit platforms are required by ADAAG to include detectable warnings. The requirement for detectable warnings at curb ramps has been temporarily suspended. However, detectable warnings are also needed at the edge of depressed corners, and at the border of raised crosswalks, raised intersections, cut-through medians, and cut-through islands because the transition from the sidewalk to the street is difficult for people with vision impairments to identify.

Detectable warnings are also strongly recommended at the base of curb ramps, as well as at the edge of ramped medians and islands (see Sections 8.7 and 8.8), because ramped surfaces are more difficult to identify than a hard curb. Research to determine the impact of curb ramps on people with vision impairments has shown that on curb ramps that comply with ADAAG 4.7 (i.e., have a maximum grade of 8.3 percent), 48 percent of people with vision impairments cannot reliably detect the ramp to street transition (Bentzen and Barlow, 1995).

When detectable warnings are installed on curb ramps, only the lower 610 mm (2 ft) of the curb ramp should be covered rather than the entire ramp to maximize detectability and minimize the negative impacts on people who rely on wheeled devices for mobility. In some cases, it may be beneficial to set the detectable warning back 152 mm to 200 mm (6 in to 8 in) from the curb. This allows wheelchair users to gain momentum before traveling over the truncated domes. It also gives people with vision impairments additional

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**Figure 6-8.** A 610 mm (24 in) strip of detectable warnings should be installed at the edge of a raised crosswalk to identify the transition between the sidewalk and street.

**Case Study 6-1**

Austin, Texas, has a long standing commitment to installing detectable warnings at curb ramps primarily in response to feedback from community organizations representing people with vision impairments.

**Figure 6-9.** GOOD DESIGN: A 610 mm (24 in) strip of detectable warnings should be installed at the bottom of a curb ramp to indicate the transition from the sidewalk to the street.
time to react to the detectable warning before they reach the street. Smooth surfaces should be provided adjoining to the detectable warning to maximize contrast. For example, it is better to install smooth concrete next to raised tactile surfaces than aggregate concrete because the change in texture is easier to detect.

6.3.4 Grooves

Grooves cannot be reliably detected by people with vision impairments and should not be used as a substitute for detectable warnings. One study determined that concrete panels with various groove configurations had only a 9 to 40 percent rate of detectability (Templer, Wineman, and Zimring, 1982). Cane users may confuse them with the grooves between sidewalk panels and cracks in the sidewalk.

Long white cane users often travel using a tapping technique and only scrape the tip of the cane along the ground when more in-depth exploration of an area is warranted. Other times they may use a technique of keeping the cane in constant contact with the ground. However, canes can generally only detect grooves if the constant contact technique is used to scan the environment. For this reason, grooves are generally ineffective to warn of a potentially hazardous situation, such as an intersection. In addition, dirt, snow, ice, weeds, and other debris in the sidewalk environment are likely to collect in grooves and obscure any warning intended. For these reasons, grooves should not be relied upon to warn pedestrians of potentially hazardous situations, such as the approach of an intersection.

6.4 Directional surfaces

Directional surfaces, which are distinct from detectable warning surfaces, may be used to convey wayfinding information.
to pedestrians with vision impairments. Wayfinding information provides orientation clues for people with vision impairments. This type of information can be used to delineate paths across open plazas, crosswalks, and complex indoor environments, such as transit stations or the location of a crossing that may not be in an expected location such as at roundabouts and midblock crossings. Directional surfaces are only useful to pedestrians with vision impairments if the information is identifiable and easy to understand. In addition, each type of surface should be used in a unique and standardized format. The International Organization for Standardization (ISO) committee is currently developing standards for directional surfaces.

6.4.1 Raised directional tiles and pavers

Raised directional textures, such as raised directional tiles or pavers, are a common type of wayfinding information used in Europe and Asia. At the present time, they are less common in the United States. The design of raised directional textures uses a truncated surface, similar to detectable warnings; however, rather than domes, long raised bars are laid out in parallel rows. Raised directional tiles/pavers can be used to identify crossing locations, such as midblock crossings or roundabout crossings, which are often set three to four car lengths back from the actual intersection. On a sidewalk, directional tactile tiles/pavers are laid across the entire sidewalk corridor with the long raised bars perpendicular to the user’s path of travel. When the pedestrian crosses the bars, they are an indication that the long raised bars lead to a pedestrian crossing.

Truncated dome surfaces should be used only as a warning, not to provide orientation information.

6.4.2 Intersection guidestrips

Another form of wayfinding information is the intersection guidestrip. This device is installed in the center of
the crosswalk to help users maintain the proper crossing alignment. Guidestrips can be raised or indented depending on the design. Guidestrips improve orientation for people with vision impairments at complex intersections where travel patterns are unusual (San Francisco Bureau of Engineering, 1996). Guidestrips are only beneficial to people who know they are there and understand how to use them. Additional research is needed to determine if intersection guidestrips have a negative impact on bicyclists.

6.5 Accessible pedestrian signals

Pedestrian signal indications are special types of traffic signals that are used to control pedestrian traffic patterns and movements (U.S. Department of Transportation, 1988). They consist of a series of signals to indicate:

- WALK interval — the interval designated for pedestrians to cross;
- Clearance interval — the interval designated for pedestrians who are already crossing to complete their crossing. Pedestrians at corners should not start a new crossing; and
- DON’T WALK interval — the interval when pedestrians are not permitted to cross.

Where deemed necessary to provide visible pedestrian signals, audible or vibrotactile information should also be used. Accessible pedestrian signals (APS) provide redundant audible, vibrotactile, and/or transmitted information about the status of the coinciding visual pedestrian signal. Providing crossing information in a variety of formats enhances recognition and understanding of the information by all pedestrians, particularly individuals with vision or cognitive impairments and young children. Accessible pedestrian signals can provide a variety of information in addition to timing (when the signal cycle allows pedestrians to cross the street). Audible wayfinding tells which roads intersect at the junction and orientation information such as the directional
heading of each crosswalk. If the accessible pedestrian signal includes a pedestrian actuated control device, it should be easy to manipulate and readily identifiable and accessible by all pedestrians. New standard pedestrian signals use icons rather than words to convey information, which is easier to understand for most pedestrians, especially those with cognitive impairments and people who do not understand English.

There are three main types of accessible pedestrian signals that rely on a variety of information formats including audible broadcast, tactile, vibrotactile, and receiver-based systems. The following sections will evaluate three primary types of accessible pedestrian signals:

- Pedestrian signal indicators with automated signal phasing (fixed time signals);
- Pedestrian actuated signal devices; and
- Signals transmitted from the vicinity of the pedestrian signal to a personal receiver.

More detailed information about accessible pedestrian signals is available in a 1998 review by Bentzen and Tabor. The report provides an analysis of different types of accessible pedestrian signals, contains information regarding manufacturers, and is available from the U.S. Access Board (Bentzen & Tabor, 1998).

6.5.1 Installation recommendations

At many signalized intersections, people with vision impairments rely on the surge of parallel traffic to indicate the onset of the WALK interval. However, this method is unreliable at intersections with low traffic volumes, where there are unreliable auditory cues, high volumes of turning vehicles, or complex pedestrian crossings.

The implementing regulation under Title II of the Americans with Disabilities Act requires that all facilities constructed or altered after January 26, 1992 be designed and constructed to be accessible to people with disabilities (U.S. Department of Justice, 1991a). Therefore, all newly installed
pedestrian signals should have accessible design features. The Transportation Equity Act for the 21st Century (TEA-21) further supports the installation of accessible pedestrian signals by stipulating that the installation of audible signals and signs be included in new transportation plans and projects, where necessary, for safety (TEA-21, 1999).

In addition to including accessible pedestrian signals in all new construction, it is also recommended that existing signal devices that are not accessible be prioritized for replacement. The priorities for determining where existing pedestrian signals should be improved include:

- Complex or irregularly shaped intersections;
- Intersections experiencing high volumes of turning traffic;
- Signalized intersections where traffic sounds are sporadic or masked by ambient noise;
- Intersections that have vehicular actuation of the traffic signals;
- Intersections with complex signal phasing;
- Major corridors leading to areas of fundamental importance such as post offices, courthouses, and hospitals;
- Exclusive pedestrian phase areas, such as motorists stopped in all directions; and
- Locations requested by people with vision impairments (Bentzen & Tabor, 1998).

### 6.5.2 Fixed timed signals (pedestrian signal indicators with automated signal phasing)

Audible pedestrian signals mounted on pedestrian signal indicators with automated signal phasing are the most common type of accessible pedestrian signal in the United States today. They emit sounds such as a bell, buzz, tone, or bird call (typically “cuckoo” and “chirp”) to alert pedestrians to the WALK interval.
Providing Information to Pedestrians

(i.e., during the steady WALK signal). Some models use one sound to indicate North/South crossings and another sound to indicate East/West crossings. The different sounds alert pedestrians with vision impairments to which crosswalk at an intersection has the WALK interval. However, the success of this system requires that the streets be oriented according to cardinal directions, that users know the orientation of the desired crosswalk, and that they remember the sound associated with crossing in the desired location. Even in areas where such signals are standardized, confusion is reported in the ITE Journal (Bentzen, B.L., Barlow, J.M., and Franck, L., September 2000).

An accessible pedestrian signal should provide the best possible information to pedestrians, particularly those who have vision impairments. It must also be acceptable to others in the neighborhood and should not be vulnerable to weather or vandalism. When choosing an accessible pedestrian signal that uses tones, it is important to choose sounds that will not be easily masked by wind and rain or confused with other sounds, such as birds or vehicle back-up tones.

Most of the accessible pedestrian signal technologies available in the United States today are equipped with volume control that responds automatically to ambient sound. Tones that are 2–5 dB above ambient sound at intersections can be heard 1.830 m to 3.66 m (72 in to 144 in) away by most people. This is loud enough for a locator tone and for a WALK signal at simple, regular intersections of moderate width. At such intersections, the pedestrian who is blind needs to know the onset of the WALK interval but does not normally require a beacon for guidance. Some devices are able to broadcast prerecorded speech messages from the pedestrian head telling the name of the street being crossed and the status of the signal cycle. However, it has been difficult to achieve good speech intelligibility in times of high traffic (Bentzen & Tabor, 1998).

At irregular or exceptionally wide intersections, some pedestrians with vision

Figure 6-14. GOOD DESIGN: In addition to providing audible and vibrotactile information, Swedish pedestrian signals include a simple tactile map of the pedestrian crossing. This intersection has a median and three lanes of traffic.
impairments like to use the audible signal as a beacon to help them align and travel directly toward the opposite corner. Audible pedestrian signals that are currently available do not provide this beaconing very well because it comes simultaneously from both ends of the crosswalk. On-going research in Canada (C. LaRoche, University of Ottawa) is directed toward developing a signal that alternates between speakers at both ends of a crosswalk to provide directional information. Transmitted signals can also provide excellent directional information if they are designed and tuned so that real-time signal information can be picked up only when receivers are oriented in line with the crosswalk.

6.5.3 Pedestrian actuated signal devices

Pedestrian actuated signal devices are part of many traffic signals and require the user to push a button in order to activate a walk signal indicator and initiate a WALK interval. Use of pushbuttons may also lengthen a WALK interval to provide adequate crossing time. Where pedestrian interaction with a pushbutton is necessary to initiate or lengthen a walk interval, a locator tone is necessary to inform blind pedestrians that pedestrian actuation is required and to indicate the location of the pushbutton. According to the MUTCD, pedestrian actuated signal devices should be installed:

- When a traffic signal is installed under the Pedestrian Volume or School Crossing warrant;
- When an exclusive pedestrian phase is provided (when motorists are stopped in all directions);
- When vehicular indications are not visible to pedestrians; and
- At any established school crossing with a signalized intersection (U.S. DOT, 1988).
6.5.3.1 Providing information in multiple formats

People with vision impairments are at a disadvantage at an intersection if they are unaware of the presence of pedestrian actuated signal devices. Even if they are aware of the signal, they may have slower starting times because of the time it takes to identify the pedestrian actuated control device, activate the signal, return to the curb, and realign themselves for crossing. Information needs to be accessible and usable by all pedestrians, including those with vision impairments. In addition, all pedestrians benefit from receiving safety information in multiple formats.

Audible, vibrotactile, and visual information can all be provided as part of the pedestrian actuated signal device. The preferred type of device in Australia, common also in many European countries, is an audio-vibrotactile pushbutton with a tactile arrow. This type of signal is now available in the United States.

The audible component of the pedestrian signal has a quiet, slowly repeating tone or ticking sound throughout the DON’T WALK phase and the clearance interval. This locator tone informs pedestrians that they need to push a button to request a WALK interval, and the sound itself guides the pedestrian to the location of the pedestrian actuated signal device. The WALK interval is signaled by a much faster tone. Another option includes verbal information indicating the name of the street controlled by the pedestrian actuated signal device. One manufacturer has developed an audio-vibrotactile pedestrian actuated signal device with the WALK signal and locator tone at the same volume, except when a pedestrian pushes the button for more than three seconds. The long button press requests a louder signal during the next pedestrian phase. Thus the pedestrian who is blind has louder information available on request, but other people in the neighborhood rarely hear a loud signal.

The tactile component of the pedestrian signal is most commonly presented as a raised arrow on the pedestrian actuated signal device.
The arrow indicates which street is controlled by the push button. Tactile pedestrian signals can also provide map information using raised circle and line symbols to indicate details such as the number of lanes to be crossed, the direction of traffic in each lane, and whether there is a median (Bentzen & Tabor, 1998).

The vibrotactile component of the pedestrian actuated signal device vibrates synchronously with the slow or fast repeating tone or tick. This vibrotactile signal communicates pedestrian signal information to pedestrians who have both hearing and vision impairments. Vibrotactile signals can also be installed at medians to prevent “signal message overlap” when audible broadcast signals are used on corners of the crosswalk.

Some designs of pedestrian actuated signal devices have only tactile or vibrotactile information and do not provide an audible element. These designs are not recommended because the information is only available to pedestrians who are aware of it and can independently locate the device. Table 6-1 outlines the information that should be provided at a pedestrian actuated signal device.

### 6.5.3.2 Physical design characteristics

In addition to providing information in multiple formats, the physical design of the pedestrian actuated control device should be carefully considered. The following steps should be taken to ensure that pedestrian actuated signal devices are accessible to all pedestrians including those with vision and mobility impairments:

- Locate the device as close as possible to the curb ramp without interfering with clear space;
- Install the device so that it can be operated from a level segment of the sidewalk rather than having to be on the curb ramp itself;
### Table 6-1. Summary of information at a pedestrian-activated signal device that can be perceived through a variety of senses.

<table>
<thead>
<tr>
<th>Types of Information at Pedestrian-Activated Signal Devices</th>
<th>Visible at the Pushbutton</th>
<th>Visible at the Signal Head</th>
<th>Audible</th>
<th>Vibrotactile</th>
<th>Tactile*</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DON’T WALK Interval</strong> (Pushbutton not activated)</td>
<td>Bright light above button</td>
<td>“DON’T WALK” text or hand</td>
<td>Slow locator tick*</td>
<td>Slow vibration</td>
<td>Raised tactile arrow points in crossing direction</td>
</tr>
<tr>
<td><strong>WALK Interval</strong></td>
<td>Bright light above button</td>
<td>“WALK” text or person walking steady illumination</td>
<td>Rapid tick/tone*</td>
<td>Rapid, regular vibration</td>
<td></td>
</tr>
<tr>
<td><strong>Clearance Interval</strong></td>
<td>Bright light above button</td>
<td>“DON’T WALK” text or hand icon flashes</td>
<td>Slow locator tick/tone*</td>
<td>Slow vibration</td>
<td></td>
</tr>
</tbody>
</table>

* Pushbutton must be accurately positioned on the pole to provide accurate directional information.
• Center the device at the button, providing a level (less than 2.0 percent slope) clear space at least 36 in x 48 in, or 60 in x 60 in if pedestrians will be required to turn or maneuver in order to use the device;

• Mount the device no higher than 1.065 m (42 in) above the sidewalk so that children, people of short stature, and people who use wheelchairs can easily reach and operate it;

• The control face of the button shall be parallel to the direction of the marked crosswalk.

• One button per pole, separated by 3 m is preferred.

• Place the device no closer than 760 mm (30 in) to the curb, no more than 1.5 m (5 ft) from the crosswalk, NES, extended and within 3 m (10 ft) of curb, unless curb ramp is longer than 3 m (10 ft);

• Design the device activation button so that it can be easily operated by people with limited hand function. Small or difficult to manipulate button designs should be avoided. Larger buttons are good for people wearing gloves;

• Design the activation button to require a minimum amount of force, no greater than 15.5 N (3.5 lbf) for people with limited hand and arm strength; and

• Avoid button designs that are activated through conductivity because they are unusable by people with prosthetic hands.

6.5.4 Infrared or LED transmitters

Infrared or LED transmitters can transmit speech messages to personal receivers carried by some pedestrians with vision impairments. The speech messages give standardized information about the status of the signal cycle — either WALK
or WAIT. This pair of messages has been found to be less likely to be misunderstood in noisy intersections than WALK and WAIT, or WALK and DON’T WALK (Crandall, Bentzen & Myers, 1998). Messages may also give the pedestrian’s location, direction of travel, and the name of the street to be crossed. Messages may also label streets, bus stops, transit platforms, and other priority areas for pedestrians. The transmitters may be mounted on traffic poles, buildings, and other significant locations. Signal information can be obtained only when the user is pointing the receiver in line with the crosswalk. Thus, these systems provide excellent directional information. Although the information is being transmitted continuously, only people who are using receivers hear it.
Curb Ramps

Curb ramps are critical to providing access between the sidewalk and the street for people who use wheelchairs. Curb ramps are most commonly found at intersections, but they may also be used at other locations such as on-street parking, loading zones, bus stops, and midblock crossings. The implementing regulations under Title II of the ADA specifically identify curb ramps as requirements for existing facilities, as well as all new construction. Curb ramps for existing facilities must be included in Transition Plans.

According to the Title II implementing regulations, priorities for the installation of curb ramps in existing facilities should include access to government facilities, transportation, public accommodations, and for employees to their place of employment (U.S. Department of Justice, 1991a).

7.1 The impact of curb ramps

Curb ramps provide access for people who use wheelchairs, who would otherwise be excluded from the sidewalk because of the barrier created by the curb. However, curb ramps can create major information barriers for people with vision impairments who rely on the curb to identify the transition point between the sidewalk and the street. The following section evaluates the impact of curb ramps on these two user groups and provides design strategies to enhance the benefits of curb ramps for people with mobility impairments while minimizing the drawbacks for people with vision impairments.
7.1.1 Impact of curb ramps on people with mobility impairments

Curb ramps are designed to provide access to people who use wheeled forms of mobility. Without curb ramps, people who use wheelchairs would not be able to independently access the sidewalk and street. However, not all wheelchairs perform the same on a curb ramp. Common types of wheeled mobility devices include manual and powered wheelchairs, as well as powered scooters. Each type of technology will benefit from different aspects of the curb ramp design. For example, most powered mobility devices are maneuverable in small spaces due to their short wheelbase. Scooters have a longer wheelbase but have manual steering, and most can perform a three-point turn in tight spaces. Manual wheelchairs can turn on their own wheelbase but are difficult to steer on a cross slope as they tend to turn downhill.

For many people with mobility impairments, curb ramps are not critical to access. In fact, in some situations curb ramps make it more difficult for some people with mobility impairments to navigate. Crutches and canes are sized to fit the individual user so that the energy required for ambulation is minimized on a hard, level surface. Use of these types of walking aids is more difficult on sloped surfaces such as curb ramps. Cane, walker, or crutch users must lower their body forward when going downhill. On uphill slopes, the cane or crutch must be lifted higher and placed on the surface. The user must have the strength to lift his or her body up over the supporting device. Widening the crosswalk to allow people to use either the curb or the curb ramp will enhance access for cane and crutch users who are not comfortable traveling on a sloped surface.

7.1.2 Impact of curb ramps on people with vision impairments

The curb is the most reliable cue that people with vision impairments use to identify the transition between the sidewalk and the street. The installation
of curb ramps removes this cue and replaces it with a ramp which is much more difficult to detect. Therefore, it is important that as curb ramps are installed to create access for people who use wheelchairs, they are installed in such a way as to maximize detectability for people with vision impairments. Where gradual slopes are desirable for people who use wheelchairs, a detectable warning at the bottom of the curb ramp can provide the information blind pedestrians can rely on. Some localities have installed 12.3 mm (1/2 in) unbeveled lips at the bottom of curb cuts as an information cue for blind pedestrians. This is not reliable information because it is not discernable from cracks, seams, and defects in the pedestrian environment. Also, ADAAG does not allow 12.3 mm (1/2 in) unbeveled changes in level because of the climbing difficulty for wheelchairs.

### 7.1.3 Ideal design characteristics

An accessible connection between the sidewalk and the street can be provided through a variety of curb ramp designs (see Section 7.2). Designers who have a clear understanding of the needs of pedestrians, with and without disabilities, will be better positioned to select appropriate curb ramp types and locations within the existing site constraints. To maximize accessibility and safety for all pedestrians, curb ramp designs should attempt to meet all of the best practices for curb ramp design shown in Table 7-1. Depending on site constraints, it may not be possible to incorporate all of the best practices within each curb ramp. However, the remainder of this chapter will identify the best curb ramp designs to meet the needs of a broad range of people with disabilities under a variety of site conditions. In addition, mitigating solutions will be provided to improve existing scenarios that hinder access.

### 7.2 Curb ramp types

Curb ramps are usually categorized by their structural design and how it is positioned relative to the sidewalk or
# Chapter 7: Curb Ramps

## Table 7-1. Best Practices for Curb Ramp Design

<table>
<thead>
<tr>
<th>Best Practice</th>
<th>Rationale</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide a level maneuvering area or landing at the top of the curb ramp.</td>
<td>Landings are critical to allow wheelchair users space to maneuver on or off of the ramp. Furthermore, people who are continuing along the sidewalk will not have to negotiate a surface with a changing grade or cross slope.</td>
</tr>
<tr>
<td>Clearly identify the boundary between the bottom of the curb ramp and the street with a detectable warning.</td>
<td>Without a detectable warning, people with vision impairments may not be able to identify the boundary between the sidewalk and the street.</td>
</tr>
<tr>
<td>Design ramp grades that are perpendicular to the curb.</td>
<td>Assisting devices for mobility are unstable if one side of the device is lower than the other or if the full base of support (e.g., all four wheels on a wheelchair) are not in contact with the surface. This commonly occurs when the bottom of a curb ramp is not perpendicular to the curb.</td>
</tr>
<tr>
<td>Place the curb ramp within the marked crosswalk area.</td>
<td>Pedestrians outside of the marked crosswalk are less likely to be seen by drivers because they are not in an expected location.</td>
</tr>
<tr>
<td>Avoid changes of grade that exceed 11 percent over a 610 mm (24 in) interval.</td>
<td>Severe or sudden grade changes may not provide sufficient clearance for the frame of the wheelchair causing the user to tip forward or backward.</td>
</tr>
<tr>
<td>Design the ramp that doesn’t require turning or maneuvering on the ramp surface.</td>
<td>Maneuvering on a steep grade can be very hazardous for people with mobility impairments.</td>
</tr>
<tr>
<td>Provide a curb ramp grade that can be easily distinguished from surrounding terrain; otherwise, use detectable warnings.</td>
<td>Gradual slopes make it difficult for people with vision impairments to detect the presence of a curb ramp.</td>
</tr>
<tr>
<td>Design the ramp with a grade of 7.1 ± 1.2 percent. [Do not exceed 8.33 percent (1:12).]</td>
<td>Shallow grades are difficult for people with vision impairments to detect but steep grades are difficult for those using assistive devices for mobility.</td>
</tr>
<tr>
<td>Design the ramp and gutter with a cross slope of 2.0 percent.</td>
<td>Ramps should have minimal cross slope so users do not have to negotiate a steep grade and cross slope simultaneously.</td>
</tr>
<tr>
<td>Provide adequate drainage to prevent the accumulation of water or debris on or at the bottom of the ramp.</td>
<td>Water, ice, or debris accumulation will decrease the slip resistance of the curb ramp surface.</td>
</tr>
<tr>
<td>Transitions from ramps to gutter and streets should be flush and free of level changes.</td>
<td>Maneuvering over any vertical rise such as lips and defects can cause wheelchair users to propel forward when wheels hit this barrier.</td>
</tr>
<tr>
<td>Align the curb ramp with the crosswalk, so there is a straight path of travel from the top of the ramp to the center of the roadway to the curb ramp on the other side.</td>
<td>Where curb ramps can be ahead, people using wheelchairs often build up momentum in the crosswalk in order to get up the curb ramp grade (i.e., they &quot;take a run at it&quot;). This alignment may be useful for people with vision impairments.</td>
</tr>
<tr>
<td>Provide clearly defined and easily identified edges or transitions on both sides of the ramp to contrast with sidewalk.</td>
<td>Clearly defined edges assist users with vision impairments to identify the presence of the ramp when it is approached from the side.</td>
</tr>
</tbody>
</table>
street. The structure of a curb ramp is determined by how the components, such as ramps and flares, are assembled. The type of curb ramp and the installation site will determine its accessibility and safety for pedestrians with and without disabilities. The following types of curb ramps will be reviewed in this guidebook:

- Perpendicular curb ramps;
- Diagonal curb ramps;
- Parallel curb ramps;
- Combination curb ramps;
- Built-up curb ramps; and
- Depressed corners.

Each type of curb ramp has advantages and disadvantages. Some advantages and disadvantages are fundamental to the type of curb ramp. Others result from changes to the configuration of the components within each type or the curb ramp placement on the site. To help designers and engineers sort through the large quantity of potential designs, each type of curb ramp will be described, its advantages and disadvantages discussed, and key issues related to accessibility highlighted through the accompanying illustrations.

7.2.1 Perpendicular curb ramps

A perpendicular curb ramp is one that is aligned so that:

- The ramp is generally perpendicular to the curb, and
• Users will generally be traveling perpendicular to vehicular traffic when they enter the street at the bottom of the ramp.

Whenever possible, the ramp path should also be aligned with the crosswalk. However, this is difficult to do at intersections with wide turning radii. Perpendicular curb ramps are easier to design if the sidewalk corridor is wide because the curb ramp can be contained within the furniture zone. This design strategy allows the pedestrian zone to remain unobstructed. For example, if the curb height is 101 mm (4 in), the ramp slope is 7.1 percent, and the sidewalk has a 2 percent cross slope towards the street, the installation of a perpendicular curb ramp requires a planter/furniture zone that is a minimum of 1.98 m (78 in) wide. If the curb was higher, additional right-of-way would be needed and the curb ramp might have to extend into the pedestrian zone. For details on determining ramp length, refer to Section 7.3.3.

If possible, perpendicular curb ramps should be located outside of the pedestrian walkway, such as in a planting strip or similar location where pedestrians would not normally walk. Placing the curb ramp outside of the pedestrian path of travel allows the flares to be replaced with returned curbs. Returned curbs are more detectable to people with vision impairments than flares (Section 7.3.11). Perpendicular curb ramps within the pedestrian walkway should have flared sides.

All perpendicular curb ramps should include a 610 mm (24 in) detectable...
warning (Section 6.3). In addition, all perpendicular curb ramps should be installed with level landings at the top of the ramp. Landings allow pedestrians to move completely off the curb ramp before turning to proceed along the sidewalk. Perpendicular curb ramps without landings create barriers because they force people to travel over the ramp flares. The path across the flares is not accessible because it creates a severe change in cross slope for a pedestrian on the sidewalk. Wheelchair users and others are very unstable on surfaces with changing cross slopes. Chapter 5 on Driveway Crossings contains additional information on rapidly changing cross slopes.

If it is not possible to provide a level landing of at least 915 mm (36 in), perpendicular curb ramps should not be installed. New construction should always provide adequate right of way for perpendicular curb ramps. If a sidewalk is too narrow for a perpendicular curb ramp to be installed with a landing, a curb extension should be installed or additional right-of-way should be secured around the curb ramp to create a jogged landing. (See Figures 4-1 and 5-6 for example of jogged space.) A parallel curb ramp may be necessary on very narrow sidewalks with limited row.

At the bottom of a perpendicular curb ramp, the slope of the gutter should not exceed 5 percent. A level landing is not necessary at the bottom of a perpendicular curb ramp for the following reasons:

- No turning is required because users will be oriented in the desired direction of travel (i.e., perpendicular to vehicular traffic) when they enter the street; and

- The bottom of the ramp is contained within the crosswalk. This ensures that the user is not required to maneuver immediately upon entering the street. Placing the curb ramp within the crosswalk will also help people with vision impairments determine the crossing location. Pedestrians with vision
impairments will only be able to rely on this information if curb ramps are consistently located within the crosswalk.

The following lists summarize the advantages and disadvantages of perpendicular curb ramps:

**Advantages of perpendicular curb ramps**

- Are aligned perpendicular to vehicular traffic;
- Provide a straight path of travel on tight radius corners;
- Are aligned with the crossing direction on tight radius corners;
- Are usually positioned within crosswalk; and
- Are at the expected crossing location for all pedestrians.

**Disadvantages of perpendicular curb ramps**

- Are more expensive than a single diagonal curb ramp;
- Do not provide a straight path of travel on large radius corners;
- Require a level landing that takes up additional right-of-way; and
- Require a wide sidewalk corridor or a curb extension to accommodate the curb ramp and the level landing.

**7.2.2 Diagonal curb ramps**

A diagonal curb ramp is a single curb ramp that is located at the apex of the corner at an intersection. It is aligned so that:

- A straight path of travel down the ramp will lead diagonally into the center of the intersection;
Figure 7-6. PROBLEM: If a diagonal curb ramp is located at a corner with a tight turning radius, it may not be possible to provide a 1.22 m (48 in) clear space.

Figure 7-7. ACCEPTABLE DESIGN: Although diagonal curb ramps are never ideal at a corner with a wide turning radius, users have enough room to maneuver towards the direction of the crosswalk. There must be a 1.22 m x 1.22 m (48 in x 48 in) bottom level landing.

- The ramp is diagonal to the users’ path of travel; and
- Users will be traveling diagonal to the vehicular traffic when they enter the street at the bottom of the ramp.

The structure of diagonal curb ramps is usually similar to that of perpendicular curb ramps, but diagonal curb ramps can also have the structure of a parallel or combined curb ramp (Section 7.2.3 and 7.2.4). Because these ramps are diagonal to the path of travel, they are only accessible if a level landing or maneuvering space (e.g., 2.0 percent in any direction) is provided at the top and bottom of the ramp.

In many situations, diagonal curb ramps are not recommended. Diagonal curb ramps force pedestrians descending the ramp to proceed into the intersection before turning to the left or right to cross the street. This problem is worse at intersections with a tight turning radius and without on-street parking because wheelchair users are exposed to moving traffic at the bottom of the curb ramp. Furthermore, diagonal
curb ramps can make it more difficult for individuals with vision impairments to determine the correct crossing location and direction.

When designed to promote access, diagonal curb ramps include at least 1.22 m (48 in) of clear space at the bottom of the curb ramp. However, providing 1.22 m (48 in) of clear space is often not possible at intersections with tight turning radii without exposing the pedestrian to vehicular traffic. In addition, the clear space should be level with a slope that is not more than 2.0 percent in any direction. The level area is necessary so users are not required to turn on a sloped surface. For existing facilities, designing a level landing at the bottom of a curb ramp is difficult because the cross slope of the gutter and the roadway usually exceed 2.0 percent. Limiting the slope of the gutter and roadway to 2.0 percent may interfere with the proper operation of drainage structures and will complicate street resurfacing. If creating level landings is too difficult or a 1.220 m (48 in) clear space cannot be provided, diagonal curb ramps should not be considered.

The following lists summarize the advantages and disadvantages of diagonal curb ramps:

**Advantages of diagonal curb ramps**

- Require less space because there is only one curb ramp per corner;

- Are less expensive for alterations because there is only one curb ramp per corner; and

- Allow a pedestrian’s normal path of travel to intersect a curb rather than a curb ramp, which enhances detectability of the intersection by people with vision impairments who use the curb to identify the transition from the sidewalk to the street. Street furniture and vegetation should be kept out of this area.
Disadvantages of diagonal curb ramps

- Put pedestrians into a potential area of conflict with motorists who are traveling straight and turning;
- Require turning at the top and bottom of the ramp;
- Provide no alignment with the proper crossing direction, which is difficult for most people with disabilities;
- Make the essential level maneuvering area difficult to achieve at the bottom of the curb ramp; and
- Can cause a person with a vision impairment to mistake a diagonal curb ramp for a perpendicular curb ramp and unintentionally travel into the middle of the intersection due to the lack of, or ambiguous, audible cues from the surge of traffic.

7.2.3 Parallel curb ramps

A parallel curb ramp has two ramps leading down towards a center level landing at the bottom between both ramps with a level landing at the top of each ramp. A parallel curb ramp is one that is oriented so that the path of travel on the ramp is parallel to the:

- Vehicular path of travel on the adjacent street; and
- Users’ path of travel on the sidewalk.

Parallel ramps can be installed on very narrow sidewalks because the landing at the top of the ramp does not require additional right-of-way. Parallel curb ramps are also effective on steep terrain and locations with high curbs because the ramps can easily be lengthened to reduce the grades. The landing at the bottom of a parallel curb ramp is essentially at street level and must be sloped towards the street to limit ponding and poor drainage. Detectable warnings on parallel
Curb ramps should be contained within the lower landing and should border the roadway. Detectable warnings should not be placed at the bottom of each ramp.

Parallel curb ramps are usually designed across the full width of the sidewalk and do not require returned curbs or flares. This eliminates rapid grade and cross slope changes that are potentially difficult for pedestrians. Parallel curb ramps require people continuing along the sidewalk to travel down one ramp and up the other ramp. For this reason, parallel curb ramps should not be installed on sites where it is possible to install two well-designed perpendicular curb ramps.

The following lists summarize the advantages and disadvantages of parallel curb ramps:

**Advantages of parallel curb ramps**

- Require minimal right-of-way;
- Enhance the detectability of the boundary between the curb ramp and the roadway because the ramp ends at a landing, not in the street;
- Allow ramps to be extended to reduce ramp grades;
- Does not require turning or maneuvering on the ramp;
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- Provide the connection to the street within the crosswalk;
- Provide a level maneuvering area at the top and bottom of the ramp; and
- Provide edges on the sides of the ramp that are clearly defined for people with visual impairments.

**Disadvantages of parallel curb ramps**

- Require users continuing along the sidewalk to negotiate two ramp grades; and
- Require careful attention to the construction of the landing at the bottom of the ramp in order to limit the accumulation of water and/or debris.

### 7.2.4 Combined parallel and perpendicular curb ramp

A combined parallel and perpendicular curb ramp utilizes the best characteristics of both parallel and perpendicular curb ramps. A combined curb ramp uses the concept of the parallel ramp to lower the elevation level of the landing and then uses a perpendicular ramp to bridge the remaining elevation gap between the landing and the street. This design is particularly helpful for enhancing access in problematic situations where the sidewalk is narrow, has a steep grade, or a high curb.

Combined ramps may be more expensive to install during an alteration than other types of ramps because they require more of the existing sidewalk to be replaced. Combined curb ramps on setback...
sidewalks can be designed with returned curbs because the ramps are out of the pedestrian path of travel.

The following lists are intended to summarize the advantages and disadvantages of combination curb ramps:

Advantages of combined parallel and perpendicular curb ramps

- Do not require turning or maneuvering on the ramp surface;
- Provide the connection to the street within the marked crosswalk;
- Are aligned with the proper crossing direction;
- Provide level maneuvering areas at the top and bottom of the ramps; and
- They provide adequate drainage to limit the accumulation of water or debris.

Disadvantages of combined parallel and perpendicular curb ramps

- Generally require more space than a parallel curb ramp;
- Require more extensive alterations for installation in retrofit situations; and
- Require users continuing along the sidewalk to negotiate the parallel ramps.

7.2.5 Built-up curb ramps

Built-up curb ramps are curb ramps that project from the curb into the gutter and street. They are usually oriented in the same direction as perpendicular curb ramps.

Built-up curb ramps are not commonly installed on sidewalks but are frequently installed in parking lots, but they are not permitted in the access isles of accessible parking spaces. If it is not desired to have the entire built-up curb ramp in the roadway, a partial built-up curb ramp may be used.
A partial built-up curb ramp begins sloping within the sidewalk corridor but only extends to the end of the gutter.

There are a number of maintenance, design and pedestrian safety problems with the installation of built-up curb ramps. They should not be the first choice of curb ramp application and various considerations should be examined before installing built-up ramps. Curb extensions are more appropriate curb ramp applications, and built-up curb ramps should be used when other applications will not work such as parallel curb ramps.

**Disadvantages of built-up curb ramps**

- Users are more exposed to cars in the roadway;
- No clear boundary exists between the ramp and the street;
- Adequate drainage may be difficult to achieve or may require more extensive alteration to the gutter and street;

- Must be protected by a parking lane, while protecting the exposed pedestrian to cars parking (bollards and concrete curbing should be placed around the curb ramp flares);
- Must not intrude on space for bicyclists nor interfere with bicycle travel; and
- If flares are built-up, they can require more maintenance, especially if driven over by cars parking.

**Design recommendations for built-up curb ramps**

- Drop the sidewalk and/or elevate the roadway at the ramp to minimize the grade, length of ramp, and the need for steep flares;
- Blend the flares into the gutter and roadway to minimize the dropoff at the ramp;
• If possible, keep the ramp inside the edge of gutter to decrease the exposure of users in the roadway;

• Use a high contrast, non-slip material, such as inlaid reflective tape, to outline the edges of the ramp and flares in the roadway to alert pedestrians, bicyclists, and motorists;

• Allocate additional roadway space for bicyclists if the curb ramp is placed where bicyclists would ride; and

• Align the ramp with the pedestrian crossing direction.

**Consider marked crosswalks**

• Allow 1.22 m (48 in) or more for the width of the ramp to prevent users from traveling over flares and ending up in the street; and

• Do not place ramps where motorists are able to drive over them; a protective parking lane should be part of the roadway design.

### 7.2.6 Depressed corners

Depressed corners gradually lower the level of the sidewalk, through an almost undetectable change in slope, to meet the grade of the street. Depressed corners are often designed as an expanded diagonal curb ramp that extends around the entire corner at the intersection. In addition, a decorative pattern is often used in downtown urban areas to visually blend the sidewalk and the street, giving the effect of one smooth pathway.

Although depressed corners eliminate the need for a curb ramp, there are very significant drawbacks to the use of depressed corners by pedestrians. Typically, depressed corners:

**Advantages of depressed corners**

• Give children and people with cognitive impairments the illusion that the sidewalk and street are a unified pedestrian space (i.e., safe).
Figure 7-13. **PROBLEM:** Decorative patterns used at depressed corners, such as this brick pattern, create a continuous pathway. People with vision and cognitive impairments have difficulty detecting where the street begins and ends.

Figure 7-14. Detectable warnings, contrasting surface materials, and barrier posts are measures that can be utilized to convey the transition between the street and sidewalk at depressed corners. This corner would be a good location for accessible signals.

**Disadvantages of depressed corners**

- Enable large trucks to travel onto the sidewalk to make tight turns, which puts pedestrians at risk;

- Make it much more difficult to detect the boundary between the sidewalk and the street for persons with vision impairments;

- Guide animals may not distinguish the boundary and continue walking; and

- May encourage motorists to drive on the sidewalk, enabling them to turn at higher speeds and making it less likely that they will notice or be able to quickly stop for pedestrians on the sidewalk or in the crosswalk.

Given the significant amount of potential problems with depressed corners, this design is not recommended in new construction. If a depressed curb already exists, the following steps should...
be taken to improve pedestrian access and safety:

- Install detectable warnings at the edge of the sidewalk to clearly identify the pedestrian/vehicular boundary;

- Use distinct colors and materials to outline or edge the crosswalk, the sidewalk, and the roadway; and

- Add intermittent barriers, such as planting boxes or bollards, next to the curb to prevent cars from traveling onto the sidewalk when turning the corner. Space the barriers at least 915 mm (36 in) apart to permit wheelchair users to pass. If bollards are used, they should be installed from the centerline out to encourage pedestrian directional flow and to prevent pedestrian congestion. See Section 12.6.3.2.1 in Chapter 12 for more information on installing bollards.

7.2.7 Recommendations for selecting a curb ramp design

Determining which curb ramp is most appropriate depends on the exact conditions of the site. Designers that understand the advantages and disadvantages of each type of curb ramp are best qualified to make this decision. A general set of recommendations is contained in Table 7-2 to assist sidewalk developers in their decisionmaking process.

7.3 Curb ramp specifications

There are a variety of curb ramp designs, and designers can work with the various features to maximize access. Most curb ramps contain combinations of the following features:

- Ramp grade;
- Ramp cross slope;
- Ramp length;
- Ramp width;
### Table 7-2. Curb Ramps: Perpendicular

<table>
<thead>
<tr>
<th>Good Design:</th>
<th>Good Design:</th>
<th>Inaccessible:</th>
<th>Recommendations:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perpendicular curb ramps with flares and a level landing</td>
<td>Perpendicular curb ramps with returned curbs and a level landing</td>
<td>Perpendicular curb ramps without a landing</td>
<td>Perpendicular curb ramps without level landings should not be installed and existing curb ramps should be replaced.</td>
</tr>
</tbody>
</table>

**Design Specifications:**
- Ramp slope = 7.1 ± 1.2 percent
- Gutter slope = 5% maximum
- Changes in level = flush
- Ramp width = 1.22 m (48 in) recommended minimum
- Landing width = 1.22 m (48 in) recommended minimum
- Flare slope = 10 percent maximum
- Cross slope = 2 percent maximum
- Truncated Domes = 610 mm (24 in)

**Recommendations:**
Perpendicular curb ramps require wide sidewalks that permit a level landing; consider using in the following situations:
1. In new construction;
2. In urban areas;
3. At signalized intersections; or
4. On arterials and other roads with moderate to heavy traffic volumes

**Acceptable Design:**
Perpendicular curb ramps designed perpendicular to the curb on a corner with a wide turning radius

**Recommendations:**
This design should be used at corners with wide turning radii and wide sidewalks. Wide turning radii are sometimes necessary but are never ideal for pedestrians.

**Recommendations:**
On corners with wide turning radii, curb ramps that are not perpendicular to the curb create problems for wheelchair users because they require users to negotiate rapid changes in grade and cross slope with two wheels leaving the ground. A wider ramp will allow a wheelchair user to turn onto the landing while traveling over less of the flare.
### Table 7-2. Curb Ramps: Diagonal

<table>
<thead>
<tr>
<th>Acceptable Design:</th>
<th>Acceptable Design:</th>
<th>Inaccessible:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diagonal curb ramp with flares and a level landing, in addition to at least 1.22 m (48 in) of clear space.</td>
<td>Diagonal curb ramp with returned curbs, a level landing, and sufficient clear space in the crosswalk.</td>
<td>Diagonal curb ramp with no clear space or no level area at the bottom of the curb ramp.</td>
</tr>
</tbody>
</table>

**Design Specifications:**
- Ramp slope = 8.33 percent
- Gutter slope = 2.0 percent maximum
- Changes in level = none
- Ramp width = 1.22 m (48 in) recommended minimum
- Landing width = 1.22 m (48 in) recommended minimum
- Flare slope = 10 percent maximum
- Cross slope = 2 percent maximum
- Truncated domes = 610 mm (24 in)
- Clear space = 1.22 m (48 in) minimum

**Recommendations:**
- Diagonal curb ramps are never ideal and should be avoided in new construction. They should only be considered during retrofitting where the following circumstances apply:
  1. Where utilities prevent the installation of two perpendicular ramps;
  2. At intersections that are not signalized; or
  3. In some residential areas, where traffic volumes are very low.

**Recommendations:**
- Returned curbs should only be installed on sidewalks with wide planting strips. Otherwise, this design is similar to a diagonal curb ramp with a level landing.

**Recommendations:**
- If a diagonal curb ramp is warranted and the sidewalk width is limited, a single parallel curb ramp should be considered.

**Recommendations:**
- Diagonal curb ramps without level landings should be replaced because they force users to travel over flares.
### Table 7 - 2. Curb Ramps: Parallel and Combination

**Good Design:**
Two parallel curb ramps on a wide turning radius.

**Design Specifications:**
- Ramp slope = 7.1 percent
- Gutter slope = 5 percent maximum
- Changes in level = none
- Ramp width = 1.22 m (48 in) recommended minimum
- Landing width = 1.22 m (48 in) recommended minimum
- Landing slope = 2 percent maximum towards the gutter
- Cross slope = 2 percent maximum
- Truncated domes = 610 mm (24 in)

**Recommendations:**
Parallel curb ramps are a good design on narrow sidewalks and on sidewalks where a longer ramp length is needed, such as on sidewalks with high curbs. Two parallel curb ramps are less desirable than two perpendicular curb ramps because people traveling around the corner have to travel over four ramps. The landing should be sloped 2.0 percent towards the gutter.

**Good Design:**
Two parallel curb ramps with a lowered curb.

**Recommendations:**
If the curb between the two parallel curb ramps is lowered, the length or slope of the inside ramps can be reduced because of the reduced elevation change between the sidewalk and the street.

**Acceptable Design:**
Single parallel curb ramp with at least 1.22 m (48 in) clear space.

**Good Design:**
Two combination curb ramps on a corner with a wide turning radius.

**Design Specifications:**
- Ramp slope = 7.1 percent
- Gutter slope = 5 percent maximum
- Changes in level = none
- Ramp width = 1.22 m (48 in) recommended minimum
- Landing width = 1.22 m (48 in) recommended minimum
- Landing slope = 2 percent maximum towards the gutter
- Cross slope = 2 percent maximum
- Detectable warning = 610 mm (24 in)

**Recommendations:**
A combined curb ramp uses the concept of the parallel ramp to lower the elevation level of the landing and then uses a perpendicular ramp to bridge the remaining elevation gap. This ramp works well on narrow sidewalks because each ramp is relatively short. Combination curb ramps are sometimes designed as a single ramp at the corner if the turning radius of the corner is small.
Table 7-2. Curb Ramps: Curb Extensions and Built-up

<table>
<thead>
<tr>
<th>Good Design:</th>
<th>Acceptable Design:</th>
<th>Acceptable Design:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A curb extension with two perpendicular curb ramps with returned curbs and level landings.</strong></td>
<td><strong>Two built-up curb ramps.</strong></td>
<td><strong>Partially built-up curb ramps.</strong></td>
</tr>
</tbody>
</table>

**Design Specifications:**
- Ramp slope = 7.1 ± 1.2 percent
- Gutter slope = 5 percent maximum
- Changes in level = flush
- Ramp width = 1.22 m (48 in) recommended minimum
- Landing width = 1.22 m (48 in) recommended minimum
- Flare slope = 10 percent maximum
- Cross slope = 2 ± 0.9 percent maximum
- Detectable warning = 610 mm (24 in)

**Recommendations:**
- Two perpendicular curb ramps built on a curb extension should be installed whenever possible. The curb extension provides additional room for a level landing, increases pedestrian visibility, and reduces motorist turning speeds. Curb extensions also prevent parked cars from blocking the curb ramp.

**Design Specifications:**
- Ramp slope and roadway = 8.33 percent
- Gutter slope = 2 percent maximum
- Changes in level = flush
- Ramp width = 1.22 m (48 in) recommended minimum
- Landing width = 1.22 m (48 in) recommended minimum
- Flare slope = 10 percent maximum
- Cross slope = 2 percent maximum
- Detectable warning = 610 mm (24 in)

**Recommendations:**
- Two built-up curb ramps work well on narrow sidewalks when parallel ramps and curb extensions will not work. However, the pedestrian is more exposed and less visible to motorists. If built-up curb ramps are used, they should only be installed on streets with a parking lane and must not interfere with bicycle travel. More designing and retrofitting of this curb ramp style may be required, such as dropping the sidewalk, building up the crosswalk area, and blending the flares into the gutter area.

**Design Specifications:**
- Ramp slope and roadway = 8.33 percent
- Gutter slope = 2 percent maximum
- Changes in level = flush
- Ramp width = 1.22 m (48 in) recommended minimum
- Landing width = 1.22 m (48 in) recommended minimum
- Flare slope = 10 percent maximum
- Cross slope = 2 percent maximum
- Detectable warning = 610 mm (24 in)

**Recommendations:**
- Partially built-up curb ramps are similar to built-up curb ramps, but the ramp is installed partially on the sidewalk and partially in the gutter. This type of ramp is primarily recommended for use on sidewalks where available space is lacking and a slightly longer ramp is needed.
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**Good Design:**
A curb extension with two perpendicular curb ramps with returned curbs and level landings.

**Design Specifications:**
- Ramp slope = 7.1 percent
- Gutter slope = 5 percent maximum
- Changes in level = none
- Ramp width = 1.22 m (48 in) recommended minimum
- Landing width = 1.22 m (48 in) recommended minimum
- Flare slope = 10 percent maximum
- Cross slope = 2 percent maximum
- Detectable warning = 610 mm (24 in)

**Recommendations:**
Two perpendicular curb ramps built on a curb extension should be installed whenever possible. The curb extension provides additional room for a level landing. The bottom of the ramp is often in a more level landing area, increases pedestrian visibility, and reduces motorist turning speeds. Curb extensions also prevent parked cars from blocking the curb ramp.

- Gutter slope;
- Truncated domes;
- Curb height;
- Change of grade;
- Sidewalk approach width;
- Landing dimension and slope; and
- Flare slope.

The slopes, dimensions, and location of a curb ramp significantly impact the ability of people with disabilities to use the sidewalk independently. The following section describes the recommendations for designing accessible curb ramps. It also discusses potential barriers to pedestrian access that can result when dealing with problematic design situations.

**7.3.1 Ramp grade**

Steep grades are difficult for people who use walking aids and manual wheelchairs to negotiate because significantly more energy is needed to begin and travel on sloped surfaces. In outdoor environments, wearing heavy winter clothes or carrying packages are frequent activities that further limit an individual’s ability to negotiate steep grades. Conversely, gradual grades are problematic for people with vision impairments because the transition between the sidewalk and the street is difficult to detect.

For new construction, ADAAG 4.7 permits a maximum curb ramp slope
of 8.3 percent. However, in practice, 8.3 percent is rarely treated as a maximum but is used as the design standard that does not allow for construction tolerances. Therefore, rather than using 8.3 percent for designing curb ramp grade, a grade of 7.1 percent is recommended to allow a construction tolerance.

In some retrofitting situations, it may not be possible to design a curb ramp with a slope less than 8.3 percent.

In order to address this problem, there is an exception in ADAAG 4.1.6(3)(a) that applies only to the alteration of existing facilities that cannot meet the new construction requirements. The steeper slope specifications should also not be used for alterations where an alternate curb ramp design, such as a parallel curb ramp, would enable the ramp to be installed with a grade of less than 8.3 percent. For alterations only, ADAAG specifies that the following slopes are acceptable but only for short distances (ADAAG, U.S. Access Board, 1991):

- A slope between 8.3 percent and 10 percent is permitted for a maximum rise of 152 mm (6 in);
- A slope between 10 percent and 12.5 percent is permitted for a maximum rise of 76 mm (3 in); and
- A slope steeper than 12.5 percent should be avoided regardless of the length of the ramp.
These specifications for steeper curb ramps should not be used in new construction.

### 7.3.2 Ramp cross slope

A curb ramp allows people who use wheelchairs and other wheeled devices to negotiate the elevation change between the roadway and the sidewalk without having to negotiate the curb. People with mobility impairments often have difficulty negotiating a grade and cross slope simultaneously. Since the grade of the ramp will be significant, the cross slope should be minimized. The design specification for cross slope on the ramp should not exceed 2.0 percent.

### 7.3.3 Ramp length

Curb ramp length is determined by the vertical change in elevation between the roadway and the sidewalk. The greater the vertical change, the longer the ramp will have to be in order to meet the recommended grade specification. Lower curb heights enable shorter curb ramps to be used. However, if a curb height is less than the standard 152 mm (6 in), there is the potential for water to rise above the level of the curb up onto the sidewalk. Drainage inlets may have to be modified to take in more water or may need to be installed more frequently to prevent water from flowing onto the sidewalk with lower curb heights.

Table 7-3 calculates the minimum ramp length required for a 7.1 percent and an 8.3 percent ramp, based on the height of the required vertical change. The vertical change is determined as the difference between the level of the roadway and the level of the sidewalk and includes any elevation gain that occurs on the sidewalk corridor. Assuming the cross slope of the sidewalk corridor is constant at 2 percent, the formula for determining ramp length is:

\[
\text{ramp length} = \frac{\text{curb height}}{(\text{ramp slope} - \text{sidewalk corridor cross slope})}
\]
In a retrofit situation, the cross slope of the sidewalk corridor should be measured using a digital inclinometer. Once the cross slope is known, the length needed for the ramp can be accurately determined. If the desired ramp slope is 7.1 percent and the cross slope of the sidewalk is 2 percent, the length of the ramp can be determined by the following simplified formula:

\[
\text{ramp length} = \text{curb height} \times 19.6
\]

If the desired ramp slope is 8.3 percent and the cross slope of the sidewalk is 2 percent, the length of the ramp can be determined as follows:

\[
\text{ramp length} = \text{curb height} \times 15.9
\]

Table 7-3 assumes a 2 percent cross slope for the sidewalk corridor, however, the actual cross slope of the sidewalk corridor will vary between sites. The table also assumes that the sidewalk is not on a hill. For steep terrain, if the curb ramp and landing are not level, the grade of the sidewalk will increase the length of the ramp. For more information about designing curb ramps on steep terrain, see Section 7.4.6.

<table>
<thead>
<tr>
<th>Change in Elevation</th>
<th>Ramp Length for 7.1 Percent Slope</th>
<th>Ramp Length for 8.3 Percent Slope</th>
</tr>
</thead>
<tbody>
<tr>
<td>203 mm (8 in)</td>
<td>3.99 m (13.1 ft)</td>
<td>3.23 m (10.7 ft)</td>
</tr>
<tr>
<td>178 mm (7 in)</td>
<td>3.48 m (11.4 ft)</td>
<td>2.82 m (9.3 ft)</td>
</tr>
<tr>
<td>152 mm (6 in)</td>
<td>3.00 m (9.8 ft)</td>
<td>2.42 m (7.9 ft)</td>
</tr>
<tr>
<td>127 mm (5 in)</td>
<td>2.49 m (8.2 ft)</td>
<td>2.01 m (6.6 ft)</td>
</tr>
<tr>
<td>101 mm (4 in)</td>
<td>1.98 m (6.5 ft)</td>
<td>1.60 m (5.3 ft)</td>
</tr>
</tbody>
</table>

This table assumes that the sidewalk corridor has a 2 percent slope and that the corner is level.
7.3.4 Ramp width

The recommended minimum curb ramp width is 1.22 m (48 in). Where space is restricted, the width of the ramp can be reduced to 915 mm (36 in). Curb ramp width should never be less than 915 mm (36 in) because there is not enough space for people using assistive devices (e.g., wheelchairs, scooters, and crutches) to travel.

7.3.5 Gutter slope

The gutter is the trough or dip that is provided for drainage purposes between the edge of the street and the curb or curb ramp. The drainage slope of the gutter is the slope parallel to the curb and roadway. The purpose of the drainage slope is to channel water down the street. Because pedestrians generally enter the roadway by crossing perpendicularly over the gutter, pedestrians experience the drainage slope of the gutter as a cross slope. Likewise, after pedestrians go down the curb ramp towards the street, they experience the cross slope of the gutter as an uphill grade that often continues until the middle of the street because of the crown of the roadway.

If the drainage slope of the gutter is too steep, pedestrians will be required to negotiate a surface with a steep cross slope as they transition from the curb ramp to the roadway. Therefore, the drainage slope of the installed gutter should not exceed 2 percent. The cross slope of the gutter should also be considered in relation to the installation of curb ramps. If the gutter cross slope is significant, the change of grade experienced by pedestrians as they travel from the downhill slope of the curb ramp to the uphill slope of the gutter will be problematic for wheelchair users (see Section 7.3.7). On most curb ramps, to avoid rapidly changing grades, the cross slope of the street and gutter approach to the curb ramp should not exceed 5 percent.

7.3.5.1 Gutter slope at diagonal curb ramps

At the bottom of a diagonal curb ramp, the slope of the gutter and adjoining roadway should not exceed 2 percent in
any direction. The level area should extend for a minimum distance of 1.22 m (48 in) in all directions to provide adequate maneuvering space. The difficulty of achieving a level area at the bottom of a diagonal curb ramp is one of the primary reasons that this design does not work well in many pedestrian environments.

### 7.3.6 Transition detection

Steep ramp grades are difficult for people with mobility impairments to negotiate. However, gradual grades make it more difficult for people with vision impairments to detect the transition between the sidewalk and the street. Research to determine the impact of curb ramps on people with vision impairments has shown that on ramps that comply with ADAAG 4.7 (i.e., have a maximum grade of 8.3 percent), 48 percent of people with vision impairments cannot reliably detect the ramp to street transition (Bentzen and Barlow, 1995). For this reason, a 610 mm (24 in) detectable warning (see Section 7.3) across the bottom of the curb ramp, at the boundary between the ramp and the street, is recommended on all curb ramps. Detection of the curb ramp by people with visual impairments can be further enhanced if the change of grade between the sidewalk and ramp is abrupt, but this is not a reliable detection tool and can cause hazardous tipping for wheelchair users. However, designers should take care to ensure that the change of grade between the sidewalk and the ramp does not exceed 11 percent. See Section 7.3.7 for additional information on change of grade.

### 7.3.7 Change of grade

A change of grade is an abrupt difference between the grade of two adjacent surfaces or planes. When considering the needs of pedestrians, change of grade can be evaluated over a 610 mm (24 in) interval, which represents the approximate length of a single walking pace and the base of support of assistive devices such as wheelchairs or walkers.

In the sidewalk environment, the change of grade can be determined by:
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- Adding the two grades together if the pre- and post-transition grades are in opposite directions (e.g., one uphill and one downhill). For example, if the slope of the curb ramp is 7 percent and the inward slope of the gutter is 3 percent, the change of grade is 10 percent \((7 + 3 = 10)\).

- Subtracting one grade from the other if the pre- and post-transition grades are in the same direction (e.g., an uphill followed by a significantly steeper uphill). For example, if a curb ramp with an 8 percent grade leads up to a sidewalk with a 15 percent grade, the change of grade is 7 percent \((15 - 8 = 7)\).

7.3.7.1 Impacts of change of grade on people who use wheelchairs

A rapid change of grade, such as what might be found between the base of a curb ramp and the gutter, may be difficult to negotiate because the wheelchair’s footrests or anti-tip wheels cannot clear the ground surface. In general, footrests are positioned low to the ground and extend beyond the front casters. Anti-tip wheels are placed on the back of some wheelchairs, behind the rear axle, to improve stability. Both the footrests and anti-tip wheels limit the clearance height of the wheelchair. Clearance may be a particular problem at an abrupt change of grade because the footrests or anti-tip wheels extend beyond the wheelbase of the wheelchair and therefore may contact the surface across the transition point from where the wheels are located.
A further complication associated with severe changes in grade is the increased risk of tipping if the wheelchair user is traveling with speed such as when going down the slope of a curb ramp. If the footrests catch on the ground, the wheelchair will come to an abrupt stop; the forward momentum of the individual and wheelchair is interrupted and can cause the wheelchair user’s upper body to fall forward or can cause the user and the wheelchair to tip forward.

If the user moves quickly through the change in grade, without compromising the ground clearance of the wheelchair, the dynamic stability of the wheelchair may still be compromised. Dynamic stability can be compromised because the momentum of the wheelchair will rotate backwards as the wheelchair climbs up the gutter slope. If there is a severe change in grade, this may cause the wheelchair to tip over backwards. Any amount of height transition such as lips between the curb ramp and the gutter can further contribute to the stability problems experienced by wheelchair users (Section 7.3.8).

7.3.7.2 Recommendations for maximum change in grade

In order to avoid difficult or potentially hazardous changes in grade, sidewalks and curb ramps should be designed with gradual grade changes whenever possible. Where abrupt changes are required, the difference in grade between adjacent surfaces should be minimized. The exact change of grade that will be problematic varies among wheelchair users and is dependent on a variety of factors including the design of the wheelchair and the speed at which the user is traveling. Additional research is needed to provide a more comprehensive evaluation of the impact of change of grade on wheelchair users.
The maximum recommended change of grade is 11 percent. Whenever possible, sidewalks and curb ramps should be designed with a maximum grade change that is less than 11 percent to ensure that the maximum grade change between the installed surfaces will remain less than 11 percent after street resurfacing or other roadway maintenance activities. Change of grade can be minimized by an addition of 2.75 m (9 in) of 2 percent ramp and 2.75 m (9 in) of 2 percent gutter. The 5.50 m (18 in) of gradual change of grade can prevent wheelchair users from flipping forward or backward.

### 7.3.7.3 Street resurfacing

The manner in which streets are maintained significantly impacts the slope of the curb ramp approach from the street. Asphalt is an economical and durable material used to pave most roads. In the past, repairing damage to asphalt roads typically entailed overlaying the existing pavement with more asphalt. Then, as the asphalt layers built up, the roadway crown created steep slopes on either side of the centerline. This also created an abrupt transition between the gutter and the asphalt surface. These slopes significantly exaggerate the intended change of grade.

Recent advances in street repaving allow recycled asphalt to be used in new resurfacing projects. To take advantage of the old material, roads are milled before being resurfaced. Milling should be completed from gutter to gutter. Furthermore, if the road has maintained its original crown, the amount of asphalt removed from the road for recycling should equal the amount of asphalt being added to the road for resurfacing. However, if the road has not been milled during past resurfacing, it may be necessary to remove more asphalt than is being added to restore the crown to its original slope.
When resurfacing is done to a road, access improvements must be made to the curb ramp and driveway crossings that are adjacent to the roadway surface. The Department of Justice mandates that “resurfacing beyond normal maintenance is an alteration” (U.S. Department of Justice, 1994a). In contrast to maintenance activities, alterations such as resurfacing trigger the requirements to provide accessibility improvements such as curb ramps.

7.3.8 Transition height

Transition points between adjacent curb ramp surfaces should be flush. Even a 13 mm (0.5 in) change in level combined with a change in grade can complicate access for wheelchair users. If the change in grade is significant, a height transition may also increase the likelihood of problems for individuals with balance limitations.

Transition points found within the curb ramp area include:

- Street and gutter;
- Gutter and ramp;
- Ramp and landing; and
- Landing and sidewalk approach.

The two most problematic transition points occur between the street and the gutter and the gutter and the curb ramp. In these situations, it is critical that the combination of change in grade and transition height be minimized. In addition to contributing to a user’s dynamic instability, curb ramp lips will also change the angle of the wheelchair, as if the wheelchair were on an increased grade. For example, if a ramp is designed with an 8.3 percent slope and has a 19 mm (0.75 in) lip at the bottom of the ramp, the actual grade the wheelchair user has to negotiate is 11.6 percent. Curb ramp lips are not allowed by ADAAG.
7.3.9 Sidewalk approach width

Sidewalk approaches are the sections of sidewalk to the right and left of the landing of a curb ramp. The sidewalk approach should reflect the same design qualities as the sidewalk corridor leading up to it. At a minimum, the approach should have at least 915 mm (36 in) of clear space. If the approach is not clear of obstacles, the curb ramp may be rendered useless to people with mobility impairments. If included as part of a combination curb ramp, the approach may be slightly graded because the level landing is below the elevation of the adjoining sidewalk.

7.3.10 Landing dimension and slope

A landing is the level area that allows users to maneuver on and off of the curb ramp. The provision of a landing is also important for people who are continuing along the sidewalk and do not want to cross the street. On a perpendicular or diagonal curb ramp, a landing is located at the top of the ramp facing the ramp path. On a diagonal curb ramp, a level maneuvering area should also be located in the roadway at the bottom of the ramp. When a parallel curb ramp design is used, landings are located within the sidewalk at the top of each ramp and at street level between the two ramps.

When installed, the slope of a landing should not exceed 2 percent in any direction because of the maneuvering required on the landing. Furthermore, the landing should extend at least 1.22 m (48 in) minimum beyond the top of the curb ramp to allow people to maneuver off of the ramp and onto the path of travel within the pedestrian zone. If space is limited and a 1.22 m (48 in) landing absolutely cannot be provided, the landing length and space should be as large as possible, with an absolute minimum width of 915 mm (36 in). If the width of the landing is reduced to 915 mm (36 in), wheelchair users may have to travel over a portion of the flare in order to move off of the ramp and onto the sidewalk. To compensate, the slope at the top of the flare should be blended to allow for easier
travel across the flare surface (see Section 7.3.11), and the width of the curb ramp should be widened up to 1.22 m (48 in) to maneuver a wheelchair over a smaller portion of the flare (see Figure 7-32).

7.3.11 Returned curbs and flares

A returned curb or flare is the transition area between the curb ramp and the sidewalk. A returned curb is the preferred transition because:

- The edges of the curb ramp are more clearly delineated;
- It enables the posts for pedestrian signals to be positioned closer to the curb ramp;
- The sides of the curb ramp are easier to detect by people with vision impairments who use a long white cane for navigation;
- The returned curb channels water and debris to the bottom of the curb ramp more effectively; and
- A returned curb is less expensive and easier to construct.

Returned curbs should only be used where pedestrians cannot or do not have to walk across the ramp. For example, when the curb ramp is located in a planting strip or the clear path of travel is not adjacent to the side of the ramp (e.g., if a traffic signal is in front of the returned curb).

In areas where there is a potential for pedestrians to travel across the curb
ramp, a flare should be used instead of a returned curb. The flare provides a gradual transition between the curb ramp and the sidewalk so that the tripping hazard for pedestrians is minimized. Although some pedestrians may choose to travel over the flare, it should not be considered part of the pedestrian’s path of travel because of the severe change of cross slope.

Improving detectability for people with vision impairments is another reason to design with returned curbs rather than flares. At the sidewalk-to-flare transition, it is difficult for some users to determine if they are at the beginning of a flare or at the top of a curb ramp. If the user mistakes the flare for the ramp, he or she will travel down the sloped surface and reach the curb ramp mistakenly thinking he or she is at the street. The lack of traffic immediately adjacent to the individual standing at the ramp is not always a clear indication of the user’s location because a similar situation would occur at the edge of a roadway with a parking lane adjacent to the curb. Skillful blind travelers understand this dilemma, but distinguishing the landing/ramp from the ramp/roadway remains difficult.

If a flare is provided, the following recommendations should be applied:

- If the landing is at least 1.22 m (48 in), the flares should have a maximum slope of 10 percent;
- If the landing is between 915 mm (36 in) and 1.22 m (48 in), the maximum slope of the flares should be 8.3 percent because wheelchair users may have to travel over a small portion of the flare to maneuver onto the narrow landing; and
- Landings should not be narrower than 915 mm (36 in).

### 7.4 Design considerations for curb ramp installation

The conditions at the intersection often have a significant influence on the type of curb ramp that is most appropriate. The following sections examine a range of installation considerations including:
7 Curb Ramps

- Curb ramp placement at an intersection;
- Influence of turning radii on curb ramp design;
- Determining sidewalk width at pedestrian crossings;
- Curb ramps at high curbs;
- Curb ramps on narrow sidewalks; and
- Curb ramps on steep terrain.

7.4.1 Curb ramp placement at an intersection

Curb ramp placement should be determined by the design constraints of the sidewalk, street, and intersection. The preferred design is to have a separate curb ramp aligned with each crossing direction to allow all pedestrians to cross at the same location. When pedestrians using a curb ramp are forced to cross at a different location, it makes them less visible to drivers and increases the potential for vehicle contact. At most intersections, a pair of perpendicular curb ramps placed at 90 degree angles to one another is the optimal design for meeting these criteria.

The design requirements of diagonal curb ramps, such as providing a level
area at the bottom of the ramp, are often difficult to achieve. Furthermore, a single diagonal curb ramp at the apex of each corner creates a variety of problems because pedestrians using the ramp are directed towards the center of the intersection. Pedestrians using the ramp must maneuver at the bottom of the ramp to cross in the proper direction.

People with vision impairments are trained (or learn from experience) not to rely on the direction of the curb ramp as a cue for determining the direction of the destination curb because of the abundance of curb ramps that are not aligned with the crosswalk. Instead they align themselves with their destination curb using traffic sounds and other clues. Nevertheless, if they are standing on a curb ramp that slopes toward the center of the intersection, they may still veer towards the center of the intersection while completing their crossing. This situation is most likely to occur if the pedestrian with a vision impairment is distracted, new to an area, or inexperienced with his or her impairment.

In new construction, the installation of two ramps should be the norm. Two curb ramps should also be the norm when alterations are performed:

- In urban areas;
- At signalized intersections;
- On arterials and other roads with moderate to heavy traffic volumes; and
- Where the placement of utilities does not interfere with the installation of two curb ramps.

A diagonal curb ramp or a single parallel curb ramp may be acceptable in retrofitting situations to help conserve resources. For example, if sidewalk width is limited, a single parallel curb ramp will often be the best design. Situations in which diagonal curb ramps may be considered include:

- Some residential areas, where traffic volumes are very low and
intersections do not require signalization; and

- Where utilities prevent the installation of two perpendicular curb ramps.

7.4.2 Influence of turning radii on curb ramp design

Curb ramps should be built so that the beginning of the sloped area is perpendicular to the user’s path of travel. At a corner with a tight turning radius, the ramp of a perpendicular curb ramp will be at a 90 degree angle to the curb and will be oriented parallel to the crosswalk. This is helpful to users because they can follow the ramp path directly across the street. Curb ramps aligned with the crosswalk also minimize the maneuvering that wheelchair users must perform to use the ramp.

At corners with larger turning radii, the curb ramp cannot always be parallel to the direction of the crosswalk while the ramp slope is perpendicular to the curb. In this situation, priority should
be given to ensuring that the ramp slope is perpendicular to the curb. However, because the curb ramp is not aligned with the crosswalk, the crosswalk must be sufficiently wide enough to allow the user to line up with the curb ramp while still in the street.

If the ramp slope is not perpendicular to the curb, wheelchair users either have to:

- Negotiate changing cross slopes and changing grades simultaneously since one side of the chair will be in the gutter while the other is still on the ramp; or

- Turn on the ramp in order to have both wheels move from the ramp to the gutter at the same time. When traveling down a curb ramp, the turn must be completed while on a significant grade and within a narrow space.

Both of these situations significantly reduce the accessibility of the curb ramp for wheelchair users.

In some cities, designers have chosen to align curb ramps on large radii curves parallel to the crosswalk, even though the curb ramp is not perpendicular to the curb. As a result, the change of grade between the ramp and street becomes skewed relative to the path of travel. The theoretical advantage of this design is that people with vision impairments could use the path of the curb ramp to direct them across the street. However, this benefit has limited impact because people with vision impairments tend not to rely on curb ramps for directional information due to the abundance of curb ramps that are not aligned with the proper crossing direction.
7.4.3 Determining sidewalk width at pedestrian crossings

A wider sidewalk corridor is often needed at a pedestrian crossing than at other locations. For this reason, the width of the sidewalk corridor at the pedestrian crossing should be determined separately from the width of the sidewalk corridor at other locations. The width required at the pedestrian crossing will depend on the:

- Type of crossing;
- Curb ramp design;
- Elevation change between the roadway and sidewalk;
- Terrain on the site; and
- Volume of pedestrian traffic.

Each of these factors should be carefully considered when making a decision on the width of the sidewalk corridor at a pedestrian crossing. In addition, conditions on the site, such as utilities or buildings, will also influence the width of the sidewalk corridor during alterations to existing facilities. Making an isolated decision on one factor may unnecessarily restrict the options available for other factors. For example, selecting a narrow corridor width based on a low volume of pedestrian traffic may limit the types of curb ramps that will fit within the sidewalk corridor.

7.4.3.1 Type of crossing

The width of the sidewalk corridor will depend on the type of pedestrian crossing. At a midblock crossing, traffic volumes are generally less. At a corner intersection, pedestrian traffic volumes are generally higher, and two ramps should be provided at each corner. Therefore, depending on the other factors at the site, a corner intersection will generally require more right-of-way than a midblock crossing.

7.4.3.2 Curb ramp design

In new construction, curb ramp design is a primary factor in determining the width required for the sidewalk.
corridor at a pedestrian crossing. Each type of curb ramp will require a different width, depending on the slope of the ramp and the width needed for a landing (see Section 7.2). For example, a perpendicular curb ramp with a landing will require a wider sidewalk corridor than a parallel curb ramp. In existing facilities, the selection of curb ramp design is often constrained by the width of the available right-of-way.

If perpendicular curb ramps are being installed, the length of the ramp significantly impacts the width of the pedestrian corridor. The elevation change between the roadway and the sidewalk is primarily determined by the height of the curb. However, the cross slope of the sidewalk corridor should also be included in elevation calculations. Consider this example of a perpendicular curb installed at an intersection with a standard curb height of 152 mm (6 in) and a sidewalk corridor cross slope of 2 percent. The sidewalk corridor will have to be approximately 4.22 m (13.8 ft) wide to install a ramp with a 7.1 percent slope and a 1.22 m (48 in) landing. For more information on determining ramp length, see Section 7.3.3.

7.4.3.3 Steep terrain

If a perpendicular curb ramp is used on a steep sidewalk, the terrain will also influence the width of the sidewalk corridor at the pedestrian crossing. If the terrain slopes steeply up from the street, the vertical change between the sidewalk and street will be much larger and therefore the curb ramp will need to be longer. This design problem can be avoided if the sidewalk grade is slightly increased to allow the curb ramp and landing area to be level. Section 7.4.6 contains additional information on designing curb ramps on steep slopes.

7.4.3.4 Volume of pedestrian traffic

The anticipated volume of pedestrian traffic must also be considered when determining the width of the sidewalk corridor at a pedestrian crossing. Areas with higher volumes of pedestrian traffic...
**Case Study 8-3**
To mitigate tall curbs built for flash flooding, the town of Silver City, New Mexico installed a unique combination of short steps and long, parallel ramps to meet the needs of both wheelchair users and walking pedestrians.

**7.4.4 Curb ramps at high curbs**

In some areas of the United States, flash floods and heavy rains add an additional challenge for sidewalk designers. To prevent water from coming up onto the sidewalk, high curbs are often installed. When high curbs are used, it is difficult to build curb ramps that are not excessively steep or long.

In areas with curbs that are higher than the standard 152 mm (6 in), a combined parallel and perpendicular curb ramp may be a viable option. The parallel ramps gradually slope down as they approach the pedestrian crossing so that the vertical change between the sidewalk and street is reduced. This reduction in vertical change enables the installation of a shorter perpendicular curb ramp than would otherwise be required for a curb of the same height (see Section 7.1.3). The addition of a partially built-up curb ramp in the gutter area can also be used to increase the length of the curb ramp resulting in a more gradual slope.

In a response to the problem of very steep curbs, Silver City, New Mexico, created the following solution:

- Short stairs were installed at the apex of the corner for most pedestrians who can negotiate short steps more easily than ramps; and
- Side ramps similar to the ramps used in front of buildings were installed with hand railings.

If the Silver City model is followed, a level landing should be provided at intervals of not more than 9.14 m (30 ft). In addition, the landing dimensions should
be a minimum of 1.525 m x 1.525 m (60 in x 60 in) where there is a significant change in direction, such as at the apex of a switchback (ADAAG 4.8). State or local regulations may require a larger landing. For example, California requires a minimum landing dimension of 1.830 m x 1.830 m (72 in x 72 in) for a change in direction greater than 30 degrees. In general, the landing dimensions for a switchback are larger than the landing dimensions of a standard curb ramp because the T-shaped intersection that is traditionally found between the sidewalk and the curb ramp is not available.

7.4.5 Curb ramps on narrow sidewalks

Narrow sidewalk corridors are problematic because the preferred design of two perpendicular curb ramps cannot be provided in conjunction with level landings within the available space. In new construction, curb ramps at all pedestrian crossings must be considered when determining the width of the sidewalk corridor.

To retrofit narrow sidewalks with accessible curb ramps, designers should consider the following solutions:

**SOLUTION 1** — Add curb extensions to extend the corner to the outer edge of the parking lane.

The curb extension is an excellent design strategy for providing additional space to enable the installation of perpendicular curb ramps while maintaining a level path of travel on the sidewalk that also serves as a landing. The curb extension provides pedestrians more protection from vehicular traffic than that of a built-up curb ramp. Furthermore, if a curb extension is installed on an existing road, the height of the curb can be significantly reduced due to the crown of the road that causes the edge of the curb extension to be at a higher elevation than the edge of the sidewalk. A lower curb at the corner is beneficial because it allows for the installation of shorter curb ramps. Depending on the slope of the roadway crown, the curb may be totally eliminated, creating a raised crosswalk. Detectable
warnings are critical at raised crosswalks. For more information about curb extensions, see Section 8.9.

**SOLUTION 2** — Widen the entire sidewalk either by securing additional right-of-way from the adjacent property owner or by taking right-of-way from the roadway.

Widening the entire sidewalk corridor is an effective solution because it allows the most direct path of travel for pedestrians traveling along the sidewalk. If widening the entire sidewalk corridor is not possible, securing additional right-of-way only at the corner will enable the installation of a jogged landing at the curb ramp. For additional information about widening sidewalks, refer to Section 4.1.4 on improving access on narrow sidewalks.

**SOLUTION 3** — Install a parallel curb ramp or a combined parallel and perpendicular curb ramp.

Because the ramps are parallel to the sidewalk, these designs permit an increase in the length of the ramp without having to increase the width of the sidewalk corridor. See Sections 7.2.3 and 7.2.4 for more information about parallel or combined curb ramps in solution 2.

**SOLUTION 4** — Manipulate the height of the curb for a short distance on either side of the curb ramp.

Lowering the curb height and the area for curb ramp placement from the standard 152 mm (6 in) height to a 75 mm (3 in) height, for example, would significantly reduce the space required to install a perpendicular curb ramp. If the curb height and ramp replacement area are lowered, careful planning is needed to ensure that there is adequate drainage so that water does not flood onto the sidewalk at the point where the curb
height is reduced. To prevent ponding, drainage inlets along the gutter should be located on either side of the curb ramp and uphill of the area with a reduced curb height.

### 7.4.6 Curb ramps on steep terrain

Sidewalks built on steep terrain make access difficult for people with mobility impairments. Although some design strategies can be employed to improve access, steep grades will always present difficulties for people with mobility impairments and should be avoided whenever possible. In the past, some designers have decided not to provide curb ramps on steep sidewalks because of the

erroneous assumption that individuals with mobility impairments could not travel on significant grades. However, even if the terrain is extremely steep, curb ramps should be provided so individuals using powered mobility devices (e.g., a scooter) or traveling with assistance will be able to access the sidewalk.

When addressing steep grades at an intersection, it is best to extend the level area of the intersection to include the curb ramp and the landing. Although this significantly increases the grade of the path leading toward or away from the intersection, it is recommended because it enables people to cross the roadway and transition from the roadway to the sidewalk on a level surface. If this segment of the sidewalk corridor is not level, the problems caused by steep terrain are often magnified because:

- The slope of the curb ramp is compounded by the slope of the sidewalk; and
- The steep slope of the curb ramp, which people with vision
impairments would normally be able to detect, may become “invisible” in relation to the generally steep terrain.

In addition to providing well-designed curb ramps, extending the level area of the street intersection into the crosswalk areas will also ensure that the crosswalks are level. If the grade of the street slopes up or down, the slope of the street becomes a cross slope for pedestrians (in the crosswalk).

In a retrofit situation, where only the roadway is level, curb extensions can be used to ensure that the sidewalk to roadway transition area (e.g., curb and ramp) is not located on a steep slope. When designing curb extensions, it is preferable to include landscaping, such as grass, to make the location of the curb ramp easier to detect (see Figure 7-38). The width of the curb ramp can also be expanded so that all pedestrians use the ramp instead of traveling on the landscaped areas of the curb extension. Flares should be used only in situations where the entire surface of the curb extension is paved.

7.5 Curb ramp drainage

Poor drainage at the bottom of a curb ramp is inconvenient to all pedestrians. It is a particular nuisance for people who rely on the curb ramp for access and who will, therefore, not be able to avoid the area. When the water eventually dries up, debris, which further impedes access, is usually left at the base of the ramp.
In cold-weather locations, water that does not drain away can turn into slush or ice, creating a more hazardous situation.

Most drainage systems focus on channeling water to the corner of the street. However, care must be taken in development of the grading plan to ensure that drainage off the sidewalk is directed across and down towards the bottom of a curb ramp and away from curb ramp. The grading plan should specify:

- Dimensioned distances, elevations, and inlet/catch basin locations;
- Curb/gutter elevation (the ends, center, and quarter points are normally needed in each curve); and
- Sidewalk, pavement, ramp, and gutter slopes.

Designers, surveyors, contractors, and construction inspectors all have a role in ensuring adequate drainage at the bottom of all curb ramps. The following design strategies are recommended:

- Drainage inlets should be located adjacent to the uphill side of a curb ramp;
- Gutter slopes should be designed to guide water flow away from the curb ramp;
- The gutter should be smooth with a continuous slope to prevent water from ponding on more level areas;
- Maintenance programs should be established to periodically remove gutter debris;
- The installed slope of the gutter around the base of the curb ramp should be a minimum of 0.5 percent.
and a maximum of 2 percent. A pedestrian experiences the slope of the gutter as a cross slope. This range of slopes is designed to ensure adequate drainage on a paved surface but still allow as level a surface as possible for pedestrians who will be negotiating a change in grade in addition to the cross slope at the gutter; and

- Height transitions associated with cracks or expansion joints should be avoided.
Pedestrian Crossings

A pedestrian crossing is defined as any location where the pedestrian leaves the sidewalk and enters the roadway. At a pedestrian crossing, the pedestrian’s path of travel crosses the motorist’s path of travel. Pedestrian crossings include midblock crossings and street intersections. At midblock crossings, pedestrians generally encounter traffic moving in two directions. At signal phasing, traffic is usually moving in multiple directions because of turning vehicles. Overpasses and underpasses route pedestrians above or below vehicular traffic and therefore are addressed as variations in the design of the sidewalk corridor and are included as part of Chapter 4.

Designing an effective pedestrian crossing involves the correct layout of a variety of elements including:

- Information/signs, signals and markings;
- The turning radius;
- Crosswalks;
- Crossing times;
- Medians;
- Refuge islands and slip lanes;
- Curb ramps;
- Sight lines;
- Traffic patterns; and
- Onset of signal phases.

A design that carefully considers each of these elements is the first step in the creation of an effective pedestrian crossing.
crossing. Equally important, however, is the way in which these elements are combined. Sometimes variations in the design will be necessary in order for elements to be combined appropriately. More complicated pedestrian crossings, including roundabouts, skewed intersections, and streets with rail tracks are discussed in this chapter and in Chapter 9.

8.1 Barriers to pedestrian access

Pedestrians are at risk whenever they cross the roadway. The degree of risk depends on the complexity of the vehicular and pedestrian traffic patterns and the effectiveness of supplementary information provided regarding the crossing location, direction, and duration. At street intersections, turning vehicles and the speed at which they travel pose the greatest threat to pedestrians because the motorist’s attention is focused primarily on other motorists.

In addition to the geometric design of the intersection, pedestrian safety also relies heavily on the information that is provided to pedestrians (e.g., signs or signals). All pedestrians, including people with vision impairments, need the same information at an intersection. Providing vital information in multiple, accessible formats (e.g., visual, auditory, tactile) also benefits all pedestrians since information is better recognized and remembered if it is understood by multiple senses. Generally, the more complex the crossing, the more important it is to have accessible information about the crossing location, direction, and duration. More detailed information about accessible pedestrian information is provided in Chapter 6.

8.1.1 Movement barriers

A movement barrier is anything that restricts an individual’s ability to physically move along or within the sidewalk and crosswalk environment. The greatest movement barriers for pedestrians at pedestrian crossings are:

- Long crossing distances;
8.1.2 Information barriers

Information barriers restrict an individual’s ability to utilize information contained within the sidewalk environment. The greatest information barriers for pedestrians at crossing locations are:

- Conditions that make it difficult to identify the boundary between the sidewalk and street;
- Blocked sight lines;
- Signal devices (including actuated) that do not provide accessible information;
- Lack of accessible information about the pedestrian crossing location, direction, or interval;
- Crosswalk locations that are only detectable by sight;
- Vehicular actuation mechanisms that make the onset and duration of signal phases unpredictable without accessible pedestrian signal information;

Figure 8-2. Crossing an alley is difficult for people with vision impairments if the motorist’s sight lines are short and the crosswalk is raised to enhance access for people with mobility impairments. Detectable warnings are critical whenever the crosswalk is flush with the curb.
• Exclusive pedestrian phases (i.e., motorists stopped in all directions), without accessible pedestrian signal information for people with vision impairments to determine the crossing phase;

• Motorists making right turns during a red light;

• Nonsignalized slip lanes or roundabouts that permit a continuous flow of vehicular traffic;

• Rectilinear or unusual geometrics in the design of the intersection where the crossing location and correct direction of travel is not clear;

• Small signage or pedestrian signals at intersections with long crossing distances; and

• Short WALK intervals that do not provide pedestrians with slower starting times sufficient time to verify that the WALK interval has begun.

8.1.3 Design solutions

Techniques that can help improve pedestrian conditions and access at intersections are outlined in the following list and expanded in the subsequent sections:

• Install a center median to provide a refuge for slower pedestrians;

• Install accessible pedestrian signals to assist in providing people with vision impairments enough time to cross the street;

• Increase crossing times so that people who walk slowly will have sufficient time to cross before the signal indication changes;
• Increase the crossing times so that people who delay the start of their crossing to confirm the WALK interval will have sufficient time to cross before the signal indication changes;

• Restrict right turns on red;

• Enhance the visibility of the crosswalk markings or consider a raised crosswalk with detectable warnings (truncated domes) at both ends;

• Reduce crossing distances and increase visibility through the construction of curb extensions;

• Reduce traffic speed;

• Clarify the pedestrian crossing area by installing raised crosswalks with detectable warnings (truncated domes) installed at both ends;

• Provide pedestrian lead time and an accessible pedestrian signal so pedestrians, including those with vision impairments, can assert themselves in the crosswalk before motorists start making right and left turns;

• Provide midblock signalized crossing with accessible pedestrian signal opportunities at busy intersections to encourage people to cross where there are fewer potential points of conflict between pedestrians and motorists;

• Provide a curb extension to decrease crossing distances and increase pedestrian visibility;

• Add traffic and pedestrian signal indications if they do not already exist.

In addition, if commercial facilities are primarily located on one side of a very busy street, public transportation, such as buses, should drop people off on the commercial side of the street whenever feasible to reduce the number of crossings.
8.2 Midblock crossings

Midblock crossings are locations between intersections where a marked crosswalk has been provided. Midblock crossings are often installed in areas with heavy pedestrian traffic to provide more frequent crossing opportunities. They may also be added near major pedestrian destinations, such as schools, where people might otherwise cross at unmarked locations.

Midblock crossings may or may not be regulated. In many situations, midblock crossings are easier for pedestrians to use because traffic is flowing in no more than two directions. However, midblock crossings present some design challenges because motorists often do not expect pedestrians to be crossing at a midblock location. In addition, midblock crossings are difficult for pedestrians with visual impairments to locate; if signalized, pedestrians with visual impairments are often unable to identify when it is their turn to cross because their customary cue, the surge of traffic in the street beside them, isn’t present. If not signalized, they are often unable to tell when there is a gap in traffic or whether all approaching cars have stopped (the sound of one idling car can mask the sound of approaching cars).

A variety of strategies can be employed to identify midblock crossings to people with vision impairments. If the crossing is signalized, an accessible pedestrian actuated signal device with a locator tone should be provided. Another strategy is to include raised directional wayfinding surfaces across the width of the sidewalk (perpendicular to the sidewalk path of travel). This alerts the pedestrian with visual impairments to the midblock crossing, and they are able to follow the directional surface to the curb on the other side of crossing. In the United States, relatively few midblock crossings incorporate raised directional surfaces, although they are more widely used in other countries, including Japan and England.
Table 8-1

<table>
<thead>
<tr>
<th>Turning Radius</th>
<th>Crossing Distance*</th>
<th>Increased Crossing Distance**</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 m (16.4 ft = 196 in)</td>
<td>10.8 m (35.4 ft = 424 in)</td>
<td>0.8 m (2.6 ft = 30 in)</td>
</tr>
<tr>
<td>10 m (32.8 ft = 392 in)</td>
<td>15.7 m (51.5 ft = 617 in)</td>
<td>5.7 m (18.7 ft = 223 in)</td>
</tr>
<tr>
<td>15 m (32.8 ft = 392 in)</td>
<td>22 m (72.2 ft = 866 in)</td>
<td>12 m (39.4 ft = 472 in)</td>
</tr>
</tbody>
</table>

*Measured from the center of the paved portion of the sidewalk corridor

**Based on a curb-to-curb distance of 10.0 m (32.8 ft)

8.3 Turning radius

Designing intersections with smaller turning radii slows traffic speeds and allows perpendicular curb ramps to be positioned parallel to the crosswalk path of travel, as well as perpendicular to the curb (Section 7.2.1). In addition, smaller turning radii significantly decrease crossing distances for pedestrians, as shown in Table 8-1. Smaller radii also enhance detection of the crosswalk and improve crossing conditions for people with vision impairments because there is a greater distinction between the perpendicular and parallel traffic flows.

Unfortunately, the turning radius at intersections has gradually increased in order to accommodate larger vehicles and more continuous traffic flow. Current practice dictates that the turning radius be determined by the types of vehicles that travel on the road and the intended speeds for drivers to make right turns. Larger trucks and buses benefit from larger turning radii because they have a longer wheelbase than smaller passenger vehicles.
However, pedestrian access is significantly compromised at intersections with larger turning radii, for the following reasons:

- Cars can make right turns at higher speeds;
- Curb ramp designs may be compromised;
- Pedestrian crossing distances are increased (this also results in increased vehicle signal phasing delays and reduced roadway capacity from the delays);
- Less space is available on the corner for pedestrians to collect;
- Less space is available on the corner for utilities;
- It is more difficult for pedestrians, especially those with vision impairments, to claim the right of way when crossing;
- Greater numbers of conflicts arise between pedestrians and motorists; and
- Pedestrians are located outside of a driver’s line of vision.

Minimum recommendations for turning radius are contained in A Policy on Geometric Design of Highways and Streets (AASHTO, 1996). However,
designers rarely adhere to the minimum recommendation. Pedestrians would be better served if designers balanced the needs of larger vehicles with the needs of pedestrians.

Whenever possible, creative designs should be used to minimize turning radii at an intersection. Alternatives to building intersections with large turning radii include:

**SOLUTION 1** — Add a parking lane to increase the relative turning radius of the corner.

**SOLUTION 2** — Allow trucks that cannot make it around a tight corner to turn into the out-of-lane roadway as necessary and put stoplines farther back from the intersection.

**SOLUTION 3** — Design intersections with right angles or as close to right angles as the site permits since skewed intersections inherently have some corners with wider turning radii.

**SOLUTION 4** — Consider a design that uses a compound curve. This design allows the use of larger turning radii where required and yet pedestrians still benefit from the positive aspects of tight corners wherever possible. For example, one corner section of the intersection may have a very large radius which then transitions to a much smaller radius at another corner. The combination of the initially large radius with the small radius on the opposite side of the crosswalk may benefit truck traffic at corners that they use most. At the same time, it forces other motorists making turns at smaller radii to slow down significantly as they turn.

### 8.4 Right turn on red and turning vehicles

Right turns on red create a significant information barrier for individuals with vision impairments. Traffic sounds are a valuable orientation cue for people with vision impairments. Irregular sound
patterns, such as cars pulling constantly through the intersection, can provide conflicting and unreliable information about the pedestrian crossing interval. Additional research is needed to establish guidelines for when right turn on red should be prohibited at intersections because of the negative impact it has on the safety of all pedestrians, especially those with vision impairments.

Turning traffic also has a significant impact on pedestrian travel in general. Motorists who are turning left have their concentration focused on the oncoming traffic. As a result, the attention paid to pedestrians in the crosswalk is decreased. The effect is compounded for drivers who are turning right on a red light. They are not only concentrating on identifying a suitable gap in automobile traffic traveling on a perpendicular path, they often pull into the pedestrian crossing area in order to improve their sight lines and decrease the distance required to merge. When this happens, pedestrians are forced to walk between cars or significantly delay the start of their crossing.

8.5 Crosswalks

Crosswalks are a critical part of the pedestrian network. A crosswalk is defined as “the portion of a roadway designated for pedestrians to use in crossing the street” (Institute of Transportation Engineers, 1998). Crosswalks are implied at all intersections whether or not they are marked. Midblock crossings include all marked crosswalks that do not occur at intersections. Midblock crossings are only created if a marked crosswalk is provided. The agency responsible for the roadway must ensure that all marked and unmarked crosswalks and midblock crossings are optimized for the safety and accessibility of all pedestrians.

8.5.1 Crosswalk markings

Crosswalk markings, if provided, are used to define the pedestrian path of travel across the roadway and alert drivers to the crosswalk location. Marked crosswalks should be designed in accordance with the Manual of Uniform Traffic Control Devices (MUTCD). Although the MUTCD provides
options for crosswalk markings, the continental design is recommended because research indicates that it is the most visible to drivers (Knoblauch et al., 1988). The ladder design is created with white longitudinal lines at a 90 degree angle to the line of the crosswalk. The lines should be approximately 305 mm to 610 mm (12 in to 24 in) wide and spaced 305 mm to 610 mm (12 in to 24 in) apart (USDOT, 1988). The continental design can also be installed so that the primary paths for vehicular tires are between the crosswalk markings, which helps to reduce wear and maintenance. Use of the continental design for crosswalk markings also improves crosswalk detection for people with low vision and cognitive impairments. It is recommended that the continental design be used consistently to mark all crosswalks; otherwise the impact of less visible markings may be weakened by comparison.

8.5.2 Crosswalk research

In recent years, there has been much debate surrounding the safety implications of marking crosswalks at uncontrolled intersections. Previous research results were contradictory in terms of whether pedestrian vehicle crashes were occurring with more, less, or the same frequency at marked and unmarked crosswalks. The contradictory findings can be attributed to limitations of the research project designs, which contained many confounding variables and small, potentially biased sample sizes and sites.

A large study entitled Evaluation of Pedestrian Facilities was completed by the Federal Highway Administration to address the limitations found in previous research (Zeeger, Stewart, & Huang, 1999). None of the sites in the study had traffic signals or stop signs on the approach to the crosswalk. The study examined the safety of marked and unmarked crosswalks and the impact of additional pedestrian treatments, such as signal indications, lights, and traffic calming measures. The study evaluated 1,000 marked crosswalks at uncontrolled locations or locations with no traffic control devices and 1,000 matched but unmarked sites.
in 30 geographically dispersed cities in the United States. Detailed information collected for each site included pedestrian crash history, pedestrian and traffic volumes, number of lanes, speed limit, type of median, type and condition of crosswalk markings, and crosswalk location. Results of the study indicated that:

- Higher pedestrian volumes, higher average daily traffic (ADT) rates, and a greater number of roadway lanes are related to a higher incidence of pedestrian crashes;

- Crosswalk location, speed limit, direction of traffic flow, crosswalk condition, and crosswalk marking pattern were not related to the incidence of pedestrian crashes;

- The presence of a median decreased the pedestrian crash risk;

- Marked crossings had a higher incidence of pedestrian crashes on multi-lane (4 or more lanes) roads with high ADTs;

- Marked and unmarked crossings had similar incidences of pedestrian crashes on all 2-, 3-, and multi-lane roads with lower ADTs;

- Pedestrians ages 65 and above were over represented in crashes; and

- The installation of marked crossings did not alter motorist behavior (e.g., stop or yield to pedestrians) or pedestrian behavior (e.g., crossing without looking).

According to the research, on smaller roadways with lighter traffic volumes, markings do not decrease the pedestrian crash risk; conversely, on large, high-volume roadways, the risk actually increases. However, Zegeer, Stuart and Huang (1999) indicated that the higher risk observed on multi-lane roadways with high ADT rates results from:

- An overall higher risk as the number of lanes or ADT rate increases regardless of markings;
• Recognition that multi-lane roadways with high ADT rates represent the most difficult scenarios for pedestrian crossings, and

• The fact that marked crossings draw pedestrians to cross in that location, particularly in areas where the crossing is perceived to be difficult.

### 8.5.3 Recommendations for enhancing pedestrian safety and access

Zegeer, Stuart, and Huang emphasized that the needs of pedestrians to safely cross streets cannot be ignored and that engineering and roadway treatments should be used to minimize the pedestrian crash risk. Based on these recommendations, it is not appropriate to always remove crosswalk markings from multi-lane roadways with high average daily traffic. Instead, the markings should be enhanced with appropriate additional pedestrian treatments such as signing, traffic calming, signalization, or other countermeasures.

Zegeer, Stuart and Huang (1999) offered a variety of recommendations based on the results of their research. Although the study was focused on safety issues, it is interesting to note that the majority of their recommendations for improving pedestrian safety would improve access for people with disabilities. Based on these research results and recommendations for enhancing access to pedestrian rights-of-way (U.S.
Access Board, 1999a), the following recommendations are made for the design of pedestrian crosswalks:

- Design crosswalks as enhanced crossings that combine highly visible markings (ladder striping) with additional pedestrian treatments, such as shorter crossing distances, traffic calming, and medians;

- Design crosswalks so that all pedestrians can travel within the marked area throughout the entire crossing. Crosswalk designs should provide for a 1.22 m (48 in) clear space at the bottom of diagonal curb ramps;

- Avoid restrictions for pedestrians to cross on only one leg of an intersection unless a solid barrier and accessible information about the restricted crossing pattern is provided to pedestrians with visual impairments;

- Ensure that midblock crossings will be detectable by and accessible to pedestrians with vision impairments;

- Maintain crosswalk markings and consider additional treatments whenever a street is resurfaced;

- Do not install marked crosswalks without additional treatments, such as traffic calming and signing, on multi-lane roadways with high average daily traffic;

- Provide raised medians and curb extensions on multi-lane roads;

- Consider traffic signals and pedestrian actuated signal devices at difficult or problematic pedestrian crossings;

- Consider flashing signals and lights and advanced warning signs to increase the visibility of the crosswalk;

- Install traffic calming measures to reduce vehicle speeds (see Chapter 10);

- Increase the crossing time if the crossing is signalized;
- Maintain the expected pedestrian travel pattern;
- Design corners with smaller turning radii; and
- Provide generous sight distances and unobstructed sight lines between vehicles and pedestrians.

### 8.5.3.1 Flashing signals

Pedestrian safety is maximized when drivers are aware of the crosswalk location and know when a pedestrian is attempting to cross. People who use wheelchairs are at a lower height than other pedestrians and may be more difficult for motorists to detect. People with vision impairments cannot establish eye contact with an approaching motorist, which may also decrease the probability that they will be seen or that the motorist will know that a crossing will be attempted. Flashing lights that are activated only when a pedestrian is attempting to cross can enhance crosswalk detection by motorists. The flashing lights, in conjunction with advanced warning signs for the lights, can provide the motorists with more warning of the crossing. A variety of intermittent lighting styles may be used, including:

- Flashing traffic signals over the crosswalk;
- Imbedded flashing lights in the crosswalk surface; and
- Flashing signals to warn motorists if pedestrians are present.

Overhead flashing signals should be installed according to the MUTCD standards. The flashing in-pavement crosswalk lights are currently being tested for their effectiveness by FHWA as a new device and are not currently included in the MUTCD standards.

### 8.5.3.2 Reducing motorist speeds

Ultimately, the pedestrian in the roadway is dependent on the motorist’s ability to detect the pedestrian with sufficient time to stop given the vehicle’s...
speed. The faster a motorist is traveling, the longer the stopping distance will be. The required vehicle deceleration may be difficult for motorists to judge accurately, if the pedestrian is moving slower than expected. For example, a motorist may see a pedestrian start to cross from a distance and slow their vehicle so that it will approach the crosswalk after the pedestrian has finished crossing. However, if the pedestrian actually moves at a slower pace than anticipated, the motorist may not immediately recognize that greater deceleration or a full stop will be required. Likewise, pedestrians may not be able to judge vehicle approach speed and gap size effectively, especially at night.

Raised crosswalks (and other traffic calming devices) can reduce vehicle speeds and improve the crosswalk for individuals with mobility impairments because they eliminate the need to negotiate a curb or ramp. However, if raised crosswalks are installed, the edge of the street must be marked with detectable warnings so people with vision impairments can easily determine when they are leaving the sidewalk and entering the street. Raised intersections are an alternative design but may not reduce vehicular speeds to the same extent. More detailed information on traffic calming techniques can be found in Chapter 9.

8.6 Crossing times

People’s decision and reaction times before they start walking, as well as their walking pace, vary depending on several factors. Older pedestrians and pedestrians with vision or cognitive impairments may all require longer starting times to verify that cars have stopped. They may also have slower reaction times and slower walking speeds. Both powered and manual wheelchair users on level or downhill slopes may travel faster than other pedestrians. But on uphill slopes, manual wheelchair users have slower travel speeds. At intersections without accessible information to indicate the onset and direction of the WALK interval, people with vision impairments require longer starting times to verify that their
pedestrian interval has started and it is appropriate to cross safely. Additional information about accessible pedestrian signals can be found in Chapter 6.

The MUTCD standard identifies a “normal” walking speed as 1.22 m/s (4 ft/s). However, research indicates that the majority of pedestrians walk at a speed that is slower than this and that 15 percent of pedestrians walk at speeds less than 1.065 m/s (3.5 ft/s) (Kell and Fullerton, 1982). The latter group includes a large proportion of people with ambulatory impairments and older adults. As the population ages, the number of pedestrians traveling at slower walking speeds is increasing. Therefore, it is recommended that the calculation of all crossing times be based on a walking speed of no more than 1.065 m (3.5 ft/s). The City of San Francisco calculates pedestrian crossing times based on a walking speed of 855 mm/s (2.8 ft/s).

In the past, transportation manuals have recommended longer crossing times at intersections with high volumes of older adults or people with mobility impairments. However, every intersection will be used by a variety of pedestrians including some individuals who walk slowly and others who walk quickly. Therefore, adjusting crossing times based on 3.5 ft/s should be considered at all intersections. Longer pedestrian signal cycles are strongly recommended at crossings that are unusually long or difficult to negotiate. Longer signal cycles are also recommended for crossings, such as those that provide access to a rehabilitation or senior center, where a higher proportion of the potential users may have a slower walking speed. Engineers are also encouraged to consider recent advancements in technology that can detect pedestrians in the crosswalk and extend the pedestrian interval as needed. Note that accessible pedestrian signals may be necessary since pedestrians who are blind may not know how the signals cycle.

If crossing times cannot be reduced, crossing distance should be decreased to benefit pedestrians who need more time to cross or who may require a rest or break during long or complex crossings.
Crossing distances can be reduced by extending the sidewalk into the parking lane, by narrowing the existing lanes, or by providing medians to divide the crossing into two segments.

### 8.7 Medians

Medians are the portion of a divided roadway that separates traffic flows heading in opposite directions (US DOT, 1994b). At roundabouts, these are called splitter islands. Medians help pedestrians cross intersections by reducing the crossing distance from the curb to a protected area. This allows pedestrians to cross during smaller gaps in traffic. For this reason, medians are especially helpful for pedestrians who are unable to judge distances accurately. In addition, medians also help people with slow walking speeds to cross wide intersections during a short signal cycle. Medians are also useful at irregularly-shaped intersections, such as sites where two roads converge into one (Earnhart & Simon, 1987). In commercial districts, medians provide pedestrians with valuable protection from oncoming traffic. In residential areas, they serve as traffic calming devices and green space.

Whenever possible, medians should be raised to separate pedestrians and motorists. Raised medians make the pedestrian more visible to motorists and they are easier for people with vision impairments to detect. Raised medians should be designed with a cut-through at street level or a ramp. This provides pedestrian access to individuals who cannot travel over a curb. Detectable warning surfaces should be placed at the edge of both ends of the median in order for the streets to be recognized by pedestrians who are visually impaired. If the corner includes a pedestrian actuated control device, one should also be located at the median. (See Chapter 6.5 for more information.)

If a median is ramped (see Figure 8-14), the slope of the ramps must not
exceed 8.33 percent. In addition, a level area at least 915 mm (36 in) wide and 1.22 m (48 in) long is required. If space allows, a level area at least 1.525 m x 1.525 m (60 in x 60 in) is preferred. This is often difficult to achieve where the available space is restricted. One creative solution is presented in Figure 8-16. Rather than raising the landing the full height of the median [e.g., a full 152 mm (6 in)], the landing is only raised 76 mm (3 in), which allows for much shorter ramp lengths and a longer landing. A 610 mm (24 in) strip of detectable warnings should be provided at the end of both curb ramps.

If the raised median is cut-through level with the street (see Figure 8-15), it should be at least 915 mm (36 in) wide and 1.22 m (48 in) long. If space permits, the length of the cut-through should be increased to 1.53 m (60 in). A slight crowning of the asphalt (no greater than 5 percent) may be necessary for drainage. Cut-through medians should have a 610 mm (24 in) wide detectable warning at each end to identify the edge of the street.

### 8.8 Corner Islands

In addition to medians, raised pedestrian refuge areas are sometimes installed between the independent right turn lane and the intersection through lanes. The right turn lane is often called a right slip lane because motorists are not expected to come to a complete stop at the intersection. Right slip lanes are designed to improve traffic flow by minimizing the drivers’ need to stop at an intersection; therefore, driver speeds through the crosswalk tend to increase. To limit motorist speeds, a compound curve radius...
Figure 8-18. This corner island was installed at a corner with a compound curve radius. This design allows the use of larger turning radii where required, and pedestrians benefit from the positive aspects of a tight corner that forces drivers to decrease speeds.

Figure 8-19. Corner islands with cut-throughs should be at least 915 mm (36 in) wide at all locations and include 610 mm (24 in) strips of detectable warnings.

Figure 8-20. Ramped islands should include detectable warnings and have a level.

should be used (see Section 8.3 for details). Even if vehicle speeds are somewhat controlled by the radius of the corner, a right turn slip lane still creates significant access barriers for pedestrians. For example:

- Typical corner flow patterns are altered, which make it difficult for those with vision or cognitive impairments to detect and understand crossing locations;
- The area available at the corner for pedestrians waiting to cross is reduced and drivers’ advance views of pedestrians waiting to cross is very short;
8 Pedestrian Crossings

- Traffic flow crossing cues for people with vision impairments are reduced because turning traffic masks the sounds of stop and go flows at the intersection; and

- Drivers often fail to yield the right-of-way to pedestrians waiting to cross, particularly individuals with vision impairments who cannot establish eye contact with the driver.

The benefits of right turn slip lanes are focused on improving the flow of vehicular traffic. However, given the significant drawbacks of right turn lanes separated by a corner island (see Figure 8-18) for pedestrians with and without disabilities, designers and engineers are challenged to develop alternate solutions that will not compromise access or safety. If a right turn slip lane is deemed necessary despite the drawbacks, the island should be raised and contain cut-throughs or ramps. In addition, design features should be installed to control or calm the traffic, such as pedestrian-activated signals, or raised crosswalks with detectable warnings. If cut-throughs are used, they should be at least 915 mm (36 in) wide. If ramps are provided, they should be at least 915 mm (36 in) with a center landing of 1.22 m (36 in) and a maximum slope of 8.3 percent. Both ramps and cut-throughs should include a 610 mm (24 in) strip of detectable warnings at the island/street interface.

8.9 Improving sight lines at intersections

At pedestrian crossings, generous sight distances and unobstructed sight lines will allow motorists and pedestrians to detect each other in time to avoid collisions. Motorists also need appropriate sight distances to see traffic signals in time to stop. Sight lines should be designed so that the motorist can observe the movement of the pedestrian for a long enough period of time to accurately determine the pedestrian’s speed. If the
**Figure 8-21.** The parking lane in this illustration extends all the way to the crosswalk and prevents drivers from seeing pedestrians starting to cross the street. Parking lanes should be set back from the corner to increase the sight lines of motorists.

**Figure 8-22.** Curb extensions improve visibility between pedestrians and motorists and make it easier to install perpendicular curb ramps with level landings. Regulations that prohibit parking at the corner can also improve blocked sight lines.

motorist has only a brief glimpse of the pedestrian, as at right turn slip lanes, and cannot observe the pedestrian’s speed, he or she may overestimate the speed of slower pedestrians and not sufficiently slow his or her approach to the crosswalk.

While bollards, landscaping, benches, and bus shelters make pedestrian areas more inviting by calming traffic and providing amenities, they can also clutter the environment and limit the sight distance for motorists and pedestrians waiting to cross the intersection. Small children and people in wheelchairs are particularly vulnerable when sight lines are blocked. They may be unable to see over the obstacles and are at lower heights than drivers anticipate.

The best way to improve pedestrian visibility at an intersection is to install curb extensions to prevent parking at intersection corners and improve the visibility of pedestrians to motorists. Low landscaping or grass can be added to the curb extension to clarify the appropriate path of travel for individuals with vision impairments. In addition, the following steps should be considered:
8.10 Skewed intersections

Streets planned on a grid are generally easiest for pedestrians to negotiate because they result in intersections at 90 degree angles. Perpendicular intersections are easier to negotiate because the path of travel is clear and direct, and sight lines are good in all directions. Skewed intersections occur when streets cross at angles other than 90 degrees and create complicated scenarios for both pedestrians and drivers.

Skewed intersections should be avoided whenever possible during the planning stages of the development process. However, in some areas site constraints prevent the installation of perpendicular intersections. When skewed intersections are unavoidable, the intersection should be designed so that the angle between intersecting streets is as close to 90 degrees as possible. In addition, if major alterations are being done to an existing skewed intersection, transportation agencies should consider whether it is possible to reconfigure the intersection so that the crossings are more perpendicular.

At some skewed intersections, the crosswalks are moved back from the intersection to allow the crossing distance to be shorter and more perpendicular to the sidewalk. However, this design is only recommended if pedestrians with vision impairments can identify the unusual crossing location. People with vision impairments rely on predictable pedestrian travel paths to determine their crossing direction and location. Therefore,
they are likely to experience difficulty locating crosswalk paths that are not aligned with the sidewalk path of travel. To enhance detection, a barrier or landscaping can be installed at the expected crossing location and an accessible pedestrian signal with a locator tone should be provided to identify the crosswalk location. Including raised directional surfaces (tiles to help locate the crosswalk) may also be useful for pedestrians with vision impairments. In addition to the drawbacks for pedestrians with vision impairments, other potential problems for this layout include:

- Pedestrians will use the most direct route to cross regardless of the crosswalk markings;
- Sight lines needed by turning motorists are decreased if the crosswalk is pushed too far back;
- Pedestrian visibility is decreased because they are crossing in a location that is different from what motorists expect;
- Motorists are often accelerating as they pass through the crosswalk;
- Cars may miss the stop line in advance of the intersection and have to stop suddenly in the middle of the crosswalk; and
- Cars may pull into the crosswalk to enhance their sight lines, which will block the pedestrian path of travel.

Permitting pedestrians to cross in the expected location is preferred to pushing the crosswalks back from the intersection, although this design increase the crossing distance. The following strategies are recommended to improve skewed intersections with this design:

- Install curb ramps perpendicular to the curb;
- Provide longer crossing times and accessible pedestrian signals if the intersection is signalized;
- Provide marked crosswalks delineated with the continental pattern;
• Add medians with truncated domes to reduce crossing distances; and

• Consider installing intersection guidestrips which provide directional information for pedestrians with vision impairments. When intersection guidestrips are installed, it would be beneficial to inform the community of their presence so that pedestrians with visual disabilities know they are there and understand how they should be used.

8.11 Railroad crossings

Tracks for trains, light rail vehicles, or trolleys cross the streets of many urban communities as well as in rural areas. Railroad crossings have flangeway gaps that allow passage of the wheels of the train. The flangeway gaps are often large exceeding the 13 mm (0.5 in) limit for openings. Railroad crossings are hazardous for all pedestrians and bicyclists. They are particularly hazardous to those who rely on wheeled devices for mobility. Wheelchair and scooter casters, as well as the tires of bicycles can easily get caught in the flangeway gap. In addition, rails or ties that are not embedded in the travel surface create a tripping hazard. Pedestrian safety and accessibility at railroad crossings can be enhanced by:

• Raising the approaches to the track and the area between the tracks to the level of the top of the rail creating flat level areas to cross. When casters on wheelchairs hit changes in level, they rotate and may drop into the flangeway gap;

• Utilizing a surface material that will not buckle, expand, or contract significantly (e.g., textured rubber railroad crossing pads) in all areas adjacent to the tracks so that the surface material will not interfere with railway function or degrade with use;
• Designing crossings so that the pedestrian paths of travel intersect the railroad track at a 90 degree angle, which minimizes problems with the flange-way gap width;

• Widening the crosswalk when a perpendicular crossing cannot be provided so that pedestrians have room to maneuver and position themselves to cross the tracks at a 90 degree angle;

• Installing detectable warnings similar to a transit platform if the railroad crosses the sidewalk; and

• Providing railroad crossing information in multiple formats, including signs, flashing lights, and audible sounds. The MUTCD requires railroad crossing signs whenever railroad tracks intersect the street.

The flangeway gap is essential to the function of the railroad system. Currently, a rubber insert is available to fill the flangeway gap for light rail tracks that have trains traveling at low speeds (e.g., approaching a transit stop). These “flangeway fillers” provide a level surface for pedestrians but deflect downward with the weight of the train. In this way, pedestrians can cross a “gap free” surface and rail function is unaffected. At the present time, there are no similar products on the market for high speed and heavy freight lines. Further research is needed to develop a product that works for all types of trains.
The Institute of Transportation Engineers defines traffic calming as “the combination of mainly physical measures that reduce the negative effects of motor vehicle use, alter driver behavior, and improve conditions for nonmotorized street users” (Institute of Transportation Engineers, 1999).

Traffic calming utilizes design strategies to slow down cars and increase the visibility of pedestrians and bicyclists. The tools of traffic calming are small in scale and, as a result, are able to be tested, photographed, and evaluated easily. Traffic calming has proven to reduce traffic speeds and, consequently, reduce the number of pedestrian deaths. Traffic calming tools particularly complement areas that already have well-designed sidewalks. If adequate sidewalks are not provided and pedestrians are forced to travel in the street, traffic calming tools can be problematic for people with impairments. For example, vertical installations, such as speed humps, force
pedestrians to negotiate an elevation change. Horizontal installations, such as neighborhood traffic circles, may cause pedestrians to be “squeezed” by vehicles. To best serve the needs of pedestrians, sidewalk facilities should be improved in conjunction with traffic calming projects.

The goals of traffic calming are to:

- Apply physical, engineered measures to compel drivers to slow down and to decrease traffic volumes;
- Implement self-enforcing rather than regulatory measures;
- Reduce cut-through traffic;
- Increase the safety of children, pedestrians, bicyclists, and motorists;
- Maximize street life and pedestrian activity;
- Prevent crime; and
- Enhance urban redevelopment.

In most localities, the immediate and long-term goals of traffic calming are directly related to the concerns of the residents. Parents and citizens are demanding that speeds be reduced and cut-through traffic eliminated, particularly on residential streets near schools and parks. In many communities, citizens have conveyed their traffic-related concerns to local leaders who, in turn, have sought direction from transportation experts to implement traffic calming measures.

Increased pedestrian awareness, slower moving traffic, and fewer vehicles on the road are the direct benefits of traffic calming. These benefits may allow people with disabilities to achieve greater access to roadways and pedestrian facilities. For example, the implementation of traffic calming techniques at pedestrian crossings to reduce crossing distances improves conditions for pedestrians, especially those with mobility, cognitive, and vision impairments. Pedestrians benefit from reduction in traffic speed and volume control measures, which can create entirely traffic-free sections of communities and urban areas.
Although many traffic calming techniques benefit people with disabilities, some techniques can have a negative impact especially if their needs are not addressed during the planning process. For example, tools such as roundabouts and raised crosswalks can eliminate the crossing gap and sidewalk to street transition information for people with vision impairments. Other methods such as speed humps and textured pavement can be problematic for people with mobility impairments. Fortunately, many of these traffic calming tools can be designed and implemented with accessible modifications that should become the universal standard for constructing these devices.

The following sections briefly describe each device, discuss the impacts the device has on pedestrian access, and make recommendations for enhancing pedestrian accessibility.

### 9.1 Volume control measures

The primary purpose of volume control measures is to discourage or eliminate cut-through traffic. When a detour through a residential neighborhood allows motorists to avoid traffic, save time, or shorten their travel distance, they will use the residential cut-through as their normal route of travel. The traffic calming tools that have proven to be successful in diverting traffic and reducing cut-through traffic include:

- Full street closures;
- Half street closures;
- Median barriers; and
- Forced turn islands.

#### 9.1.1 Full closures

Full street closures are barriers placed across the entire width of the street. Consequently, through traffic is diverted from using the street, and the street is

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**Figure 9-2.** Full closures eliminate cut-through traffic enabling pedestrians to travel in the street.
only open to pedestrians, bicyclists, and the residents living on the street. A full closure functions similar to a cul-de-sac or dead-end because these designs include only one point of entry/exit minimizing cut-through traffic. Full closure barricades are usually landscaped walls, gates, side-by-side bollards, or other constructed obstructions. Full closures should be designed to allow access for bicyclists.

9.1.1.1 Impact on pedestrian access

Full closures do not have a specific impact on pedestrian access; however, they improve conditions for pedestrians in general by creating a street where only motor vehicles traveling on the street are owned by people living on the closed street.

9.1.1.2 Design recommendations for full closures

The following recommendations are intended to enhance access at a full closure:

- Provide pedestrian and bicycle pathways between the street closures to maintain an efficient network of walkways; and
- Design the constructed obstruction to permit pedestrian and bicycle access. For example, if the obstruction uses landscaping, the access routes through that landscaping should have a minimum clear width of 915 mm (36 in).

9.1.2 Half closures

Half street closures are similar to full closures and consist of constructed obstructions to block one side of the street. One direction of traffic is diverted to another route. Half closures are often called partial closures or one-way closures. They are constructed using the same materials and designs as full closures.

9.1.2.1 Impact on pedestrian access

Half closures generally benefit pedestrian access as follows:
Positive impacts

- Half closures in the form of curb extensions reduce pedestrian crossing distances and enhance pedestrian visibility; and
- Pedestrians only have to be aware of motorists traveling in one direction.

9.1.2.2 Design recommendations for half closures

Half closures should always be designed as curb extensions to reduce pedestrian crossing distances.

9.1.3 Median barriers

Median barriers are raised islands located in the middle of a street and continuing through an intersection. Median barriers are implemented to block cut-through movement of motor vehicle traffic at a cross street. Median barriers can block left turning motorists, which can benefit pedestrians. They are also called median diveters or island diveters. For general information about medians, see Section 8.7.

9.1.3.1 Impact on pedestrian access

Median barriers generally benefit pedestrian access as follows:

Positive impacts

- People with mobility impairments benefit from divided and decreased crossing distances due to the presence of a pedestrian refuge in the center of the street; and
- Pedestrians with slower walking speeds are able to cross one leg of traffic and then wait on a pedestrian refuge before crossing a second leg of traffic.

9.1.3.2 Design recommendations for median barriers

The following recommendations are intended to enhance pedestrian access at median barriers:

- Raise medians to increase pedestrian visibility, to separate pedestrians and motorists, and to improve detectability for people with vision impairments; and

Figure 9-5. Median barriers block cut-through movement at a cross street and divert traffic in one direction. There should be an open passageway for bicyclists.
• Design median barriers to include access for bicyclists and accessible features, such as cut-throughs with detectable warnings. Median barriers should have a minimum clear width of 915 mm (36 in).

9.1.4 Forced turn islands

Forced turn islands are also called forced turn channelizations, pork chops, or right turn islands. They prevent traffic from certain movements when approaching an intersection. For general information about islands, see Section 8.8.

9.1.4.1 Impact on pedestrian access

Although forced turn islands have some benefits for people with mobility impairments, they are not as desirable as median barriers for diverting traffic because they complicate the intersection for people with vision impairments. Forced turn islands impact pedestrian access as follows:

**Negative impacts**

• The sound of traffic patterns is modified, and the required path of travel can be difficult for people with vision impairments to detect and analyze;

• Forced turn islands minimize the motorist’s need to stop at an intersection, and therefore driver speeds through the crosswalk area are increased. In addition, motorists often fail to yield the right-of-way to pedestrians, particularly individuals with vision impairments, because of the lack of pedestrian to driver eye contact;

• Cars must yield to oncoming traffic in the path of pedestrian crossings;

• Motorists are positioned to look for traffic and not pedestrians entering the crosswalk; and

• Bicyclists will find it difficult to maintain a through traffic position.
Positive impacts

- Pedestrians benefit from divided and decreased crossing distances due to the presence of a pedestrian refuge; and
- Pedestrians with slower walking speeds are able to cross one leg of traffic and then wait on a pedestrian refuge before crossing a second leg of traffic.

9.1.4.2 Design recommendations for forced turn islands

The following recommendations are intended to enhance pedestrian access at forced turn islands:

- Minimize lane widths to slow vehicle speeds;
- Minimize vehicle speeds by tightening the angle of deflection used for the forced turn island;
- Design islands to include accessible features, such as cut-throughs with detectable warnings and a minimum clear width of 915 mm (36 in); and
- Provide space for bicyclists to share the road with motorists.

9.2 Speed Control Measures

Two types of traffic calming measures that control the speed of vehicles on streets and impact pedestrian access are (Institute of Transportation Engineers, 1999):

- Vertical measures, which rely on forces of vertical rise acceleration to discourage speeding; and
- Horizontal measures, which rely on forces of lateral shift acceleration to discourage speeding.

A third form of speed control is a narrowing measure, which relies on a psycho-perceptive sense of enclosure to discourage speeding. Installing a tree canopy to create a sense of enclosure is an example of a narrowing measure. This type of traffic calming does not impact...
pedestrian access if a sidewalk is provided. A 915 mm (36 in) clear space on both sides of the street allows for bicyclists to travel through. The general benefits of slower motorist speeds benefits all pedestrians.

Vertical speed control measures that will be evaluated in the following sections include:

- Speed humps;
- Speed tables;
- Raised crosswalks;
- Raised intersections; and
- Textured pavement.

Horizontal measures that will be evaluated in the following sections include:

- Roundabouts;
- Neighborhood traffic circles;
- Chicanes, lateral shifts, and chokers;
- Curb extensions; and,
- Center island narrowings.

### 9.2.1 Speed humps

Speed humps are raised sections of pavement that are placed across the street to force motorists to travel at reduced speeds. Speed humps have a more gradual slope than traditional speed bumps, which
are often found in parking lots. Speed humps are more effective at slowing traffic than speed bumps because the driver actually benefits from traveling at slower speeds. Speed bumps typically jar the motorist regardless of speed. The best speed hump designs employ a very gradual slope, such as a 3.66 m (12 ft) long speed hump with a 101 mm (4 in) vertical elevation change, to reduce jarring and potential vehicle damage. Speed humps are effective in reducing traffic speeds and are a low cost tool. However, speed humps may be controversial in some localities due to their appearance and jarring effects on vehicles and passengers.

**9.2.1.1 Impact on pedestrian access**

In general, speed humps effectively slow traffic and benefit all pedestrians including people with disabilities. However, people with mobility impairments may experience problems on speed humps. For example, people with back or neck problems may experience pain or discomfort caused by the jarring effect when traveling over speed humps in an automobile. This is further complicated if the person relies on para or public transit and does not have control over the speed of the vehicle.

**9.2.1.2 Design recommendations speed humps**

The following recommendations are intended to enhance pedestrian access at speed humps:

- Design speed humps with gradual slopes and minimal changes in elevation to limit jarring; and
- Do not install speed humps in the path of a pedestrian crossing or curb ramp.

**9.2.2 Speed tables and raised crosswalks**

Speed tables are similar to speed humps; however, they include a flat section on top. Oftentimes, the top of the speed table is constructed with a
decorative surface material. When marked as a pedestrian crossing, speed tables are called raised crosswalks. The length of speed tables or raised crosswalks allow all four wheels of a vehicle to rest on the raised section at the same time. Combined with gently sloped ramps, speed tables permit slightly higher motorist speeds and smoother transitions than speed humps. Additional information about raised crosswalks is contained in Sections 6.3 and 8.5.

9.2.2.1 Impact on pedestrian access

Speed tables resolve some of the access problems for people with mobility impairments. However, they can be problematic for people with vision impairments if their needs are not considered. Speed tables impact pedestrian access as follows:

Negative impacts

- People with back and neck problems may experience pain or discomfort when traveling over speed tables in motor vehicles (though less jarring than traveling over speed humps); and
- When used as a crosswalk, unless detectable warnings are provided, there is no distinction between the sidewalk and the street for people with vision impairments.

Note: When used as a crosswalk, there is no negative impact on pedestrians with visual impairments when detectable warnings are installed.

Positive impacts

- Speed tables used as raised crosswalks increase pedestrian visibility; and
- Speed tables used as crosswalks eliminate the need for a curb ramp, which improves access for people with mobility impairments and increases the sidewalk area available to pedestrians waiting to cross the street.
9.2.2.2 Design recommendations for speed tables

The following recommendations are intended to enhance pedestrian access at speed tables and raised crosswalks:

- Install detectable warnings whenever speed tables are used as raised crosswalks to identify the transition between the sidewalk and the street; and

- Select colored asphalt rather than brick or other decorative surface materials to enhance rollibility for people with mobility impairments. Brick trim may be used in outlining the pedestrian travel path, but not in the pathway. (See Section 4.3.1.4).

9.2.3 Raised intersections

A raised intersection refers to a roadway intersection that is entirely elevated to the sidewalk level. Raised intersections are designed with ramps for the motorist and often include decorative surface materials on the flat raised section. Raised intersections are usually the same height as the sidewalk creating a pedestrian territory that includes the sidewalk and crosswalks.

9.2.3.1 Impact on pedestrian access

Raised intersections have benefits and drawbacks that are similar to raised crosswalks. For example:

Negative impacts

- People with back and neck problems can experience additional pain or discomfort caused by the jarring effect when traveling over raised intersections in motor vehicles (though less jarring than traveling over raised crosswalks or speed humps); and

- If detectable warnings are not included, people with vision impairments are not able to make the distinction between the sidewalk and the street.
Positive impacts

- Raised intersections increase pedestrian visibility;
- Raised intersections eliminate the need for a curb ramp at an intersection, which improves access for people with mobility impairments and increases the sidewalk area available to pedestrians waiting to cross the street; and
- Raised intersections can provide accessibility solutions for narrow sidewalks.

9.2.4 Textured pavement

Textured pavement is a surface material on the roadway, such as brick, concrete pavers, and stamped asphalt, which is installed to produce small, constant changes in vertical alignment.

9.2.3.2 Design recommendations for raised intersections

The following recommendations are intended to enhance pedestrian access at raised intersections:

- Install detectable warnings to identify the transition between the sidewalk and the street; and
- Select a smooth surface, such as colored asphalt, rather than brick or other decorative surface materials to enhance access for people with mobility impairments (See Section 4.3.1.4).
Textured pavements do reduce travel speeds; however, they are difficult for bicyclists and some pedestrians to negotiate (see Section 4.3.1.4).

9.2.4.1 Impact on pedestrian access

Textured pavement is problematic for people with disabilities. For example:

**Negative impacts**

- Amount of work is increased for people with mobility impairments to travel over textured pavements.
- Wheelchair users experience a bumpy ride and there is a potential for wheelchair casters to catch and swivel in grooves.
- Decorative materials often lift, settle, and buckle over time which creates a tripping hazard for all people, especially people with low vision.
- Decorative surface materials may make it more difficult for pedestrians with vision impairments to identify detectable warnings which provide critical information about the transition from the sidewalk to the street.

9.2.4.2 Design recommendations for textured pavement

Due to negative impacts on pedestrians and access, the installation of large areas with textured pavement at intersections and midblock crossings should be avoided as a traffic calming tool.

9.2.5 Roundabouts

Roundabouts require vehicles to circulate counterclockwise around a center island. Roundabouts may eliminate the need for traffic signals for motorists. Unlike many other forms of traffic calming, roundabout benefits are aimed primarily at motorists. The installation of roundabouts prioritizes improving traffic flow, maximizing vehicular capacity, and eliminating the need for stop signs and
traffic signals. When designed correctly, roundabouts include raised splitter islands to channel incoming traffic approaching from the right. Although roundabouts are gaining popularity in the United States, they can be problematic in pedestrian areas until designs can include cues needed by pedestrians with vision impairments and cognitive disabilities.

**9.2.5.1 Impact on pedestrian access**

Roundabouts significantly complicate travel for people with vision and cognitive impairments. For example:

**Negative impacts**

- Motorists exiting the roundabout are often not required to yield to pedestrians. This is a particular problem at designs where exiting design speed is increased;
- If properly designed, the crosswalk locations are set back from the intersection, to enhance pedestrian visibility and to prevent drivers from stopping at the entrance of the roundabout. This design has safety benefits for most pedestrians at the entering leg because vehicles are required to yield to vehicles in the roundabout. Pedestrians crossing the existing leg may be at a greater disadvantage because exiting speeds are usually increased. Setback crosswalks are difficult for people with vision impairments to identify because they are not at the roundabout itself;
- Busy roundabouts provide very few gaps long enough to cross. This can be especially problematic and unsafe for pedestrians such as children, elderly with mobility and cognitive impairments, and people with vision impairments;
- Pedestrians with vision impairments experience difficulty seizing the right-of-way from exiting drivers due to the lack of pedestrian to driver eye contact;
For persons with vision impairments, vehicles exiting the circle sound the same as motorists continuing around the circle;

Due to the wide turning radii at the corner, pedestrians with vision impairments may fail to identify the intersection;

Roundabouts are confusing for people with cognitive impairments due to the irregular design of the intersection. People with cognitive impairments may not be able to travel independently if these intersections exist in routes that are traveled in order to conduct daily functions and activities; and

When a crosswalk is setback from the intersection, pedestrians have to walk longer distances out of their way to cross the street. Some pedestrians will use the most direct route regardless of the crosswalk placement.

9.2.5.2 Design recommendations for roundabouts

Designing roundabouts for people with vision impairments is a topic that warrants significant future research. Some smaller roundabouts may prove to pose few problems for people with vision impairments, but that depends on how busy or quiet it is. Some smaller roundabouts in quiet or isolated environments may prove to pose fewer problems for people with vision impairments. However, other roundabouts, in busy and noisy environments, may be identified as unusable by people with vision impairments regardless of the additional treatments used. The following recommendations could potentially improve conditions for pedestrians at roundabouts:

- Install setback, highly-visible crosswalks with detectable warnings and tactile indicators to identify the crossing for pedestrians with vision impairments and accessible pedestrian signals (including locator tones) to enable pedestrians to...
have sufficient crossing time. An accessible pedestrian signal can be provided to initiate the crossing phase;

- Install single lane roundabouts with single entry lanes, rather than multi-lane roundabouts, to shorten the crossing distance and enhance pedestrian visibility at the entry and exiting lanes;
- Add accessible medians and splitter islands to reduce crossing distances and allow pedestrians to negotiate one direction of traffic at a time; and
- Add rumble strips or some other noise-generating device to increase the sound of cars making them more detectable and reduce the speed of cars as they exit the roundabout. Use slip resistant material for bicyclists.

### 9.2.6 Neighborhood traffic circles

Neighborhood traffic circles are similar to roundabouts in that traffic is required to circle around a center island counterclockwise. Neighborhood traffic circles are typically controlled by YIELD signs but may be controlled by STOP signs. Traffic circles are often located on lower volume residential streets. Traffic circles are the most common horizontal measure of traffic calming.
9.2.6.1 Impact on pedestrian access

Although they are not as problematic as roundabouts, neighborhood traffic circles still have a negative impact on pedestrian access:

**Negative impacts**

- Motorists exiting the traffic circle often fail or are not required to yield to pedestrians;
- If the angle of deflection is significant, the motorists’ path of travel will extend into the pedestrian crosswalk;
- People with vision impairments use the sound of parallel traffic to align themselves, which becomes a challenge at roundabouts because of the unusual configuration; and
- At intersections where motorists yield and stop, pedestrians with vision impairments experience difficulty assessing whether they have the right-of-way from drivers due to the lack of pedestrian and driver eye contact.

9.2.6.2 Design recommendations for neighborhood traffic circles

The following recommendations are intended to enhance pedestrian access at neighborhood traffic circles:

- Set back crosswalks slightly to accommodate for the motorists extended path of travel; and
- Install highly visible or raised crosswalks to make the pedestrian more visible and to further slow motorists.

9.2.7 Chicanes, lateral shifts, and chokers

Chicanes, lateral shifts, and chokers are all curb extensions installed away from an intersection to create a narrow two-lane gap or a single lane. Chicanes shift traffic alternately from side to side of the street to create an S-shaped path of travel. Lateral shifts are curb extensions that cause travel lanes to bend one way and then back the other way. Chokers are midblock curb

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*Figure 9-18. Chicanes have lateral shifts that alternate on both sides of the street creating an S-shaped path of travel.*

*Figure 9-19. Lateral shifts break up long sections of roadway. When motorists cannot see what is ahead, they tend to travel at slower speeds.*
extensions that narrow the street by expanding the sidewalk or adding a planting strip and often are installed at midblock crossings.

9.2.7.1 Impact on pedestrian access

In general, chicanes, lateral shifts, and chokers have positive impacts on pedestrian access. When designed as curb extensions, chokers reduce pedestrian crossing distances and enhance pedestrian visibility when installed at midblock crossings.

9.2.7.2 Design recommendations for chicanes, lateral shifts, and chokers

The following recommendations are intended to enhance access at chicanes, lateral shifts, and chokers:

- Install sidewalks that continue in a straight path rather than following the path of the chicane, lateral shift, or choker; and

- Design chokers to include curb extensions with landscaping when designed at midblock crossings.

9.2.8 Curb extensions at intersections

Curb extensions at intersections are installed to reduce the roadway width from curb to curb at an intersection. Other names for curb extensions include neckdowns and bulbouts.

9.2.8.1 Impact on pedestrian access

Curb extensions at intersections are the most common type of street narrowing and are primarily used to make intersections more pedestrian friendly. Curb extensions benefit pedestrians by creating shorter crossing distances, increased pedestrian visibility, and tighter curb radii that reduce the speeds of turning vehicles. On existing narrow sidewalks, curb extensions can provide an area necessary for curb ramps.
9.2.8.2 Design recommendations for curb extensions

The following recommendations are intended to enhance access at curb extensions:

- Design curb extensions so that they do not extend past the parking lane;
- Include a narrow passage for bicyclists to prevent vehicle conflicts;
- Design all curb extensions to include features such as well-designed curb ramps with detectable warnings; and
- Include landscaping on the curb extension to distinguish the path of travel for pedestrians with vision impairments.

9.2.9 Center island narrowings

Center island narrowings are raised islands located at the centerline of a street. Other names for center island narrowings include midblock medians, median slow points, or median chokers. Travel speeds are reduced due to the narrow path of travel at that location and are particularly effective on curves. Center islands also act as effective pedestrian refuge locations.

9.2.9.1 Impact on pedestrian access

Center island narrowings have the following positive impacts on access:

**Positive impacts**

- People with disabilities benefit from decreased crossing distances; and
- Pedestrians with slower walking speeds are able to cross one leg of traffic and then wait on a pedestrian refuge before crossing a second leg of traffic.
9.2.9.2 Design recommendations for center island narrowings

The following recommendations are intended to enhance access at center island narrowings:

- Raise medians to better separate pedestrians and motorists;
- Design median barriers to include accessible features such as cut-throughs with detectable warnings for people with vision impairments and a minimum clear width of 915 mm (36 in);
- Center island narrowing can narrow lanes to lower vehicle speed which enhances the safety of roadway crossings for pedestrians; and
- Consider bicycle travel when reducing lane width and provide a way for bicyclists to share the road with motorists.
Sidewalk Maintenance and Construction Site Safety

Chapter 10. Sidewalk Maintenance and Construction Site Safety

All facilities, including sidewalks, require regular maintenance to reduce the damage caused over time by the effects of weather and use. However, many maintenance issues can be reduced if properly addressed in the planning and designing phases before construction even begins. Proper maintenance is essential to promote user safety, to ensure ease of access, and to encourage the use of a designated route. The implementing regulations under Title II of the Americans with Disabilities Act require all features and equipment that are required to be accessible to be maintained in operable working condition for use by individuals with disabilities (U.S. Department of Justice, 1991a).

10.1 Facility maintenance

Accessible designs are useless if maintenance is neglected and sidewalks are allowed to degrade to a state where they cannot be used or must be avoided.

Figure 10-1. Regular sidewalk maintenance can prevent or correct sidewalk conditions, such as changes in level.
during travel. Frequently identified roadway safety and sidewalk design problems include:

- Sidewalk surfaces in poor repair, such as uneven or broken concrete and slabs uplifted by tree roots; and
- Lack of regular sidewalk maintenance, including overhanging trees and excessive snow on sidewalks.

Maintenance strategies should be included in the preliminary planning stages of new construction and alterations. Maintenance plans should also address existing facilities. The extent and frequency of maintenance schedules will vary greatly depending on the location, amount of use, and resources available. It is recommended that a plan be developed that clearly specifies the frequency of maintenance activities and how reported maintenance concerns will be addressed.

10.1.1 Assessment techniques

In order to maintain passable sidewalk conditions, current and potential problems must be identified through an objective assessment process. There are many methods available for identifying maintenance needs on existing sidewalks. For example:

- Large cities may devote a branch of their Public Works department solely to sidewalk inspection and repair;
- The Sidewalk Assessment Process (SWAP) records and prioritizes maintenance needs on sidewalks (see Chapter 11);
- Pedestrians may identify and report maintenance problems (see Section 10.3); and
- A city may establish an improvement program that identifies sites requiring improvements, access, or maintenance.
For a maintenance program to be effective, it must identify conditions that can impede pedestrian access and quickly respond with prompt repairs. Any citizen complaints reported should be given first consideration for improvement or repair if the reporting involves a safety or access issue.

10.1.2 Sidewalk maintenance problems

Sidewalk inspectors should look for conditions likely to inhibit pedestrian access or cause injuries. The following list of common sidewalk maintenance problems was generated from promotional material created for homeowners by the Bureau of Maintenance in the City of Portland, Oregon (1996) and the Division of Engineering for the Lexington–Fayette County Urban Government (1993):

- **Step separation** – A vertical displacement of 13 mm (0.5 in) or greater at any point on the walkway that could cause pedestrians to trip or prevent the wheels of a wheelchair or stroller from rolling smoothly;

- **Badly cracked concrete** – Holes and rough spots ranging from hairline cracks to indentations wider than 13 mm (0.5 in);

- **Spalled areas** – Fragments of concrete or other building material detached from larger structures;

- **Settled areas that trap water** – Sidewalk segments with depressions, reverse cross slopes, or other indentations that make the sidewalk path lower than the curb. These depressions trap silt and water on the sidewalk and reduce the slip resistant nature of the surface;

- **Tree root damage** – Roots from trees growing in adjacent landscaping that cause the walkway surface to buckle and crack;

- **Vegetation overgrowth** – Ground cover, trees, or shrubs on properties or setbacks adjacent to the path that have not been pruned can encroach onto the path and create obstacles;
10.1.3 Maintenance responsibilities

Although sidewalks are usually elements of the public right-of-way, some city charters assign the responsibility for sidewalk upkeep to the owner of the adjacent property. City charters commonly specify that the city cannot be held liable for any accidents or injuries incurred due to sidewalk conditions.

When homeowners and businesses are responsible for sidewalk maintenance, they are allowed to decide whether to hire a contractor, perform repairs on their own, or have the city do the repair. Homeowner associations in some neighborhoods address right-of-way maintenance as a group to minimize the cost to individual members. In some areas, the city will subsidize property owners for sidewalk repairs. Local laws may also dictate whether or not a homeowner must hire a professional contractor to undertake sidewalk repair. Regardless of the approach for sidewalk maintenance, municipal inspectors should review and approve all repairs to guarantee that the improved sidewalk meets pedestrian access needs.

10.2 Information maintenance

In addition to maintaining the physical characteristics of sidewalks,
agencies should also maintain signs, signals, and other information regarding crossing construction and general pedestrian facility conditions. Periodic reassessment of sidewalks should be conducted to verify that conditions have not changed. Assessment data should also be verified after a catastrophic event, such as a flood or an earthquake.

Signs should comply with MUTCD and ADAAG specifications. In general, signs should also be reevaluated periodically and replaced when age and weathering reduces legibility. The design of the sign and signal should consider the information that is being displayed, as well as actions taken to reduce theft or vandalism. Signs should be removed or replaced when messages are no longer needed, the content of the information has changed, or information is not being provided for people with visual impairments.

10.3 Citizen reporting

Those responsible for sidewalk maintenance should provide users with a convenient means to report sites in need of maintenance. The following techniques have been used successfully by a variety of municipalities to obtain maintenance input from users:

- Publishing a comprehensive maintenance guide with easy to follow guidelines that highlight the local maintenance goals and procedures;
• Using mass mailings to send self-addressed stamped forms for requesting a repair. For example, the Maine Department of Transportation’s “Spot Me” program sends residents a postcard asking for small repair/improvement suggestions along bikeways. This type of a program could also be used to improve sidewalk access;

• Using additional signs or adhesive stickers attached to existing signs, to instruct pedestrians on how to submit maintenance/improvement requests;

• Periodically placing information flyers in local newspapers; and

• Making maintenance information available at public and school libraries.

Citizens’ Request programs can provide local maintenance agencies with an efficient way of repairing facilities. Residents living in an area can often identify issues quicker than a centralized agency.
Pedestrians who take the time to submit problems to the appropriate agency need to receive a timely written response or see quick results to feel their efforts were worthwhile. If timely action or notification of pending action is not taken, participants could become frustrated and be less likely to spend time in the future identifying problems. If problems are to be resolved in an upcoming project, then the citizen can be notified of the plan.

10.4 Construction safety

Construction sites contain a variety of hazardous conditions such as work areas, workers, tools, equipment, machines, and stockpiles of materials that are potential obstacles and dangers to pedestrians when not correctly cordoned off from public use. Roadway and sidewalk maintenance and construction activities can adversely affect pedestrian access by:

- Removing entire street sections and/or sidewalks from public circulation;
- Failing to provide a continuous, accessible path of travel around or through construction;
- Not providing adequate warning and rerouting signs so that pedestrians can avoid the affected area;
- Placing potentially dangerous equipment and machines in close proximity to pedestrians;
- Reducing or blocking the pedestrian zone with materials or equipment;
- Failing to ensure that people with vision impairments can easily detect and avoid the construction site;
- Restricting the use of crosswalks by blocking access to available curb ramps;
- Not providing a safe and accessible alternative route around the construction site to adjacent businesses and destinations; and

Figure 10-5. PROBLEM: Construction sites should include temporary ramps and should be blocked off with solid fencing. The thin tape in this illustration is not detectable using a long white cane.
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• Using ineffective or unusable barriers such as plastic tape around the site.

A variety of measures can be taken to reduce potential safety and access problems at or near construction sites. A continuous route for all pedestrians must be maintained at all times. It is not acceptable to simply close a sidewalk without identifying an alternate circulation route. The alternate route must enable pedestrians to bypass the construction site without retracing their steps or going significantly out of their way. Additional consideration should be given to the needs of pedestrians with disabilities since they may not have the ability to improvise (e.g., balancing along the curb or a very narrow path) or use unofficial alternatives (e.g., using an adjacent grass surface). When a temporary route is established, it must be accessible to people with disabilities.

Information sources should be used to provide advance warning to pedestrians of the presence of the sidewalk construction site and to clearly mark the alternate circulation routes available. Information sources should use a variety of methods (e.g., signs, audible information, and electronic information sources) to convey this information to pedestrians. It is particularly important to ensure that all information sources are accessible to people with vision and cognitive impairments that may not be able to access signs or written information sources that have traditionally been used. To ensure the highest level of accessibility, information sources should:

• Conform to ADAAG for items such as finish and contrast, raised and Braille characters, character proportion and height, pictorial symbol signs (pictograms), and mounting height;

Figure 10-6. Signs notifying pedestrians of damaged sites or construction work should be located at the corner to prevent pedestrians from reaching the problem and having to turn around. Note: When technology improves, audible information of sidewalk closures should be provided for pedestrians with visual impairments.
10

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• Recognize that many people with cognitive impairments will be unable to read or understand written text and graphics;

• Utilize simple language and graphics that are easily understood;

• Make pedestrians aware of the sidewalk construction site location and the impact on the circulation route at each intersection or cross street location prior to the construction site, so pedestrians can alter their route before they arrive at the site;

• Make all pedestrians, including those with vision impairments, aware of the problem site and intended repairs as soon as identification of the problem has been recognized by the municipality before the repair or construction work begins;

• Discourage contractors from blocking sidewalks and parking lane to provide contractor parking;

• Indicate the duration of the construction work and any changes to the regular circulation route at the proposed site a reasonable amount of time before the construction takes place so that pedestrians who use the route on a regular basis have sufficient time to plan and learn alternate routes to their destination;

• Clearly delineate the alternate circulation route location and any instructions required for its use (e.g., altered crosswalk signal locations);

• When it becomes available, use technology that provides audible information to people with vision impairments at construction sites. A small broadcasting device that gives recorded instructions when activated by a motion sensor is one method of providing effective audible information to people with vision impairments; and
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- Consider using traffic lanes to continue pedestrian access since most pedestrians will walk in the street. Jersey barriers can provide protection for pedestrians from traffic, while parking lanes can provide a temporary pathway.

Additional information can be provided via off-site information sources, including the internet or a telephone information line. However, these should be used only to supplement on-site information sources. Off-site information sources are beneficial since they allow pedestrians to obtain information in advance of their travel to or near the construction site. Advance information makes it easier for pedestrians to plan an alternate route to avoid the construction site.

It is essential that ground level, solid, continuous barriers be constructed to prevent pedestrians from entering the construction site either intentionally or unintentionally. Pedestrian safety is compromised because of the obstacles and hazards that will be present if access to the construction site is permitted. The use of flagging tape, ribbon, or signs to identify a site without a solid barrier is inappropriate. Barriers should also be used for all temporary closures, such as window cleaners and painters working overhead.

Barriers defining the alternate route should:

- Be a minimum of 915 mm (36 in) in height and continuous with the ground surface;
- Extend around the entire perimeter of the construction site or the entire length of the alternate circulation route;
- Have no breaks or gaps along the full length of the barrier;
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- Have a solid, continuous bottom rail between 10 mm (4 in) and 305 mm (12 in) in height;

- Be of a high contrast color and material;

- Provide temporary ramps and boardwalks as required to ensure a smooth and continuous surface that complies with ADAAG;

- Have a level landing, at least 1.525 m x 1.525 m (60 in x 60 in) in size, at the top and bottom of any slopes greater than 5 percent; and

- Include the area encompassing a smooth transition from the permanent to the temporary route.

Strong consideration should be given to closing off one lane of the street to traffic if pedestrians need to be diverted off of the sidewalk at a site location. This allows the outside (curb) lane for motorists to be used as the alternate pedestrian circulation route. It is easier and quicker for vehicles to find an alternate route than pedestrians, especially those with vision, cognitive, or mobility impairments. Construction contractors should also ensure that supervisors, contractors, and workers at the site are sensitized to the potential pedestrian conflicts that may occur. In this way, they can be alert to changing hazards and conditions that might impact pedestrian safety (e.g., the delivery of a new load of materials) and provide any assistance that pedestrians may require.
Sidewalk Assessment

Sidewalk planners and designers need an objective method to assess the conditions of sidewalks. With such information, sidewalk professionals can evaluate conditions experienced by pedestrians in the public right-of-way and identify sites requiring accessibility and maintenance improvements. The information can also be used to develop transition plans, verify compliance with design guidelines, provide information to pedestrians, and continue improving sidewalk conditions for all users.

11.1 Benefits of assessment

Inventorying the existing pedestrian facilities and assessing the accessibility of the travelway is the first step towards providing access for all pedestrians. Objective data obtained from sidewalk assessments enables managers to create signs and other informational guides that will assist users in selecting the best routes for travel. Conducting sidewalk assessments is also beneficial because they allow managers to inventory sidewalk conditions and plan for projects, in order to:

- Determine if the sidewalk meets intended design specifications and guidelines;
- Prioritize sidewalk maintenance projects;
- Revise and update Americans with Disabilities Act (ADA) transition plans;

Figure 11-1. Collecting objective information about sidewalk conditions is a critical step towards improving the accessibility of existing pedestrian networks.
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- Budget for sidewalk projects;
- Identify portions of sidewalks needing accessibility improvements;
- Develop maintenance schedules;
- Quantify the extent of the work required;
- Catalog feature and maintenance information;
- Share data and project plans with disability focus groups;
- Create objective sidewalk information that can be provided to users in various formats such as signage, maps, and Websites;
- Add pedestrian information to Geographic Information Systems (GIS) mapping and inventories; and
- Justify maintenance funding.

11.2 Sidewalk Assessment Process overview

The Sidewalk Assessment Process (SWAP) is a prototype system developed to inventory the dimensions, locations, and conditions experienced by pedestrians in the public right-of-way in a reliable, consistent, and comprehensive manner. Measurement techniques from the Universal Trail Assessment Process (Chapter 12) were modified and adapted to record sidewalk conditions.

Figure 11-2. SWAP measures the best path of travel across a driveway crossing, as well as the cross slope of the driveway crossing on the street side of the best path of travel. This provides important information about whether the driveway crossing has a cross slope that will be detectable by people with vision impairments.
Pedestrian coordinators, sidewalk designers, and ADA experts were enlisted to ensure that the Sidewalk Assessment Process accurately recorded information in a usable format about all sidewalk features and dimensions affecting pedestrian access. Conditions identified in accessibility guidelines, pedestrian facility guidelines, and municipal transportation planning documents were also used. The terminology and measurement procedures for the SWAP were developed to ensure consistency in assessments.

Quick measurements of sidewalk components that impact access are recorded on a *Stroll Sheet*, which contains *Station, Features, and Curb Ramp* forms. Intersections are evaluated using the Intersection Checklist. Complex sidewalk elements such as curb ramps, driveway crossings, and medians identified on the *Stroll Sheet* are measured in more detail and recorded on the *Sidewalk Element Analysis* form. A complete set of the Sidewalk Assessment Process forms is contained in Appendix A.

The Sidewalk Assessment Process is intended to be a modular system. Transportation agencies should identify the components that are most appropriate to their assessment needs. For example, if an agency wanted to determine where access improvements are needed, they would use the basic evaluation recorded on the *Stroll Sheet*. However, if an agency has already determined that a driveway crossing is problematic, they would conduct a complete evaluation using the *Sidewalk Element Analysis* form for driveway crossings.

### 11.3 Sidewalk access characteristics

During the development of the Sidewalk Assessment Process, the following characteristics were identified to be most critical to sidewalk access:

- Grade;
- Cross slope;
- Changes in grade and cross slope;
Chapter 11. Sidewalk Assessment

• Sidewalk design width;
• Minimum clear width;
• Vertical clearance;
• Location of protruding objects;
• Detectable warnings; and
• Changes in level.

General information about these characteristics including type, dimensions, and location with respect to other sidewalk elements are recorded on the Stroll Sheet. The following complex elements are measured in more detail on the Element Analysis forms:

- Curb Ramps;
- Medians;
- Refuge Islands; and
- Driveway Crossings.

11.4 Data collection

Inexpensive and easy-to-use tools have been selected to simplify the process of measuring sidewalk access characteristics. The tool kit should include a rolatape, tape measure, clinometer, inclinometer, and profile gauge. It is recommended that the assessment team wear safety vests to increase their visibility to motorists. A brief description of each tool follows:

1. A **rolatape**, which is a wheeled measurement device, is used to roll down the center of the sidewalk for measuring the length of the sidewalk. Figure 11-3.

2. A hand-held **clinometer** is used to measure running grade between stations (the measurement reference points). Figure 11-4.

3. A **digital inclinometer** (level) is used to measure cross slope, maximum cross slope, maximum grade, and changes in grade and cross slopes. Figure 11-5.
Sidewalk Assessment

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11.4.1 Stroll Sheet station measurements

Stations are established as reference points along the block for taking sidewalk measurements. The rolatape measures the length of the sidewalk between stations. The distance of each station is recorded on the Station Measurements form that is contained within the Stroll Sheet. Stations are established frequently to increase the number of data points and ensure a higher degree of accuracy.

The first station along each block is established 2.030 m (80 in) from the curb edge of the intersection at an area not considered part of a curb ramp (such as flares and landing). Establishing a station directly at the corner is avoided to prevent atypical measurements created by the presence of a curb ramp and to exclude the corner from the average grade measurement and calculation because the corner is generally more level than the rest of the sidewalk. Subsequent stations are established at regular intervals no greater than 50 m (164 ft) apart. The last station along a block is established approximately...
2.030 m (80 in) from the edge of the intersection at a point not considered part of a curb ramp. Stations should not be established at a point considered part of a driveway crossing; instead, the station is set up before or after the driveway crossing. This is also done to exclude the generally level section of the driveway crossing from decreasing the average grade calculation of the sidewalk. It also prevents poorly designed driveway crossings with steep cross slopes from impacting the average cross slope calculations.

Figure 11-8. Feature measurements are recorded in this form which is contained within the Stroll Sheet form.

Sidewalk design width, cross slope, and running grade between stations are measured at each station and recorded in the Station Measurements form. Only the portions of the sidewalk that are available for travel are included in width measurements; elements such as grass planting strips should not be measured.

11.4.2 Stroll Sheet feature measurements

The measurements for features encountered between stations are recorded on the Feature Measurements form, which is part of the Stroll Sheet. A standard set of abbreviations is used to identify the type of feature. The distance to each feature, its dimensions, and any comments are recorded.

- The cross slopes of driveway crossings (DC) are measured within the best path of travel as well as adjacent to the roadway and the property line. The best path of travel is the space that has the least cross slope and is therefore the area that most people will use for walking. However, it is also important to measure the cross slope of the driveway crossing on the street side of the best path of travel. This will provide information about whether the driveway crossing has a cross slope that will be identifiable by individuals with vision impairments.
In addition, if the driveway crossing leads into a parking lot or some other open area, the cross slope should also be recorded on the property line side of the best path of travel. Gradual cross slopes at driveway crossings make it difficult for people with vision impairments to realize when they accidentally drift into the street or parking lot. However, if the cross slope at the best path of travel is greater than 2.0 percent, driveway crossings may cause people who use wheelchairs to lose control, veer into the street, and/or tip over.

- **Maximum grades (MG)** are recorded if they exceed the running grade by more than 5 percent. The distance over which the maximum grade occurs is also recorded.

- **Maximum cross slopes (MCS)** are recorded if they exceed the station cross slope by more than 2 percent. The distance over which the maximum cross slope occurs is also recorded.

- **Changes in cross slope (CCS)** are recorded in conjunction with maximum cross slope. Changes in cross slopes are calculated by recording the measurements of cross slope 610 mm (24 in) in front of and behind the maximum cross slope. This is done at steep driveway crossings and sidewalk segments with cross slopes greater than 5 percent.

Figure 11-9. This illustration contains two features that might be located on the sidewalk and would be recorded in the Feature Measurement Form. The first feature is a driveway crossing that creates a significant cross slope for pedestrians; both the cross slope and change of cross slope would be recorded. The second feature is a sidewalk crack which would be recorded as a change in level and would be measured using the profile gauge.
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- **Minimum clear width (MCW)** is measured with the tape measure when the clear space is narrower than 915 mm (36 in).

- **Minimum vertical clearance (MVC)** is measured with a tape measure when the vertical clear space is less than 2.030 m (80 in).

- The distance **protruding objects (PO)** intrude into the pathway is recorded if the object protrudes more than 101 mm (4 in) into the sidewalk between a height interval of 685 mm to 2.030 m (27 in to 80 in). Protruding objects are things such as tree branches and hedges, low street and business signs, and telephones mounted on posts and walls.

- **Changes in level (CL)** greater than 13 mm (0.5 in) are recorded with a profile gauge. The profile is traced from the profile gauge to paper and then measured to record the height transition and any surface beveling.

11.4.3 **Stroll Sheet curb ramp measurements**

Aspects of curb ramps critical for determining whether or not a ramp is accessible are recorded on the *Curb Ramp Measurements* form, which is part of the *Stroll Sheet*. If information is recorded during the stroll that identifies a major element of a curb ramp should be replaced, the curb ramp is reevaluated using the *Curb Ramp Element Analysis* form. Both the *Stroll Sheet* and the *Element Analysis* forms capture information to...
determine how the curb ramp can be retrofitted. The following curb ramp characteristics are recorded on the Stroll Sheet between stations:

- Distance to the curb ramp (CR);
- Number of curb ramps (0, 1, 2) at every corner. When there are no curb ramps at an intersection, a zero is recorded and no additional information is included on that line of the data form. If there are two curb ramps at the corner, each curb ramp is evaluated and two separate lines are completed on the data form;
- Type of curb ramp (parallel, perpendicular, diagonal, combination, built-up);
- Street approach slope (generally the gutter and part of the street) over a 610 mm (24 in) distance and the slope of the ramp in the upward direction;
- Ramp slope parallel to the ramp path;
- Ramp length if the ramp slope exceeds 8.3 percent.
- Landing length; and
- The presence or absence of a detectable warning as defined in ADAAG 4.29.2. Other attempts at providing tactile information on the surface are noted and identified for replacement as they provide limited benefits to people with vision impairments.

11.4.4 Intersection Checklist

The conditions at an intersection are a key factor in determining how usable the pedestrian network is for people with disabilities. If renovations are planned for
**Chapter 11. Sidewalk Assessment**

**Intersection Checklist:**

<table>
<thead>
<tr>
<th>Name of primary street:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of cross street:</td>
<td></td>
</tr>
<tr>
<td>Total number of lanes on primary street:</td>
<td></td>
</tr>
<tr>
<td>Total distance across primary street (measure with roulette):</td>
<td></td>
</tr>
<tr>
<td>Total number of lanes on cross street:</td>
<td></td>
</tr>
<tr>
<td>Total distance across street (measure with roulette):</td>
<td></td>
</tr>
<tr>
<td>Are there any left turn only lanes?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Are there any right turn only lanes?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is a right turn on red permitted?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is there a right turn island?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is parking permitted on the primary street?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is parking permitted on the cross street?</td>
<td>yes—no</td>
</tr>
<tr>
<td>How many corners have curb extensions (bulbouts)?</td>
<td></td>
</tr>
<tr>
<td>Is there a median?</td>
<td>yes—no</td>
</tr>
<tr>
<td>If so, is it designed as a pedestrian refuge?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is it identifiable to people with vision impairments?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is it accessible to people with mobility impairments?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Does the intersection have four way stop signs?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Does the intersection have two way stop signs?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is the intersection signalized?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is there a pedestrian actuated control signal?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Location of control:</td>
<td></td>
</tr>
<tr>
<td>Information emitted: audible vibrotactile infrared</td>
<td></td>
</tr>
<tr>
<td>Is there a high contrast between the button and post color?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is there a tactile arrow indicating the street crossing direction?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Height of control:</td>
<td></td>
</tr>
<tr>
<td>Dimension of pedestrian button?</td>
<td></td>
</tr>
<tr>
<td>Is 5 lbs of force or less required to operate the signal?</td>
<td>yes—no</td>
</tr>
<tr>
<td>Is the crosswalk marked?</td>
<td>yes—no</td>
</tr>
<tr>
<td>If so, what are the conditions of the markings?</td>
<td></td>
</tr>
<tr>
<td>Duration of WALK interval:</td>
<td></td>
</tr>
<tr>
<td>Comments:</td>
<td></td>
</tr>
</tbody>
</table>

Figure 11-12. The Intersection Checklist allows an assessment team to quickly evaluate an intersection based on the availability of accessible information and the probability of a safe crossing for people with disabilities.

An intersection, engineers should use the *Intersection Checklist* that is available as part of the SWAP to identify areas that need improvement. The *Intersection Checklist* consists of a brief series of questions that focus on the availability of information to assist in safe crossings. Most of the questions on the checklist are recorded as “yes” or “no” to allow the assessment team to quickly evaluate the intersection. Evaluators are also encouraged to sketch a map of the intersection at the bottom of the checklist to facilitate future evaluations of the same site.

The primary street is defined on the checklist as the street from which the assessment team approached the intersection; the cross street is defined as the street perpendicular to the primary street. The total number of lanes and the crossing distance are recorded for both the primary street and the cross street. The presence of traffic signals, stop signs, parked cars, medians, and marked crosswalks are recorded to gain a better understanding of how difficult the intersection would be to cross for people with slower walking speeds. The length of the walk interval is also recorded if a pedestrian signal is located at the corner. The accessibility of pedestrian actuated control signals and the patterns of right and left turning automobiles are recorded to evaluate the information available to people with vision impairments. The sound of automobile traffic is another important cue used by people with vision impairments at intersections; however, the presence of traffic is not recorded because it often fluctuates based on a variety of factors including the time of day and the weather conditions at the intersection. Additional intersection observations should be recorded as comments at the bottom of the checklist. Signal types, timing, and crosswalk configuration all affect usability of a pedestrian route. TEA-21 requires consideration of accessible (audible and vibrotactile) pedestrian signals.
### 11.4.5 Sidewalk Element Analysis Forms

Sidewalk Element Analysis Forms are used to record information about complex sidewalk elements, such as medians and curb ramps, that are identified by the Stroll Sheet measurements as warranting further evaluation. Depending on the element being evaluated, dimensions are recorded on forms depicting schematic diagrams of:

- Curb ramps;
- Driveway crossings;
- Medians; and
- Islands.

A complete set of Sidewalk Element Analysis forms is included in Appendix A. The following example reviews the Driveway Crossing Sidewalk Element Analysis form. To completely analyze a driveway crossing, each of the following measurements are recorded. Some of the measurements explained below may not be applicable to every complex element. Furthermore, some additional measurements that are not applicable to driveway crossings may be recorded for some of the other complex elements. For example, the location of a detectable warning would be recorded for a curb ramp but is not recorded for driveway crossings.

#### Figure 11-13.
Segment of the Element Analysis Form for driveway crossings used to measure slope in the plus/minus direction (see Appendix A).

#### Figure 11-14.
Segment of the Element Analysis Form for driveway crossings used to measure slope in the left/right direction (see Appendix A).
Figure 11-15. Segment of the Element Analysis Form for driveway crossings used to measure dimension in the X direction (see Appendix A).

- **Slope measurements perpendicular to ramp path** — the slope perpendicular to the driveway ramp path is recorded with an inclinometer for the street, gutter, ramp, landing, and approaches. The measurements are taken facing the driveway from the street, and slope direction is recorded as left or right to correspond with the surface sloping down to the left or down to the right. (These measurements are recorded in the Downward Slope Measurements in the Left/Right Direction segment.)

- **Dimension measurements in the X direction** — The dimensions of the top of the driveway ramp, bottom of the driveway ramp, and landing are recorded with a tape measure. The “X” direction is typically measured as the width with respect to a person facing the driveway.

- **Dimension measurements in the Y direction** — Dimensions of the gutter, driveway ramp, landing, and approach parallel to the ramp length are recorded with a tape measure. The “Y” direction is typically measured as the length with respect to a person facing the driveway.

- **Height of transition points** — The transition points between street and gutter, gutter and ramp, ramp and landing, and landing and approaches are measured with a profile gauge. The transition is quickly traced from the edge of the profile gauge onto the back of the data form.
11.5 Presentation of sidewalk assessment information

The SWAP is a tool that produces valuable data and may assist designers and planners to make targeted access improvements to bring their communities into compliance with the ADA. Sidewalk assessment data can also be used to create useful information for pedestrians. The following ideas are based on Universal Trail Assessment Process products, such as the Trail Access Information strip, and have not yet been developed for sidewalks. Additional information about Universal Trail Assessment Products is contained in Section 12.5. The following information formats should be considered for future development because they would benefit many sidewalk users:

- **Flare slopes** — The flare slope is measured along the steepest part of the flare and parallel to the sidewalk path of travel.

- **Change of cross slope** — When the slope of the driveway crossing exceeds 5 percent and a level landing is not provided, or the width of the level landing is less than 915 mm (36 in), users will be forced to travel over a significant cross slope. Furthermore, as the user transitions from the level sidewalk to the cross slope, they will encounter a rapid change in cross slope. The change in cross slope is measured at the flare when the landing is less than 915 mm (36 in) wide and the cross slope exceeds 5 percent. Change in cross slope is measured with an inclinometer by recording the cross slope 610 mm (24 in) in front of and behind the maximum cross slope.

- **Curb height** — The height of the curb is measured with a tape measure.

- **Geographic Information Systems (GIS) maps** — Maps that integrate sidewalk assessment data into existing GIS systems. GIS maps could serve as a valuable planning tool for evaluating accessibility.
improvements through public involvement. GIS maps could also serve transportation agencies with internal planning for the improvement of sidewalk facilities;

- **Sidewalk signage** — Signs (similar to those for motorists) directed at pedestrians to communicate audible and visual information of sidewalk construction and closures providing alternative routes;

- **Universally designed street maps** — Street maps that integrate grade information into standard maps to improve route planning for people with disabilities;

- **District accessibility directory** — A directory sign similar to those found in shopping malls containing a top view map of the district highlighting potential barriers and identifying commercial services. Information that is

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**Figure 11-18.** Grade information that is provided to motorists would also be beneficial to pedestrians.

**Figure 11-19.** Potential sidewalk signage indicating upcoming steep grades. This sign is not currently included in the Manual on Uniform Traffic Control Devices (MUTCD).

**Main Street 300bk East**

- **Skateboards**
- **Bikes**

**Grade**
- Average 2%
- 200 ft is over 5%

**Cross Slope**
- Average 3%
- Max. 11% for 15 ft
- 30 ft is over 5%

**Path Width**
- Minimum 45”
- Average 60”

**2” Change in level**

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**WARNING:** Conditions may have changed since this sidewalk was assessed. Temporary barriers were not mapped.

**Figure 11-20.** This type of sign has been used in trail settings. Pedestrians could benefit from objective information about sidewalk conditions, such as steep grades and cross slopes.
Figure 11-21. Street maps that include grade information would improve route planning for people with mobility impairments.

provided in text format should also be provided in an audible format;

- **Computer kiosks** — Information on the accessibility of specific routes could be integrated into existing computer kiosks that are currently installed in many locations such as transit stations. Standards for making kiosks accessible to people with vision impairments are available from the U.S. Access Board; and

- **Website** — A site where Internet users could obtain accessibility information about a given municipality. Websites should be designed to accommodate speech access.
CHAPTER 11-16

Chapter 11. Sidewalk Assessment
Chapter 12. Trail Planning

Trails provide a wide variety of transportation and recreational experiences, ranging from a casual afternoon stroll in the local park, to a daily commute to work, to a demanding wilderness expedition. People with and without disabilities should have access to the full range of transportation and recreational experiences provided by trails. Therefore, the design of a new trail or trail network, as well as the alteration of an existing trail or trail network, must always include provisions for accessibility.

The recommendations provided within the Trail Development chapters are intended to promote the accessibility of trails for all potential trail users. Trails that are developed in accordance with these recommendations will provide access to a large proportion of the population. However, since every individual has unique abilities and interests, there is no one specific trail design that will meet every user’s desired experiences. Providing signage with objective information about the actual, on-trail conditions can help ensure that each user will be aware of existing trail conditions before they find themselves in frustrating or potentially hazardous situations.

Figure 12-1. The needs of a broad range of trail users should be addressed during the planning stages of trail projects.
Chapter 12. Trail Planning

12.1 Commitment to universal design

For user safety and satisfaction, the skills and abilities required to negotiate a trail must match the user’s interests and expectations. All trail users, both with and without disabilities, tend to select experiences that suit their interests and abilities. Factors that influence the match between an individual and a particular trail include:

- The desired trail experience;
- The individual’s abilities, skills, and expertise;
- The availability of equipment or assistive technology needed to use the trail;
- The availability of additional expertise such as guides; and
- Whether the individual will be alone or with companions.

Many trail users seek experiences that are beyond the capabilities of most people. There are trails within existing trail systems that provide more than a significant challenge to such users. The challenge is to design trails that provide a unique experience without unique challenges.

The ability to plan, design, construct, and maintain trail experiences that match user needs for access is based on a strong commitment to integrate universal design strategies into every aspect of the trail development process. Focusing on only one aspect, such as the trail tread, is not sufficient. Every aspect of the trail experience must be considered, including the trail corridor, trailhead, and built facilities or amenities.

When planning trails, land management agencies should strive to create environments and experiences that are inclusive of people with and without disabilities. In some instances, this may require looking at the trail from another person’s perspective. Designers should consider whether they would be able to enjoy the trail and benefit from all aspects of the trail experience if they were:
• Unable to hear;
• Using crutches;
• Unable to see;
• Using a wheelchair for mobility;
• Using a powered scooter for mobility;
• 90 years old;
• Lacking in energy;
• Not physically fit;
• 8 years old;
• Unable to concentrate; or
• Unable to read or not able to read the local language.

For newly constructed trails, the commitment to address accessibility issues should begin during the planning stages of the trail development process. For example, if sufficient right-of-way is not allocated to a trail during the initial stages of development, it is harder for designers to construct a trail that is safe for users traveling at different speeds. When access improvements are made to existing trails, designers should prioritize resources and try to make the most significant changes possible with the resources that are available.

12.2 Key players in trail design

Trails are designed, built, and managed by a variety of entities. There are trails managed by Federal, State, or local agencies and organizations that may be government, nonprofit, or private. Trail planners and designers should be aware of regulations or guidelines that impact trail design. It is imperative that all involved in the trail project are knowledgeable of the design criteria that will provide access to all people.

12.3 Types of trails

There are many types of trails and each provides different experiences for
different users. Trails may lead along a mountain ridge, coastline, metropolitan district, or along a historic route that crosses several States. Trails may be used for a variety of reasons including exercise, transportation, recreation, or education. Trail users may include hikers, cyclists, skaters, equestrians, or pedestrians. Trails that are designed to provide a transportation function while supporting multiple users are called shared-use paths. Trails that are designed primarily for a recreational experience are recreation trails. Designing trails to meet the various needs of all user groups and types of experiences desired is a challenge but can be achieved with planning.

In this document, the term trails includes both shared-use paths and recreation trails. For the most part, the information presented will apply to both types of trails. If information is specific to either shared-use paths or recreation trails, the text will identify the specific application. For example, Chapter 14 contains design recommendations that are specific to shared-use paths.

12.4 Long-range planning

The use of a trail is a matter of individual choice. Some individuals, with or without disabilities, will choose not to use any type of trail, regardless of its design. Other individuals will choose to use a variety of trails. Shared-use path or recreation trail use means that the individual has made a choice to leave the roads and sidewalks behind.

12.4.1 Trails versus the built environment

Traditionally, much of the focus on trails for people with disabilities has been on building or providing an accessible trail with “accessibility” defined in terms of the Americans with Disabilities Act Accessibility Guidelines (ADAAG) for access routes in the built environment. Accessibility recommendations specific to pedestrian use trails are only now being developed.

The direct application to trails of the ADAAG provisions for access routes is inappropriate in most environments.
Often, a primary goal in choosing to use a trail is the opportunity to experience a different, and usually more natural or less developed environment. Even a highly developed shared-use path in an urban area presents a “less developed” environment in that the presence of motorized vehicles is limited. Limiting the development of trails only to those that can fully comply with ADAAG regulations for built environments is neither feasible for the range of conditions found in the natural environment, nor desirable in terms of the broad spectrum of interests and desires among trail users.

12.4.2 Developing accessibility standards for trails

The U.S. Access Board recognizes that the planning, design, construction, and maintenance of outdoor, natural environments differ considerably from that appropriate to the indoor, built environment. Since passage of the ADA, the U.S. Access Board, which is responsible for developing accessibility guidelines, has been moving in the direction of providing specific accessibility guidelines for outdoor facilities. Ultimately, the construction or alteration of outdoor recreation facilities will be governed by specific regulations designed to maximize accessibility in outdoor environments. In the interim, planners are encouraged to become knowledgeable about the proposed regulations and to use the proposed design standards to maximize the accessibility of the trails and facilities that they create.

Initially, the U.S. Access Board’s report, Recommendations of Accessibility Guidelines: Recreational Facilities and Outdoor Developed Areas for trails was issued as part of an Advanced Notice of Proposed Rulemaking and made available for public comment (U.S. Access Board, 1994). Due to a lack of consensus in the feedback received, the U.S. Access Board created a Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas to address this issue in more detail. This committee represented various interest groups...
that would be affected by the guidelines including people with disabilities; facility owners and operators; Federal, State, and local land management agencies; designers, and trails groups. The committee began its work in 1997 and met for two years. Their conclusions were published in a report that will be used by the U.S. Access Board to develop a proposed rule for the ADA Accessibility Guidelines that will be published for public comment.

A summary of the committee’s work and information on the status of regulations for accessibility in outdoor areas is available through the U.S. Access Board. The proposed guidelines provide design standards for the construction of new facilities and the alteration of existing facilities. They also identify trail maintenance activities that should be used to incorporate accessibility whenever possible but will not trigger a legal requirement for accessibility modifications. As such, a thorough knowledge of the proposed guidelines and the status of their implementation is essential to the effective design of trails, both now and in the future.

### 12.4.3 New construction

The needs of people with disabilities should be considered in every aspect of trail design, development, and maintenance. Expanding trail access for people with disabilities also provides a wider variety of opportunities for all users. Although this is true for all types of trail construction alterations and some maintenance activities, it is particularly important during new construction. In new construction, the opportunity to optimize trail access is maximized because there are no, or very few, pre-existing constraints due to existing facilities.

Trail managers should adhere to the following design principles when planning, designing, and maintaining their facilities:

- Incorporate and address accessibility concerns in all planning, design, construction, and maintenance activities;
- Provide facilities and trails that are accessible in highly developed areas;
• Ensure that accessible designs are always used for recreation amenities. For example, fire grills should be designed with sufficient clear space for wheelchair users;

• Ensure that access routes are provided that connect facilities such as restrooms and parking;

• Actively seek opportunities to enhance the accessibility of existing trails and facilities through alterations and maintenance activities; and

• Ensure that construction/reconstruction of a portion of a trail incorporates accessible design criteria whenever feasible.

### 12.4.4 Alterations

Activities that change the original purpose, usability, intent, or design of the trail or fundamentally alter the experience or amenities are considered an alteration rather than maintenance. In these situations, the trail should be designed to incorporate accessibility to the greatest extent feasible.

Developing trails that provide access to people with disabilities should also be a priority for all work on existing trails and in areas with multiple trails. It is recommended that when an existing trail is altered or reconstructed, design and construction should follow the recommendations for accessible trails and new construction contained in Chapters 14 and 15. The Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas identified the following examples as actions that would be considered alterations or reconstruction:

- Installation of a new trail tread surface;

- Creating new elements, such as bridges, boardwalks, railings or safety barriers, signage, and/or puncheons;
• Construction on or reconstruction of a new trail;

• Remodeling or reconstruction of built features, such as restrooms, picnic areas, gates, benches, and/or steps;

• Installing hardening materials on a trail surface; and

• Rerouting or widening a significant portion of an existing trail (U.S. Access Board, 1999b).

Incorporating accessible features during alterations may be a lower priority when:

• There are specific conditions, such as a designated historic property, that allow for some departures from the recommendations (see Section 12.5.1);

• Work to be done on the trail is limited to routine or periodic maintenance, such as erosion control, and the incorporation of accessible design features would require alteration or reconstruction of the trail; and

• The section of trail to be altered is not connected to a trailhead or accessible trail, and it is very unlikely that those connecting sections of the trail will be reconstructed in the future. Such a trail segment would effectively be “in the middle of nowhere,” and the effort and resources used in making such a remote segment accessible would be much more effectively spent in areas where there is a reasonable expectation of increasing the overall trail access.

12.4.5 Routine maintenance

Routine maintenance that is designed to return the trail to its previous condition does not require the full implementation of accessible trail designs. However, maintenance and repair activities should be carefully considered to identify those activities that have a potential for
enhancing accessibility. For example, if a crew is clearing the vegetative growth from a trail, the opportunity to clear the trail to provide a 915 mm (36 in) clear tread width should be considered.

Maintenance and repair activities include:

- Removing debris or vegetation, such as downed trees or broken branches on the trail, clearing the trail of encroaching brush or grasses, and removing rock slides;
- Maintaining the trail tread, such as filling of ruts and entrenchments, reshaping the trail bed, repairing the trail surface and washouts, installing rip rap, and constructing retaining walls or cribbing to support the tread;
- Erosion control and drainage, replacing or installing necessary drainage structures (e.g., drainage dips, water bars, or culverts), and realigning sections of trail to deter erosion or avoid boggy or marshy areas;
- Repairing the structures on the trail, such as replacing deteriorated, damaged, or vandalized parts of bridges, boardwalks, fencing or railings, painting existing structures, and removing graffiti and anything that affects the usability of the trail.

12.4.6 Long-range planning for multiple trail systems

Land managers responsible for large networks of trails should consider the overall reason(s) for the site’s existence and the programmatic nature of the site when planning the trail opportunities that will be provided. Does the site have historical, cultural, or natural features? Does it offer multiple opportunities to experience diverse environments such as rainforests, mountains, or deserts? If so, is there an accessible trail opportunity for each of these key features or programs?

Priority should be given to making access improvements on trails or trail segments to areas such as:

- Prominent or outstanding features;
Chapter 12. Trail Planning

- Popular or higher usage areas;
- Shorter, day-use trails and trails designed for inexperienced or unskilled trail users; and
- Trails that represent the range of trail experiences available at the site.

As part of their transition plan, land managers should document the range of trail experiences provided and the conditions of the trails that provide those experiences. At a minimum, trail planners should provide one trail that meets all of the recommendations to provide access for people with disabilities for each type of experience within the site. For example, consider a site that has:

- One trail that leads to the bottom of a river valley, providing access to the river for fishing;
- Another trail that loops away from the river through a variety of forest ecosystems; and
- A third trail that climbs to an open ridge overlooking the entire valley.

If the trail along the river and the trail to the open ridge already provide access to people with disabilities, priority should be given to enhancing access on the trail through the forest ecosystems. In this way, each type of trail experience can be made available. If the accessibility on all of the trails is very limited, priority should be given to the trail with the highest use or that leads to a significant feature. In this situation, ensuring that accessible trails were provided for all three opportunities should be the priority over the creation of any new trails that would have limited or no accessible elements.

12.5 Providing access and preserving the environment

People, with and without disabilities, use trails for a wide variety of reasons. One of the most common reasons is the opportunity to enjoy the outdoors. Enhancing access to a wide variety of
outdoor environments enables all individuals to have the same opportunity to enjoy the benefits that they provide. However, it is equally important to protect the outdoor environment and the experience it provides. In most situations, designing a trail that provides greater access for people with disabilities can be achieved without any or only minimal additional impact on the natural resources beyond that which results from the presence of any trail. The recommendations presented in this section are intended to give guidance regarding trail planning for those relatively unusual situations when designing an accessible trail may have a negative impact on the preservation or protection of the outdoor environment.

When trail designers encounter any of these situations, it is very important that people with disabilities be included in the planning process (Section 3.8). Solutions will be easier to reach if people with disabilities are part of the planning process. The meaningful involvement of people with disabilities in the planning process requires that their feedback be sought as early as possible (i.e., as soon as the potential limitation is recognized) and as often as necessary (i.e., at each step of the planning process).

12.5.1 Potential conflicts between access and preservation

Outdoor environments vary tremendously in terms of their need for preservation or protection. A green space in the center of a large city is unlikely to represent a truly “natural” (i.e., unaltered by development) environment. Yesterday’s parking lot may be tomorrow’s city park. In these situations, creating trails that provide access to people with disabilities is rarely difficult. For example, if heavy equipment is used to create a paved trail there is virtually no difference in the environmental impact that will result from a 1.220 mm (48 in) or 1.525 m (60 in) width. However unlike the 1.220 m (48 in) width, the 1.525 m (60 in) width provides a trail where two individuals using assistive devices can easily pass one another.

In contrast to highly developed urban environments, the creation of any type of
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Trail can have a significant impact on the preservation of federally designated Wilderness Areas. Highly urban areas and designated Wilderness Areas represent the extremes on a continuum of outdoor environments. While decisions regarding trail design and development are usually quite clear within these extreme environments, the most appropriate way to balance concerns about accessibility and protection is often more ambiguous. Some of the conditions that are found in outdoor environments that make it difficult to build accessible trails are:

- The presence of cultural, historic, religious, or significant natural features or characteristics (Section 12.5.1.1);
- The nature of the setting or purpose of the trail (Section 12.5.1.2);
- Limitations or prohibitions in land ownership or use agreements, or Federal, State, or local regulations or statutes (Section 12.5.1.3); and
- Terrain conditions or prevailing construction practices (Section 12.5.1.4).

Any of these conditions may or may not impact the ability to develop a specific trail within a particular environment. Therefore, the impact of each of these factors must be considered in terms of the site being developed. Most trails pass through a variety of environments from the trailhead to the destination. The ability to provide an accessible trail should be evaluated separately for each trail section or environment.

12.5.1.1 Cultural, historic, religious, or significant natural features

Preserving our heritage is a high priority for all individuals. Therefore, it is important that the trail planning process consider the potential impact of the trail on cultural, historic, religious, or significant natural features or characteristics of the trail environment. In most situations, it is inappropriate to develop a trail in such a
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way that the natural, cultural, historic, or religious heritage of the environment may be threatened or destroyed.

For example, a trail is being designed to enable visitors to experience an important archeological site. The most valued features within the site are located away from the site entrance and therefore cannot be accessed from a trail that leads only to the edge of the site. Therefore, the trail through the site may have to be narrower than 815 mm (32 in) in areas where the archeological features are located close together.

Another example would be the use of an unused, historic bridge for a shared-use path. If the bridge was originally designed with a high center arch to allow the free passage of boats underneath, the grade in the center arch may exceed accessibility recommendations. The historic designation of the bridge does not allow the center arch to be rebuilt, so the grade of the shared-use path will have to exceed the recommendations for an accessible trail.

Significant cultural features can include archaeological sites, sacred lands, burial grounds and cemeteries, or Indian tribal protected sites. Significant historical features include properties such as those on or eligible for the National Register of Historic Places or other places of recognized historic value. Significant religious features can include Indian sacred sites and other properties designated or held sacred by an organized religion or church.

Significant natural features include areas such as those protected under Federal or State laws, areas with threatened or endangered species, or designated wetlands that could be threatened or destroyed. It also includes natural habitat or vegetation areas, as well as specific natural features that are particularly important to the heritage of the environment or area, such as a very high waterfall.

12.5.1.2 Nature of the setting or purpose of the trail

Nature of the setting refers to the type of experience and environment that can be accessed from the trail. For example, if a trail is planned to provide a rustic, back
country experience, the development of a 4.57 m (15 ft) wide, paved shared-use path would not be compatible with the intended experience.

The purpose of the trail is similar to the nature of the setting but refers primarily to the intended use and/or user groups for the trail. For example, if the desire is to create a recreational trail for off-highway vehicle users, it would be inappropriate to provide a firm and stable surface, with less than a 5 percent running grade and obstacles less than 51 mm (2 in) in height.

Understanding the nature of the setting and the intended purpose of the trail is one of the first steps in the trail planning process. Equal consideration must be given to how the setting and purpose of the trail can be provided to all potential trail users. It is not appropriate to make decisions regarding the setting or purpose of the trail without considering the impact of those decisions on trail users with different abilities. Consideration of the needs of all potential trail users throughout the trail planning process is the most effective way to ensure that all potential trail users can enjoy a range of trail experiences.

12.5.1.3 Federal, State, or local regulations or statutes

It may appear self-evident that trails are required to comply with legal restrictions affecting the trail and its environment. However, in terms of trail accessibility and the right of people with disabilities to have equal access to trail opportunities under the ADA, there is often some confusion over which laws take precedence. In some instances restrictions to protect or address environmental concerns imposed by Federal, State, or local statutes may require departure from one or more of the components of accessible design. For example, it may not be possible to create a firm and stable surface if a local conservation easement program prohibits the use of imported surfaces. However, local regulations or statutes should never be developed with the sole intention of preventing access by
people with disabilities. For example, it would be unacceptable to initiate a new regulation that “arbitrarily restricts trail width to a dimension that would not allow passage of wheelchairs or other mobility devices” (U.S. Access Board, 1999b).

Potential legal restrictions for land use within the trail corridor should be identified during the earliest stages of the planning process. Early recognition of potential conflicts between various regulations enables designers to consider alternative trail locations or innovative design solutions so that an accessible trail can be created. In general, most regulations or statutes on land or trail use or construction will not affect the ability to provide trails that are accessible to people with disabilities. However, in cases where there are specific legal restrictions that impact designing an accessible trail, efforts should be made to provide access to people with disabilities where feasible.

12.5.1.3.1 The Wilderness Act

In 1964, Congress passed the Wilderness Act to ensure the protection of federally owned lands that would remain undeveloped, and preserve natural conditions that could be used for the benefit of present and future generations. Such wilderness lands were identified by Congress and designated the National Wilderness Preservation System (NWPS). The Wilderness Act does not apply to non-Federal lands.

The effect of the Wilderness Act on accessibility is often misunderstood. As described more fully in Section 1.3.3 of Part I of this guideline, when taken together with Section 507(c) of the ADA, the Wilderness Act permits wheelchairs or scooters suitable for indoor use to enter wilderness areas while it prohibits the use of motorcycles, all-terrain vehicles, off-highway vehicles, and other vehicles with internal combustion engines. In addition, under these laws, land management agencies are not required to construct facilities, such as toilets, to facilitate use by persons with disabilities, but they are encouraged to use accessible designs when modifications (such as the addition of toilets) are made.
The accessibility of a trail for all potential users should always be considered during the planning, design, and construction stages for trails within a wilderness area. Consideration of trail accessibility throughout the development process will provide the greatest opportunity to ensure that people with disabilities have access to wilderness experiences. However, since the ability to develop a fully accessible trail may be limited in wilderness areas, providing accurate information at the trailhead about existing trail conditions is crucial.

12.5.1.4 Terrain, conditions, or prevailing construction practices

The terrain in some environments will limit the ability of trail designers to develop a trail that is accessible to some people with disabilities. For example, reducing running slope in areas of steep terrain may require extensive cuts or fills that would be difficult to construct and maintain, or cause drainage or erosion problems. Also, in order to construct a trail on some steep slopes, the trail may become significantly longer causing a much greater impact on the environment. Another potential condition is that certain soils are highly susceptible to erosion. Other soils expand and contract along with water content. If compliance requires techniques that conflict with the natural drainage or existing soil, the trail would be difficult, if not impossible, to maintain. While trail designers and land managers should strive to maximize all opportunities for enhancing trail access, they are not expected to implement designs that are not reasonable.

This condition may also apply where construction methods for particularly difficult terrain or for an obstacle that would require the use of equipment other than that typically used throughout the length of the trail. Trail construction practices vary greatly, from the use of volunteer labor with hand tools to professional construction with heavy, mechanized equipment. The responsibility for enhancing trail accessibility does not require the use of construction practices.
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that may be above and beyond what is commonly used. For alterations to an existing trail, the prevailing construction practices are defined as the methods typically used for construction or maintenance of the trail. The intent of this conditional departure is to ensure that compliance with the technical provisions does not require the use of construction practices that are above and beyond the skills and resources of the trail building organization. It is not intended to automatically exempt organizations from the technical provisions simply because of a particular construction practice (e.g. the use of hand tools) or to suggest that these practices should be used to avoid compliance when more expedient methods and resources are available. In new construction, trail designers should consider the trail construction practices when they plan and design the trail route. By knowing the construction and maintenance practices that will be employed, trail designers can ensure that the selected route will be suitable for the creation of an accessible trail using these practices.

The intent of this conditional departure is to recognize that the effort and resources required to comply would not be disproportionately high relative to the level of access created. Although technically feasible to achieve these efforts, the effort and resources required are not reasonable.

12.5.2 Priorities for access to extreme environments

There are two extreme conditions where the development of an accessible trail is not recommended or should have the lowest priority. These conditions occur most frequently on recreation trails rather than shared-use paths. These extreme conditions are only considered to exclude the possibility of an accessible trail when there is no alternative option (e.g., reroute trail, use different construction practices, or allow different trail users) that could be used to avoid such extreme conditions. The two extreme conditions are:

- Where one section of the trail has such extreme conditions that access
beyond the restriction would be severely limited; and

- Where more than 15 percent of the total trail length cannot be built as an accessible trail.

When either of these conditions occurs, the trail beyond the first point that is not accessible does not need to be of an accessible design. Although making the remainder of the trail accessible is a low priority, trail designers are strongly encouraged to continue to provide design characteristics throughout the trail that enhance trail accessibility and can be readily incorporated into the trail. For example, a trail through an open meadow could easily be built with a 915 mm (36 in) minimum clear width.

The trail segment from each trailhead to the first inaccessible point should be accessible. The lack of an accessible trail design from the trailhead should only be a low priority when that segment is less than 152.4 m (500 ft) in length and does not lead to a destination or prominent feature.

For loop trails or trails with multiple trailheads, the trail should be accessible from each trailhead to the first inaccessible section of trail in each direction of travel.

12.5.2.1 Single extreme condition limits access

When there are single features or conditions that are extremely difficult, it is not essential to design the sections of trail beyond the extreme conditions with accessible features. The allocation of resources to the creation of an accessible trail beyond these extreme conditions is considered to be a low priority. This exception is based on two factors:

- If an individual has the capability to negotiate such extreme conditions, they are unlikely to require the benefits of a trail that is designed to be accessible over the balance of the trail; and

- The resources required to create an accessible trail beyond the extreme conditions would be better
spent in other areas where a higher proportion of people with varying abilities would benefit.

The Regulatory Negotiation Committee for Outdoor Developed Areas (U.S. Access Board, 1999b) identified four extreme features or conditions that, if they cannot be avoided, may trigger the provision for a low priority for the design of an accessible trail. The extreme conditions are:

- A segment of trail where the total of the grade and cross slope measurements exceeds 40 percent for 6.10 m (20 ft) or more;
- An obstacle 760 mm (30 in) in height or higher that extends across the full tread width;
- A section of soft or unstable surface which continues for 13.72 m (45 ft) or more; and
- A tread width that is less than 305 mm (12 in) for 7.62 m (25 ft) or more.

For example, 305 m (1000 ft) from the trailhead, a trail leads diagonally up a steep slope. The best possible alignment of the trail tread results in a section of trail that has a grade of 25 percent and a cross slope of 20 percent and these conditions continue for a distance of 15.25 m (50 ft). Since the total grade and cross slope exceeds 40 percent (25 percent plus 20 percent equals 45 percent) and the length of the section exceeds 6.10 m (20 ft), the trail beyond this point would be a low priority for accessible design. However, designers are encouraged to continue to provide accessible conditions wherever they can be readily achieved. In addition, the first 305 m (1000 ft) of the trail should be designed and built to provide access to people with disabilities.

A second example is a trail that goes up over a 1.525 m (60 in) high rock ledge that is located 137 m (450 ft) from the trailhead. There is no way to re-align the trail to avoid going over the ledge. Again, designing the trail to be accessible beyond the rock ledge would be a low priority, but accessible designs should be incorporated
wherever feasible. Since the ledge is located less than 152.4 m (500 ft) from the trailhead, the priority for making the first 137 m (450 ft) of the trail accessible would depend on whether there was a destination or prominent feature within that section of the trail. If there were no prominent features within the first 137 m (450 ft) of trail, the section from the trailhead to the rock ledge would also be a low priority for accessible design. In this case, the resources that would be required to make the first 137 m (450 ft) of trail accessible would be better applied to designing another trail that could provide access to a meaningful trail experience for people with disabilities. However, if there was a prominent feature or destination within the first section of the trail, such as a waterfall 76 m (250 ft) from the trailhead, the portion of the trail from the trailhead to that feature should be accessible.

12.5.2.2 Cumulative conditions limit access

Each trail should be designed so that the opportunities for access are maximized. Alternative routes, construction techniques, and permitted user groups are just a few of the factors that should be considered in order to maximize the opportunities for an accessible trail. However, after all of these options have been considered, if sections of the trail cannot be made accessible, because of the conditions described in Section 12.5.1, the length of each inaccessible section should be determined. If the total length of all of the inaccessible sections is greater than 15 percent of the total trail length, the overall trail environment is considered to be so difficult that the development of an accessible trail is considered a low priority. However, accessibility features should continue to be incorporated throughout the trail wherever it is reasonable to do so. The segment from the trailhead to the first segment of inaccessible trail should still be designed to be accessible, unless the segment is less than 152.4 m (500 ft) in length and does not provide access to a destination or prominent feature.

For example, an interpretive trail is 457 m (1500 ft) in length from the
trailhead to the destination. On the trail there are:

- Two 15.25 m (50 ft) sections of trail where the tread width is 760 mm (30 in);
- A 22.86 m (75 ft) section of the trail that has a cross slope of 10 percent;
- A 15.25 m (50 ft) section of the trail with a grade of 15 percent; and
- Obstacles which are 152 mm (6 in) in height over a 22.86 m (75 ft) section of the trail.

In this example, these conditions have occurred even though every possible alternative design was considered. Therefore, the relatively large proportion of the trail that cannot be built as accessible [91.4 m (300 ft) or 20 percent of the total trail length] makes the creation of accessible conditions on the remainder of the trail a low priority. The first section of the trail, from each trailhead to the first area that could not be made accessible would continue to be designed as accessible. The first section(s) of trail would only be considered a low priority for an accessible design if it was less than 152.4 m (500 feet) in length and did not contain a destination or prominent feature.

12.6 Trail components

A variety of design features combine to create trail experiences, including:

- The trailhead;
- The trail corridor; and
- Trail elements.

Those designing and building trails should address each trail component as part of a unified system because each component is critical to the recreation experience. Considering accessibility for the entire trail system will help to avoid design and construction practices that inadvertently limit the opportunities provided.
12.6.1 Trail corridor

The trail corridor is defined as the entire design width and height of the trail right-of-way. It extends from the trail entrance to the destination. The key to providing access within the trail corridor is to remember that it is not defined only by the trail tread. Accessibility within the entire area on, over, or beside the trail tread must be planned with the needs of all potential users in mind.

Although many factors impact the accessibility of the trail corridor, the following characteristics are most directly related to access for people with disabilities:

- Surface;
- Grade;
- Cross slope;
- Clear tread width;
- Protruding objects; and
- Vertical clearance.

The information provided at the trailhead is an extremely important factor in trail access. Each trail user is unique and has different abilities depending on personal fitness, endurance, and the suitability of any adaptive equipment being used to access the trail. It is essential that all trail users have accurate information about the conditions that they will encounter on the trail in order to identify trails that best suit their needs.

12.6.2 Trail element access

The accessibility of the trail experience depends not only on the conditions encountered on the trail itself but also the accessibility and availability of trail elements. Trail elements are the facilities and features that are found along a trail, in addition to the trail itself. Examples of trail elements include:

- Trail destinations such as waterfalls, lakes, and meadows;
- Campsites with picnic tables, fire rings, and tent pads;
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- Scenic viewpoints;
- Interpretive information displays;
- Built facilities, such as restrooms, shelters, cooking facilities, and bicycle racks; and
- Water access or supply points.

The scope and design of constructed or altered trail elements should be planned to correspond with the on-trail conditions, user needs and expectations, and the desired trail experience. The overall trail experience may be compromised if the accessibility of the trail elements does not match the accessibility provided by the trail itself. The lack of accessible elements such as camping or toilet facilities can be especially frustrating to users who have invested time and energy in reaching a particular destination. This is particularly true if the trail created the expectation of an environment that would provide access to people with disabilities.

For example, most people negotiating a paved, level trail would expect to use a bridge, not wade through the water, in order to cross a stream. The frustration of the user who reaches this type of crossing and then has to turn back before reaching the destination impacts the enjoyment of the trail experience. If the frustration leads the individual to attempt a crossing for which he/she is unprepared, the safety of the trail user may be jeopardized.

The ADA Accessibility Guidelines Sections 1 through 9 provide design standards for numerous elements normally found in a trail environment, such as drinking fountains, restrooms, parking areas, and assembly areas that are found in the built environment. When these elements are located in an outdoor environment their design should follow the same design principles. On a highly developed, shared-use path, the elements should meet all of the ADAAG requirements for the built environment. In very rustic, undeveloped areas, every attempt should be made to, at a minimum, maintain the clear space required around the element and provide a surface that is firm and stable. It is also recognized that in outdoor

Figure 12-3. PROBLEM: The design of a trail crossing should be consistent with the trail leading up to it. In this illustration, a split log crossing is provided, but a bridge would be more appropriate.
environments additional ground slope may be required, depending on the terrain and surface material, to provide adequate drainage.

In addition to the standards for the built environment, design standards have been recommended to the Access Board by the Regulatory Negotiation Committee for Outdoor Developed Areas to address the following elements when they are located in outdoor recreation areas:

- Picnic tables;
- Fire rings;
- Cooking surfaces, grills, and pedestal grills;
- Trash and recycling containers;
- Wood stoves and fireplaces;
- Overlooks and viewing areas;
- Telescopes and periscopes;
- Benches;
- Utility sinks;
- Storage facilities;
- Pit toilets;
- Utilities;
- Camping facilities;
- Warming huts; and
- Outdoor rinsing showers.

In the absence of applicable regulations, the committee’s recommendations provide helpful guidance for the design of outdoor facilities. For more information about the committee report, contact the U.S. Access Board (listed in Appendix C).

When designing elements that are not specifically addressed in the outdoor recreation guidelines, use the best available information for similar elements that have outdoor recreation guidelines or obtain guidelines for the element within a built environment and then adapt the design guidelines accordingly.
12.6.3 Trailhead access

A trailhead is any point, designated by a land management agency, at which a trail user can enter or exit from a shared-use path or a recreation trail. Designated trailheads may also include elements such as parking, restrooms, kiosks, and other built facilities. Gates, bollards, or other trail entrance designs may be used to prevent access of motorized trail users, but they should not prevent access to wheelchair users or handcycle riders. These elements should be designed so that access to the pedestrian trail is not compromised. For recreation trails, an outdoor recreation access route should connect accessible elements, such as camping areas or picnic areas, to designated trailheads.

12.6.3.1 Facilities and amenities at the trailhead

It is important that designers recognize that people with disabilities enjoy all types of trails including trails that are not intended for pedestrian access. They participate in all types of trail activities at a wide range of skill levels, and may be a member of any user group. For example, a person with a mobility impairment may be an advanced equestrian, drive a motorized device such as an off-highway vehicle (OHV), or ride a hand-powered or tandem bicycle. Therefore, it is recommended that the built facilities and amenities, such as restrooms and parking lots, at all trailheads and on all trails be constructed using accessible designs. Someone who rides a horse to a beautiful lake may still need the benefits of an accessible dock, picnic table, or restroom once they arrive.

The needs of all potential user groups should be addressed during the planning, design, and construction of the trailhead area to ensure that adequate amenities are available. Different types of users have distinct needs for trailhead amenities whether or not they have a disability. For example, bicyclists may need bike racks that are easy to use and secure. Equestrians need staging and rest areas large enough to accommodate the movements of a horse. Off-highway vehicle users require
a testing circle, or “landing,” at the trailhead to determine if their equipment is operating correctly. People with and without disabilities may be included in each of the trail user groups, and therefore amenities should be designed for the needs of all users.

### 12.6.3.2 Directing trailhead traffic

In many situations, trailhead traffic may need to be controlled by restricting the size or configuration of the trailhead area. Situations where restrictions might be needed include:

- Trails that do not permit motorized use;
- Areas where animals, such as cattle, must be contained; and
- Trails where some uses are permitted but others prohibited.

The need for trailhead restrictions and the optimal designs to be used will depend on a variety of factors, such as the user groups designated for trail use, ownership of the land, and the acceptable degree of development or modification.

Typically, to restrict access by particular user groups, a barrier is installed that is difficult or impossible for the prohibited users to negotiate. Common barrier types include:

- Intermittent objects, such as vertical posts (bollards) or large rocks;
- Vegetation;
- Fencing; and
- Gates or stiles.

Restricting access by limiting the trail width can effectively prevent most vehicles from entering onto a trail. However, installing gates, barriers, or fencing to prevent trail access by motorcycles, horses, or cyclists often results in the unintentional exclusion of people who use mobility devices, such as a wheelchair, handcycle, scooter, or walking aids. Similarly, stiles, stairs, or ladders may
deter trail use by cyclists or equestrians, but also pose significant barriers to access. Therefore, the devices used to restrict access by specific user groups must be carefully planned and designed to ensure that they do not limit access to pedestrians with disabilities. Further research is needed to determine the best designs or solutions that do not prohibit access by people with disabilities. For example, if the trail crosses a cattle field, the designer would need to provide a trail entrance that restricted the movement of the cattle but was suitable for all trail users, including people with disabilities.

**12.6.3.2.1 Intermittent barriers**

If intermittent barriers, such as bollards, are installed on a shared-use path or a recreation trail that permits bicycles, they should be spaced at least 1.525 m (60 in) apart. This distance is needed to accommodate the width of any type of bicycle that may be used on the trail. Bicycles with panniers, bicycles pulling trailers, and adult tricycles are examples of bicycles that require a 1.525 m (60 in) width. Barriers installed with this spacing will also accommodate assistive mobility devices, such as a wheelchair, scooter, or walker.

If pedestrians are the only anticipated users of a recreation trail, the minimum passage space between barriers should be 915 mm (36 in). While this width will not prevent all cyclists from accessing the trail, a narrower width is inappropriate because it would be too narrow to permit passage by a person using a wheelchair or walker.

It is recommended that one barrier be installed in the center of the trail. The barrier will divide the tread width in half, and serve to divert traffic flow to one side or the other, creating one-way traffic flow as users move to either side of the bollard. If the trailhead area or trail tread is large and it is necessary to install more than one barrier, installing an odd number of barriers is recommended so that a center...
barrier will be maintained. The flow of traffic on either side of the center barrier will assist in reducing user collisions. When even numbers of barriers are installed, users will tend to travel between the center barriers causing a choking effect and increasing the potential for collisions. If a barrier is needed at the intersection of a trail with a street or another trail, designers should set the barrier back from the intersection so that users do not have to negotiate the barrier at the same time they are negotiating the intersection.

12.6.3.2.2 Medians

An alternative method for restricting motor vehicle traffic is to split the trail into two sections separated by a median or splitter island. Motor vehicles are less likely to travel on two parallel trails than one wide, continuous trail surface. If the median has a very low height or is paved, emergency or maintenance vehicles can have access to the trail, via the trail tread and median, when needed.

12.6.3.2.3 Gates, stiles, and fences

Gates, stiles, and fences are most effective when the purpose is to exclude large vehicles. Gates that comply with ADAAG in terms of size, force to operate, and with a latch mechanism that is considered accessible to users with disabilities should be installed instead of designs that limit access. Trails that do not permit bicycles or equestrians should consider gates with zigzag mazes. Other creative designs might include a maze with maneuvering space for a wheelchair user at lower heights with a narrower passage above the lap height of the wheelchair user.

Gates are often used in rural settings on trails that cross private property especially in areas where a trail may cross pastureland. A kissing gate is one solution that can be used by people who use wheelchairs and other pedestrians, but prevents animals from exiting. The design requires the user to push the gate in front of them, enter a small holding area, and then push the gate behind them in order

Figure 12-5. Providing a center median with low landscaping to restrict the width of the trail entrance is an effective alternative if installing a bollard is not desirable.
to leave the holding area. An animal that entered the holding area will get stuck because it will not have the dexterity or the knowledge to operate the gate. The holding area must be designed to be at least 1.525 m x 1.525 m (60 in x 60 in) to allow maneuvering space for a wheelchair user.

12.6.3.3 Information at the trailhead

Objective information about the condition of the trail should be available to trail users before they embark on the trail. Usually, the information is conveyed at designated trailheads through signage. However, other information formats (e.g., maps, guidebooks, or large print, audiotape, or Braille trail descriptions) may be preferred depending on the number of users, level of development, and availability of trail personnel. Information that is provided in a written format should also be provided in an audible format. This allows users who are unable to read text, such as those with vision impairments, learning disabilities, or individuals whose first language is not English, to have independent access to the same information provided to other trail users. See Chapters 14 and 15 for a more detailed description of the type of information that is recommended for trail users.

Information about the trail is also conveyed to the user through indirect methods of communication. For example, the trailhead provides users with their first impression of the trail’s condition. A wide level trailhead area with a hardened surface and accessible parking and facilities may suggest a highly developed trail environment. If trail conditions become dramatically more challenging a short distance from the entrance, users may find themselves in unsatisfactory or potentially hazardous situations. Conversely, a narrow, undeveloped trailhead may discourage users from attempting to use a trail that does follow accessibility recommendations. When using indirect methods, such as the design of the trailhead, to convey information, it is important to provide the trail information in alternative formats.
so a person with an impairment can have access to this practical information.

Ideally, the trailhead should be representative of the conditions provided in the trail environment and in nearby facilities such as picnic areas. When the conditions on the trail and at the trailhead are not consistent, it becomes even more important to provide accurate information about the on-trail conditions, through signs or other direct information sources, at the trailhead.

Figure 12-7. Signs at the trailhead should provide objective information about the trail conditions.
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Information provided about trails has traditionally been very limited. It usually consists of trail length and a subjective rating such as “easy” or “difficult.” Subjective ratings reveal very little about the actual conditions of the trail. For example, a hiker who uses a wheelchair cannot determine from an “easy” rating whether a trail is wide enough throughout to permit the wheelchair to pass. If the trail is too narrow, the user may have to turn back. This is frustrating for both the hiker using a wheelchair and any hiking companions.

13.1 Overview

The Universal Trail Assessment Process (UTAP) is an inventory tool that records accessibility and maintenance information on a trail. The UTAP was designed to meet the information needs of both trail users and land management agencies. The assessment process was developed over a four-year period through the collaboration of Federal, State, and local land management agencies, as well as trail organizations. The UTAP has been implemented by several agencies and organizations to record trail conditions for access and maintenance information, including:

- USDA Forest Service;
- USDI Bureau of Land Management;
- USDI National Park Service;
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The Universal Trail Assessment Process (UTAP) is used to collect data that can be used to provide objective information to users about the conditions of trails. The primary accessibility information recorded for trails includes:

- Trail length;
- Maximum and average cross slopes;
- Maximum and average grades;
- Surface type and firmness;
- Minimum clear width; and
- Average tread width.

The primary maintenance information recorded about a trail includes:

- Tread condition;
- Obstacle locations and magnitude;

California State Parks;
Florida Trail Association;
Indiana Department of Natural Resources; and
Minnesota Department of Natural Resources.

The Universal Trail Assessment Process can be completed by a team of volunteers under the leadership of a trail assessment coordinator.
Universal Trail Assessment Process

Chapter 13

13.2 Benefits of assessment

Assessing the content and condition of existing trails is the first step towards providing access for all users. One of the greatest obstacles people face when trying to select a trail to hike is the lack of objective information regarding trail access. With enough specific information, people will be better able to travel independently with confidence in their ability to reach their destination safely. Objective data obtained from trail assessments enables trail managers to create maps, signage, and other informational guides that will assist users in selecting the best routes for travel. Conducting trail assessments are also beneficial because they allow trail managers to inventory trail conditions and plan for trail projects including:

- Determining if the trail meets intended design specifications and guidelines;
- Prioritizing trail maintenance projects;
- Budgeting for trail projects;
- Identifying portions of trails that can be made more accessible;
- Developing maintenance schedules;
- Quantifying the extent of repair work required;
- Cataloging feature and maintenance information;
- Sharing trail data and project plans with disability focus groups; and
- Creating objective trail information for users, such as signing, maps, and websites.

Figure 13-3. A member of the trail assessment team uses a hand-held clinometer to measure the running grade between two stations.
13.3 Trail assessment coordinators

The Universal Trail Assessment Process (UTAP) should be conducted by a certified Trail Assessment Coordinator. UTAP Coordinator Workshops are offered to teach the assessment process and to train people to become Trail Assessment Coordinators. The workshop involves two days of training that is conducted through classroom and on-trail learning experiences. Upon completion of the workshop, participants have the knowledge and experience that is needed to conduct assessments. Approximately 350 people have been trained to lead the Universal Trail Assessment Process. For more information about training opportunities, contact Beneficial Designs, Inc. (contact information listed in Appendix C).

1. A rolatape, which is a wheeled measurement device, is rolled down the center of the trail to measure trail length.

2. Stations are marked to provide a location for trail measurements to be taken.

3. A hand-held clinometer is used to measure running grade between stations.

4. A digital inclinometer (level) is used to measure maximum grades, cross slopes, and maximum cross slopes. The inclinometer is 610 mm (24 in) long, and it provides measurements over the same distance spanned by the length and width of the wheelbase of an average wheelchair, walker, or crutch span.
5. A **tape measure** is used to record:

- Trail width at each station;
- Height of the clear vertical passage when it is less than the specified design for the trail (vertical clearance);
- Distance and magnitude of trail segments narrower than specified for the trail (minimum clear width); and
- Dimensions of features, obstacles, and protruding objects, that might obstruct passage or require maintenance or repair.

Trail surfaces are subjectively classified as paved, hard, firm, soft, or very soft. The trail data collected during the UTAP can be processed and summarized into Trail Access Information (TAI) by a computer software program called TrailWare™. The program creates tables listing the most severe measurements of each trail characteristic, calculates average trail grade, cross slope and width, tabulates surface type percentages, and produces a trail grade profile. In addition, the program provides a list of features and potential maintenance items that can be sorted and used to prioritize work projects. The program also generates reports, complete with graphics, that can be used as trail signage or information sheets. For more information about TrailWare™, contact Beneficial Designs, Inc. (listed in Appendix C).

### 13.5 Presenting trail access information

Trail Access Information (TAI) on signs, maps, and other trail guide products provides potential users with the information needed to determine which trails can best meet their desired experiences, interests, and abilities. A system of symbols and trail signage layouts has been developed to convey TAI in attractive and easy-to-use formats. Providing the information in multiple formats, such as large print or audible...
formats, will benefit people of all abilities. The following formats are examples of how Trail Access Information can be disseminated:

- **Trailhead signage** — A trailhead map containing text, grade profiles with surface information, a top view map with symbols showing the location of major obstacles, and Trail Access Information.

- **Trail Access Information strip** — A trail map summarizing critical Trail Access Information with symbols and measurement numbers formatted as a slim strip that can be attached to trail posts and located at trailheads or trail intersections.

- **Trail Information Sheets** — An informational sheet that can be provided at the trailhead or visitor center summarizing Trail Access Information with symbols and measurement numbers, a trail grade profile, description of the trail, and location of trailhead.

- **Audio descriptions** — A short audible narrative with descriptions of trail conditions and details about the trail environment. This format may benefit individuals who have vision impairments or who have limitations reading in English.

- **Pocket map** — A trail map featuring trail descriptions, Trail Access Information, and a grade profile that folds up to fit into a pocket.

- **Guidebook** — A trail manual containing Trail Access Information, interpretive information, scenic photographs, directions to the trailhead, and other information about trails within a given recreational area.

- **Computerized visitor kiosk** — An interactive accessible computer display at a visitor center providing trail selection tools, Trail Access Information, and visual and audio descriptions of images at
selected destinations. Guidelines recommended for making kiosks accessible to people with mobility and vision impairments are available through the U.S. Access Board; and

- **Website** – Trailexplorer.org is an Internet site containing Trail Access Information about recreation trails in a variety of regions throughout the United States.
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A shared-use path serves as part of a transportation circulation system and supports multiple recreation opportunities, such as walking, bicycling, and inline skating. A shared-use path typically has a surface that is asphalt, concrete, or firmly packed crushed aggregate. The 1999 AASHTO Guide for the Development of Bicycle Facilities defines a shared-use path as being physically separated from motor vehicular traffic with an open space or barrier (AASHTO, 1999). Shared-use paths should always be designed to include pedestrians even if the primary anticipated users are bicyclists.

Shared-use paths provide a transportation function. All newly constructed shared-use paths should be built to provide access for people with disabilities. In addition, existing shared-use paths should be improved to enhance access whenever possible. If improvements to existing facilities cannot be made immediately, it is recommended that information, including signage, be provided at all path entrances. This information should clearly convey objective information to trail users, including data about grade, cross slope, surface, and width.
14.1 Background information

For most shared-use paths, bicyclists are the primary user group. Cyclists include tandem, recumbent, and hand powered three-wheelers. Road racing wheelchairs may use shared-use paths, reaching speeds of over 30 mph on downhill sections, and should have the same rights and privileges as cyclists. In many cases, the design requirements for bicyclists are similar, if not more stringent, than the design requirements for pedestrians with disabilities. For example, people who use wheelchairs can travel over small changes in level. However, because bicyclists are often traveling at faster speeds, smooth surfaces are needed. Although people with vision impairments can identify an edge protection in a trail environment if it is more than 76 mm (3 in) high, an edge protection lower than a 1.065 m (42 in) railing can be dangerous for a bicyclist.

For this report, the majority of the accessibility recommendations for shared-use paths are based on the 1999 AASHTO Guide for the Development of Bicycle Facilities (AASHTO, 1999). Additional issues, such as protruding objects (that are not addressed in the AASHTO bicycle facility guide) are also included in this report. However, the recommendations for grade in this report are based on the work by the Regulatory Negotiation Committee for Outdoor Developed Areas because the maximum grades identified for bicyclists in the AASHTO bicycle facility guide do not provide access to many people with mobility impairments.

14.2 Access to shared-use paths

Creating a shared-use path that provides access for people with disabilities involves more than the trail itself. Ensuring that an accessible pathway leads up to the shared-use path must also be considered. In addition, all access points along the shared-use path should be accessible to people with disabilities. Furthermore, the facilities around the trail should also be designed for access. For example:
Figure 14-2. Curb ramps and other accessible features should be provided at shared-use path access points.

- Trailhead and destination areas with parking and bathrooms should conform to ADAAG requirements for accessible parking and bathrooms;
- Elements, such as picnic areas, should be connected with a pathway that meets the accessible design recommendations for shared-use paths;
- Road access points should meet the recommendations in Chapter 16; and
- Signage at the access point should conform to ADAAG requirements for font size, font type, and contrast.

As previously indicated, the design of pathways leading up to shared-use paths should provide the same standard of accessibility as is provided on the path itself. However, the full 3.05 m (10 ft) that is recommended for tread width may not be necessary unless traffic is expected to be heavy.

14.2.1 Rail trails

Rail trails are an example of shared-use paths that are created from the right-of-way of abandoned railroad lines. Because railroad beds have gradual grades and turns, relatively few barriers exist in
14.3 Conflicts between multiple user groups

Shared-use paths attract a variety of user groups who often have conflicting needs. All pedestrians are affected by sudden changes in the environment and by other trail users, such as bicyclists, who travel at high speeds. However, the conflicts on shared-use paths are especially significant for people who cannot react quickly to hazards, such as some people with mobility impairments. To improve the shared-use path experience for all users, including people with disabilities, designers and planners should be aware of potential conflicts and employ innovative...
solutions whenever possible. Basic conflicts can be reduced by:

- Providing information, including signage, in multiple formats that clearly indicates permitted users and rules of conduct;

- Ensuring that the shared-use path provides sufficient width and an appropriate surface for everyone, or providing alternate paths for different types of users;

- Providing sufficient separation for users traveling at different speeds. For example, if volume and space permits, bicyclists and pedestrians should have different lanes or pathways;

- Providing the necessary amenities for all users. For example, bicyclists require bike racks or lockers; and

- Considering the needs of people with disabilities within all of the user groups permitted on the path. For example, many individuals with disabilities may use a longer hand cycle or wider tricycle design that may not be compatible with bike racks, bathroom stalls, or lockers of limited width. Longer and wider equipment may need additional maneuvering space in restrooms and when transferring from the chair to benches.

14.4  Shared-use path surfaces

The condition of the surface is a significant factor in determining how easily a person with a disability can travel along a shared-use path. The accessibility of the shared-use path surface is determined by a variety of factors including:

- Surface material;
- Surface firmness and stability;
- Slip-resistance;
- Changes in level; and
- Size and design of surface openings.
14.4.1 Surface material

There are various surface materials that can be used in outdoor environments. Shared-use paths are generally paved with asphalt or concrete, but may also use prepared surfaces such as crushed stone or soil stabilizing agents mixed with native soils or aggregates. High use trails passing through developed areas or fragile environments are commonly surfaced with asphalt or concrete to maximize the longevity of the shared-use path surface and promote bicycle and inline skating use.

The surfacing material on the shared-use path significantly affects which user groups will be capable of negotiating the terrain. Shared-use paths that have been built using crushed aggregate generally are unusable by inline skaters and slow down the speed of bicyclists. Paved surfaces should be provided in areas that are subject to flooding or drainage problems, in areas with steep terrain, and in areas where bicyclists or inline skaters are the primary users.

14.4.2 Surface firmness, stability, and slip resistance

The firmness, stability, and slip resistance of the shared-use path surface affects all users but is particularly important for people using mobility devices such as canes, crutches, wheelchairs, or walkers.

- **Firmness** is the degree to which a surface resists deformation by indentation when a person walks or wheels across it. A firm surface would not compress significantly under the forces exerted as a person walks or wheels on it.

- **Stability** is the degree to which a surface remains unchanged by contaminants or applied force so that when the contaminant or force is removed, the surface returns to its original condition. A stable surface would not be significantly altered by a person walking or maneuvering a wheelchair on it.
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**14.4.3 Changes in level**

Changes in level are defined as the maximum vertical change between two adjacent surfaces. Examples of changes in level that may be seen on shared-use paths include uneven transitions from the shared-use path surface to a bridge or walkway, cracks caused by freezing and thawing, or a sudden change in the natural ground level (often caused by earthquakes or nearby trees).

Although changes in level are not desirable for people with mobility impairments, they are most harmful to bicyclists and inline skaters. Abrupt changes in level can cause pedestrians to trip and fall. The risk is particularly acute with a surface that is slip resistant during typical weather conditions. A slip-resistant surface reduces the possibility of a person’s shoes, crutch tips, or tires sliding across the surface. The U.S. Access Board Technical Bulletin #4 addresses slip resistance in further detail (U.S. Access Board, 1994a).

![Figure 14-7. Oftentimes, surface maintenance issues are addressed in small segments rather than resurfacing the entire path. Improperly recompacted trenching can contribute to loss of control and cause the wheelchair to flip over backwards.](image)

![Figure 14-8. Vertical changes in level on shared use paths should not exceed 6 mm (0.25 in). A bevel should be applied to changes in level between 6 mm (0.25 in) and 13 mm (0.5 in).](image)

- **Slip resistance** is based on the frictional force necessary to permit a person to ambulate without slipping. A slip resistant surface does not allow a shoe heel, wheelchair tires, or a crutch tip to slip when ambulating on the surface.

Shared-use paths should have a firm and stable surface. When a person walks or wheels across a surface that is not firm and stable, energy that would otherwise cause forward motion instead deforms or displaces the surface or is lost through slipping. Asphalt and concrete are firm and stable in all conditions. Other shared-use path materials, such as crushed limestone, are also firm and stable under most conditions. If a more natural surface is desired, synthetic bonding materials should be considered.

Under dry conditions, most asphalt and concrete surfaces are fairly slip resistant. Shared-use paths should be designed with a surface that is slip resistant during typical weather conditions. A slip-resistant surface reduces the possibility of a person’s shoes, crutch tips, or tires sliding across the surface. The U.S. Access Board Technical Bulletin #4 addresses slip resistance in further detail (U.S. Access Board, 1994a).
for individuals who have difficulty lifting their feet high up off the ground or who have limited vision and may be unable to detect the change in level. Catching a wheel on an obstacle or change in level can easily tip wheeled devices over as the individual’s momentum continues despite the wheel having suddenly stopped. Minimizing or eliminating changes in level will greatly improve shared-use path safety for all users.

For shared-use paths, the following recommendations should be followed:

- Vertical changes in level should not be incorporated in new construction;
- If unavoidable, small changes in level up to 6 mm (0.25 in) may remain vertical and without edge treatment;
- A beveled surface with a maximum slope of 50 percent should be added to small level changes in levels between 6 mm (0.25 in) and 13 mm (0.5 in); and
- Changes in level such as curbs that exceed 13 mm (0.5 in) should be ramped or removed.

### 14.4.4 Openings

Openings are spaces or holes in the tread surface. On recreation trails, openings may occur naturally, such as a crack in a rock surface. On shared-use paths, however, openings are usually constructed, such as spaces between the planks of a boardwalk that allow water to drain from the surface. A grate is an example of an opening that is a framework of latticed or parallel bars that prevents large obstacles from falling through a drainage inlet but permits water and some sediment to pass through. Another example of an opening is a flangeway gap at a railroad crossing.

If at all possible, openings should not be within the shared-use path surface. Openings, such as drainage grates, should be located outside the shared-use path tread. Wheelchair casters or walkers, crutch and cane tips, inline skate wheels,
and the tires of road bicycles can get caught in poorly placed grates or gaps creating a serious safety hazard.

When designers cannot avoid placing openings in the shared-use path, they employ the following specifications:

- **Opening Width** — The size of the open space should not permit a 13 mm (0.5 in) diameter sphere to pass through the opening. If a wider gap is unavoidable because of existing design constraints, it may be acceptable to extend the width to a maximum of 19 mm (0.75 in); and

- **Opening Orientation** — If the open space is elongated, it must be oriented so that the long dimension is perpendicular to the dominant direction of travel.

14.5 Shared-use path grade and cross slope

Steep grades and cross slopes have significant drawbacks for people with mobility impairments. For example, more energy is required to traverse sloped surfaces than level surfaces. Powered wheelchairs use more battery power on steep grades because the chair compensates for the difficult terrain. Furthermore, both powered and manual wheelchairs are less stable on sloped surfaces, particularly if wet or frozen.

### 14.5.1 Grade

People with mobility impairments have a difficult time negotiating steep grades because of the additional effort required to travel over sloped surfaces. Manual wheelchair users may travel very rapidly on downhill pathways but will be significantly slower on uphill segments. Steep running grades are particularly difficult for users with mobility impairments when resting opportunities are not provided. Less severe grades that extend over longer distances may tire users as much as shorter, steeper grades. In general, running grades on shared-use paths should not exceed 5 percent and the most gradual slope possible should be used at all times.
If steeper segments are incorporated into the shared-use path, the total running grade that exceeds 8.33 percent should be less than 30 percent of the total trail length. In addition, it is essential that the lengths of the steep sections are minimized and are free of other access barriers. Negotiating a steep grade requires considerable effort. Users should not be required to exert additional energy to simultaneously deal with other factors, such as steep cross slopes and change in vertical levels. When designing maximum grade segments, the following recommendations should be used:

- 8.3 percent for a maximum of 61.0 m (200 ft);
- 10 percent for a maximum of 9.14 m (30 ft); and
- 12.5 percent for a maximum of 3.05 m (10 ft).

Although the recommended maximum grades are similar to those recommended in the 1999 AASHTO Guide for the Development of Bicycle Facilities, the maximum distances are significantly shorter.

Near the top and bottom of the maximum grade segments, the grade should gradually transition to less than 5 percent. In addition, rest intervals should be provided within 7.6 m (25 ft) of the top and bottom of a maximum grade segment. Rest intervals may be located on the shared-use path but should ideally be located adjacent to the path for the safety of all users (see Section 14.5.2). Well-designed rest intervals should have the following characteristics:

- Grades that do not exceed 5 percent;
- Cross slopes on paved surfaces that do not exceed 2 percent and cross slopes on non-paved surfaces that do not exceed 5 percent;
• A firm and stable surface;
• A width equal to or greater than the width of the path segment leading to and from the rest interval;
• A minimum length of 1.525 m (60 in); and
• A minimum change of grade and cross slope on the segment connecting the rest interval with the shared-use path.

14.5.2 Rest areas

Periodic rest areas are beneficial for all shared-use path users, particularly for people with mobility impairments that expend more effort to walk than other pedestrians. Rest areas are especially crucial when grade or cross slope demands increase. The frequency of rest areas should vary depending on the terrain and intended use. For example, heavily used shared-use paths should have more frequent opportunities for rest. Rest areas provide an opportunity for users to move off the trail, instead of remaining on the trail to stop and rest. If a rest area is only provided on one side of the trail, it should be on the uphill side. Having separate rest areas on both sides of the trail is preferred when there is a higher volume or higher traffic speed. This reduces trail users from having to cross in front of other trail users moving in the opposite direction.

A rest area will have many of the same characteristics as a rest interval (see Section 15.5.1.3). However the additional space allows for more amenities. In general, rest areas should have the following design characteristics:

• Grades that do not exceed 5 percent;
• Cross slopes on paved surfaces that do not exceed 2 percent and cross slopes on non-paved surfaces that do not exceed 5 percent;
14.5.3 Cross slope and drainage

Severe cross slopes can make it difficult for wheelchair users and other pedestrians to maintain their lateral balance because they must work against the force of gravity. Cross slopes can cause wheelchairs to veer downhill and create problems for individuals using crutches who cannot compensate for the height differential that cross slopes create. The impacts of cross slopes are compounded when combined with steep grades or surfaces that are not firm and stable.

Cross slope can be a barrier to people with mobility impairments. However, some cross slope is necessary to drain water quickly off of shared-use paths. Designers must balance the negative effect cross slopes have on pedestrian mobility against the necessity of including cross slopes to provide adequate drainage. Designers should use the minimum cross slope necessary for the shared-use path. For asphalt and concrete, a cross slope of 2.0 percent should be adequate. For non-paved surfaces, such as crushed...
aggregate, the maximum recommended cross slope is 5 percent.

### 14.6 Shared-use path width

The width of the shared-use path tread not only affects pedestrian usability but also determines the types of users who can use the path. Factors, such as the movement patterns of designated user groups, should be considered. For example, skaters may use a lateral foot motion for propulsion that is wider than the stride of most pedestrians. In addition, shared-use paths should be designed to accommodate high-speed users in both directions.

The tread of a shared-use path should be at least 3.05 m (10 ft) wide. A minimum of 2.44 m (8 ft) may be used on shared-use paths that will have limited use. Shared-use paths should also have graded areas at least 610 mm (2 ft) on either side of the path. On shared-use paths with heavy volumes of users, tread width should be increased to a range from 3.66 m to 4.27 m (12 ft to 14 ft).

#### 14.6.1 Passing space

Generally, passing spaces are not necessary on shared-use paths because the width of the shared-use path exceeds the recommended dimensions that require a passing space. If a shared-use path is narrow, periodic passing spaces of at least 1.525 m x 1.525 m (60 in x 60 in) should be provided.

#### 14.6.2 Protruding objects

Protruding objects are anything that overhangs or protrudes into the
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Figure 14-12. Overhead branches should be maintained to a height which is sufficient for all expected users of a shared-use path.

shared-use path tread whether or not the object touches the surface. Examples of protruding objects include lighting posts, poorly maintained vegetation, and signs.

People with vision impairments who use guide dogs for navigation are able to avoid obstacles in the pathway up to 2.030 m (80 in). Objects that protrude into a shared-use path but are higher than 2.030 m (80 in) tend to go unnoticed because most pedestrians require less than 2.030 m (80 in) of headroom. People with vision impairments who use long white canes to navigate can easily detect objects on the shared-use path that are below 685 mm (27 in). However, objects that protrude into the pathway between 685 mm (27 in) and 2.030 m (80 in) are more difficult because the cane will not always come in contact with the object before the pedestrian comes in contact with the object.

Ideally, objects should not protrude into any portion of the clear tread width of a shared-use path. If an object must protrude into the travel space, it should not extend more than 101 mm (4 in). Furthermore, a vertical clearance of 2.44 (8 ft) should be provided rather than the 2.030 m (80 in) needed for pedestrians, to accommodate other shared-use path users, such as bicyclists. On shared-use paths where there is the potential for emergency or maintenance vehicles to gain access to areas, it may be necessary to increase the vertical clearance. In addition, when an underpass such as a tunnel is used, 3.05 m (10 ft) of vertical clearance is recommended (Section 16.4).
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14.7 Railings

Low forms of edge protection, such as curbs, are not recommended on shared-use paths because of the negative impact they have on bicyclists. If edge protection is needed, it should take the form of a railing. The minimum railing height on a shared-use path should be 1.065 m (42 in). In some situations, it may also be beneficial to provide a gripping surface for pedestrian use in addition to the protective railing. If a handrail is included as part of the railing design, it should meet the specifications in ADAAG 4.26.

14.8 Signs

Signs that clearly describe the shared-use path conditions are an essential component to enhance pedestrian access. Signs should be provided in an easy to understand format with limited text and graphics that are understood by all users. Providing accurate, objective information about actual shared-use path conditions will allow people to assess their own interests, experience, and skills in order to determine whether a particular shared-use path is appropriate or provides access to them with their assistive devices. Providing information about the condition of the shared-use path to users is strongly recommended for the following reasons:

- Users are less likely to find themselves in unsafe situations if they understand the demands of the shared-use path before beginning;
• Frustration is reduced and people are less likely to have to turn around on a shared-use path because they can identify impassible situations, such as steep grades, before they begin;

• Users can select shared-use paths that meet their skill level and desired experience;

• The level of satisfaction increases because the user is able to select a shared-use path that meets his or her expectations; and

• If more difficult conditions will be encountered, users can prepare for the skill level and equipment required.

Objective information about the shared-use path conditions (e.g., grade, cross slope, surface, width, obstacles) is preferable to subjective difficulty ratings (e.g., easier, most difficult). Because subjective ratings of difficulty typically represent the perceptions of the person making the assessment, the ratings cannot be accurate or appropriate for the range of shared-use path users. Individuals with respiratory or heart conditions, as well as individuals with mobility impairments, are more likely to have different interpretations of shared-use path difficulty than other users.

A variety of information formats may be used to convey objective shared-use path information. The type of format should conform to the policy of the management agency. Written information should also be provided in alternative formats, such as Braille, large print, or an audible format. For example, the text of a shared-use trailhead sign can also be made available on audiocassette or using a digital voice recorder. In addition, simplified text and reliance on universal graphic symbols will provide information to individuals with limited reading abilities.

The type and extent of the information provided will vary depending on the shared-use path, environmental conditions, and expected users. It is recommended
that the following information be objectively measured and conveyed to the user through appropriate information formats:

- Shared-use path name;
- Permitted users;
- Path length;
- Change in elevation over the total length and maximum elevation obtained;
- Average running grade and maximum grades that will be encountered;
- Average and maximum cross slopes;
- Average tread width and minimum clear width;
- Type of surface; and
- Firmness, stability, and slip resistance of surface.
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Recreation Trail Design

Recreation trails are designed to provide a recreational experience. Use of a recreation trail is a choice made by those individuals who desire the experience that the trail provides. Recreation trails should provide users with disabilities with access to the same range of trail experiences offered to other users at the site. This means that trails should be designed to reach destinations or points of interest and travel through various environments. Providing access to people with disabilities is best achieved by providing trail information in multiple formats and by minimizing grade, cross slope, barriers, and the presence of surfaces that are soft or unstable.

Any trail that is specifically designed for pedestrian use should also be designed to provide access to people with disabilities. Trails that are not designed to provide access for pedestrians, such as single-user mountain bicycling, horseback riding, or off highway vehicle trails, do not need to be designed to provide access to pedestrians with disabilities. However, these trails should be designed to provide access to people with disabilities who will be using the equipment associated with the intended trail use, such as a mounting area or platform for equestrians who use

Figure 15-1. Pedestrians of all abilities enjoy the opportunity to be out in nature, which recreation trails provide.
wheelchairs, and amenities such as parking and restrooms should also be accessible.

15.1 Background information

In the past, many “accessible” recreation trails were designed with a length less than a quarter mile, no grade or cross slope, and with a wide, paved surface that made a loop around or near the parking lot, picnic area, or nature center. Individuals looking for a short, easy stroll, such as travelers who need to stretch after driving long distances, often enjoy these trails. Although these types of trails may meet the needs of some users, they usually do not provide a complete experience of the environment or elements available at the site. Therefore, it is not desirable to design all trails to these same standards. Trails that are intended to provide access to people with disabilities should be designed to provide a range of opportunities so that all trail users can experience the various environments offered at the site.

The design recommendations presented here primarily reflect the work of the Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas (U.S. Access Board, 1999b). These recommendations, or a slightly modified version, will form the basis of a proposed rule that will be published by the Access Board for public comment. Although no trail can provide access to all individuals, trails that meet the Committee’s recommendations are considered accessible under the ADA.

It is critical that designers recognize that these specifications do not represent an exact point, beyond which the trail will be completely inaccessible to all individuals with disabilities. People with disabilities can and do use all types of trails. Some people, with and without disabilities, choose to travel on extreme trails, such as to the summit of Mt. Everest or the South Pole. Others rarely, if ever, venture off of the sidewalk, or some people have disabilities that prevent them from even going outdoors. Therefore, designers should keep in mind that some people
with disabilities will always be able and interested in using a trail regardless of its exact design specifications. Furthermore, more people are able to enjoy different trail experiences because of advances in adaptive equipment.

Trail designers and builders should strive for maximum accessibility. However, in situations where it is not possible to fully comply with the recommended specifications for trails, designers are encouraged to comply with the recommendations to the greatest extent possible. It is essential that designers recognize the continuum of abilities among recreation trail users. The more the trail conditions vary from the recommended specifications, the larger the proportion of people who will not be able to access the trail. On trails where it is not possible to fully comply with the design recommendations, designers should ensure that the non-compliant sections are minimized in length and severity. For example:

- The trail should be free of constructed barriers, and natural barriers should be removed if feasible.
- If the steepest grade on the trail cannot be less than 20 percent, the segment should be as short as possible and the remainder of the trail should comply with the recommendations;
- If there is a segment of trail that has a 10 percent grade for more than 9.14 m (30 ft), a level rest interval should be provided as soon as possible, and the remainder of the trail should be designed according to the recommendations;
- If there is a segment of trail that has a cross slope of more than 5 percent, the segment should be as short as possible and the remainder of the trail should follow the recommended specifications; or
- If the trail travels along a cliff, and a drop-off creates a tread width less than 915 mm (36 in), the narrow...
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Section should be made as wide as possible and the trail on either side of the narrow section should be designed according to the recommendations.

The proposed Accessibility Guidelines for Outdoor Developed Areas would require newly designed or newly constructed and altered portions of existing trails connecting to designated trailheads or accessible trails to comply with the proposed guidelines. The guidelines recognize that the natural environment often will prevent full compliance with certain technical provisions. Departures are permitted from certain technical provisions where at least one of four conditions is present:

- Where compliance would cause substantial harm to cultural, historic, religious, or significant natural features or characteristics;
- Where compliance would substantially alter the nature of the setting or the purpose of the facility, or portion of the facility;
- Where compliance would require construction methods or materials that are prohibited by Federal, State, or local regulations or statutes; or
- Where compliance would not be feasible due to terrain or the prevailing construction practices.

15.2 Outdoor recreation access routes

Outdoor Recreation Access Routes (ORARs) are paths that connect accessible elements within a picnic area, campground, or designated trailhead. These paths provide a means of access for people with disabilities to reach built elements that are part of the recreation experience. For example, the paths leading from the parking lot to the visitor center or to a picnic area from a campground would be considered ORARs.
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The U.S. Access Board has addressed design considerations for ORARs through the work completed by the Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas. According to the Committee, ORARs should be designed within the following specifications:

- **Surface** — Firm and stable;
- **Clear tread width** — Minimum of 915 mm (36 in);
- **Openings** — Do not permit the passage of a 13 mm (0.5 in) diameter sphere. Elongated openings should be placed so that the long dimension is perpendicular or diagonal to the dominant direction of travel;
- **Tread obstacles** — Maximum height of 25 mm (1 in);
- **Protruding objects** — Objects between 685 mm (27 in) and 2.030 m (80 in) above the surface may not protrude into the route more than 101 mm (4 in);
- **Passing space** — 1.525 m x 1.525 m (60 in x 60 in) provided at maximum intervals of 61 m (200 ft) whenever the clear tread width is less than 1.525 m (60 in);
- **Cross slope** — Maximum of 3 percent;
• **Running grade** — 5 percent or less for any distance; 8.33 percent for a maximum of 15.24 m (50 ft); and 10 percent for a maximum of 9.14 m (30 ft). If the running grade exceeds 5 percent, resting intervals should be provided before and after the maximum grade segment;

• **Resting intervals** — 1.525 m (60 in) minimum in length and at least as wide as the widest portion of the trail segment leading to the resting interval with a cross slope that does not exceed 3 percent in any direction; and

• **Edge protection** — Where provided, should be a minimum of 75 mm (3 in).

### 15.3 Trail conflicts between multiple user groups

Many recreation trails attract a variety of user groups. Some trails are designed for multiple user groups; others attract a variety of users in addition to those for whom the trail was designed. Each trail group has specific interests and needs in terms of trail design. Therefore, whenever there are multiple users on the same trail, there is the potential for conflict. People with disabilities may be particularly affected by trail conflicts if they do not have the ability to quickly detect or react to hazards or sudden changes in the environment. To improve the trail experience for all users, including people with disabilities, designers and planners should be aware of potential trail conflicts and attempt to minimize the probability that conflicts will occur by employing innovative trail solutions. Basic conflicts can be reduced by:

• Providing information, including signage, in multiple formats that clearly indicates permitted trail users and rules;

• Ensuring that the trail provides sufficient width and an appropriate surface for all users, or providing alternate trails for some user groups,
such as equestrians, who may have specific needs;

- Providing sufficient separation for users traveling at different speeds. For example, if volume and space permits, bicyclists and pedestrians should have different lanes or areas;

- Providing the necessary amenities for all trail users. For example, bicyclists require bicycle parking or lockers, equestrians require hitching posts and water troughs, and off highway vehicle (OHV) users require a testing circle or “landing” at the trailhead to determine if their equipment is operating correctly; and

- Considering the needs of people with disabilities within all of the user groups that are permitted on the trail. For example, individuals with disabilities may use a hand cycle or tricycle design that may not be compatible with some bicycle parking or lockers of limited width.

Similarly, an individual who uses a wheelchair may ride a horse but may be unable to dismount in order to go around or under obstacles.

15.4 Trail surfaces

In many situations, the condition of the surface is the most important factor in determining how easily a person with a disability can travel along a recreation trail. Surfaces that are very soft or filled with obstacles are difficult for all trail users and often exclude people with disabilities. The accessibility of the trail surface is determined by a variety of factors including:

- Surface material;
- Surface firmness and stability;
- Surface slip resistance;
- Changes in level and tread obstacles; and
- Size and design of openings.
15.4.1 Surface material

There are various surface materials that can be used in outdoor environments. Recreation trail surfaces are most commonly composed of naturally occurring materials such as packed soil, grass, or rock. Some trails may use crushed stone or native soils mixed with soil stabilizing agents. However, surfaces ranging from concrete to sand may be used depending on the designated user types, the anticipated volume of traffic, the climate, and the conditions in the surrounding environment. High use trails passing through developed areas or fragile environments are commonly surfaced with asphalt, concrete, or soils mixed with stabilizing agents to maximize the longevity of the trail surface, minimize the maintenance requirements, and limit the environmental impact of the trail.

Selection of a trail surface material should be based on the type of user groups, the distance of the trail, the type of setting or experience desired, and the characteristics of the natural environment. The surfacing material on the trail significantly affects which user groups will be capable of negotiating the terrain. Soft surfaces, such as dry sand or pea gravel, are more difficult for all users to negotiate and present particular hazards for those using wheeled devices including road bicycles, walkers, and wheelchairs not designed for rugged terrain. In contrast, other users, such as equestrians, joggers, and some people who walk with assistive devices, prefer surfaces that are not paved or very hard. Ultimately, trail designers must consider the needs of users in conjunction with the local conditions in order to determine the most appropriate surface material(s) for a trail.

15.4.2 Surface firmness, stability, and slip resistance

The firmness, stability, and slip resistance of the trail surface affects all users, but it is particularly important for people using mobility devices such as canes, crutches, wheelchairs or walkers.
**Firmness** is the degree to which the surface resists deformation by indentation when, in this case, a person walks or wheels across it. A firm surface would not compress significantly under the forces exerted as a person walks or wheels on it.

**Stability** is the degree to which the surface remains unchanged by contaminants or applied force, so when the contaminant or force is removed, the surface returns to its original condition. A stable surface would not be significantly altered by a person walking or maneuvering a wheelchair on it.

**Slip resistance** is based on the frictional force necessary to permit a person to ambulate without slipping. A slip resistant surface does not allow a shoe heel, wheelchair tires, or a crutch tip to slip when ambulating on the surface.

All recreation trails should be surfaced with a material that is firm and stable.

When a person walks or wheels across a surface that is not firm and stable, energy that would normally cause forward motion instead deforms or displaces the surface, so the energy is lost through slipping. Providing a firm and stable surface does not mean that only paved trails are acceptable. Crushed stone or fines, packed soil, and other natural materials can provide surfaces that are firm and stable (Table 15-1). To provide a firm and stable surface, the base material should be laid over a geotextile fabric to prevent vegetation growth. The base material must be compacted with the correct moisture content similar to the preparation of a roadbed. Finally, the proper trail surfacing material should be used. Depending on the distribution of particle sizes and the clay content of the material, a surface stabilizer may be needed to create a firm and stable surface.

Providing a slip resistant surface is also desirable, although not always possible to achieve on recreation trails. Brushed concrete and asphalt are slip resistant under dry conditions. Many soil
Table 15-1. Firmness, Stability, and Slip Resistance for a Variety of Common Trail Surfacing Materials

<table>
<thead>
<tr>
<th>Surface Material</th>
<th>Firmness</th>
<th>Stability</th>
<th>Slip Resistance (dry conditions)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asphalt</td>
<td>firm</td>
<td>stable</td>
<td>slip resistant</td>
</tr>
<tr>
<td>Concrete</td>
<td>firm</td>
<td>stable</td>
<td>slip resistant*</td>
</tr>
<tr>
<td>Soil with Stabilizer</td>
<td>firm</td>
<td>stable</td>
<td>slip resistant</td>
</tr>
<tr>
<td>Packed Soil without Stabilizer</td>
<td>firm</td>
<td>stable</td>
<td>not slip resistant</td>
</tr>
<tr>
<td>Soil with High Organic Content</td>
<td>soft</td>
<td>unstable</td>
<td>not slip resistant</td>
</tr>
<tr>
<td>Crushed rock (3/4&quot; minus) with Stabilizer</td>
<td>firm</td>
<td>stable</td>
<td>slip resistant</td>
</tr>
<tr>
<td>Crushed rock without Stabilizer</td>
<td>firm</td>
<td>stable</td>
<td>not slip resistant</td>
</tr>
<tr>
<td>Wood Planks</td>
<td>firm</td>
<td>stable</td>
<td>slip resistant</td>
</tr>
<tr>
<td>Engineered Wood Fibers that comply with ASTM F1951</td>
<td>moderately</td>
<td>moderately</td>
<td>not slip resistant</td>
</tr>
<tr>
<td>Grass or Vegetative Ground Cover</td>
<td>moderately firm</td>
<td>moderately stable</td>
<td>not slip resistant</td>
</tr>
<tr>
<td>Engineered Wood Fibers that do not comply with ASTM F1951</td>
<td>soft</td>
<td>unstable</td>
<td>not slip resistant</td>
</tr>
<tr>
<td>Wood Chips (bark, cedar, generic)</td>
<td>moderately</td>
<td>moderately stable</td>
<td>not slip resistant</td>
</tr>
<tr>
<td>Pea Gravel or 1-1/2&quot; Minus Aggregate</td>
<td>soft</td>
<td>unstable</td>
<td>not slip resistant</td>
</tr>
<tr>
<td>Sand</td>
<td>soft</td>
<td>unstable</td>
<td>not slip resistant</td>
</tr>
</tbody>
</table>

*A broom finish significantly improves the slip resistance of concrete.
stabilization products that are mixed with natural surfacing materials will also create a surface that is slip resistant under typical weather conditions. The U.S. Access Board (1994a) Technical Bulletin #4 addresses slip resistance in further detail.

If a firm and stable surface cannot be provided throughout the trail, the following recommendations should be considered for short distances:

- For travel over a very limited distance [less than 0.16 km (0.1 miles)] on a relatively level trail (less than 5 percent slope), a moderately firm surface may be used; and

- For travel that is primarily linear [less than 0.8 km (0.5 miles) in length], and relatively level (less than 5 percent slope), a firm but moderately stable surface may be used.

Until recently, there was not a simple, objective method for measuring trail surface firmness and stability in the field. To address this issue, the National Institutes of Health funded a research project to develop a portable surface measurement tool. This device, the rotational penetrometer, measures surface firmness by pressing an indenter into the surface with a specified amount of force and recording the amount of displacement into the surface.

The device measures the stability of the surface by then rotating the indenter back and forth while the force is applied and recording the total amount of displacement of the indenter into the surface. The U.S. Access Board funded additional research to determine the physiological effects of surface firmness and stability on trail users. The studies led to recommendations for an objective definition of trail surface firmness (Table 15-2) and stability (Table 15-3) (Axelson, P.W. & Chesney, D., 1999). For more information about the rotational penetrometer, contact Beneficial Designs, Inc.

Ideally, all surfaces should be firm and stable under most weather conditions.
In general, paved recreation trail surfaces, such as asphalt, concrete, or soils or aggregates with stabilizing agents, will be firm and stable in both wet and dry conditions. Natural materials can also be bonded with synthetic materials to provide a firm and stable surface in most weather conditions. If the natural surface of the trail is not firm and stable even under dry conditions (e.g., sand, bog), the use of soil stabilizers or the construction of an imported or artificial trail surface is needed to create a more accessible surface.

In extreme climates, surfaces should provide a firm and stable surface under the predominant conditions. For example:

- Environments that are predominantly dry, such as the Sonoran Desert, should be firm and stable under dry conditions; or
- Environments that are predominantly wet, such as the rain forests of the Pacific Northwest, should provide a firm and stable surface under wet conditions.

Table 15-2. Recommendations for Surface Firmness

<table>
<thead>
<tr>
<th>Surface Rating for Firmness</th>
<th>Displacement of Caster on Portable Wheelchair Measuring Device</th>
</tr>
</thead>
<tbody>
<tr>
<td>Firm</td>
<td>0.3 in or less</td>
</tr>
<tr>
<td>Moderately firm</td>
<td>0.4 in to 0.5 in</td>
</tr>
<tr>
<td>Not firm</td>
<td>greater than 0.5 in</td>
</tr>
</tbody>
</table>

Table 15-3. Recommendations for Surface Stability

<table>
<thead>
<tr>
<th>Surface Rating for Firmness</th>
<th>Displacement of Caster on Portable Wheelchair Measuring Device</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stable</td>
<td>0.5 in or less</td>
</tr>
<tr>
<td>Moderately stable</td>
<td>0.6 in to 1.0 in</td>
</tr>
<tr>
<td>Not stable</td>
<td>greater than 1.0 in</td>
</tr>
</tbody>
</table>
Soft trail surfaces should be avoided whenever possible. Not only do they limit the accessibility of the trail, but they generally require more maintenance and create a greater impact on the environment. Existing surfaces that are not firm and stable can be improved through the following recommendations:

- Improve the design of trail surfaces so that water quickly runs off to the side of the trail rather than being absorbed into the trail surface;
- If it is possible to excavate the natural trail surface, install a layer of drain rock under the surface material;
- Use a soil stabilizer or construct a raised rock surface, such as riprap or turnpike, to maintain the firmness and stability of wet areas;
- Construct a raised surface such as a boardwalk or puncheon; or
- If possible, avoid dry, sandy soils. As an alternative, consider maintaining vegetative ground cover or building a boardwalk over the sandy surface.

If trails are located on beaches, provide a beach access route and make tide information available to users so that they can travel at lower tides and make use of the firmer surface below the high water mark (see Section 17.2).

### 15.4.3 Changes in level and tread obstacles

Changes in level and tread obstacles are a safety hazard for people who use assistive devices, such as crutches, canes, scooters, bicycles, inline skates, wheelchairs, or walkers. Abrupt changes in level can cause people to trip and fall. The risk is particularly acute for individuals who have difficulty lifting their feet up off the ground, or for those who have limited vision and may be unable to detect the change in level. Catching a wheel on an obstacle or change in level can easily tip over wheeled devices as the individual’s momentum continues even though the
wheel has suddenly stopped. Minimizing or eliminating changes in level and tread obstacles will greatly improve trail safety for all users.

If changes in level or tread obstacles cannot be removed, they should be conveyed to trail users through signs, maps, or other information formats. The information should be provided at all trail access points, and should include the size, type, and location of the obstacles and any changes in level that will be encountered. Making this information available at trail entrances enables users to determine, prior to using the trail, whether they have the interest or ability to contend with the difficult environment created by the obstructions.

15.4.3.1 Changes in level

Changes in level are defined as a difference in vertical elevation between adjacent surfaces. Examples of changes in level commonly seen on unpaved recreation trails include:

- Differences in the height of adjacent planks on a boardwalk;
- Uneven transitions from the trail surface to a bridge or walkway; and
- A sudden change in the natural ground level (often caused by rock outcroppings, earthquakes, or frost heaves).

Traditionally, changes in level have only been addressed when they extend across the full width of the trail so that the user is required to negotiate the change. However, any change in level is problematic for people with vision impairments because they may not detect the change in time to avoid it.

For recreation trails that have surfaces of concrete or asphalt, the changes in level should meet the recommendations used for shared-use paths. These include:

- Changes in level should not be incorporated in new construction;
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- Small changes in level up to 6 mm (0.25 in) may remain vertical and without edge treatment;

- A beveled surface with a maximum slope of 50 percent should be added to small changes in level between 6 mm (0.25 in) and 13 mm (0.5 in); and

- Changes in level such as curbs that exceed 13 mm (0.5 in) should be ramped or removed.

For unpaved recreation trails, changes in level:

- Should not be created during new development or construction;

- Should not exceed 51 mm (2 in) in height on existing trails; and

- May be up to a maximum of 76 mm (3 in) in areas where a maximum height of 51 mm (2 in) cannot be attained, and the slope of the trail is 5 percent or less in any direction.

15.4.3.2 Tread obstacles

Tread obstacles are objects within the trail tread, such as rocks, roots, or ruts. They differ from changes in level (e.g., stairs) in that the surfaces around the obstacle may not differ in vertical elevation. Most obstacles do not extend across the full width of the trail tread. Trail users who can move onto, over, or around the obstacle will be able to continue down the trail.

Figure 15-8. The tread obstacles on this trail surface do not allow this hiker to continue travel on the trail. Even when obstacles are avoidable, maneuvering around them requires trail users to expend more energy and time.

Tread obstacles on the trail surface pose a significant barrier to access. All tread obstacles are potentially hazardous for people with vision impairments who may not be able to detect the obstacle or may be unsure of the most appropriate way to avoid the obstacle. Even if an obstacle can be avoided, the maneuvering that is required means that some trail users will have to expend significantly more energy.
and time. The problems associated with multiple obstacles are magnified on narrow trails because the maneuvering room and clear path of travel are significantly reduced.

Most obstacles on a trail, such as rocks, occur naturally. They often develop into access barriers as a result of the soil compaction and erosion that accompanies continued trail use. Proper trail layout and alignment, with particular attention to natural drainage patterns, can minimize the development of obstacles such as ruts, entrenchments, and exposed roots and rocks. Removal of existing obstacles should be accomplished through a regular maintenance program.

Paved recreation trails should not have obstacles within the trail tread. On unpaved recreation trails, the trail tread should be maintained to provide a minimum clear (i.e., obstacle free) path of travel at least 915 mm (36 in) in width. For short distances, a minimum clear width of 815 mm (32 in) is acceptable. Obstacles over 51 mm (2 in) in height should be removed.

15.4.4 Openings

Openings are spaces or holes in the tread surface. Openings may occur naturally such as a crack in a rock surface, or they may be created during construction such as spaces between the planks of a boardwalk to allow water to drain from the surface. A grate is an example of an opening that is a framework of latticed or parallel bars that prevents large obstacles from falling through a drainage inlet but permits water and some sediment to pass through. Another example of an opening is the flangeway gap at a railroad crossing.

Whenever possible, openings should not be located within the trail tread because wheelchair casters, cane tips, inline skate wheels, and bicycle tires can all get caught in trail openings. When placing openings in the trail tread is unavoidable, they should be designed according to the following recommendations:

- Opening width — The size of the open space should not permit a
13 mm (0.5 in) diameter sphere to pass through the opening. When the size of an opening must exceed 13 mm (0.5 in), a slightly wider gap may be created. The size of the gap should not exceed 19 mm (0.75 in) under any circumstances.

- Opening orientation — If the open space is elongated, it should be orientated so that the long dimension is perpendicular or diagonal to the dominant direction of travel. An elongated opening may be parallel to the dominant direction of travel if the opening does not permit the passage of a 6 mm (0.25 in) diameter sphere.

### 15.5 Trail grades and cross slopes

All individuals, with and without disabilities, must exert more energy to traverse upward on sloped surfaces than on level surfaces. For some individuals, such as those who use manual wheelchairs, the difference in energy for sloped versus level surfaces is significant. In contrast, powered wheelchair users do not exert more energy on sloped surfaces; however, they do use more battery power on steep grades and end up with reduced travel range as a result. In addition, many individuals with mobility impairments, including both powered and manual wheelchair users, are less stable on sloped surfaces.

#### 15.5.1 Grade

People with mobility impairments have a difficult time negotiating steep grades because of the additional effort required for mobility. Manual wheelchair users may travel very rapidly on downhill pathways, but will be significantly slower on uphill segments. Steep running grades are particularly difficult for users with mobility impairments when resting opportunities are not provided. Furthermore, less severe grades that extend over longer distances may tire users as much as shorter, steeper grades.
15.5.1.1 **Recommended grade specifications**

In general, running grades on recreation trails should not exceed 5 percent, and the most gradual slope possible should be used at all times. When trails must be built with steeper grades, it is essential that the lengths of the maximum grade segments are minimized to enhance accessibility and grade segments are free of other access barriers. Users should not be required to expend additional efforts to simultaneously deal with factors such as soft surfaces, steep cross slopes, narrow tread widths, or obstacles.

When it is not possible to have running grades that are 5 percent or less, the following recommended guidelines should be used for designing maximum grades over short intervals:

- 8.3 percent for a maximum of 61.0 m (200 ft);

- 10 percent for a maximum of 9.14 m (30 ft); and

- 12.5 percent for a maximum of 3.05 m (10 ft).

On recreation trails, a 14 percent maximum grade is acceptable for open drains when resting intervals are provided every 1.525 m (5 ft), and the maximum cross slope is 5 percent. Furthermore, the total running slope should not exceed 8.3 percent for 30 percent or more of the trail.

15.5.1.2 **Grades that do not meet accessibility recommendations**

Research evaluating the impact of grade on trail accessibility is extremely limited. The National Center on Accessibility supported a pilot study to examine the slopes that people with disabilities are capable of negotiating and those slopes perceived as easy to moderate (Axelson, Chesney, and Longmuir, 1995). Results of the study must be interpreted with caution because of the wide range of disabilities (none, vision impairment, ambulatory with mobility impairments,
manual wheelchair user) among the small group of 12 participants.

Results of this research showed that participants were capable of negotiating grades of 20 percent or more for a short distance of 2.5 m (8 ft). However, while it may be possible for individuals with disabilities to negotiate a 20 percent grade with an “all out” effort, it is inappropriate for a trail to be designed with such a steep slope.

In designing trails where it is not possible to comply with the recommendations for average and maximum grade, consideration should be given to grades that the largest proportion of users will be able to negotiate. The 1995 pilot research project by Axelson, Chesney, and Longmuir was conducted over a distance of 2.5 m (8 ft) on a firm and stable (plywood) surface. The results indicated that slopes over a short distance of 2.5 m (8 ft) were rated as easy if they had a:

- Grade of 10 percent or less with no cross slope;
- Grade of 8 percent or less with a cross slope of 5 percent or less; or
- Grade of 5 percent or less with a cross slope of 8 percent or less.

Slopes over a short distance of 2.5 m (8 ft) were rated as moderate if they had a:

- Grade of 14 percent or less with a cross slope of 8 percent or less; or
- Grade of 10 percent or less with a cross slope of 12 percent or less.

Based on this information, it is clear that an 8 percent grade with a 5 percent cross slope would be considered “easy” over a very short distance [2.5 m (8 ft)]. The proposed design guidelines from the Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas (U.S. Access Board, 1999b) allow this combination of slopes for a much longer distance [maximum of 61.0 m (200 ft)]. The perceived difficulty would be expected to increase as the distance increased.
To further examine the effects of trail length with grade and cross slope, additional research was completed with support from the National Institutes of Health (Axelson, et al, 1998). 38 volunteers with disabilities (7 manual wheelchairs, 3 power wheelchairs, 2 crutches/canes, 8 vision impairments) and 18 volunteers without disabilities hiked sections of trail that were between 213 m and 305 m (700 ft and 1000 ft) in length. The trail sections were selected because they had relatively consistent grade and cross slope conditions. All trail sections had a non-paved but relatively firm and stable surface. The results of this research indicate that:

- Trail sections were rated as easy if they had a grade of 5 percent or less with cross slope less than 1 percent;
- Trail sections were rated as moderate if they had a grade of 8 percent or less with a cross slope of 2 percent or less; and
- Grades of 8 percent or less with a cross slope of 6 percent or less were considered moderate by most trail users, but difficult by individuals using a manual wheelchair; and
- Grades exceeding 15 percent were considered difficult by all trail users.

Comparing the results from these two studies indicates that trails designed within the proposed U.S. Access Board recommendations [i.e., grades of up to 8 percent with cross slopes of up to 5 percent for up to 61.0 m (200 ft)] would be considered moderate to difficult for most trail users. These results also indicate that the same grade and cross slope is perceived as more difficult if it continues over a long distance.

In designing trails where it is not possible to comply with the recommendations for average and maximum grade, consideration should be given to grades that the largest proportion of users will be able to comfortably negotiate.
15.5.1.3 Grade transitions and rest intervals

Before and after segments of steep grades, within 7.62 m (25 ft) of the top or bottom of a maximum grade segment, a rest interval should be provided where the running grade gradually transitions to a slope of less than 5 percent. The rest interval is not expected to be located immediately adjacent to the maximum grade segment to avoid an abrupt or rapid change in grade (see Section 15.5.1.5). Rest intervals may overlap the trail tread, but a preferable design is to have the rest interval located adjacent to the trail to enhance the safety and convenience of all trail users. A rest interval should be designed as follows:

- With a slope not exceeding 5 percent in any direction;
- On a firm and stable surface;
- With a width equal to or greater than the width of the trail segment leading to and from the rest interval;
- With a minimum length of 1.525 m (60 in); and
- With a gradual change of grade and cross slope on the segment connecting the rest interval with the trail.

15.5.1.4 Trails through steep terrain

Switchbacks are commonly used in steep terrain to minimize the trail grade by increasing the length of the trail. To enhance access, the trail grades should be designed using the recommendations for maximum grade (see Section 15.5.1.1) and the turning area should have a slope not greater than 5 percent in any direction. Switchbacks should be designed to work with the natural drainage patterns of the terrain. If a switchback does not drain well, the surface will become soft or eroded, and the efforts intended to reduce the grade will actually create additional access barriers.

When long switchbacks are installed, natural barriers, such as rocks or thick
vegetation, should be strategically located to prevent users who do not have difficulties with steep grades from carving a shorter path. If natural barriers are not available, installing landscaping, such as shrubs, along switchbacks is also an effective method to prevent hikers from creating way trails. A way trail is an informal path created by users that allows them to travel a shorter distance by cutting across the land between the switchbacks. Short switchbacks should be avoided because they encourage users to create way trails to avoid traversing the entire switchback. Way trails between switchbacks hasten soil erosion and destroy the surrounding vegetation.

On narrow switchbacks where bicycles are not permitted, edge protection should be provided wherever there is a severe drop off adjacent to the trail. Edge protection should be replaced with a railing if the recreation trail serves high-speed users such as mountain bicyclists. A smooth transition and a gradual change of grade from the trail grade to the switchback will also benefit users traveling at faster speeds.

15.5.1.5 Change of grade

A change of grade is an abrupt difference between the grades of two adjacent surfaces. When considering the needs of pedestrians, change of grade can be evaluated over a 610 mm (2 ft) interval, which represents the approximate length of a single walking pace and the base of support of assistive devices, such as a wheelchair or walker. The design recommendations for change of grade specify the relationship between two adjacent surfaces — not the actual grade of either surface.
The exact change of grade that will be problematic varies between wheelchair users and is dependent on a variety of factors including the wheelchair design and the user’s speed. Additional research is needed to provide a more comprehensive evaluation of the impact of change of grade on wheelchair users. Until more research is completed, the recommended maximum for change of grade is 11 percent. This value corresponds to the maximum change of grade permitted for the transition from the curb ramp through the gutter and onto the street (Section 7.3.7).

In the trail environment, a good understanding of the change of grade can be determined by:

- Adding the two grades together if the pre- and post-transition grades are in opposite directions (e.g., one uphill and one downhill). For example, if the first segment of trail is 8 percent and the second segment of trail is 6 percent, the change of grade would be 14 percent (8 + 6 = 14); or

- Subtracting one grade from the other if the pre- and post-transition grades are in the same direction (e.g., an uphill followed by a significantly steeper uphill). For example, if a trail segment with an 8 percent grade leads up to a trail segment with a 15 percent grade, the change of grade would be 7 percent (15 – 8 = 7).

A rapid change of grade may be difficult to negotiate because the footrests or anti-tip devices of a wheelchair cannot clear the ground surface. In general, wheelchair footrests are positioned low to the ground and extend beyond the front casters. Anti-tip devices are placed behind the rear axle of some wheelchairs to prevent the wheelchair from tipping over backwards. Both devices limit the clearance height of the wheelchair. At an abrupt change of grade, the footrests or anti-tip devices may contact the surface causing the wheelchair to stop suddenly or the rear wheels may lose contact with the ground.
A further complication associated with severe changes in grade is the increased risk of tipping if the wheelchair user is traveling fast. If the footrests catch on the ground while the user is traveling fast, the momentum of the individual and wheelchair may cause the wheelchair to tip forward.

If the user moves quickly through the change in grade, the dynamic stability of the wheelchair may be compromised. Dynamic stability can be compromised because the momentum of the wheelchair will rotate backwards as the wheelchair climbs uphill. If there is a severe change in grade, this could cause the wheelchair to tip over backwards. Any amount of height difference between the two graded segments can further contribute to the stability problems experienced by wheelchair users.

An abrupt change of grade from an uphill to a downhill surface is also potentially hazardous. Although in this situation there is little or no risk of inadequate ground clearance for the footrests or anti-tip devices, an uphill to downhill grade transition can also compromise the dynamic stability of the wheelchair. For example, when an individual travels up a steep slope, their weight is pushed back onto the rear wheels of the wheelchair. As the wheelchair transitions to the downhill slope, the weight and momentum shifts forward and down onto the smaller front caster wheels. The more abrupt the change of grade, the more sudden and forceful the transfer of momentum. If the transition is too severe, the wheelchair could tip forward.

The actual change of grade that will become problematic or potentially hazardous for any given user will depend on a number of factors including the type and setup of the wheelchair. Mountain-bike wheelchairs have a longer wheelbase and higher ground clearance resulting in greater stability and a lower probability of the footrests contacting the ground on changing surfaces. In contrast, movement of a sports wheelchair with a short wheelbase, small front caster wheels, and anti-tip devices may be compromised even when the change of grade is less than 13 percent.
15.5.1.6 Curvilinear trails

Trails should be designed so that they cross contour lines at a small angle. A curvilinear trail is one aligned to follow the natural contours of the environment. A curvilinear trail alignment will allow the trail to gain elevation gradually in conjunction with the natural contours of the terrain. This type of design generally:

- Minimizes maintenance;
- Preserves the natural resource; and
- Makes use of natural drainage patterns.

In contrast to trails that cut across natural contours, curvilinear trails usually feature natural and gradual changes in trail grade and direction. A curvilinear trail alignment is usually the best path for access.

Figure 15-12. GOOD DESIGN: Curvilinear trails, such as converted railbeds to railtrails, follow the natural path of the environment and generally have more gradual grades.

15.5.1.7 Trails with steps

Steps are used in areas where the trail gains elevation quickly. A series of steps allows the remainder of the trail to have a less steep grade and reduces the risk of trail erosion or washouts. Steps may be preferred to steeply graded trail sections by individuals who use crutches or canes. However, steps create a significant barrier to individuals who use wheelchairs and should be used minimally, if at all. Steps must not be included in new construction. If steps are already incorporated into the design of existing trails, the following best practices should be implemented:

- Install a switchback or alternate side trail to allow users to avoid the steps;
- Provide signage indicating the size, number, and location of the steps along the trail at the trail entrance or trailhead; and
• Install barriers or brush at the edge of the trail to ensure that trail users travel over the steps. If the trail is not designed to require people to use the steps, some trail users, such as bicyclists, may find ways to travel around the steps. A wheel track along the side of the stairs will encourage bicyclists to use the stairs. If many people travel around the steps, it will increase erosion, increase trail width, and decrease drainage efficiency, all of which may reduce the accessibility of the trail over the long term.

Most wheelchair users will not be able to traverse steps independently. Powered wheelchairs are significantly heavier than manual wheelchairs, which makes step negotiation almost impossible, even with assistance. Although all steps are problematic for wheelchair users, the design of the steps can improve access for other trail users. While stairs should not be incorporated into the design of new trails, if stairs do exist it is recommended that

Figure 15-13.
PROBLEM: While steps enhance access for some users, they are an access barrier for wheelchair users. If stairs are used, an alternative accessible route should be provided. A bike track should be added to stairs on multi-use paths.

Figure 15-14.
ACCEPTABLE DESIGN: Stairs should only be installed if they serve a vital trail requirement and no alternative design will work. If stairs are installed on the trail, designers should try to minimize the height of steps and placing steps far apart. Wheelchair users will rarely be able to negotiate steps without assistance.
they be redesigned to increase usability. Stair access can be maximized for wheelchair users by:

- Minimizing the height of each riser; and
- Spacing risers at least 1.525 m (60 in) apart so wheelchair users and others only need to negotiate one step at a time.

15.5.2 Cross slope and drainage

Severe cross slopes can make it difficult for wheelchair users and other hikers to maintain their lateral balance because they must work against the force of gravity. Cross slopes can also cause wheelchairs to veer downhill. In addition, individuals using crutches often cannot compensate for the height differential created by severe cross slopes.

15.5.2.1 Recommended cross slope specifications

Designers must balance the negative effect cross slope has on pedestrian mobility against the necessity of including cross slope to provide adequate drainage. On most paved surfaces, 2 percent is adequate for drainage. However, cross slopes up to 5 percent may be necessary for drainage on non-paved surfaces, such as crushed limestone. Particular attention should be paid to drainage in steep terrain because the velocity of the water flow will be significant and more cross slope will be required to direct the water to the side of the trail rather than down the center of the path. If water cannot be adequately routed off an unpaved trail using a 5 percent cross slope, a more significant cross slope may be needed. Cross slopes may increase to 10 percent at the bottom of an open drain if the trail path width is a minimum of 1.065 m (42 in).

15.5.2.2 Cross slopes that do not meet accessibility recommendations

Research evaluating the impact of cross slope on trail accessibility is extremely limited. Results of the pilot research supported by the National Center
on Accessibility indicate that some people with disabilities are capable of negotiating cross slopes of 15 percent or more for distances of 2.5 m (8 ft) or less depending on the type of mobility impairment and assistive device used (Axelson, Chesney, and Longmuir, 1995). Recreation trails are seldom designed with cross slopes as steep as 15 percent. Therefore, designers should expect that people with disabilities will utilize every trail that they design. However, while it may be possible for some individuals with disabilities to negotiate a 15 percent cross slope over a short distance with an “all out” effort, it is inappropriate for a trail to be designed to such a standard.

In designing trails where it is not possible to comply with the recommended standards for cross slope, consideration should be given to cross slopes that the largest proportion of users will be able to comfortably negotiate. The 1995 pilot research project by Axelson, Chesney, and Longmuir was conducted over a distance of 2.5 m (8 ft) on a firm and stable (plywood) surface. The results indicated the following:

Slopes for a distance of 2.5 m (8 ft) were rated as easy if they had a:

- Cross slope of 8 percent or less with a grade of 5 percent or less;
- Cross slope of 5 percent or less with a grade of 8 percent or less; or
- Cross slope of 3 percent or less with a grade of 10 percent or less.

Slopes for a distance of 2.5 m (8 ft) were rated as moderate if they had a:

- Cross slope of 12 percent or less with a grade of 10 percent or less; or
- Cross slope of 8 percent or less with a grade of 14 percent or less.

Based on this information, a 5 percent cross slope with an 8 percent grade would be considered “easy” over a very short distance [2.5 m (8 ft)]. The proposed design guidelines from the Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas.
(U.S. Access Board, 1999b) allow this combination of slopes for a much longer distance [maximum of 61 m (200 ft)]. The perceived difficulty would be expected to increase as the distance increased.

### 15.5.2.3 Change of cross slope

A change of cross slope is an abrupt difference between the cross slope of two adjacent surfaces. When considering the needs of pedestrians, change of cross slope is evaluated over a 610 mm (2 ft) interval, which represents the approximate length of a single walking pace and the base of support of assistive devices such as a wheelchair or walker. The design recommendations for change of cross slope specify the relationship between two adjacent surfaces, not the actual cross slope of either surface.

The exact change of cross slope that will be problematic varies between wheelchair users and is dependent on a variety of factors, including the wheelchair design and the user’s speed. Additional research is needed to provide a more comprehensive evaluation of the impact of change of cross slope on wheelchair users. Until more research is completed, the change of cross slope should not exceed 5 percent. This means that a cross slope that changed from 2 percent to 8 percent over an interval shorter than 610 mm (2 ft) would not be acceptable. For open drains with cross slopes up to 10 percent, the change should happen gradually so that no 610 mm (2 ft) interval changes more than 5 percent.

When the change of cross slope is severe, one wheel of a wheelchair or one leg of a walker may lose contact with the ground causing the user to fall. Other walking pedestrians are also more prone to stumbling or falling on surfaces with rapidly changing cross slopes. An example of a situation where the change of cross slope might exceed 5 percent occurs at a washed out trail segment where the outslope of the trail has significantly increased due to erosion. As the wheelchair moves from the level surface of the trail to the outsloped surface, it will first balance on the two rear wheels and
one front caster. As the wheelchair moves forward, it then tips onto both front casters and one rear wheel. During the transition, the wheelchair is only on one front wheel and one rear wheel. This transition may cause the wheelchair user to lose directional control because both rear wheels are not on the ground. This is especially dangerous at a drop-off, where the user may be at risk of falling off the edge of the trail.

15.5.2.4 Minimizing erosion through natural drainage patterns

Natural drainage paths should be maintained and encouraged whenever possible. Trails should be designed to incorporate natural drainage patterns rather than trying to construct drainage channels. Trails that limit natural drainage patterns will quickly become the drainage channel, as water always seeks the path of least resistance. The trail surface provides an excellent channel for drainage because the soil is often compacted so that the trail surface is lower than the surrounding terrain. In addition, the trail surface is relatively free of obstacles providing a clear path of travel for surface water. For these reasons, when the natural drainage channel is obstructed, the trail is where the water channels. The resulting erosion, surface saturation, and high frequency of water flow on the trail will significantly limit trail access for all users.

Erosion on a trail is usually a function of poor trail design or construction. Inaccurate consideration of soil types and natural drainage patterns are the most common causes of trail erosion. Erosion and drainage problems create barriers for all users but may be particularly hazardous for people with disabilities, who may have more difficulty avoiding the problem area. Trail designs that ensure adequate drainage and the installation of appropriate drainage control mechanisms are the most effective means of maximizing trail access.

In many instances, trail managers are left to minimize the impact of poor trail designs if there is not an opportunity to reconstruct or redesign the trail.
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Accumulated soil or other debris on the trail poses a hazard for all users and significantly reduces the accessibility of the trail. The use of retaining walls and planting vegetation to stabilize the affected area can help to reduce the build up of debris.

Retaining walls are an effective means of preventing trail degradation. To meet the needs of people with disabilities, retaining walls should be located outside of the trail tread. Retaining walls inherently limit the ability of the trail user to move off of the beaten path. The combination of a retaining wall with a large obstacle on the opposite side of the trail bed (e.g., drop off, tree) will create a minimum passage space and may restrict access for people who require a wider trail tread, such as those who use wheelchairs. Whenever possible, the usable trail tread should be at least 915 mm (36 in) for a pedestrian trail (see Section 15.6). If the minimum passage space cannot be modified and is less than 915 mm (36 in), information about the size and location of the minimum clear width should be provided to potential trail users so that they can avoid this frustrating or hazardous situation. The trail width information should be made available to users before they access the trail and may be provided in a variety of formats, such as signage or maps (see Section 15.8).

15.5.2.5 Waterbars

Waterbars are drainage structures that stretch across the width of the trail and direct water to the edge of the path. Traditionally, they have been built using a log or a piece of wood. Other designs use materials such as rocks or flexible rubber. With the exception of the rubber material, water bars tend to be obstacles for people using wheeled devices, such as bicycles or wheelchairs, because they are raised as much as 152 mm (6 in) above the tread and extend across the full width of the path. A need for waterbars indicates that the natural drainage of the terrain was not adequately considered during trail design, layout, and construction. The use of

Figure 15-18. Non-flexible waterbars, such as a piece of wood or a log, are barriers for people with mobility impairments.
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Waterbars to control drainage on a trail should be minimized whenever possible with the following alternatives:

- Redesign the trail with strategic increases in grades and cross slopes to direct or sheet the water off of the trail;
- Realign the trail to take advantage of natural drainage patterns; and
- Install drainage swales or mounds (see Figure 15-22) to channel water off the trail.

At best, waterbars are a temporary solution to drainage problems. Most users will choose to travel around waterbars whenever possible, particularly if their stability or mobility is limited. Once enough users have cut around both sides of the waterbar, it will no longer effectively drain water off the trail. In addition, all waterbars require significant maintenance to function properly. Without appropriate maintenance, deposits of sediment on the uphill side of the waterbar will increase until water can flow over the waterbar. When this occurs, water running over the bar will actually increase erosion on the downhill side.

If a waterbar is installed, the best waterbar design, from an access perspective, is the rubber waterbar. This waterbar deflects water off the trail in the same way as other waterbars, but when a user encounters it, the bar is flexible enough to collapse. Waterbars made of flexible rubber will bend under the user’s weight and therefore provide greater accessibility. Rather than having to travel over a 152 mm (6 in) obstacle, a pedestrian or cyclist can travel over a nearly flattened rubber surface. To be effective, rubber water bars must be flexible enough to be pushed down easily by all users from either direction of travel.

Figure 15-19. Flexible waterbars control drainage on a trail and are easier for wheelchair users to travel over.

Figure 15-20. Swales can control drainage and eliminate the need for water bars.
15.5.2.6 Trails in regions with heavy rain

Although drainage is a critical issue for the design and maintenance of all trails, it is particularly important in areas that receive high amounts of precipitation. Of greatest concern are areas that receive heavy rain events, although the effects of the spring melt in regions with significant snow accumulation can create similar problems. The following techniques can improve the accessibility of trails that receive heavy rain events:

- Installing drainage structures, such as culverts or bridges;
- Using drainage dips;
- Using swales;
- Elevating the trail on a boardwalk to ensure that users have access to a firm and stable surface under all conditions; and
- Incorporating maximum cross slopes (no greater than 10 percent) for short distances at open drains, provided that the clear tread width is at least 1.065 m (42 in) wide.

It is vital that areas that receive large amounts of water address drainage issues during the development stage of a trail to avoid having to make retrofit improvements.

15.5.3 Rest areas

Periodic rest areas are beneficial for all recreation trail users, particularly for people with mobility impairments who expend more effort to walk than other pedestrians. Rest areas are especially crucial when grade or cross slope demands increase. The frequency of rest areas should vary depending on the terrain and intended use. For example, heavily used recreation trails should have more frequent opportunities for rest than
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Backcountry trails with fewer users. Rest areas provide an opportunity for users to move off the trail in order to stop and rest. If a rest area is only provided on one side of the trail, it should be on the uphill side. However, separate rest areas on both sides of the trail is preferred when there is a higher volume or speed of traffic. This discourages users from crossing in front of users moving in the opposite direction.

A rest area will have many of the same characteristics as a rest interval (see 15.5.1.3), however:

- A width equal to or greater than the width of the trail segment leading to and from the rest area;
- A minimum length of 1.525 m (60 in);
- A minimal change of grade and cross slope on the segment connecting the rest area with the main pathway; and
- Accessible designs for amenities such as benches, where provided.

Benches can be particularly important for people with disabilities, who may have difficulty getting up from a seated position on the ground. Some benches should have backrests to provide support when resting, and at least one armrest to provide support as the user resumes a standing position. Accessible seating should have the same benefits as seating for users without disabilities. For example, providing a wheelchair space facing away from the intended view would not be appropriate.

Figure 15-23. Periodic rest areas are particularly beneficial to people with mobility impairments who expend more effort to walk than other pedestrians. Rest areas should be created where there is an increase in grade or cross slope.
15.6 Trail tread width

The width of the trail tread not only affects pedestrian usability but also determines the types of users that will have access. Recreation trails designed for pedestrian use should have a minimum tread width of 915 mm (36 in). However, it is recommended that the tread width be at least 1.525 m (60 in) wide when possible. This allows space for people using assistive devices, such as a wheelchair, stroller, or walker, to easily pass one another. If a narrower passage space is unavoidable, for example between two rock beds, the trail width may be reduced to 815 mm (32 in) for short distances.

In addition to providing for clear passage, designers should also consider that most pedestrians tend to avoid path edges. They chose to travel in the center of the trail to avoid drop-offs and untrimmed vegetation. The tendency of pedestrians to avoid the edges of a path increases the width required for a given path to be usable. In contrast, individuals with limited vision who use a cane for guidance tend to travel primarily along the edge of the trail surface, using the difference between the trail and the surrounding brush to provide direction. The movement patterns of other designated user groups should also be considered when designing the width of a trail. For example, cross-country skiers may use a lateral foot motion for propulsion that is wider than the stride of most pedestrians. The width required to accommodate this motion increases when skiers ascend grades or pick up speed. As a result, trails permitting these users should be wider than trails that are designated solely for pedestrians.

15.6.1 Trails with vegetation

For all trails, the section cleared on either side of the tread width should be wide enough to prevent vegetation from encroaching on the trail between periods.
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of scheduled maintenance. Trails in areas with heavy vegetation require additional width on either side of the trail tread to prevent the growth of grasses or ground cover from significantly increasing the energy required to traverse the trail. Overgrowth can also hinder a user’s ability to see other trail users, increasing the possibility of collisions. Overgrowth also limits a user’s awareness of minor changes in the ground surface, increasing the risk of falls.

Although the extent of vegetation that must be cleared will depend on the type of vegetation, frequency of maintenance, and permitted trail user groups, the following recommendations should be considered:

- Whenever possible, the path should be cleared beyond the trail tread and above the required vertical clearance height to reduce maintenance requirements;
- At a minimum, vegetation should be cleared to the width of the beaten path and the height of the tallest user group; and
- On trails that accumulate a significant amount of snow in the winter, the clearance height should be measured from the height of the maximum snow level rather than from ground level to accommodate cross country skiers and other winter trail users.

15.6.2 Passing space

Periodic passing spaces allow trail users to pass one another and provide wheelchair users enough maneuvering room to turn around. Slower pedestrians benefit from passing spaces because faster users can travel by them with less disruption. On recreation trails that are narrower than 1.525 m (60 in), passing spaces should be at least 1.525 m x 1.525 m (60 in x 60 in) and should be provided at least every 305 m (1000 ft). Passing spaces should be provided more frequently if the terrain is challenging and there is no space to pull off of the trail to allow others to pass. Passing spaces should also be provided more frequently if the trail is

Figure 15-25. A clear area that is wider and taller than the trail tread width should be created to prevent vegetation, such as tree limbs, from encroaching into the trail and creating protruding objects.
narrow and sight distances are restricted enough that a trail user may unexpectedly encounter somebody traveling in the opposite direction in an area where passing is not possible.

15.6.3 Protruding objects and vertical obstructions

Protruding objects are anything that overhangs or protrudes into the shared-use path tread, whether or not the object touches the surface. Examples of protruding objects include rock overhangs and tree limbs. People with vision impairments who use dog guides for navigation are able to avoid obstacles in the trail up to 2.030 m (80 in). Objects that protrude into a recreation trail but are higher than 2.030 m (80 in) tend to go unnoticed, because most pedestrians require less than 2.030 m (80 in) of headroom. People with vision impairments who use long white canes to navigate can easily detect objects on the trail that are below 685 mm (27 in). However, objects that protrude into the pathway between 685 mm (27 in) and 2.030 m (80 in) are more difficult to detect because the cane will not always come in contact with the object before the pedestrian comes in contact with the object.

Ideally, objects should not protrude into any portion of the clear tread width of a recreation trail. If an object must protrude into the travel space, it should not extend more than 101 mm (4 in).
Because pedestrians with vision impairments do not always travel in the center of the trail tread, protruding objects should be eliminated from the entire tread width, as well as the clear trail width. If a protruding object cannot be removed, information about the size and location of the object should be conveyed to potential trail users before they access the trail. In addition, a barrier should be provided around the object so users will know to avoid the area. An example of a protruding object that cannot be removed would be a rock outcropping that overhangs the trail tread when the surrounding terrain does not permit the trail alignment to be changed.

Trails should be built and maintained to an overhead clear height that is sufficient for all expected users of a trail. For example, equestrians require much higher clearances than pedestrians. Design of the trail clear height should also consider the user’s location during all seasons and trail conditions. For example, cross country skiers may be on a “surface” that is several feet above the same ground level that is used by hikers in the summer. A height of at least 2.5 m (96 in) should be provided for bicyclists and pedestrians, and at least 3.05 m (120 in) should be provided if equestrians or ATV riders use the path. Cross country skiers and snow machine users should have at least 2.5 m (96 in) above the average snow level. At the very minimum, recreation trails for pedestrian use only should provide 2.030 m (80 in) of headroom to protect trail users from vertical obstructions. On trails where there is the potential for emergency vehicles to gain access to areas, it is necessary to provide 3.05 m (10 ft) vertical clearance.

15.7 Edge protection

Edge protection serves as a barrier between the trail and the surrounding environment. Edge protection is installed to protect all trail users from a variety of elements including drop-offs and hazardous situations, such as poison oak or thermal areas. It is not necessary to
install edge protection just because people with disabilities may be using the trail. If bicyclists will be users of the trail, then edge protection should be a minimum of 1.066 m (42 in) high. Bicyclists are typically traveling more rapidly than other users and their center of gravity is higher. If they unexpectedly hit an edge protection that is less than 1.066 m (42 in), they are likely to flip forward into the hazardous situation.

On trails that do not permit bicycles, a variety of edge protection designs may be used; however, edge protection should generally be at least 76 mm (3 in) high. This is higher than standards for edge protection in built facilities because environments with a natural surface frequently contain small obstacles of 25 mm to 51 mm (1 in to 2 in) in height. As a result, individuals with vision impairments must adjust their obstacle detection to a slightly higher level. In addition, many wheelchairs designed for outdoor environments are capable of rolling over small obstacles, and, therefore, higher edge protection is required to ensure that it functions as intended.

15.8 Signs

Signs that clearly describe the recreation trail conditions are an essential component to enhance pedestrian access. Signs should be provided in an easy to understand format with limited text and graphics that are understood by all users. Providing accurate, objective information about actual recreation trail conditions will allow people to assess their own interests, experience, and skills in order to determine whether a particular recreation trail is appropriate or provides access to them with their assistive devices. Providing information about the condition of the recreation trail to users is strongly recommended for the following reasons:

- Users are less likely to find themselves in unsafe situations if they understand the demands of the recreation trail before beginning;
- Frustration is reduced and people are less likely to have to turn around on a recreation trail because they can identify impassible situations, such as steep grades, before they begin;
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Users can select recreation trails that meet their skill level and desired experience; and

If more difficult conditions will be encountered, users can prepare for the skill level and equipment required.

The Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas specifies that a trail that meets accessibility provisions be designated with a universally understood symbol for “accessible trail.” The exact design of the symbol has yet to be developed, but several possible designs were included in their report.

In addition to the universal symbol, objective information about the trail conditions (e.g., grade, cross slope, surface, width, obstacles) should be provided. This information is needed regardless of whether or not the trail is accessible. Objective information is preferable to subjective trail difficulty ratings (e.g., easier, most difficult) because subjective ratings of difficulty typically
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represent the perceptions of the person making the assessment and cannot be accurate or appropriate for the range of trail users. Individuals with respiratory or heart conditions as well as individuals with mobility impairments in particular are more likely to have different interpretations of trail difficulty than other users.

A variety of information formats may be used to convey objective trail information. The type of format should conform to the policy of the land management agency. For example, one agency may choose to provide trail information at the trailhead, while another may provide trail information at their visitor center. Written information should also be provided in alternative formats, such as Braille, large print, or an audible format. For example, the text of a trailhead sign made available on audiocassette or a digital voice recorder can be used to play the message with the touch of a button. In addition, simplified text and reliance on universal graphic symbols greatly enhances the comprehension of individuals with limited reading abilities.

The type and extent of the information provided will vary depending on the trail, environmental conditions, and expected users. For example, trails that attract predominantly experienced users and located in areas with few safety considerations may require fewer signs containing less detailed information than trails likely to be used by inexperienced people located in areas that will expose users to potential hazards. It is recommended that the following information should be objectively measured and conveyed to the trail user through appropriate information formats:

- Trail name;
- Permitted users;
- Trail length;
- Change in elevation over the total trail length and maximum elevation obtained;

Figure 15-32. This sign at the Merced River Trailhead in Yosemite National Park allows users to assess whether or not the trail will meet their personal interests, experience, and skills by providing objective trail access information.
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- Average running grade and maximum grades that will be encountered;
- Average and maximum cross slopes;
- Average tread width and minimum clear width;
- Type of surface;
- Location and length of any soft or unstable surfaces; and
- Size, location, and frequency of obstacles.
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At a trail crossing, users may change directions, encounter other user groups, experience a narrower or wider trail width, or encounter automobile traffic. Designers should carefully develop trail crossings to ensure that they are accessible to the full range of trail users. It is recommended that any type of trail crossing be designed using right angles to maximize visibility and accessibility. In addition, design elements, such as clear sight lines and accessible information, should also be incorporated. The following chapter provides specific design recommendations for the following types of trail crossings:

- Trails intersecting other trails;
- Bridges;
- Trails intersecting streets and roadways;
- Grade separated crossings; and
- Railroad crossings.

The following chapter applies to recreation trails and shared use paths. The term trail is used to address both types of outdoor pathways. If a design strategy does not apply to both shared use paths and recreation trails, a specific remark will be provided.

Figure 16-1. Installing a rubber surface rather than asphalt on a shared use path is an example of how trail crossings can be improved for pedestrians.
16.1 Trail crossing another trail

At the intersection of two trails, different user groups often meet one another. To enhance safety, users should be aware that they are approaching an intersection and there is a potential for encountering users from a variety of directions. This can be done through a combination of signs and unobstructed sight lines. To accomplish unobstructed sight lines, trails should intersect at 90-degree angles. Furthermore, designers should verify that sight lines are unobstructed from both a seated and a standing position. If the trail also includes equestrians, higher sight lines should be cleared. On shared use paths, longer sight lines should be provided for users, such as bicyclists, that may be traveling at higher speeds.

In addition to clear sight lines, other design strategies can also be implemented to reduce conflicts at trail intersections, including:

**Figure 16-2.** Clear sight lines and signage should be provided when trails intersect other trails to avoid conflicts between user groups.

**Figure 16-3.** Off-setting trail intersections minimizes potential conflicts between trail users by creating multiple three-way intersections as opposed to a single four-way intersection.
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- Off-setting the trail intersection and creating two three-way intersections rather than one four-way intersection;
- Designing a level and smooth physical connection between the two trail surfaces;
- Providing signs at the intersection that clearly indicate the desired direction of travel, user right-of-way, and the numerous possible destinations and their distances;
- Providing sign formats in high use areas, such as audible recording devices, that are accessible to individuals with vision impairments and those who have a limited ability to read text;
- Clearly indicating, through signs or barriers, the allowed user groups; and
- Providing signage with Trail Access Information to communicate grade, cross-slope, trail width, and obstacle information.

16.2 Bridges

Bridges are common trail structures used to traverse waterways or other trail barriers, such as ravines or rivers. Bridges should be designed for the various types of anticipated trail users. Additional skills and abilities should not be necessary to negotiate the bridge. For example, a trail that provides adequate tread width and access to pedestrians with mobility impairments should not rely on a log bridge or step stone crossing. The following considerations should be included when designing bridges:
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- **Change in level** — Bridges should be flush with the trail surface;

- **Handrails** — Handrails should be considered to protect all bridge users and provide a gripping surface to maintain balance or support. If handrails are provided, they should be designed according to ADAAG 4.26; the top rail should be at least 1.1 m (43 in) above the ground;

- **Alignment** — Bridges should be aligned so that users can adequately see and prepare for the transition between the trail and bridge. Steep ramps or steps should be avoided at the bridge approach;

- **Dimensions** — On shared-use paths, bridges should be as wide as the path with a 610 mm (2 ft) buffer on either side. Ideally, bridges on recreation trails should also be as wide as the paths leading up to them; however, a minimum width of 915 mm (36 in) is critical. Bridges should be wide enough to accommodate the type of trail user, such as bicyclist, snowmobile, and all terrain vehicle driver; and

- **Bridges** — Bridges should not be arched but have flat grades.
16.3 Trail intersecting a roadway

Trails intersecting a street create a greater safety hazard than intersections with other trails because of the higher volume and speed of the street traffic. In order to maximize the safety and accessibility of trail-to-street intersections, the following trail design considerations are recommended:

- The trail should intersect the street at a 90-degree angle;

- Increase trail width at the intersection to reduce user conflicts;

- Provide good sight lines for both motorists and trail users;

- Provide signage to ensure that motorists are aware of the trail crossing;

- Provide a visible crosswalk across the intersection to increase trail user and motorist awareness.

- Signs, both on the road and the trail, should clearly indicate whether motorists or trail users have the right of way; and

- Use curb ramps as required and include detectable warnings to ensure that trail users with vision impairments are aware of the street. Curb ramps should be designed and located in accordance with Section 16.3.1.

At a road and trail intersection, raising the level of the road up to the level of the trail can eliminate the need for curb ramps and contributes to traffic calming because of the raised crosswalk that is created (see Section 8.4). If this design is used, detectable warnings should be included between the edge of the trail and the roadway to ensure that users with vision impairments can identify the intersection.
16.3.1 Use of curb ramps on trails at intersections

When trails intersect roads, the design of trail curb ramps should, as a minimum, follow the recommendations provided in Chapter 7, with the exception of ramp width. The width of the ramp should be at least as wide as the average width of the trail to improve safety for users who will be traveling at various speeds. In addition, the overall width of the trail should be increased, so the curb ramp can be slightly offset to the side. The increased width reduces conflict at the intersection by providing more space for users at the bottom of the ramp. Apply truncated domes when providing a wider curb ramp width. The offset design of the curb ramp allows individuals with vision impairments to follow a straight path of travel to a curb. In general, curbs are more detectable for people with vision impairments than curb ramps. If the offset design cannot be used and the curb ramp must extend the full width of the beaten path, a detectable warning should be provided to alert users with vision impairments to the changing conditions (see Chapter 6, Accessible Information).

16.4 Grade separated crossings

If a grade crossing between a trail and a street is not desirable, a grade separated crossing should be considered. In most situations, motorists will cross at grade and the trail will be routed over or under...
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In most cases, underpasses provide a greater level of access because the required elevation changes are usually less severe than changes for an overpass. When an underpass is used, attention must be paid to:

- **Sight lines** — Sight lines should be unobstructed from both a seated and standing position. Good sight lines are essential for a safe path of travel and they provide a greater sense of security;

- **Level of illumination** — Lighting within the underpass should be bright to accommodate the needs of people with vision impairments and increase comfort levels for all pedestrians. Indirect lighting, such as that reflected off the underpass walls or ceiling, minimizes shadows and glare, which benefits users with vision impairments; and

- **Vertical clearance** — Additional vertical height should be provided at an underpass to enhance user

the roadway. However, designers should also consider allowing the trail to cross at grade and create an underpass or overpass for motorists. Refer to Section 4.6 for additional information on designing grade separated crossings. When the trail is rerouted, the grade separated crossings must be accessible (any constructed facility must be accessible). The choice of an underpass or overpass is largely determined by the terrain, type of trail/road use, and available funding.

Figure 16-10. GOOD DESIGN: A well designed underpass is well lit and provides additional vertical clearance to account for the vertical shy distance.
16.5 Trail intersecting a railroad

Trails that cross railroads pose potential hazards to all trail users, but particularly those who rely on wheeled forms of mobility because the size of the flangeway gap 51 mm (2 in) exceeds the recommended width for openings 13 mm (0.5 in). Getting a wheel caught in the flangeway gap is a safety hazard (for more information, see Section 8.11).

To minimize the impact of the flangeway gap, it is important that trails should intersect the tracks at a right angle. In addition, the following design strategies should be used:

- Approaches to the track and the area between the tracks should be raised to the level of the top of the rail because rail ties that are not flush with the travel surface create a tripping hazard, in addition to the gap hazard. A surface material that will not buckle, expand, or contract significantly (e.g., textured rubber railroad crossing pads) should be used;
Chapter 16. Trail Crossings

- Approaches to the track should be ramped with minimal grades and should be flat for a distance of 5 feet on either side of the tracks, free of obstacles, and have a firm and stable surface;
- For recreation trails, the trail surface should be hardened to reduce the debris that scatters over the tracks as users pass;
- Sight lines and signage should ensure that all users, and particularly those with disabilities affecting hearing, vision, or mobility impairments, have adequate warning about the intersection; and
- Signals and/or gates should be considered to warn trail users of the rail crossing.

Currently there are no design strategies that can completely eliminate the flangeway gap for high speed, regulation size trains. The gap could be eliminated in the future with further research to develop a system similar to what is currently available for low speed, light rail trains. A rubber insert is available to fill the flangeway gap for light rail tracks that have trains traveling at low speeds.
Figure 16-14. The above "flangeway filler" eliminates the gap in the path of travel for pedestrians when crossing railroad tracks. The filler, consisting of a rubber insert, will deflect downward with the weight of a train and, therefore, does not affect low speed rail function.

(e.g., approaching a transit stop). The flangeway fillers provide a level surface for pedestrians and other trail users but deflect downward with the weight of the train. In this way, pedestrians have a “gap free” surface and the trail and rail function is unaffected.
Specialized Trails

Many trails provide a unique experience for the user. Trails can provide an educational experience to learn about the natural environment or history and culture of the people who inhabited the area. Other trails are designed to lead the user to a particular destination to see unique features or spectacular views. In this section, the focus will be on designing these various types of trail experiences so that all may benefit from and enjoy the opportunities regardless of their abilities.

17.1 Viewpoints

Viewpoints and scenic overlooks should be designed so that everyone has the same opportunities for looking at the intended area. For example, if a high barrier made of a solid, opaque material, such as a stone wall, protects the viewpoint, people who use wheelchairs, adults of small stature, and children may be excluded from enjoying the view. In addition, the height of other types of barriers, such as safety railings, may prevent many users from enjoying the view.

To create a viewpoint that provides access to everyone, designers should adhere to the following recommendations:

- Depending on the location and purpose of the viewpoint, it should be located along a pathway that meets or exceeds the design recommendations for outdoor recreation access routes (ORARs), shared-use use paths, or recreation trails;

Figure 17-1. Interpretive trails are specialized trails that provide educational information to trail users. All trail information should be provided in formats that are accessible to people with vision impairments.
Each location that provides a viewing opportunity to one or more distinct points of interest should have at least one unrestricted viewing area;

Unrestricted viewing should allow visibility for eye levels between 815 mm and 1.295 m (32 in and 51 in). Varying the heights of telescopes should provide opportunities for those of lower stature;

The surface at the viewpoint should be firm, stable, and free of obstacles; and

If turning is required, at least 1.525 m x 1.525 m (60 in x 60 in) should be provided to allow wheelchair users enough room to maneuver.

The type of trail that is built leading to the viewpoint is dependent on where the viewpoint is located. For example, where a trail exists solely as a connection between a transportation stop, such as a parking lot and the viewpoint, the trail should be designed using the recommendations for outdoor recreation access routes (See Section 15.2). If the trail is a recreation opportunity itself, and the viewpoint is just one of the features included in the trail experience, then the trail leading to it should be designed according to the recommendations for shared-use paths or recreation trails.
17.2 Beach trails

Anyone who has traveled along a sandy beach knows how much energy and strength is required to travel on dry sand, loose gravel, or other soft surfaces. For people with mobility impairments, sand surfaces make both movement and balance almost impossible. Since the sand does not provide a firm surface, standard assistive devices will sink into the surface, requiring the user to spend more energy lifting and moving the device. Small-wheeled devices, such as wheelchairs, walkers, inline skates, skateboards, and strollers, will be virtually immovable on sand. Balance can also be affected by the instability of a beach surface. In addition, as the unstable surface changes in response to each user, the surface becomes deformed and uneven, which contributes to a further lack of stability and balance.

17.2.1 Beach access route specifications

In the past, beach paths were limited to pathways that connected the off-beach facilities, such as parking, playgrounds or concession stands, to the edge of the beach. Except where a wharf or dock facility was provided, access across the beach surface was typically left to the discretion of the user. For people with mobility impairments, this situation effectively eliminates access to the water or facilities that are located on the beach surface (e.g., beach furniture or volleyball courts). To increase beach access for people with mobility impairments, a beach access route should be provided. The beach access route should cross the surface of the beach and extend to the high tide level, mean river bed level, or the normal recreation pool level. One beach access route should be provided for every 0.8 linear kilometers (0.5 miles) of beach, and should be connected to an outdoor recreation route.

Beach access routes should be designed according to the following:

Figure 17-4. Unimproved paths, such as the one pictured here, typically connect the off-beach facilities, such as parking, playgrounds, or concession stands, to the edge of the beach. Beach paths with improved access should be designed at regular intervals along a beach.

Figure 17-5. Soft surfaces, such as sand, are extremely difficult for wheelchair users to negotiate and should not be used as a trail surface for beach access.
openings should be placed so that the long dimension is perpendicular or diagonal to the dominant direction of travel. If openings must run parallel to the path of travel, a 6.5 mm (0.25 in) sphere should not be able to pass through;

- **Protruding objects** — Objects between 685 mm (27 in) and 2030 mm (80 in) above the surface should not protrude into the route more than 100 mm (4 in);

- **Passing space** — 1.525 m x 1.525 m (60 in x 60 in) should be provided at maximum intervals of 61 m (200 ft) whenever the clear tread width is less than 1.525 m (60 in);

- **Maneuvering/Resting space** — 1.525 m x 1.525 m (60 in x 60 in) should be provided at the high tide level, mean river bed level, normal recreation water level, or end of the beach access route and should not overlap the beach access route;
Case Study 17-1
Laquillo Beach Bathing Park, on Puerto Rico’s northeast coast, has created a “Sea Without Barriers” through Transportation Enhancement funding. It is a recreational facility that provides access for wheelchair users. A system of ramps leading from the parking lot to a protected platform in the ocean enables a person in a wheelchair to enter into the water.

- **Running grade** — 5 percent or less for any distance; 8.33 percent for a maximum of 15.24 m (50 ft); and 10 percent for a maximum of 9.14 m (30 ft). If the running grade exceeds 5 percent, resting intervals should be provided before and after the maximum grade segment;

- **Cross slope** — Maximum of 3 percent to ensure proper drainage. A maximum of 5 percent may be permitted if needed to ensure proper drainage;

- **Changes in level** — Maximum height of 25 mm (1 in); and

- **Edge protection** — If the edge of the beach access route has a drop-off of 152 mm (6 in) or greater, an edge protection that is a minimum of 51 mm (2 in) in height should be provided. If the drop-off is greater than 25 mm (1 in) but less than 51 mm (6 in), the edge should be beveled.

17.2.2 Selecting surface materials

In tidal areas, the sand exposed during low tide is typically hard packed and firm. Making information about tide times widely available will help visitors make optimum use of the firm surface. In addition, a variety of surfaces can be used for beach access routes to provide pedestrian access. It is important that the surface be kept free of loose sand and drifts; otherwise the surface of the routes ceases to provide a means of access to the beach. The following surface materials could be considered for beach access paths:

- Asphalt, concrete, or soil stabilizers can be used to create a beach access route. Performing routine maintenance to ensure that the softer areas do not erode away from around the hardened surface will be necessary. It is recommended that the beveled edge of the path extend a minimum of 152 mm (6 in) below the soft surface of the beach; or
17.2.3 Considering temporary paths

Rather than creating a permanent path, the installation of a temporary path may be preferred at some beaches. A variety of carpet or mat materials are commercially available and provide a firm, stable, and temporary surface in beach environments. If beach access is provided via a temporary path, it should be available whenever the beach is open. It is unacceptable for people to have to wait or be denied access while a temporary path is installed after they arrive. When determining whether to rely on a temporary path, the following factors should be considered:

- Are staff readily available to install, remove, and ensure the integrity of the temporary path? The action of waves and shifting of the sand can quickly create an uneven surface.

- Does the opportunity or potential for property to be damaged or stolen exist in the particular location? Temporary surfaces laid out across
the sand are also prone to theft and vandalism.

- Do the beach conditions vary enough that the optimal path location may change on an hourly, daily, or seasonal basis? In areas with extreme tides, a permanent path may, at times, be submerged or end a long distance from the water’s edge.

- Will seasonal variations in climate affect the integrity of the path from year to year? Winter ice levels are often much higher than summer water levels. Tremendous forces can be exerted as the ice shifts, breaks up, or moves away.

- Will travel patterns on the beach surface be interrupted or limited by a permanent path? Installation of a permanent beach access route will limit use of that section of beach for other recreational activities such as volleyball, football, or Frisbee.

### 17.2.4 Providing beach wheelchairs

Beach areas that provide recreational equipment, such as surfboards, may consider providing a beach wheelchair, in addition to providing a beach access route. Having a beach wheelchair available provides additional access to areas of the beach that are not connected with beach access routes; however, it does not satisfy the requirement to have beach access routes. There are several beach wheelchair models that are commercially available. Most feature oversized tires and some models allow for the user to independently propel the beach chair.

### 17.3 Trails in extreme climates

Trails in extreme climates can present additional challenges to some users with disabilities. Extreme climates can include places that receive heavy snow or rain, deserts with little available water, areas that experience very cold temperatures or high winds, and areas that experience very hot temperatures or high humidity. Some individuals with disabilities are
particularly susceptible to thermal injuries, such as hypothermia and heat stroke, and face increased risks and discomfort.

Trails in areas with extreme climates should be designed to maximize the ability of users to adequately prepare for expected conditions and minimize the personal risks involved in trail use by providing:

- Information warning of conditions, such as extreme temperatures, severe wind or sun exposure, lack of drinking water, or sites where water is available;
- Shelters for shade and insulation from the weather;
- Amenities, such as drinking water, weather information, or emergency shelters that are accessible to people with disabilities; and
- Regular maintenance of facilities that provide services such as drinking water or shelter.

17.4 Interpretive trails

Interpretive trails are those that provide information about the environment to the user, usually through signage located along the trail or the availability of interpretive brochures. Incorporating opportunities for people to use multiple senses can enhance the interpretive trail experience for all users, regardless of abilities. Objects that can be examined or manipulated by the users should be durable enough to withstand handling by many people. Bronze castings of buildings or objects can provide information to the user about their shape, size, and location. Three-dimensional relief maps of a feature
or the terrain are also useful in providing an overall description or directions within an area.

Information that is conveyed to trail users in written formats, such as signage or maps, should also be provided in alternative formats, such as audio, Braille, or large print. Audible formats benefit people of all ages and abilities who may not read text or Braille. On interpretive trails, wayfinding information can be used to identify points of interest for users with vision impairments. Key points of interest can be identified using a raised tactile surface, such as raised directional tiles (see Section 6.4). However, tactile surfaces and other wayfinding strategies on interpretive trails are only useful to people with vision impairments if they understand what the information means. For example, if raised directional tiles are used, information about the meaning of the change in surface should be provided to the user before embarking on the trail. This can be conveyed through recorded audio information, remote infrared audible signage, or Braille.

*Figure 17-11. In hot climates, frequent rest areas provide shaded relief for trail users.*
Chapter 18. Trail Maintenance

All facilities, including recreation trails and shared-use paths, require regular maintenance to reduce the damage caused over time by the effects of weather and use. Many maintenance issues can be reduced if properly addressed in the planning and designing phases before construction even begins. Outsloped trails generally provide adequate drainage of water, however unique situations will require careful planning and design to handle the damage that can be done by water. Adequate subgrade preparation and thickness, as well as the thickness of the recreation trail or shared-use path surface, are important in reducing future repairs. Considering the types, sizes, and weights of vehicles that may need access to the trail for maintenance or emergencies will be helpful in reducing the damage that may occur to the trail.

Proper maintenance is essential to promote user safety, to ensure ease of access, and to encourage the use of a designated route. The Department of Justice implementing regulations for the ADA require all accessible features and facilities to be maintained in operable working condition for use by individuals with disabilities (U.S. Department of Justice, 1991b). Accessible designs are useless if maintenance is neglected and trails are allowed to degrade to a state where they cannot be used or must be avoided during travel. Maintenance strategies should be included in the preliminary planning stages of new construction and alterations. Maintenance plans should also be created to address existing facilities. The extent and

Figure 18-1. Obstacles, such as fallen trees, should be removed to maintain the tread in a condition that can be negotiated by all trail users.
frequency of maintenance schedules will vary greatly depending on the location, amount of use, and resources available for the trail. It is recommended that a plan be developed that clearly specifies the frequency of maintenance and how reported maintenance concerns will be handled.

18.1 Facility maintenance

18.1.1 Assessment techniques

To maintain recreation trail or shared-use path conditions, current and potential problems should be identified through an objective assessment process. There are many methods available for identifying maintenance needs on existing trails. For example:

- The Universal Trail Assessment Process (UTAP) records and prioritizes maintenance needs on trails (see Chapter 13);
- Users may identify and report maintenance problems; and
- Management agency staff may identify sites requiring maintenance.

For a maintenance program to be effective, it must identify conditions that can impede access for people with disabilities and quickly respond with prompt repairs. Any citizen complaints reported should be given first priority for repair.

18.1.2 Shared-use path maintenance

Shared-use paths should be maintained to ensure that they continue to provide access to all pedestrians. Shared-use paths with a hardened surface, such as asphalt or a stabilized surface, may require sealing or recoating at periodic intervals. Shared-use paths should be inspected for conditions that are likely to inhibit access or cause user injuries. The following list of maintenance problems is based on information generated by the Bureau of Maintenance in the city of Portland, Oregon,(1996) and the Division of Engineering for the Lexington–Fayette County Urban Government (1993):
• **Step separation** — A vertical displacement of 13 mm (0.5 in) or greater at any point on the path that could cause users to trip or prevent the wheels of a wheelchair, bicycle, inline skates, or strollers from rolling smoothly;

• **Badly cracked pavement** — Holes and rough spots ranging from hairline cracks to indentations wider than 13 mm (0.5 in);

• **Spalled areas** — Fragments of pavement or other building material detached from larger structures;

• **Settled areas that trap water** — Depressions, reverse cross slopes, or other indentations that make the path lower in specific areas. These depressions trap silt and water on the path surface;

• **Tree root damage** — Roots from trees growing in adjacent landscaping that cause the surface to buckle and crack; and

• **Vegetation overgrowth** — Ground cover, trees, or shrubs on properties or setbacks adjacent to the path that have not been pruned can encroach onto the path and create obstacles.

### 18.1.3 Recreation trail maintenance

Regular recreation trail inspections can help managers identify public safety issues, routine maintenance needs, and resource management problems. A system to assess and catalog problems on recreation trails should be used to obtain a comprehensive list of potential maintenance items. Having a comprehensive list of sites needing maintenance also helps trail managers prioritize and budget for trail repair and improvement projects. Once identified, these problems can be scheduled for correction through a maintenance program. When a recreation trail has been severely damaged, rerouting might be considered.
Recreation trail maintenance activities include a number of preventative and corrective actions (Beers, 1993):

- Checking the structural integrity of all built trail features such as bridges, steps, and railings and recording any repairs required;

- Keeping the tread surface free of obstacles or hazards, such as downed trees and landslides. Removing loosened rocks and earth in a disturbed area, and restoring the trail tread to its intended state;

- Clearing and maintaining drainage features to minimize trail erosion and environmental damage. Using drainage methods causing the least impact on the natural environment. These methods include:
  - Clearing channels;
  - Maintaining an outslope on the trail bed;
  - Cleaning drainage dips or water bars;
  - Clearing parallel ditches; and
  - Cleaning culverts through or beneath the trail.

- Cutting brush to define the established trail and/or protect adjacent resources;

- Maintaining the tread in a condition that can be negotiated by trail users by:
  - Restoring sloped or crowned surfaces to facilitate drainage;

- Extending the trail back to its original width;

- Filling ruts and holes; and

- Restoring raised approaches to bridges.
18.2 Information maintenance

In addition to maintaining the physical characteristics of shared-use paths and recreation trails, agencies should also maintain information regarding trail conditions. Access information is useless if it is not accurate, and it may even be dangerous if users attempt to negotiate trails that are beyond their ability level. Trails should be periodically reassessed to verify that conditions have not changed. Reassessment every three years is recommended for recreation trails and shared-use paths that are unpaved. Assessment data should also be verified after a catastrophic event, such as a flood or an earthquake.

Signage should comply with ADAAG specifications. In general, signage should be reevaluated periodically and replaced when age and weathering reduces legibility. The design of the sign should consider the information that is being displayed, as well as actions taken to reduce theft or vandalism. Signs should be removed when their messages are no longer needed or the information has changed.

18.3 Citizen reporting

Those responsible for recreation trail and shared-use path maintenance should provide users with a convenient means to report sites in need of maintenance. The following techniques have been used successfully by a variety of municipalities to obtain maintenance input from users:

- Publishing a comprehensive maintenance guide, with easy to follow guidelines that highlight the maintenance goals and procedures;

- Using mass mail to send self-addressed stamped forms for requesting a repair. For example, the Maine Department of Transportation’s “Spot Me” program (see Figure 10-4) sends residents a postcard asking for small repair/improvement suggestions.
along bikeways. This type of a program could be used to improve shared-use path or recreation trail access;

- Using additional signs, or adhesive stickers attached to existing signs, to instruct users on how to submit maintenance/improvement requests;

- Periodically placing information flyers in local newspapers; and

- Making maintenance information available at public and school libraries.

Citizen Report Programs can provide agencies with an efficient way of maintaining facilities. Users can often identify issues in a quicker manner than agencies.

People who take the time to submit problems to the appropriate agency need to have a timely written response or see fairly quick results to feel their efforts were worthwhile. If timely action or notification of pending action is not taken, participants could become frustrated and be less likely to spend time in the future identifying problems. If reported problems and issues are scheduled to be resolved in an upcoming project, then the citizen should be notified with the upcoming plan.
Research Recommendations

This guidebook represents what we know about current accessible design practices. Very little research has been conducted on the physiological impacts of one design over another. Most information is anecdotal or based on personal experience. In addition, few systems exist that can quantitatively measure the conditions of sidewalks and trails. As improving pedestrian access becomes a more integral part of good design, a quantitative understanding of what people can and cannot negotiate will become critical.

Some standards, such as reach ranges, were based on the evaluations of disabled veterans. Men with developed upper body strength have a longer reach range than a smaller child or an adult with limited upper body movement. The population is growing older, and a person that becomes disabled at an older age is more likely to have less ability than a younger person who develops a disability. It will be important to evaluate future needs and identify missing gaps in the research. As opportunities increase, it’s important to widen the range of access to all users. The following items were identified as planning and design topics that warrant further investigation:

1. Develop educational programs about pedestrian access for students and professionals in fields that share roles in
planning, design, and construction of public rights-of-way.

2. Develop design strategies for improving pedestrian access at roundabouts. Currently, most roundabouts in the United States are difficult for people with vision impairments to use because they cannot determine when it is safe to cross the street. European and Asian designs, such as the Swedish model, which use pedestrian-controlled traffic signals and set the crosswalks back four car lengths from the intersection, should be investigated.

3. Conduct research that identifies strategies for installing and maintaining detectable warnings in climates with harsh weather conditions. Detectable warnings indicating the transition between the sidewalk and the street provide critical information to people with vision impairments.

4. Analyze intersections to establish guidelines for when accessible information is needed and what type of signal is most appropriate. Develop National standards for specifications of features to be included in pedestrian signals for full access.

5. Standardize sign formats for people with vision impairments.

6. Evaluate the impact that right turn on red has on pedestrians, including those with vision impairments, and establish guidelines for when this practice should and should not be permitted.

7. Evaluate the prototype Sidewalk Assessment Process (SWAP) presented in Chapter 11 as both an assessment tool and an access information dissemination tool.

8. Evaluate the effects of various traffic calming applications on the disabled, the elderly, and children.
9. Develop signs and mapping formats that provide access information to sidewalk users.

10. Develop consistent and reliable methods to assist transportation agencies with the development of Americans with Disabilities Act transition plans. The ADA mandates municipalities to complete a self-assessment as part of their transition plan to identify discriminatory practices. However, no specific guidelines currently exist for evaluating sidewalk conditions.

11. Develop information systems to better inform citizens of places that are readily accessible. All elements, such as accessible offices, stores, routes, parking spaces, etc., should be highlighted. Such an information system should be readily accessible, easy to understand, and regularly updated as the transition plan for existing facilities unfolds and new construction is built.

12. Develop designs for drainage systems that are compatible with gutter and curb ramp installations.

13. Investigate the potential for broadcast signs that give routine information to pedestrians on sidewalk elements through handheld receivers.

14. Develop effective strategies to enhance the detectability of motor vehicles in slip lanes, such as acoustic surfaces, and include research on effects of acoustic surfaces on bicyclists.

15. Evaluate current wayfinding strategies for sidewalks and trails, such as intersection guidestrips, and develop standardized design guidelines.

16. Develop methodologies to analyze existing shared-use paths to determine if the needs of pedestrians are being addressed.
17. Research and develop design solutions for access at all railroad crossings. The flangeway filler used to service low speed light rail trains at railroad crossings provides a good access solution.

18. Develop standardized construction barricade systems that assure consistency and promote safety for all users.

19. Re-evaluate the existing American Association of State Highway and Transportation Officials (AASHTO) guidelines for the turning radius at an intersection in order to better balance the needs of pedestrians with the needs of long trucks.

20. Develop new surfacing technologies that will provide alternatives to asphalt and concrete for firm and stable surfaces. Alternative surfacing is desired on outdoor recreation trails and other instances where asphalt or concrete fundamentally alters the experience.

21. Define a standard for the levelness of outdoor surfaces. Many stone or rock paths and uneven tile surfaces provide a historic or decorative look while causing a rough ride for wheelchair users and a tripping hazard for others.

22. Establish and enforce minimum requirements for surface firmness and stability. Use objective measures, such as the ANSI/RESNA standards, as the basis for these requirements and the disclosure of information of outdoor recreation trails.

23. Provide data evaluating pedestrian exposure both before and after various roadway and crossing applications are installed.

24. Examine the effects of large curb radius vs. small curb radius on motorists’ behavior towards pedestrian right-of-way.
25. Evaluate the impact of guidestrips on bicyclists.

26. Evaluate the ability for the visually impaired to accurately recognize signal changes in various instances.

27. Evaluate the impact of thermoplastic materials and inlay tapes on slip resistance. While these materials are more desirable because they last longer than paint, they reduce the slip resistance for pedestrians and bicyclists. Materials that can be added to thermoplastics and inlay tapes to improve slip resistance should also be considered.

28. Develop a universally designed barrier/gate that restricts access by non-pedestrian user groups but does not restrict access by people with mobility impairments.

29. Encourage the development of universal designs in the pedestrian environment.

30. Evaluate the effects of motor vehicle speed on pedestrian gap detection at various intersection applications.
Appendix A

Sidewalk Assessment Process Forms

- Stroll Sheet
- Intersection Checklist
- Curb Ramp Element Analysis Form
- Driveway Crossing Element Analysis Form
- Cut-Through Median Element Analysis Form
- Ramped Median Element Analysis Form
**STROLL SHEET FOR SIDEWALK ASSESSMENT PROCESS (SWAP)**

<table>
<thead>
<tr>
<th>Curb Ramp Measurements:</th>
<th>Station Measurements:</th>
<th>Feature Measurements:</th>
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<td><strong>Distance</strong>&lt;br&gt;m</td>
<td><strong>Distance</strong>&lt;br&gt;m</td>
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<td><strong>Comments</strong>&lt;br&gt;</td>
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**Notes:**

**Feature codes:**
- DC = Driveway
- MG = Maximum Grade
- CL = Change in level
- PO = Protruding Object
- MCW = Minimum clearance width
- MCS = Maximum cross slope
- MVC = Minimum vertical clearance
- RCCS = Rapidly changing cross slope
### Intersection Checklist

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<td>Is the 5 sec of force or less required to operate the signal? Yes--no</td>
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<td>Dimension of pedestrian button Height of control? Yes--no</td>
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<td>Is there a legend or symbols indicating the street crossing direction? Yes--no</td>
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<td>Is there a high contrast between the button and post color? Yes--no</td>
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<td>Information mailed: audible, pictorial, illuminated Yes--no</td>
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<td>Location of control: Is there a pedestrian accessible control signal? Yes--no</td>
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<td>Is the intersection signalized? Yes--no</td>
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<td>Does the intersection have two way stop signs? Yes--no</td>
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<td>Does the intersection have four way stop signs? Yes--no</td>
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<td>Is it accessible to people with mobility impairments? Yes--no</td>
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<tr>
<td>Is it identifiable to people with vision impairments? Yes--no</td>
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<tr>
<td>Is it on a median? Yes--no</td>
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<td>How many corners have curb extensions (bulbouts)? Yes--no</td>
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<td>Is parking permitted on the cross street? Yes--no</td>
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<td>Is parking permitted on the primary street? Yes--no</td>
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<tr>
<td>Is there a right turn lane? Yes--no</td>
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<td>Is a right turn on red permitted? Yes--no</td>
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<td>Are there any left turn lanes? Yes--no</td>
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<td>Are there any left turn only lanes? Yes--no</td>
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<td>Total number of lanes on primary street: Name of primary street:</td>
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Curb Ramp Element Analysis Form

Slope Measurements in the Plus/Minus Direction

Downward Slope Measurements in the Left/Right Direction

Dimension Measurements in the X Direction

Dimension Measurements in the Y Direction
Driveway Crossing
Element Analysis Form

Downward Slope Measurements
in the Plus/Minus Direction

Slope Measurements in the Left/Right Direction

Dimension Measurements in the X Direction

Dimension Measurements in the Y Direction

Appendix A
Cut-Through Median Element Analysis Form

Downward Slope Measurements in the Plus/Minus Direction

Slope Measurements in the Left/Right Direction

Dimension Measurements in the X Direction
Ramped Median Element Analysis Form

Downward Slope Measurements in the Plus/Minus Direction

Slope Measurements in the Left/Right Direction

Dimension Measurements in the X Direction

Dimension Measurements in the Y Direction
Appendix B

Sidewalk Accessibility Checklist

Identify a place to perform the assessment walk. If you are completing the checklist as a group, try brainstorming collectively to identify important pedestrian routes throughout your community. If you are completing the checklist as an individual, you might want to focus on routes you use regularly, such as from your house to the bus stop. Your walk should be no longer than six blocks.

Complete the contact information and review the checklist questions before you begin your walk. In addition to this form, you may want to bring a notebook, camera and/or sketch pad to record additional information, and a map of the area to mark your route.

Developed by Beneficial Designs
Contact Information

Name: ____________________________________________

Address: __________________________________________

City: ___________ State: ___  Zip: ________________

Phone: ______________ Email: ______________________

Gender:  male/female  Age: ______________

Description of Disability (if any): _______________________

Type of Assistive Technology (if any): ___________________ 

Location of Route: ____________________________

________________________________________

________________________________________

1. Did you have enough room to walk safely?

☐ Yes  ☐ Some problems:

☒ Sidewalks started and stopped
☒ Sidewalks were too narrow
☒ Sidewalks were blocked with poles, signs, or other obstacles
☒ Sidewalks were blocked by branches or other vertical obstacles
☒ Adequate passing spaces were not provided
☒ No sidewalk existed

Other: __________________________________________

Locations of problems: ______________________________

________________________________________

________________________________________

If you are not able to answer yes to a question, check as many problems as are applicable. In addition, please note the approximate locations where you encountered each problem.
2. Could you easily negotiate the sidewalk grades and cross slopes?

☐ Yes  ☐ Some problems:
  ☐ Sidewalks were excessively steep
  ☐ Sidewalks had severe cross slopes
  ☐ Adequate rest areas and/or level areas were not provided
  ☐ Adequate shaded areas were not provided

Other: ________________________________

Locations of problems: ________________________________

3. Was the surface easy to walk on?

☐ Yes  ☐ Some problems:
  ☐ Sidewalk surfaces was not firm
  ☐ Sidewalks were covered with snow or ice
  ☐ Sidewalks were covered with leaves or other debris
  ☐ Sidewalk surfaces were slippery
  ☐ Sidewalks were broken or cracked
  ☐ Gratings for trees and drainage were unavoidable

Other: ________________________________

Locations of problems: ________________________________
4. Were the curb ramps easy to use?
   - Yes  
   - Some problems:
     - No curb ramps were provided
     - Curb ramps needed repair
     - Puddles or debris were collected at the bottom of the curb ramp
     - No tactile warning was provided
     - Curb ramps were too steep
     - No landings were provided
     - Extreme street slope made entering or leaving the curb ramp difficult
     - Obstacles such as poles or grates blocked the curb ramps
     - Curb ramps were exposed to traffic
   Other: _____________________________________________
   _____________________________________________

Exact location of problematic curb ramps: ____________
________________________________________________

5. Was it easy to cross streets?
   - Yes  
   - Some problems:
     - Difficult to differentiate between the sidewalk and the street
     - Road was too wide
     - Traffic signals made you wait too long
     - Traffic signals did not give you enough time to cross
     - Pedestrian controls were difficult to locate
     - Pedestrian signal controls were difficult to activate
     - Parked cars blocked your view of traffic
     - Trees or plants blocked your view of traffic
   Other: _____________________________________________
   _____________________________________________

Locations of problems: _____________________________________________
________________________________________________
6. Was your walk pleasant?

- Yes
- No

Some unpleasant things:
- Needs more grass, flowers, or trees
- Too much exposure to traffic
- Suspicious activity
- Not well lit
- Dirty; lots of litter or trash

Other: __________________________________________

Locations of problems: ___________________________

______________________________________________

______________________________________________
Appendix C

Contact Information

**America WALKS**  
P.O. Box 29103  
Portland, OR 97210  
ph: 503-222-1077  
fax: 503-228-0289  
email: americawalks@hevanet.com  
www.webwalking.com/amwalks/

**American Association of the Deaf-Blind (AADB)**  
814 Thayer Avenue  
Silver Spring, MD 20910  
ph: 301-588-6545 (TTY only — callers have to use their state relay service to reach AADB by telephone)  
email: aadb@erols.com

**American Association of Retired Persons (AARP)**  
601 E Street, NW  
Washington, DC 20049  
ph: 800-424-3410  
email: member@aarp.org  
www.aarp.org

**American Council of the Blind (ACB)**  
1155 15th Street, NW  
Suite 720  
Washington, DC 20005  
ph: 800-424-8666  
fax: 202-467-5085  
www.acb.org

**American Foundation for the Blind (AFB)**  
11 Penn Plaza  
Suite 300  
New York, NY 10001  
ph: 212-502-7661  
TTY: 212-502-7662  
fax: 212-502-7777  
email: abinfo@afb.org  
www.afb.org

**Association for Education and Rehabilitation of the Blind and Visually Impaired (AERBVI)**  
4600 Duke Street #430  
P.O. Box 22397  
Alexandria, VA 22304  
ph: 703-823-9690  
fax: 703-823-9695  
www.aerbvi.org
American Occupational Therapy
Association, Inc. (AOTA)
4720 Montgomery Lane
Bethesda, MD 20814-3425
ph: 301-652-2682
TTY: 800-377-8555
fax: 301-652-7711
www.aota.org

American Physical Therapy
Association (APTA)
1111 N. Fairfax Street
Alexandria, VA 22314
ph: 703-706-3395
TTY: 703-683-6748
fax: 703-706-3396
www.apta.org

Beneficial Designs, Inc.
5858 Empire Grade
Santa Cruz, CA 95060
ph: 831-429-8447
fax: 831-423-8450
e-mail: mail@beneficialdesigns.com
www.beneficialdesigns.com

Center for Universal Design
School of Design
North Carolina State University
Box 8613
Raleigh, NC 27695-8613
V/TTY: 919-515-3082
fax: 919-515-3023
e-mail cud@ncsu.edu
www.design.ncsu.edu/cud

Community Transportation
Association of America
1341 G Street, NW
Suite 600
Washington, DC 20005
ph: 202-628-1480
fax: 202-737-9197
www.ctaa.org

Disability Rights Education and
Defense Fund, Inc. (DREDF)
2212 Sixth Street
Berkeley, CA 94710
V/TTY: 510-644-2555
fax: 510-841-8645
e-mail: dredf@dredf.org
www.dredf.org

Disabled American Veterans (DAV)
PO Box 14301
Cincinnati, OH 45250-0301
ph: 606-441-7300
e-mail: ahdav@one.net
www.dav.org

Fair Housing Information
Clearinghouse (FHIC)
U.S. Department of Housing and
Urban Development
P.O. Box 9146
McLean, VA 22102
ph: 800-343-3442
TTY: 800-290-1617
fax: 703-821-2098
e-mail: fairhousing@circsol.com
www.circsol.com
National Association of the Deaf (NAD)
814 Thayer Avenue
Silver Springs, MD 20910-4500
ph: 301-587-1788
fax: 301-587-1791
e-mail: NADHO@juno.com
www.nad.org

National Center on Accessibility
5020 State Road 67 North
Martinsville, IN 46151
V/TTY: 800-424-1877
fax: 765-342-6658
e-mail: nca@indiana.edu
www.indiana.edu/~nca

National Council on Disability (NCD)
1331 F Street, NW
Suite 1050
Washington, DC 20004-1107
ph: 202-272-2004
TTY: 202-272-2074
fax: 202-272-2022
e-mail: mquigley@ncd.gov
www.ncd.gov

National Council on the Aging
409 Third Street, SW
Suite 200
Washington, DC 20024
ph: 202-479-1200
fax: 202-479-0735
e-mail: info@ncoa.org
www.ncoa.org

National Federation of the Blind (NFB)
1800 Johnson Street
Baltimore, MD 21230
ph: 410-659-9314
e-mail: epc@roudley.com
www.nfb.org

National Institute on Disability and Rehabilitation Research (NIDRR)
US Department of Education
600 Independence Avenue, SW
Washington, DC 20202-0498
ph: 800-872-5327
e-mail: CustomerService@inet.ed.gov
www.ed.gov/offices/osers/ nidrr

Paralyzed Veterans of America (PVA)
801 18th Street NW
Washington, DC 20007
ph: 202-416-7700
fax: 202-416-7641
www.pva.org

Project ACTION
700 Thirteenth Street, NW
Suite 200
Washington, DC 20005
ph: 800-659-6428
fax: 202-347-4157
www.projectaction.org
Rehabilitation Engineering and Assistive Technology Society of North American (RESNA)
1700 N. Moore Street
Suite 1540
Arlington, VA 22209
ph: 703-524-6686
TTY: 703-524-6639
fax: 703-524-6630
www.resna.org

Self Help for Hard of Hearing People (SHHHP)
7910 Woodmont Avenue
Suite 1200
Bethesda, MD 20814
ph: 301-657-2248
TTY: 301-657-2249
fax: 301-913-9413
e-mail: National@shhh.org
www.shhh.org

Smith-Ketterwell Eye Research Foundation
2232 Webster Street
San Francisco, CA 94115
ph: 415-561-1657

Trace Research & Development
University of Wisconsin-Madison
5901 Research Park Boulevard
Madison, WI 53719-1252
ph: 608-262-6966
TTY: 608-262-8848
fax: 608-262-8848
e-mail: web@trace.wisc.edu/
http://trace.wisc.edu

Smith-Ketterwell Eye Research Foundation
2232 Webster Street
San Francisco, CA 94115
ph: 415-561-1657

Trace Research & Development
University of Wisconsin-Madison
5901 Research Park Boulevard
Madison, WI 53719-1252
ph: 608-262-6966
TTY: 608-262-8848
fax: 608-262-8848
e-mail: web@trace.wisc.edu/
http://trace.wisc.edu

U.S. Access Board
1331 F Street, NW
Suite 1000
Washington, DC 20004-1111
ph: 800-872-2253
TTY: 800-993-2822
fax: 202-272-5447
e-mail: info@access-board.gov
www.access-board.gov

U.S. Department of the Interior/National Park Service
by contact with the
National Center on Accessibility
at Indiana University
TTY: 800-424-1877

U.S. Department of Justice
ph: 800-514-0301
TTY: 800-514-0383
www.usdoj.gov/crt/ada/adahtm1.htm
U.S. Department of Transportation
Office of the Secretary
Departmental Office of Civil Rights
S-30, Room 10215
400 Seventh St., SW
Washington, DC 20590
ph: 202-366-4648
TTY: 202-366-5273

U.S. Department of Transportation
Federal Aviation Administration
ACR-4, Room 1030
Office of Civil Rights
800 Independence Ave., SW
Washington, DC 20591
ph: 202-257-3258
TTY 202-267-9730

U.S. Department of Transportation
Federal Highway Administration
HCR-1, Room 4132
Office of Civil Rights
400 Seventh St., SW
Washington, DC 20590
ph: 202-366-0693
TTY: 202-366-5751

U.S. Department of Transportation
Federal Railroad Administration
ROA-10
Office of Civil Rights
400 Seventh St., SW
Washington, DC 20590
ph: 202-493-6010

U.S. Department of Transportation
National Highway Traffic Safety Administration
NOA-20, Room 6128
Office of Civil Rights
400 Seventh St., SW
Washington, DC 20590
ph: 202-366-6795

U.S. Department of Transportation
Federal Transit Administration
TCR-1, Room 9102
Office of Civil Rights
400 Seventh St., SW
Washington, DC 20590
ph: 202-366-4018
ph: 888-446-4511

U.S. Department of Transportation
Research and Special Programs Administration
DCR-1, Room 7110
Office of Civil Rights
400 Seventh St., SW
Washington, DC 20590
ph: 202-366-9638

U.S. Equal Employment Opportunity Commission
1801 L Street, NW
Washington, DC 20507
ph: 202-663-4900
TTY: 202-663-4494
http://www.eeoc.gov
Appendix D

Detectable Warning Manufacturers

Detectable Warnings
Synthesis of U.S. and International Practice (May 2000)
Authors: Billie Loise Bentzen, Ph.D., Janet M. Barlow, COMS, Lee S. Tabor, Architect
Available: U.S. Access Board, Info@access-board.gov

Detectable Warning Manufacturers
The Federal Highway Administration does not promote or endorse any of the following manufacturers. For your convenience we have compiled this information to be used as a resource. This is not a comprehensive list of all detectable warnings manufacturers.

ADA Fabricators, Inc.
P.O. Box 179
N. Billerica, MA 01862
Ph: (800) 372-0519
Fax: (978) 262-1455

Applied Surfaces, Inc.
1545 Jefferson Street
Teaneck, NJ 07666
Ph: (201) 836-5552
Fax: (201) 836-0346

Architectural Tile and Granite, Inc.
P.O. Box 3542
Sunriver, OR 97707
Ph/Fax: (541) 593-1790

Castek Division
Transpo Inc.
20 Jones Street
New Rochelle, NY 10801
Ph: (800) 321-7870
Fax: (914) 636-1282
Cobblecrete International, Inc.
485 West 2000 South
Orem, UT 84058
Ph: (800) 798-5791
Fax: (801) 225-1690
Email: cobble@burgoyne.com
www.cobblecrete.com

COTE-L Industries, Inc.
1542 Jefferson St.
Teaneck, NJ 07666
Ph: (201) 836-0733
Fax: (201) 836-5220
Email: cotel@sprynet.com
www.cotelind.com

Cold Spring Granite Company
202 South 3rd Ave.
Cold Spring, MN 56320
Ph: (800) 328-7038
Fax: (320) 685-5490
www.coldspringgranite.com

Crossville Ceramics Co., L.P.
P.O. Box 1168
Crossville, TN 38555
Ph: (931) 484-2110
Fax: (931) 484-8418
Email: crosse@crossville.com
www.crossville-ceramics.com

Disability Devices Distributor
17420 Mt. Hermon Street, #C
Fountain Valley, CA 92708
Ph: (800) 747-5651
Fax: (714) 437-9309

Endicott Clay Products Co.
P.O. Box 17
Fairbury, NE 68352
Ph: (402) 729-3315
Fax: (402) 729-5804
Email: endicott@endicott.com
www.endicott.com

Engineered Plastics, Inc.
Olympic Towers
300 Pearl Street, #200
Buffalo, NY 14202
Ph: (800) 682-2525
Fax: (800) 769-4463
www.engplastics.com

Hanover Architectural Products, Inc.
240 Bender Road
Hanover, PA 17331
Ph: (717) 637-0500
Fax: (717) 637-7145
www.hanoverpavers.com
Increte Systems
Inco Chemical Supply Co., Inc.
8509 Sunstate Street
Tampa, FL 33634
Ph: (800) 752-4626
Fax: (813) 886-0188
www.increte.com

Pavestone Company
4835 LBJ Freeway, #700
Dallas, TX 75244
Ph: (800) 245-PAVE
Fax: (972) 404-9200
Email: info@pavestone.com
www.pavestone.com

Steps Plus, Inc.
6375 Thompson Rd.
Syracuse, NY 13206
Ph: (315) 432-0885
Fax: (315) 432-0612
www.steps-plus.com

Strongwall Industries, Inc.
P.O. Box 201
Ridgewood, NJ 07451
Ph: (800) 535-0668
Fax: (201) 447-2317
www.strongwall.com

Summitville Tiles, Inc.
P.O. Box 73
Summitville, OH 43962
Ph: (330) 223-1511
Fax: (330) 223-1414
www.summitville.com

Superock Block Company, Inc.
3301 27th Avenue N.
P.O. Box 5326
Birmingham, AL 35207-0326
Ph: (205) 324-8624
Fax: (205) 324-8671
Email: ggunn@lehighecement.com

Vanguard ADA Products of America
Tilco, Inc.
20628 Broadway Avenue
Snohomish, WA 98296
Ph: (800) 290-5700
Fax: (360) 668-3335
Email: tilovngrd@aol.com
www.vngrd.com

Whitacre-Greer Fireproofing Company
1400 S. Mahoning Avenue
Alliance, OH 44601
Ph: (800) WGPRAVER
Fax: (330) 823-5502
Email: Info@wgpraver.com
www.wgpaver.com
Appendix E

Slope Conversion Chart

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# Abbreviations and Acronyms

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<tr>
<td>AASHTO</td>
<td>American Association of State Highway and Transportation Officials</td>
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<td>ABA</td>
<td>Architectural Barriers Act</td>
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<td>ADA</td>
<td>Americans with Disabilities Act</td>
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<td>ADAAG</td>
<td>Americans with Disabilities Act Accessibility Guidelines/ADA Standards for Accessible Design</td>
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<td>ADT</td>
<td>Average Daily Traffic</td>
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<td>American National Standards Institute</td>
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<td>AOTA</td>
<td>American Occupational Therapy Association, Inc.</td>
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<td>APS</td>
<td>Accessible Pedestrian Signal</td>
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<td>ATV</td>
<td>All-terrain vehicle</td>
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<td>CFR</td>
<td>Code of Federal Regulations</td>
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<td>CIP</td>
<td>Capital Improvement Program</td>
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<td>CMAQ</td>
<td>Congestion Mitigation and Air Quality Improvement Program</td>
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<td>CMP</td>
<td>Comprehensive Master Plan</td>
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<td>DOJ</td>
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<td>Federal Communications Commission</td>
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<td>Federal Emergency Management Agency</td>
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<td>Finished floor elevation</td>
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<td>FHWA</td>
<td>Federal Highway Administration</td>
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<td>FTA</td>
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<td>GPS</td>
<td>Global Positioning System</td>
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<td>HUD</td>
<td>United States Department of Housing and Urban Development</td>
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<tr>
<td>ICIDH</td>
<td>International Classification of Impairment, Disability, and Handicap</td>
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<td>ILC</td>
<td>Independent Living Center</td>
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<td>ISTEA</td>
<td>Intermodal Surface Transportation Efficiency Act</td>
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<td>LRV</td>
<td>Light Reflectance Value</td>
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<td>Metropolitan Planning Organization</td>
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<td>MUTCD</td>
<td>Manual on Uniform Traffic Control Devices</td>
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<td>NWPS</td>
<td>National Wilderness Preservation System</td>
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<td>OHV</td>
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<td>Outdoor Recreation Access Route</td>
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<tr>
<td>UTAP</td>
<td>Universal Trail Assessment Process</td>
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<tr>
<td>VA</td>
<td>Veterans Affairs</td>
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</tbody>
</table>
Appendix G

Glossary

**Accessible route** — A continuous, unobstructed path connecting all accessible elements and spaces of a building or facility that meets the requirements of ADAAG.

**Alteration** — Modification made to an existing building or facility that goes beyond normal maintenance activities and affects or could affect usability.

**Americans with Disabilities Act of 1990 (ADA)** — A Federal law prohibiting discrimination against people with disabilities.

**Americans with Disabilities Act Accessibility Guidelines (ADAAG)** — Provide scoping and technical specifications for new constructions and alterations undertaken by entities covered by the ADA.

**Architectural Barriers Act of 1968 (ABA)** — A Federal law stating that buildings and facilities designed, constructed, or altered with Federal funds, or leased by a Federal agency, must comply with standards for physical accessibility.

**Arterial road** — A major through route; arterials often provide direct service between cities and large towns.

**Assistive device** — A device that assists users in accomplishing day-to-day functions. For example, a wheelchair is an assistive device to assist a person who cannot walk.

**Audible warning** — A warning consisting of words or sounds indicating a potentially hazardous situation.

**Barrier removal** — Removal, rearrangement, or modification of objects positioned or structured in a manner that impedes access. Can include rearrangement or removal of furniture or equipment, installation of curb cuts or ramps, or repositioning items such as telephone kiosks or newspaper boxes.

**Bevel** — A surface that meets another surface at any angle other than 0 or 90 degrees.

**Bulboutr** — Another term for a curb extension, which is a section of sidewalk at
an intersection or midblock crossing that reduces the crossing width for pedestrians and can help reduce traffic speeds.

**Caster** — A wheel that can pivot but is not intended to govern the driving direction; typically used for the front wheels of most wheelchairs and strollers.

**Change of cross slope** — An abrupt difference between the cross slope of two adjacent surfaces. A rapid rate of change of cross slope is frequently found on driveway crossing flares and curb ramps without landings. A cross slope that changes so rapidly that there is no planar surface over 0.6 m² (24 in²) can create a safety hazard.

**Change of grade** — An abrupt difference between the grade of two adjacent surfaces.

**Changes in level** — Vertical height transitions between adjacent surfaces or along the surface of a path. Small changes in level are often caused by cracks in the surfacing material. Changes in level may also result when the expansion joints between elements such as curb ramps and gutters are not constructed at the same time. On trails, ruts caused by weather erosion, tree roots, and rocks protruding from the trail surface are common sources of changes in level.

**Charrette** — An intensive 1-5 day workshop involving members of a community discussing planning issues, interrelationships, and impacts, and creating their own vision for a project, corridor, neighborhood, or community.

**Clear space in crosswalk** — The additional space required to be included in a crosswalk at the corner where the ramp of a diagonal curb ramp meets the street, so that those entering or exiting the base of the ramp can remain within the crosswalk.

**Collector road** — A roadway linking traffic on local roads to the arterial road network.

**Commercial facility** — Facilities that are intended for non residential use by private entities and whose operation affects commerce.

**Comprehensive Master Plan** — A broad collection of goals, policies, and objectives adopted by a locality for the purpose of directing the growth of the locality.

**Continuous passage** — An unobstructed way of pedestrian passage or travel that connects pedestrian areas, elements, and facilities to accessible routes on adjacent sites.

**Cross slope** — The slope measured perpendicular to the direction of travel.
**Curb extension** — A section of sidewalk at an intersection or midblock crossing that reduces the crossing width for pedestrians and can help reduce traffic speeds.

**Curb ramp** — A combined ramp and landing to accomplish a change in level at a curb. This element provides street and sidewalk access to pedestrians using wheelchairs.

**Design width** — The width specification that a sidewalk or trail was designed to meet. For sidewalks, the design width extends from the curb to any buildings or landscaping that forms the opposite border of the sidewalk. For trails, the design width is the area generally considered part of the trail (the beaten path or tread width).

**Detectable warning** — A standardized surface feature built in or applied to walking surfaces or other elements to warn people with visual impairments of hazards.

**Diagonal curb ramp** — A curb ramp positioned at the apex of an intersection.

**Diagonal technique** — An environmental scanning technique where a visually disabled person holds a cane diagonally across the body in a stationary position, with the cane just above or touching the ground at a point outside one shoulder, and with the handle extending to a point outside the other shoulder. Used primarily in familiar, controlled environments.

**Drainage inlet** — A site where water runoff from the street or sidewalk enters the storm drain system; the openings to drainage inlets are typically covered by a grate or other perforated surface to protect pedestrians.

**Driveway crossing** — A ramp positioned where a driveway and the sidewalk meet; designed to ease the transition between the street and driveway.

**Finished floor elevation** — The elevation at which the building foundation meets the prevailing ground surface.

**Firmness** — The degree to which a surface resists deformation by indentation when, for instance, a person walks or wheels across it. A firm surface would not compress significantly under the forces exerted as a person walks or wheels on it.

**Flare** — A sloped surface that flanks a curb ramp and provides a graded transition between the ramp and the sidewalk. Flares bridge differences in elevation and are intended to prevent ambulatory pedestrians from tripping. Flares are not considered part of the accessible route.
Frontage Zone — A linear portion of the sidewalk corridor, adjacent to the edge of the right-of-way (or property line).

Furnishings Zone — A linear portion of the sidewalk corridor, adjacent to the curb, that contains elements such as trees, signal poles, utility poles, street lights, street signs, controller boxes, hydrants, parking meters, driveway aprons, planting strips, or street furniture.

Global Positioning System (GPS) — A system that identifies latitude, longitude, and elevation; a hand console is used to obtain data from an orbiting satellite.

Grade — The slope parallel to the direction of travel that is calculated by dividing the vertical change in elevation by the horizontal distance covered. For example, a trail that gains 2 m in elevation over 40 m of horizontal distance has a grade of 5 percent.

Grate — A framework of latticed or parallel bars that prevents large objects from falling through a drainage inlet but permits water and some sediment to fall through the slots.

Grade-separated crossings — Facilities such as overpasses, underpasses, skywalks, or tunnels that allow pedestrians and motor vehicles to cross a street at different levels.

Gutter — A trough or dip used for drainage purposes that runs along the edge of the trail or street and curb or curb ramp.

Intermodalism — The use of multiple modes of transportation to reach one destination; includes combining the use of trains, buses, automobiles, bicycles, and walking into a given trip.

Intermodal Surface Transportation Efficiency Act of 1991 (ISTEA) — Federal legislation authorizing highway, highway safety, transit, and other surface transportation programs from 1991 through 1997. It provided new funding opportunities for sidewalks, shared-use paths, and recreational trails. ISTEA was superseded by the Transportation Equity Act for the 21st Century (TEA-21).

Intersection — An area where two or more pathways or roadways join together.

Island — A pedestrian refuge within the right-of-way and traffic lanes of a highway or street; also used as a loading stop for light rail or buses.

Land management agency — Includes any agency or private organization that manages recreation and/or wilderness areas. Examples of land management agencies include: national entities such as the USDA Forest Service, the USDI Bureau of
Land Management, and the USDI National Park Service, as well as State and local park systems.

**Landing** — A level area of the sidewalk at the top of a curb ramp that faces the ramp path.

**Level of Service (LOS)** — Qualitative and quantitative measurements of the physical environment for the comfort and efficiency of a mode of travel for pedestrians, bicyclists, or motorists. LOS ratings are A-F, similar to school grading systems. A rating of A (LOS) for one mode may be F for another mode. Balance is needed in order to have a transportation facility that is safe and amenable to all the users.

**Local road** — A road that serves individual residences or businesses and/or distributes traffic within a given urban or rural area.

**Long white cane** — Navigational device used by people with vision impairments to scan the environment for potential obstacles and hazards.

**Maximum cross slope** — The highest cross slope of a trail or sidewalk that exceeds the typical running cross slope of the path. The distance over which a maximum cross slope occurs significantly influences how difficult a section of sidewalk or trail is to negotiate.

**Maximum grade** — The steepest grade that exceeds the typical running grade. The distance over which a maximum grade occurs significantly influences how difficult a section of sidewalk or trail is to negotiate.

**Median** — An island in the center of a road that provides pedestrians with a place of refuge and reduces the crossing distance between safety points.

**Midblock crossing** — A crossing point positioned in the center of a block rather than at an intersection.

**Minimum clear width** — The narrowest point on a sidewalk or trail. A minimum clear width is created when significant obstacles, such as utility poles or tree roots, protrude into the sidewalk and reduce the design width.

**Metropolitan Planning Organization (MPO)** — An urban regional body for areas with populations larger than 50,000, that makes transportation policy and planning decisions as mandated in Federal transportation legislation.

**New construction** — A project in which an entirely new facility is built from the ground up or where a new facility is added to an existing facility.
Obstacle — An object that limits the vertical passage space, protrudes into the circulation route, or reduces the clearance width of a sidewalk or trail. On sidewalks, obstacles are most common in retrofit situations, because accessibility was not considered in the original plan. On trails, obstacles can include objects such as boulders, drop-offs, and tree branches.

Parallel curb ramp — A curb ramp design in which the sidewalk slopes down on either side of a landing at street level; parallel curb ramps require users to turn on the landing before entering the street.

Passing space — A section of path wide enough to allow two users to pass one another or travel abreast.

Passing space interval — The distance between passing spaces.

Pedestrian — A person who travels on foot or who uses assistive devices, such as a wheelchair, for mobility.

Pedestrian actuated traffic control — A push-button or other control operated by pedestrians that is designed to interrupt the prevailing signal cycle to permit pedestrians to cross an intersection.

Pedestrian/bicycle coordinator — A position responsible for planning and managing nonmotorized facilities and programs, creating safety and promotional materials that encourage bicycle and pedestrian transportation, and serving as the principal liaison between government transportation entities, the press, citizen organizations, and individuals on bicycling and walking issues.

Perpendicular curb ramp — A curb ramp design in which the ramp path is perpendicular to the edge of the curb.

Places of public accommodation — Facilities operated by private entities that fall within the following 12 broad categories defined by Congress: places of lodging, food establishments, entertainment houses, public gathering centers, sales establishments, service establishments, transportation stations, places of recreation, museums and zoos, social service establishments, and places of education.

Private entity — An individual or organization not employed, owned, or operated by the government.

Program access — Access provided to a program, service, or activity conducted or funded by a public entity.

Prosthesis — An artificial device that replaces part of the body; includes artificial limbs that serve as assistive devices and enable mobility.
Public entity — Any State or local government, department agency, special-purpose district, or other instrumentality of a State or States or local government, and any commuter authority.

Railroad flangeway — A channel paralleling train or trolley tracks embedded in the travel surface of a road.

Ramp — A sloped transition between two elevation levels.

Reach distance — The three-dimensional space within touching or grasping distance of a pedestrian. As a consequence of their seated position, wheelchair users generally have a more limited reach distance than other pedestrians.

Readily achievable — Easily accomplished and able to be carried out without much difficulty or expense; refers to the criterion for barrier removal under Title III of the ADA.

Reasonable accommodation — Modifications or adjustments to a program, work environment, or job description that make it easier for a person with a disability to participate in the same manner as other employees.

Recreation Access Advisory Committee — A committee established in 1993 by the U.S. Access Board to develop recommendations for accessible recreation facilities.

Recreation trail — A trail that is designed to provide a recreational experience.

Rehabilitation Act of 1973 — A Federal law requiring nondiscrimination in the employment practices of Federal agencies of the executive branch and Federal contractors; requires all Federally assisted programs, services, and activities to be available to people with disabilities.

Removable obstacle — An item that obstructs the clear passage space but is not fixed immovably to the ground. Examples of removable objects include newspaper vending boxes, rocks, vegetation, trash receptacles, and small planters.

Rest area — A level portion of a trail that is wide enough to provide wheelchair users and others a place to rest and gain relief from the prevailing grade and cross slope demands of the path.

Rest area interval — The distance between rest areas.

Right-of-way — The rights, title, and interest in real property necessary for the construction and maintenance of the project. Private property rights may be acquired by donation or acquisition and
may be fee-simple, easement, or other form of use agreement acceptable to the parties. The property rights must be of sufficient duration to match the design life of the project, and in a form that can be recorded on the land records.

**Running cross slope** — The average cross slope of a contiguous section of a sidewalk or trail. Running cross slope is measured by averaging the values of cross slope measurements taken periodically at different points along a given section of sidewalk.

**Running grade** — The average of many short, contiguous grades.

**Section 14 (1994)** — Section of the ADAAG containing proposed accessibility guidelines for public rights-of-way (now reserved).

**Section 504 (1973)** — The section of the Rehabilitation Act that prohibits discrimination by any program or activity conducted by the Federal government.

**Shared use path** — A trail that permits more than one type of user and that has a transportation and recreation function. An example is a trail designated for use by both pedestrians and bicyclists.

**Shy distance** — The area along a path generally avoided by pedestrians, such as the areas closest to buildings, retaining walls, curbs, and fences.

**Sidewalk** — The portion of a highway, road, or street intended for pedestrians.

**Sidewalk approach** — The section of the sidewalk that flanks the landing of a curb ramp. The approach may be slightly graded if the landing level is below the elevation of the adjoining sidewalk.

**Sight distance** — The length of roadway visible to a driver or pedestrian; the distance a person can see along an unobstructed line of sight.

**Site** — A parcel of land bounded by a property line or a designated portion of public right of way.

**Slip resistant surface** — Slip resistance is based on the frictional force necessary to permit a person to ambulate without slipping. A slip resistant surface does not allow a shoe heel, wheelchair tires, or a crutch tip to slip when ambulating on the surface.

**Stable surface** — Stability is the degree to which a surface remains unchanged by contaminants or applied force, so that when the contaminant or force is removed the surface returns to its original condition. A stable surface is not significantly altered by a person walking or maneuvering a wheelchair.
Surface — The material on which a person walks or wheels in the pedestrian environment. Sidewalk surfaces generally consist of concrete or asphalt, but commonly include tile, stone, and brick. In addition to concrete and asphalt, trails can be surfaced with dirt, rock, gravel, sand, mud, snow, grass, and other substances.

Surface Transportation Program (STP) — A Federal program that provides grants to States for federally funded roadways and enhancement projects.

Switchback — A trail or road that ascends a steep incline by taking a winding course to reduce the grade of the path.

Title II of the Americans with Disabilities Act of 1990 — The section of the Americans with Disabilities Act of 1990 that prohibits State and local governments from discriminating against people with disabilities in programs, services, and activities.

Title III of the Americans with Disabilities Act of 1990 — The section of the Americans with Disabilities Act of 1990 that prohibits places of public accommodation and commercial facilities from discriminating on the basis of disability. Applies to both private and public entities.

Touch technique — An environmental scanning method in which a blind person arcs a cane from side to side and touches points outside both shoulders. Used primarily in unfamiliar or changing environments, such as on sidewalks and streets.

Trail — A path of travel for recreation and/or transportation within a park, natural environment, or designated corridor that is not classified as a highway, road, or street.

Transportation agency — A Federal, State, or local government entity responsible for planning and designing transportation systems and facilities for a particular jurisdiction.

Transportation enhancement — Projects that enhance the transportation network, including providing bicycle and pedestrian facilities; converting abandoned railroad rights-of-way into trails; preserving historic transportation sites; acquiring scenic easements; and mitigating the negative impacts of a project on a community by providing additional benefits.

It provides funding opportunities for pedestrian, bicycling, and public transit facilities and emphasizes intermodalism, multimodalism, and community participation in transportation planning.

**Truncated domes** — Small domes with truncated tops that are detectable warnings used at transit platforms, curb ramps, and hazardous vehicular ways.

**Uniform Federal Accessibility Standards** — Accessibility standards that all Federal agencies are required to meet; includes scoping and technical specifications.

**Universal Design** — The designing of products and environments to be usable by all people, to the greatest extent possible, regardless of age, size, or abilities.

**U.S. Access Board (United States Architectural and Transportation Barriers Compliance Board)** — The Federal agency that is responsible for developing Federal accessibility guidelines under the ADA and other laws.

**Vertical clearance** — The minimum unobstructed vertical passage space required along a sidewalk or trail.

**Visual impairment** — Loss or partial loss of vision.

**Water bar** — A bar made of materials such as wood, rubber, or stone that is placed across a trail to divert runoff across rather than down the trail.

**Wheelchair** — Wheeled mobility device used by people with limited or no ability to walk. Wheelchairs can be manually propelled or battery powered.

**Wilderness Act of 1964** — A Federal law that prohibits the use of motorized vehicles and mechanized construction on certain tracts of Federally managed land.
Appendix H

Bibliography


This booklet depicts the access deficiencies of public transportation.

Alliance for Transportation Research, 1001 University Boulevard, S.E., Albuquerque, NM 87106, Telephone: (505) 246-6410.


This book contains definitions of 1,500 transportation terms.

AASHTO, 444 North Capitol Street, N.W., Washington, DC 20001, Telephone: (202) 624-5800.


This book lists AASHTO recommended policies for roadway design.

AASHTO, 444 North Capitol Street, N.W., Suite 249, Washington, DC 20001, Telephone: (202) 624-5800.


This document was developed by the American Association of State Highway and Transportation Officials to provide recommended policies for bridge design.


This guide is designed to provide information on the development of facilities to enhance and encourage safe bicycle travel. The guide addresses planning and design issues that local, State, and Federal agencies face when implementing bicycle-related programs and facilities.


This book outlines current practices in residential street design that provide good examples of design criteria. Specifications related to drainage, intersection, and pavement options are also provided.

Bicycle Federation of America, 1506 21st Street, N.W., Suite 200, Washington, DC 20036, Telephone: (202) 463-6622, Fax: (202) 463-6625, Email: bfa@igc.org or bikefed@aol.com.


Civil rights legislation prohibiting discrimination against people with disabilities. Written by the 101st Congress of the United States.


Provides diagrams and design guidelines for developing accessible outdoor recreation facilities.

Canadian Paraplegic Association, National Office, 1101 Prince of Wales Drive, Suite 320, Ottawa, Ontario K2C 3W7, Telephone: (613) 723-1033, Fax: (613) 723-1060.

This study determined whether or not congenitally blind children were able to use nonvisual information to perceive objects.

Daniel H. Ashmead,
Department of Psychology,
Vanderbilt Bill Wilkerson Center for Otolaryngology and Communication Sciences,
Vanderbilt University,
Nashville, TN 37232-8700,
Telephone: (615) 340-8280,
Fax: (615) 343-7705,
Email: ashmead@ctrvax.vanderbilt.edu.


This study determined the ability of people with visual disabilities to use ambient, low-frequency sound to guide their locomotion.

Daniel H. Ashmead,
Department of Psychology,
Vanderbilt Bill Wilkerson Center for Otolaryngology and Communication Sciences,
Vanderbilt University,
Nashville, TN 37232-8700,
Telephone: (615) 340-8280,
Fax: (615) 343-7705,
Email: ashmead@ctrvax.vanderbilt.edu.


This article analyzes recreational activities with respect to the user, commercial recreational equipment, and the environment and discusses where technology should and should not be applied in each of these areas.

PAX Press (a division of Beneficial Designs, Inc.), 5858 Empire Grade, Santa Cruz, CA 95062
Telephone: (831) 429-8447,  
Fax: (831) 423-8450,  
Email: paxpress@beneficialdesigns.com,  
Website: <www.beneficialdesigns.com>.


This book is a guide to the Universal Trail Assessment Process, which can be used to objectively assess outdoor recreation routes and recreation trails to collect access, mapping, usage, and maintenance information.

Beneficial Designs, Inc.,  
5858 Empire Grade,  
Santa Cruz, CA 95060,  
Telephone: (831) 429-8447,  
Fax: (831) 423-8450,  
Email: mail@beneficialdesigns.com,  
Website: <www.beneficialdesigns.com>.


This report provides a detailed summary of research that analyzed the firmness and stability of trail surfaces.

Beneficial Designs, Inc.,  
5858 Empire Grade,  
Santa Cruz, CA 95060,  
Telephone: (831) 429-8447,  
Fax: (831) 423-8450,  
Email: mail@beneficialdesigns.com,  
Website: <www.beneficialdesigns.com>.


This research report evaluates existing test methods to determine the accessibility of surfaces.

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5858 Empire Grade,  
Santa Cruz, CA 95060,  
Telephone: (831) 429-8447,  
Fax: (831) 423-8450,  
Email: mail@beneficialdesigns.com,  
Website: <www.beneficialdesigns.com>.


This study measures the difficulty experienced by wheelchair users and pedestrians traveling over a variety of surfaces with different grade and cross slope characteristics.
Beneficial Designs, Inc.,
5858 Empire Grade,
Santa Cruz, CA 95060,
Telephone: (831) 429-8447,
Fax: (831) 423-8450,
Email: mail@beneficialdesigns.com,
Website: <www.beneficialdesigns.com>.


This book was written to teach wheelchair users and their helpers how to access the world with a full range of manual wheelchair skills.

PAX Press (a division of Beneficial Designs, Inc.)
5858 Empire Grade,
Santa Cruz, CA 95062,
Telephone: (831) 429-8447 x107,
Fax: (831) 423-8450,
Email: paxpress@beneficialdesigns.com,
Website: <www.beneficialdesigns.com>.


Beneficial Designs, Inc.,
5858 Empire Grade,
Santa Cruz, CA 95060,
Telephone: (831) 429-8447,
Fax: (831) 423-8450,
Email: mail@beneficialdesigns.com,
Website: <www.beneficialdesigns.com>.


Final report for the Computerized Mapping of Outdoor Trails for Accessibility project and the development of the Universal Trail Assessment Process.

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5858 Empire Grade,
Santa Cruz, CA 95060,
Telephone: (831) 429-8447,
Fax: (831) 423-8450,
Email: mail@beneficialdesigns.com,
Website: <www.beneficialdesigns.com>.

This report is Part I of a two phase project focused on designing sidewalks and trails that meet the needs of all users, including people with disabilities. This report contains an analysis of existing sidewalk and trail conditions, as well as an extensive literature review and a compilation of existing standards.

National Technical Information Service, Springfield, VA 22161, Telephone: (703) 605-6000.


This manual was designed to provide supplemental information regarding the application of the Uniform Federal Accessibility Standards in retrofit situations.


This is a technical and policy guide to access in Georgia.


This report examines how Federal highway funding helps States address the environmental impacts of surface transportation. Funding structure, eligible project types, and other major funding situations are discussed.


This manual contains equestrian and mountain bike trail information.

Don Beers, North Coast Redwoods Headquarters, 600-A West Clark, Eureka, CA 95501, Telephone: (707) 445-6547 ext.18, Fax: (707) 441-5737.

This chapter of Foundations of Orientation and Mobility contains information pertaining to environmental accessibility.

AFB Press, American Foundation for the Blind,
11 Penn Plaza, Suite 300,
New York, NY 10001


The research presented in this article found that curb ramps do, in fact, affect the safety of individuals with visual impairments.

AFB Press, American Foundation for the Blind,
11 Penn Plaza,
New York, NY 10001.
Website: <http://www.afb.org/r_durep.html>.


An extensive, well-illustrated review of the state-of-the-art use of under-foot warning surfaces in the U.S. and abroad. Includes a summary of and rationale for ADA provisions and a summary of ISO draft standards, standards and guidelines of numerous jurisdictions and publications, descriptions of existing U.S. products, and U.S. and international case studies. Emphasis is on truncated dome detectable warnings as specified in ADAAG 4.29.2.

The Access Board,
1311 F Street, N.W.,
Washington, DC 20004-1111,
Telephone: (202) 272-5434,
TDD: (202) 272-5449,
Fax: (202) 272-5447.


This document reports on improving communications with the visually impaired in rail rapid-transit systems.

National Technical Information Service,
Springfield, VA 22161,
Telephone: (703) 605-6000.

This laboratory study was conducted to determine the optimal physical properties of a detectable warning system, and to study properties such as contrast, hue, and reflectance.

National Technical Information Service, Springfield, VA 22161, Telephone: (703) 605-6000.


This study tested the configurations of a variety of detectable warnings against a number of surrounding surfaces and determined how well people with visual impairments, as well as people with physical disabilities, were able to detect and negotiate the surfaces.

National Technical Information Service, Springfield, VA 22161, Telephone: (703) 605-6000.


This report summarizes available types of accessible pedestrian signals. It analyzes when they are needed and what types of information they provide. Audible broadcast, tactile, vibrotactile, and receiver-based systems are discussed.


This research studies the energy cost of walking, running, and crutch use for able-bodied adults.

University of Alberta, Faculty of Rehabilitation Medicine, Dr. Bhamhahi, Room 308 Corbett Hall, Edmonton, Alberta T6G2G4 Canada.

This report discusses methods to integrate bicycle and pedestrian considerations into State and local transportation planning, design, and operations.

Federal Highway Administration,  
U.S. Department of Transportation,  
400 Seventh Street, S.W.,  
Washington, DC 20590.  
Fax requests to FHWA R&T Report Center:  
(301) 577-1421.


This document reviews funding sources for bicycle and pedestrian facilities available under ISTEA.

Federal Highway Administration,  
U.S. Department of Transportation,  
400 Seventh Street, S.W.,  
Washington, DC 20590.  
Fax requests to FHWA R&T Report Center:  
(301) 577-1421.


This document reviews several State and local bicycle and pedestrian programs that have been exceptionally effective.

Federal Highway Administration,  
U.S. Department of Transportation,  
400 Seventh Street, S.W.,  
Washington, DC 20590.  
Fax requests to FHWA R&T Report Center:  
(301) 577-1421.


Written for trail workers who maintain the Appalachian Trail, this book provides information about designing, constructing, and maintaining outdoor recreation trails.

Appalachian Trail Conference,  
P.O. Box 236,  
Harpers Ferry, WV 25425,  
Telephone: (304) 535-6331.


This book is a guide for building trails written for the Student Conservation Association. It explains techniques for using volunteers to design and maintain outdoor trails.

The Mountaineers,  
1001 S.W. Klickitat Way,  
Seattle, WA 98134.

This handbook’s contents include pedestrian characteristics; results of pedestrian traffic and safety studies; pedestrian traffic control devices and procedures; pedestrian facilities in work zones; facility maintenance; and a summary of pedestrian facility problems.

Research, Development and Technology, Turner-Fairbank Highway Research Center, 6300 Georgetown Pike, McLean, VA 22101-2296.
Fax requests to FHWA R&T Report Center: (301) 577-1421.


This guide outlines the community impact assessment process, highlights areas that must be examined, and identifies basic tools and information sources planners can use to assess the impact of transportation projects.


This book is a practical guide to designing storm drain systems connected with transportation facilities.

National Technical Information Service, Springfield, VA 22161, Telephone: (703) 605-6000.


This handbook discusses problems that pedestrians face because of increased auto congestion and introduces planning and engineering principles designed to improve pedestrian safety. Alternatives to private automobile transportation are discussed as well.

Dan Burden, Telephone: (904) 454-3304, Email: dburden@aol.com.


This document contains the accessibility design guidelines for California State Parks.

California State Parks Store, P.O. Box 942896, Sacramento, CA 94296-0001,
Ray Ann Watson (ADA Coordinator),
Telephone: (916) 653-8148 or (916) 653-6995,
To Order: (800) 888-0369,
Fax: (916) 654-8928.

This survey includes a variety of statistics including the percent of adults who are considered overweight.

Center for Disease Control,
Website: <www.cdc.gov/>.


This handbook contains the trail design standards for Pitkin County, Colorado. Separate standards are provided for hard surfaces and soft surfaces on multiple-use trails.

Pitkin County Open Space and Trails,
530 East Main Street, Suite 301,
Aspen, CO 81611,
Telephone: (970) 920-5232,
Fax: (970) 920-5198.

This plan makes recommendations that are intended to enhance the pedestrian environment and increase opportunities to choose walking as a viable mode of transportation in Madison, Wisconsin.

City of Madison Department of Transportation,
P.O. Box 2986,
Madison, WI 53701-2986,
Telephone: (608) 266-6225,
Fax: (608) 267-1158,
Email: aross@ci.madison.wi.us.

This is the Pedestrian Master Plan of Portland, Oregon. It contains construction guidelines and layouts used by the City of Portland to design pedestrian facilities.

Pedestrian Transportation Program,
1120 S.W. Fifth Avenue, Room 802,
Portland, OR 97204-1971,
Telephone: (503) 823-7211,
Email: jean@sysgen.ci.portland.or.us.

The sidewalk handbook. Portland.

This brochure reviews property owners’ responsibilities with regard to maintaining sidewalks and discusses available city support to repair sidewalks.

Bureau of Maintenance,
Sidewalk Repair,
2929 N. Kerby Avenue,
Portland, OR 97227,
Telephone: (503) 823-1711,
Fax: (503) 823-4043.

North Holland: Elsevier Science Publishers B.V.

This research study documents the gait characteristics (speed, stride length, etc.) of adults with visual impairments.

Elsevier Science, Regional Sales Office,
Customer Support Department,
P.O. Box 945,
New York, NY 10159-0945,
Telephone: (212) 633-3680 or (800) 4ES-INFO,
Fax: (212) 633-3680,
Email: usinfo-f@elsevier.com.


This manual provides recommendations for designing buildings and facilities that are accessible to and usable by people with disabilities.

Council of American Building Officials,
5203 Leesburg Pike, #708,
Falls Church, VA 22041,
Telephone: (703) 931-4533.


This study provides information about improving access to under- and over-crossings for bicyclists, pedestrians, and the handicapped.

National Technical Information Service,
Springfield, VA 22161,
Telephone: (703) 605-6000.

This booklet contains a checklist that can be used to determine whether buildings meet accessible accommodation requirements applicable within the State of California.

Department of Rehabilitation, ADA Implementation Section, P.O. Box 944222, Sacramento, CA 94244-2220, Telephone: (916) 322-0251, TTY: (916) 322-1096, CALNET 492-0251 (Voice or TTY).


This document contains abstracts and meeting agendas from Designing for the 21st Century: An International Conference on Universal Design of Information, Products, and Environments held at Hofstra University in Hempstead, NY, June 17-21, 1998.

The Center for Universal Design, School of Design, North Carolina State University, Box 8613, Raleigh, NC 27695-8613, Telephone: (800) 647-6777 or (919) 515-3082, Fax: (919) 515-3023, Email: cud@ncsu.edu.


This series of case studies highlights successful community projects using Federal transportation funds.

Surface Transportation Policy Project, 1100 Seventeenth Street, N.W., Tenth Floor, Washington, DC 20036, Telephone: (202) 466-2636, Fax: (202) 466-2247, Email: stpp@transact.org.


This booklet provides homeowners with an outline of the Urban County Government sidewalk inspection program. It is intended to aid property owners in the maintenance of any right-of-way adjoining their private property.

Division of Engineering, Lexington-Fayette County Urban Government, Lexington-Fayette Government Building, 200 East Main Street, Lexington, KY 40507, Telephone: (606) 258-3410.


This handbook provides an overview of existing accessibility planning and programming. Each chapter provides definitions, illustrations, and Federal standards, if they exist, and includes a section on problems and recommended solutions.

National Technical Information Service, Springfield, VA 22161,
Telephone: (703) 605-6000.


This document contains revisions and interpretations of the 1973 Rehabilitation Act.

National Technical Information Service, Springfield, VA 22161,
Telephone: (703) 605-6000.


This document contains abstracts and meeting agendas from EDRA 29 held in St. Louis, Missouri, March 4-8, 1998.

Environmental Design Research Association (EDRA), P.O. Box 7146,

Edmond, OK 73083-7146,
Telephone: (405) 330-4863,
Fax: (405) 330-4150,
Email: edra@telepath.com.


This handbook was written to provide information and assistance on the ADA to people with disabilities, businesses, and the public. It is a particularly valuable tool that contains EEOC Title I regulations and Department of Justice Title II and Title III regulations, together with a section-by-section analysis of each regulatory provision.

U.S. Department of Justice,
Telephone: (202) 514-0301 or (800) 514-0301,
TTY: (800) 514-0383.


This article is the last in a series of four outlining accessibility design requirements as they relate to standards development, access to buildings and structures, and access to outdoor recreation and trails.
National Recreation and Park Association, 
22377 Belmont Ridge Road, 
Ashburn, VA 20148, 
Telephone: (703) 858-0784, 
Fax: (703) 858-0794.

Federal Highway Administration (1994). 
Final report: The national bicycling and 
walking study: Transportation choices for 
a changing America. Washington, DC. 
Report # FHWA-PD-94-023.

This study analyzes the current (1994) state 
of bicycling and walking in the United States.

Federal Highway Administration, 
Bicycle & Pedestrian Program Office, 
400 Seventh Street, S.W., 
Washington, DC 20590. 
Fax requests to FHWA R&T Report Center: 
(301) 577-1421.

Federal Highway Administration (1996a). 
Chapter 18 facilities for pedestrians and 
bicyclists. Washington, DC.

This book discusses taking bicyclists and 
pedestrians into consideration when 
proposed facilities are being designed.

U.S. Government Printing Office, 
Superintendent of Documents, 
P.O. Box 371954, 
Pittsburgh, PA 15250-7954, 
Telephone: (202) 512-1800, 
Fax: (202) 512-2233.

Federal Highway Administration (1997a). 
Flexibility in highway design. Washington, DC. 
Report # FHWA-PD-97-062.

This book identifies and explains the 
opportunities and constraints facing 
designers and design teams responsible for 
the development of transportation facilities. 
It includes many illustrations and examples 
of well-designed highways and roadways.

Federal Highway Administration, 
U.S. Department of Transportation, 
400 Seventh Street, S.W., 
Washington, DC 20590, 
Telephone: (202) 366-0106, 
Fax: (202) 366-3409.

Federal Highway Administration, Federal 
metropolitan transportation planning under 
ISTEA: How the pieces fit together. Washington, 
DC: Federal Highway Administration. 
Report # FHWA-PD-95-031.

This guidebook describes how Metropolitan 
Planning Organizations operated under 
ISTEA. Long- and short-range plans are 
discussed in detail.

Federal Highway Administration, 
U.S. Department of Transportation, 
400 Seventh Street, S.W., 
Washington, DC 20590, 
Telephone: (202) 366-5003.


Prepared by Dan Burden and Betty Drake, this book supplements a National Highway Institute course that focused on pedestrian and bicycle safety and design. It outlines how focus groups and charities can be incorporated into a public participation model.

Federal Highway Administration, U.S. Department of Transportation, 400 Seventh Street, S.W., Washington, DC 20590.
Fax requests to FHWA R&T Report Center: (301) 577-1421.


This report describes evaluations to determine major and minor access barriers for the physically handicapped.

National Technical Information Service, Springfield, VA 22161.
Telephone: (703) 605-6000.


This report discusses the structure of the House and Senate proposals and provides an overview of the issues that might have come to the forefront during conference.


This report addresses issues associated with the purpose and use of transportation trust funds.


This article considers how wheelchair users are able to select and follow the best route through cluttered and obstacle-laden courses. It discusses using dimensionless invariance to measure the dynamic fit of active wheelchairs through their functional spaces if given a navigational goal.

Lawrence Erlbaum Associates,
10 Industrial Avenue,
Mahwah, NJ 07430-2262,
Telephone: (201) 236-9500 or
(800) 9-BOOKS-9,
Fax: (201) 236-0072,
Email: orders@erlbaum.com.


This manual provides a practical overview of the concept and need for bicycle roadway planning. It includes defined terms, bicycle planning needs, principles, and issues. It also describes the bicycle planning process in terms of engineers and community collaboration.

Florida Department of Transportation,
Bicycle/Pedestrian Program,
State Safety Office,
605 Suwannee Street, Mail Station 82,
Tallahassee, FL 32399-0450.


This report looks at how effective tactile markings would be in a real pedestrian environment and what form the layout of these surfaces should take.

Vehicles and Environment Division,
Vehicles Group,
Transport and Road Research Laboratory,
Old Wokingham Road,
Crowtherne, Berkshire RG11 6AU,
Telephone: (STD 0344) 773131,
Telex: 848272, Fax: 0344 770356.


This document is an executive summary of research done regarding older pedestrians and pedestrians with disabilities. It outlines the research methodologies and summarizes the results of the study.

National Technical Information Service,
Springfield, VA 22161,
Telephone: (703) 605-6000.

A comprehensive checklist to determine whether buildings and outdoor settings comply with the ADA Guidelines, UFAS, and California’s Title 24 building codes.

*MIG Communications,*
1802 Fifth Street,
Berkeley, CA 94710,
Telephone: (510) 845-0953.


This manual is designed to provide answers to questions businesses, organizations, and individuals might have about the ADA. The explanation of the law integrates the legislative history, the statute, the regulations and analyses, and Section 504 cases. A guide to legal documents, selected cases under Section 504, and a section on tax incentives is also included.

*DREDF,*
2212 Sixth Street,
Berkeley, CA 94710,
Telephone: (510) 644-2555 or (800) 466-4232.


This article will review the important concepts that led to the development of the ICIDH, describe conceptual problems with the ICIDH that led to its revision, outline the revision process, explicate the ICIDH-2 and discuss implications of the ICIDH2 as a conceptual framework for outcome measures.


This report is a compendium of the benefits gained by having bicycle and pedestrian trails. It also cites examples of highly successful community greenways.

*Federal Highway Administration,*
U.S. Department of Transportation,
400 Seventh Street S.W.,
Washington, DC 20590.
Fax requests to FHWA R&T Report Center: (301) 577-1421.


This is a review of some State and local existing bicycle and pedestrian programs to determine the state-of-practice. The report summarizes the best guidelines and standards currently
being used. It also names reference materials critical for leading-edge facility design.

Federal Highway Administration,
U.S. Department of Transportation,
400 Seventh Street S.W.,
Washington, DC 20590.
Fax requests to FHWA R&T Report Center:
(301) 577-1421.


This chapter from Foundations of Orientation and Mobility discusses how pedestrians with visual impairments obtain information about and navigate through the pedestrian environment.

AFB Press,
American Foundation for the Blind,
11 Penn Plaza,
New York, NY 10001,
Website: <http://www.afb.org/r_dwrep.html>.


This guidance document provides government agencies with information regarding audible traffic signals.

Montreal Association for the Blind,
7000 Sherbrooke Street West,
Montreal, Quebec H4B 1R3.


This study addresses the need for objective comparisons of the advantages and disadvantages of the available assistive devices developed for beach access.

National Center on Accessibility,
5040 State Road 67 North,
Martinsville, IN 46151.
Voice/TDD: (800) 424-1877 or (317) 349-3240,
Email: nca@indiana.edu.


This article includes tests of blind pedestrians’ need for detectable warning surfaces at curb ramps.

AFB Press,
American Foundation for the Blind,
11 Penn Plaza,
New York, NY 10001.
Website: <http://www.afb.org/r_dwrep.html>. 

H-19

Written in a concise pocket format that can be used while on the trail, this guide summarizes basic trail construction and maintenance information relevant to field work.

**USDA Forest Service,**
Missoula Technology and Development Center,
Building One,
Fort Missoula, Missoula, MT 59804-7294,
Telephone: (406) 329-3900,
Fax: (406) 329-3719.


This book contains easily reduced drainage and construction guidelines.

**Lennon Hooper Trails Coordinator,**
National Park Service,
P.O. Box 25287,
655 Parfet Street,
Denver, CO 80225.


This book provides information to make facilities suitable for use by the physically handicapped.

**Van Nostrand Reinhold Company Inc.,**
135 West Fiftieth Street,
New York, NY 10020.


This study tested the optimal configuration for detectable warnings installed on curb ramps. It also analyzed any difficulties subjects had with negotiating the ramp and provided recommendations on ramp design and configuration regarding tactile warnings.

**Theo Petritsch,**
State Pedestrian and Bicycle Coordinator,
Florida Department of Transportation,
605 Suwannee Street, MS-82,
Tallahassee, FL 32399,
Telephone: (850) 487-1200,
Fax: (850) 922-2935,
Email: theopetritsch@dot.State.fl.us.

**Institute of Transportation Engineers (ITE),**
Review of planning guidelines and design standards for bicycle facilities. Washington, DC: Institute of Transportation Engineers.

This report defines planning guidelines and design standards used by States and localities to develop bicycle facilities and identify practices that can be used as models by other communities.
Institute of Transportation Engineers,  
525 School Street, S.W., Suite 410,  
Washington, DC 20024-2797,  
Telephone: (202) 554-8050,  
Fax: (202) 863-5486.

Institute of Transportation Engineers (ITE),  
and safety of pedestrian facilities. Chapel Hill.  
Provides design recommendations for  
developing safer and more accessible  
pedestrian friendly designs.

Institute of Transportation Engineers,  
525 School Street, S.W., Suite 410,  
Washington, DC 20024-2797,  
Telephone: (202) 554-8050,  
Fax: (202) 863-5486.

Institute of Transportation Engineers (ITE),  
Transportation Planning Council Committee 5P-8  
(1997). Traditional neighborhood development:  
Street design guidelines. Washington, DC.  
This report, a recommended practice  
published by ITE, discusses traditional  
neighborhood development, design  
parameters, and community planning.

Transportation Engineers,  
525 School Street, S.W., Suite 410,  
Washington, DC 20024-2797,  
Telephone: (202) 554-8050,  
Fax: (202) 863-5486,  
Website: <http://www.ite.org>.

Intermodal Surface Transportation Efficiency  
(December 18th, 1991).  
This law authorized transportation funds  
to be spent on improving intermodal surface  
transportation alternatives for moving goods  

U.S. Government Printing Office,  
Superintendent of Documents,  
P.O. Box 371954,  
Pittsburgh, PA 15250-7954,  
Telephone: (202) 512-1800,  
Fax: (202) 512-2233.

Jacobson, W.H. (1993). The art and science of  
teaching orientation and mobility to persons  
with visual impairments. New York: American  
Foundation for the Blind.  
This textbook teaches orientation and mobility  
professionals to instruct people with visual  
impairments in wayfinding and navigation  
techniques.

American Foundation for the Blind Press,  
11 Penn Plaza,  
New York, NY 10001,  
Website: <http://www.afb.org/  
r_durep.html>.

Joffee, E. (Draft, 1994). Interim draft:  
A detectable warnings implementation  
Administration.
This report contains technical help and information on the ADA Rule of 1991.

American Foundation for the Blind Press, 11 Penn Plaza, New York, NY 10001,
Website: <http://www.afb.org/r_dwrep.html>.


This manual discusses how to design traffic signals that function well in the street environment.

Institute of Transportation Engineers, 525 School Street, S.W., Suite 410, Washington, DC 20024-2797,
Telephone: (202) 554-8050,
Fax: (202) 863-5486,
Website: <http://www.ite.org>.


This book contains guidelines for equestrian, hiking, OHV, and mountain bike trails.

Kentucky Department of Parks,
Telephone: (502) 564-2172.


This guide describes how localities can plan, implement, and evaluate a pedestrian safety program.

National Technical Information Service, Technology Administration, U.S. Department of Commerce, Springfield, VA 22161,
Telephone: (703) 605-6000,
Fax: (703) 321-8547.


This draft report is Part I of a two phase project sponsored by the National Cooperative Highway Research Program, the Transportation Research Board, and the National Research Council to develop design guidelines for pedestrian facilities.


This booklet contains procedures for evaluating sidewalks and an outline of the local sidewalk improvement maintenance program.

Lexington-Fayette Urban County Government, Division of Engineering, Lexington-Fayette Government Building,
200 East Main Street,
Lexington, KY 40507,
Telephone: (606) 258-3410.

and maintaining orientation for mobility.
In B.B. Blasch, W.R. Wiener, R.L. Welsh (Eds.),
Foundations of orientation and mobility: Second

This is a chapter from Foundations of
Orientation and Mobility about spatial
orientation of individuals who are blind
or visually impaired. It focuses on spatial
problems they must solve to move efficiently
from place to place and the strategies or tools
they use to solve them.

AFB Press,
American Foundation for the Blind,
11 Penn Plaza, New York, NY 10001,
Website: <http://www.afb.org/
r_durep.html>.

Marcil, F. (1995). Multi-use trails in Canada:
An analysis of some successful cases. Montreal:
Velo Quebec.

This book discusses the importance of
having multi-use trails in Canada. It pairs
problems and situations with proposed
ideas and solutions.

Velo Quebec,
1251 Rue Rachel Est,
Montreal, Quebec H2J 2J9,
Telephone: (514) 521-8356,
Fax: (514) 521-5711.

Accessible environments: Toward universal
design. Raleigh: The Center for Universal Design.

This booklet discusses how universal design
can benefit all segments of the population and
suggests design principles that can be used to
improve access to buildings, outdoor facilities,
and other spaces. It also discusses the disabled
population and provides an overview of the
accommodations required by the Americans
with Disabilities Act (ADA).

The Center for Universal Design,
North Carolina State University,
P.O. Box 8613,
Raleigh, NC 27695-8613,
Telephone and TDD: (919) 515-3082,
Information Requests: (800) 647-6777.

This paper discusses the results of a study
to determine the level of detectability of a
variety of raised, tactile warning surfaces.

U.S. Access Board, Recreation Report,
1331 F Street, N.W., Suite 1000,
Washington, DC 20004-1111,
Telephone: (202) 272-5434 or (800) 872-2253,
TTY: (202) 272-5449 or (800) 993-2822,
Website: <http://www.access-board.gov/rules/child.htm>.


This publication is a design manual for planning and constructing accessible features outdoors. Text examples are heavily illustrated with diagrams of standard signage and facilities that include dimensions and useful accessories.

Greater Vancouver Regional District Parks, 4330 Kingsway, Burnaby, British Columbia V5H 4G8.


This booklet contains the Missouri State Trails System guidelines for trail construction, as well as the procedure for signing trails.

Missouri Department of Natural Resources, Telephone: (573) 751-5360.


This report provides a synthesis of existing research to explain the underlying causes of trail conflict, identifies approaches for promoting trail sharing, and identifies gaps in current knowledge. Principles for minimizing conflicts on multiple-use trails are also reviewed.

Federal Highway Administration, U.S. Department of Transportation, 400 Seventh Street, S.W., Washington, DC 20590.

Fax requests to FHWA R&T Report Center: (301) 577-1421.


This book offers an assessment of the nation’s progress in achieving equal opportunity and empowerment during the last decade.


These guidelines include an overview of pedestrian activities and problems in
New Jersey. Guidelines for accommodating pedestrians on roadways and design
techniques encouraging pedestrian travel are also included.

Bill Feldman,
Pedestrian and Bicycle Advocate,
New Jersey Department of Transportation,
1035 Parkway Avenue,
P.O. Box 600,
Trenton, NJ 08625-0600,
Telephone: (609) 530-8062,
Fax: (609) 530-3723,
Email: billatng@aol.com.

Nordhaus, R.S., Kantrowitz, M.,
Natural Resources Department.

This document presents accessibility design guidelines for most fishing situations.

Resource Management and
Development Division,
New Mexico Natural Resources Department,
Villagra Building,
408 Galisteo, Suite 129,
Santa Fe, NM 87504-1147.

O’Leary, A.A., Lockwood, P.B., Taylor, R.V.,
warning surfaces for sidewalk curb ramps.
Richmond: Virginia Department of
Transportation.

The authors of this report that investigates
the usage of raised detectable warnings, such as truncated domes on curb ramps
and other sidewalk environments.

National Technical Information Service,
Technology Administration,
U.S. Department of Commerce,
Springfield, VA 22161,
Telephone: (703) 605-6000,
Fax: (703) 321-8547.

Office of Traffic Operations, Federal Highway
Administration (1982). Standard alphabets
for highway signs and pavement markings.
Washington, DC: U.S. Department of
Transportation.

This is the latest series of Standard Metric
Alphabets for Highway Signs and Pavement
Markings created by the Federal Highway
Administration at the request of the National
Advisory Committee on Uniform Traffic
Control Devices.

U.S. Government Printing Office,
Superintendent of Documents,
P.O. Box 371954,
Pittsburgh, PA 15250-7954,
Telephone: (202) 512-1800,
Fax: (202) 512-2233.

Ontario Parks (1996). Barrier-free guidelines
This report presents guidelines for accessible design. Different needs and types of disabilities are also discussed.

Ontario Parks,
300 Water Street,
P.O. Box 700,
Peterborough, Ontario K9J 8M5,
Telephone: (705) 755-PARK,
Fax: (705) 755-1701,
Email: ontparks@www.mnr.gov.on.ca.


This book is a guideline for State and local entities in Oregon involved in establishing bicycle and pedestrian facilities on local transportation systems.

Bicycle and Pedestrian Program,
Room 210, Transportation Building,
Salem, OR 97310,
Telephone: (503) 986-3555,
Fax: (503) 986-3749, Email:
michael.p.ronkin@odot.state.or.us.


This document is the first in a series of four articles outlining accessibility design requirements as they relate to standards development, access to buildings and structures, and access to outdoor recreation and trails.

National Recreation and Park Association,
22377 Belmont Ridge Road,
Ashburn, VA 20148,
Telephone: (703) 858-0784,
Fax: (703) 858-0794.


This document is the second in a series of four articles outlining accessibility design requirements as they relate to standards development, access to buildings and structures, and access to outdoor recreation and trails.

National Recreation and Park Association,
22377 Belmont Ridge Road,
Ashburn, VA 20148,
Telephone: (703) 858-0784,
Fax: (703) 858-0794.


This document is the third in a series of four articles outlining accessibility design requirements as they relate to standards development, access to buildings and structures, and access to outdoor recreation and trails.
development, access to buildings and structures, and access to outdoor recreation and trails.

National Recreation and Park Association,
22377 Belmont Ridge Road,
Ashburn, VA 20148,
Telephone: (703) 858-0784,
Fax: (703) 858-0794.


This study discusses the effectiveness of tactile warning materials to assist visually-impaired travelers in hands-on station environments. It includes a laboratory evaluation of transit service and additional evaluation of two particular warning systems.

National Technical Information Service,
Springfield, VA 22161,
Telephone: (703) 605-6000.


This publication contains stories, ideas, suggestions, resources, and various charts for easy use by people of the community.

Rodale Press, Inc.,
33 East Minor Street,
Emmaus, PA 18098.


This publication addresses the details associated with trail-roadway intersection design, with views toward minimizing accidents and problems at crossing points.

Theo Petritsch,
State Pedestrian and Bicycle Coordinator,
Florida Department of Transportation,
605 Suwannee Street, MS-82,
Tallahassee, FL 32399,
Telephone: (850) 487-1200,
Fax: (850) 922-2935,
Email: theopetritsch@dot.state.fl.us.


This is a guide to designing trails to be used by motorized vehicles.

Pennsylvania State Parks,
Telephone: (717) 787-6674.

This is a guide for developing nonmotorized trails and maximizing public use of existing trails. It also includes a section on improving access for people with disabilities.

Pennsylvania State Parks,
Telephone: (717) 787-6674.


This research identifies and evaluates the walking efficiency of individuals who have had a stroke.

American Heart Association,
Western States Affiliate,
1710 Gilbreth Road,
Burlingame, CA 94010-13317,
Telephone: (650) 259-6700 or
(800) AHA-USA1,
Fax: (650) 259-6891.


This book provides a framework for determining the appropriate level of accessibility in a range of outdoor recreational settings and contains detailed guidelines for designing the elements and spaces necessary for ensuring accessible paths, signage, restrooms, and other outdoor facilities.

MIG Communications,
1802 Fifth Street,
Berkeley, CA 94710,
Telephone: (510) 845-0953,
Fax: (510) 845-8750.


This guide was produced in order to develop a means whereby community residents could determine the extent to which communities encouraged or impeded independence as residents aged.

AARP,
Public Policy Institute,
601 E Street, N.W.,
Washington, DC 20049.


This is the curb ramp section of the design guidelines for pedestrian facilities in Portland.

Pedestrian Transportation Program,
1120 S.W. Fifth Avenue, Room 802,
Portland, OR 97204-1971,
Telephone: (503) 823-7004,
Email: pedprogram@syseng.ci.portland.or.us.

Pro Bike/Pro Walk 98 (1998). Creating bicycle-friendly and walkable communities:
Building for the next generation. Washington, DC: Bicycle Federation of America, Inc.

This document contains abstracts and meeting agendas from Pro Bike/Pro Walk 98 held in Santa Barbara, CA, September 8-11, 1998.

Bicycle Federation of America,
1506 21st Street, N.W., Suite 200,
Washington, DC 20036,
Telephone: (202) 463-6622,
Fax: (202) 463-6625,
Email: bikefed@aol.com.


This study summarizes knowledge on the impact of environmental design on walking and bicycling. It also identifies successes and failures in the downtown design environment and the factors that promote effective bicycle and walking use.

Federal Highway Administration,
U.S. Department of Transportation,
400 Seventh Street, S.W.,
Washington, DC 20590.
Fax requests to FHWA R&T Report Center: (301) 577-1421.


This manual contains excerpts from the 2010 Sacramento City/County Bikeway Master Plan. It discusses design standards, figures, uniform traffic control devices, and includes a chapter on signage and roadway traffic diagram figures.

BP Engineering,
P.O. Box 1385,
Roseville, CA 95678-8385,
Telephone: (916) 771-4563,
Fax: (916) 771-4569,
Email: BIKEFED@aol.com.


This study determines the width needed for pedestrians to detect the presence of truncated domes and other detectable warning systems.


This is a compilation of walking and biking plans from many different cities and states.
An abbreviated list of their restrictions and requirements is included.

Rails to Trails Conservancy,
1100 Seventeenth Street, N.W., Tenth Floor,
Washington, DC 20036,
Telephone: (202) 331-9696,
Website: <www.railtrails.org>.

St. Paul: Educational Development System,
Minnesota Extension Service, University of Minnesota.

This publication was designed to be used by small organizations or private individuals to design and construct trails. It contains step-by-step construction methods.

University of Minnesota,
Minnesota Extension Service,
Distribution Center, 20 Coffey Hall,
1420 Eckles Avenue,
St. Paul, MN 55108-6069,
Fax: (612) 625-6281.


This report contains the scoping technical requirements and rationale of the Recreation Access Advisory Committee for accessible outdoor recreational facility. It contains both final guidelines and proposed work perimeters.

Access Board,
Recreation Report,
1331 F Street, N.W., Suite 1000,
Washington, DC 20004-1111,
Telephone: (202) 272-5434 or (800) 872-2253,
TTY: (202) 272-5449 or (800) 993-2822,
Website: <http://www.access-board.gov/rules/child.htm>.


This is a guide to making transportation accessible for persons with disabilities and elders in countries around the world. This document is available in Spanish as well.

Health and Welfare Ministries,
General Board of Global Ministries,
The United Methodist Church,
475 Riverside Drive, Room 330,
New York, NY 10115,
Telephone: (212) 870-3870,
Fax: (212) 870-3624,
Email: kreeves@gbgm-umc.org.

This book introduces the concept of the multi-use trail and promotes bicycle and pedestrian travel.

*Island Press,*
24830 East Lane, P.O. Box 7,
Covello, CA 95428,
Telephone: (707) 983-6432,
Fax: (707) 983-6414,
Email: ipwest@igc.apc.org,
Website: <www.islandpress.org>.


This study was conducted by the San Francisco Department of Public Works to determine whether guide strips used in crosswalks are durable enough to withstand the impact of heavy traffic use. This study tested a variety of different types of guide strips.

Joe Ovadia, Project Manager,
San Francisco Bureau of Engineering,
Telephone: (415) 558-4004.

Richard Skaff, Disability Access Coordinator,
San Francisco Department of Public Works,
30 Van Ness Avenue,
5th Floor,
San Francisco, CA 94102,
Email: richardskaff@amer.net.


This study determines whether different surfaces are detectable by people with visual impairments and how the properties of different surfaces affect their detectability. It also presents results of tests of the ability of people with visual disabilities to stop after detecting a warning.


This study discussed the properties of different detectable warnings and how well people with visual disabilities were able to detect them. It also discussed the navigational techniques of people with visual impairments and how they interacted with the detectable warning, as well as the usage and interpretation of architectural space by visually impaired people versus sighted people.

Decatur: Rehabilitation Research and Development Center.

This study discusses the ability of people with visual disabilities to detect the difference between the two types of detectable warnings, a dot tile served to alert pedestrians, and a bar tile served to guide pedestrians along a given path.


A bibliography of 941 publications and videos containing information about trails.

American Trails,
P.O. Box 11046,
Prescott, AZ 86304-1046,
Telephone: (520) 632-1140,
Fax: (520) 632-1147,
Email: Amtrails@lankaster.com,
Website: <http://www.americantrials.org>.


This video provides an overview of guide dogs and how they can aid people with visual impairments.

Independence and Dignity,
P.O. Box 375,
Morristown, NJ 07963-0375.


This guidebook describes how the Intermodal Surface Transportation Equity Act affected State departments of transportation. Long- and short-range plans are discussed in detail.

Federal Highway Administration,
U.S. Department of Transportation,
400 Seventh Street, S.W.,
Washington, DC 20590,
Telephone: (202) 366-4000.

Space Options®, Researched tolerances for flatness for ramps.

Kapaa Kohala, HA 96755-0910.


This project included literature reviews and meta-analytic techniques in the areas of age-related functional capabilities, human factors, and highway safety. A User-Requirements Analysis to gauge the needs of highway design is also used in this study.

National Technical Information Service, Technology Administration,
U.S. Department of Commerce,
Springfield, VA 22161,
Telephone: (703) 605-6000,
Fax: (703) 321-8547.


This document presents research regarding the special needs of people with walking and reaching limitations in relation to building design and spatial layout.

HUD User,
P.O. Box 6091,
Rockville, MD 20849,
Telephone: (301) 251-5154 or (800) 245-2691.


This book identifies and defines the shortcomings of the pedestrian environment, then giving feasible solutions.

U.S. Government Printing Office, Superintendent of Documents,
P.O. Box 371954,
Pittsburgh, PA 15250-7954,
Telephone: (202) 512-1800,
Fax: (202) 512-2233.


This survey was conducted to determine problems experienced by elderly and disabled pedestrians.

National Technical Information Service,
Springfield, VA 22161,
Telephone: (703) 605-6000.


This report presents the findings of several counter-measures designed to improve access for older pedestrians and people with disabilities in sidewalk environments.

National Technical Information Service,
Springfield, VA 22161,
Telephone: (703) 605-6000.


The objective of this study was to determine the problems faced by people with disabilities when they encounter over- and under-crossing structures.

National Technical Information Service, Technology Administration,
U.S. Department of Commerce,
Springfield, VA 22161,
Telephone: (703) 605-6000,
Fax: (703) 321-8547.


This handbook, which has not been published, provides guidance on designing, constructing, and maintaining outdoor trails.

Don Beers,
North Coast Redwoods Headquarters,
600-A West Clark,
Eureka, CA 95501,
Telephone: (707) 445-6547 ext.18,
Fax: (707) 441-5737.


This law authorizes transportation funds to be spent on improving intermodal surface transportation alternatives for moving goods and people for 1998-2003.

U.S. Government Printing Office,
Superintendent of Documents,
P.O. Box 371954,
Pittsburgh, PA 15250-7954,
Telephone: (202) 512-1800,
Fax: (202) 512-2233.


This is a study of the detectability of different types of surface warning systems. It investigates how the different properties of these surface systems affect perceptions of people with visual disabilities.

Access Board,
Recreation Report,
1331 F Street, N.W., Suite 1000,
Washington, DC 20004-1111,
Telephone: (202) 272-5434 or (800) 872-2253,
TTY: (202) 272-5449 or (800) 993-2822,
Website: <http://www.access-board.gov/rules/child.htm>.


This document contains Sections 1 through 12 of the ADA Accessibility Guidelines. Design guidance for built facilities are included in this document. Sections 1–10 in this document are equivalent to the ADA Standards for Accessible Design, which are enforceable standards under the U.S. Department of Justice.


This bulletin clarifies the requirements for accessible surfaces. It defines what is considered firm, stable, and slip-resistant; provides methods to assess firmness and slip resistance; and discusses what materials are considered to comply with ADAAG.


This document is the set of interim final guidelines published by the Access Board.

It provides additional guidance to the existing ADA Accessibility Guidelines (ADAAG). Section 14, which covers accessibility for public rights-of-way, is included in this interim final rule.


This bulletin was written to alert the public to the requirements of installing detectable warnings.


This video presents design recommendations for making sidewalks accessible to pedestrians who use wheelchairs.


The Access Board is issuing final guidelines to provide additional guidance with the new construction and alterations of State and local government facilities. This is to help ensure that government facilities are readily accessible to and usable by individuals with disabilities.


This document outlines the relationship between public rights-of-way and the Americans with Disabilities Act (ADA). Detailed design recommendations that meet the needs of people with disabilities are provided.


This document is the final report of the Regulatory Negotiation Committee on Accessibility Guidelines for Outdoor Developed Areas. The report contains accessibility recommendations for trails and other outdoor recommendation facilities, such as picnic areas.
Access Board, Recreation Report, 
1331 F Street, N.W., Suite 1000, 
Washington, DC 20004-1111, 
Telephone: (202) 272-5434 or 
(800) 872-2253, 
TTY: (202) 272-5449 or (800) 993-2822, 
Website: <http://www.access-board.gov/ 
rules/child.htm>.

U.S. Department of Agriculture, Alaska Region 
construction and maintenance guide. 
Anchorage.

This document contains trail design and 
maintenance guidelines for the Forest Service 
in the Alaskan region.

Alaska Federal Office Building, 
709 West Ninth Street, 
P.O. Box 21628, 
Juneau, AK 99802-1628 
DG: Mailroom: R10A.

U.S. Department of Agriculture, Forest Service 
Printing Office.

These U.S. Forest Service design guidelines 
provide specifications for trail construction.

USDA Forest Service, 
Engineering Staff, 
Attn: Publications Specialist, 
P.O. Box 2417, 
Washington, DC 20013, 
Telephone: (703) 235-8198.

U.S. Department of Agriculture, Forest Service 
Washington, DC.

This handbook consists of guidelines 
used by the U.S. Forest Service to manage 
trails. Includes sections on trail planning, 
development, reconstruction and 
construction, trail operation and 
maintenance, and construction and 
maintenance exhibits.

USDA Forest Service, 
Engineering Staff, 
Attn: Publications Specialist, 
P.O. Box 2417, 
Washington, DC 20013, 
Telephone: (703) 235-8198.

U.S. Department of Agriculture, Forest Service 
Author.

This booklet contains accessible recreation 
opportunities in the Northern Region National 
Forest. The booklets are available free of cost 
from all of the forests listed in the booklet.

Jane Ruchman, 
Gallatin National Forest, Box 130, 
Bozeman, MT 59771, 
Telephone: (406) 587-6966, 
TDD: (406) 587-6801.

This is a summary of the 1990 U.S. Census data on people with disabilities.

Customer Services: (301) 763-4100, Persons with Disabilities Contact: John McNeil, (301) 763-8300, Statistical Briefs Contact: Robert Bernstein, (301) 763-1584.


This document contains accessibility guidelines that should be used by Federal agencies to comply with the Rehabilitation Act of 1973.


This rule implements subtitle A of title II of the Americans with Disabilities Act (ADA), Pub. L. 101-336, which prohibits discrimination on the basis of disability by public entities.

U.S. Department of Justice, Telephone: (202) 514-0301 or (800) 514-0301, TTY: (800) 514-0383.


The purpose of this part is to implement title III of the Americans with Disabilities Act (ADA) of 1990, which prohibits discrimination on the basis of disability by public accommodations. This document contains accessibility standards for the Americans with Disabilities Act (ADA), which are based on the ADA Accessibility Guidelines published by the U.S. Access Board.

U.S. Department of Justice, Telephone: (202) 514-0301 or (800) 514-0301, TTY: (800) 514-0383.

This manual presents the ADA’s requirements for State and local governments in a focused, systematic description. Questions, answers, and illustrations are used throughout to convey points.

U.S. Department of Justice, Telephone: (202) 514-0301 or (800) 514-0301, TTY: (800) 514-0383.


This manual presents the ADA’s requirements for public accommodations, commercial facilities, and private entities offering certain examinations and courses in a focused, systematic description. Questions, answers, and illustrations are used throughout to convey points.

U.S. Department of Justice, Telephone: (202) 514-0301 or (800) 514-0301, TTY: (800) 514-0383.


This document contains material to be added to the Americans with Disabilities Act (ADA), Title II Technical Assistance Manual. These supplements are to be inserted, as appropriated, at the end of each chapter of the manual.

U.S. Department of Justice, Telephone: (202) 514-0301 or (800) 514-0301, TTY: (800) 514-0383.


This is an updated document that contains the implementing regulations for Title III of the Americans with Disabilities Act (ADA) of 1990, which prohibits discrimination on the basis of disability by public accommodations. ADA Title III Department of Justice implementation regulations, including Americans with Disabilities Act Accessibility Guidelines/ADA Standards for Accessible Design (ADAAG).


This bulletin lists settlements, agreements, and cases of Americans with Disabilities Act (ADA) litigation; provides resources for entities seeking ADA technical assistance; lists other sources for ADA information; and provides an address to file complaints.

*U.S. Department of Justice,*
*Telephone*: (202) 514-0301 or (800) 514-0301,
*TTY*: (800) 514-0383.


This booklet provides a short overview of Federal civil rights laws that ensure equal opportunity for people with disabilities and lists contact agencies and organizations.

*U.S. Department of Justice,*
*Telephone*: (202) 514-0301 or (800) 514-0301,
*TTY*: (800) 514-0383.


This document sets forth the Department of Justice implementing regulations for Americans with Disabilities Act Accessibility Guidelines / ADA Standards for Accessible Design (ADAAG) regarding detectable warnings.

*U.S. Government Printing Office,*
*Superintendent of Documents,*
P.O. Box 371954, Pittsburgh, PA 15250-7954,
*Telephone*: (202) 512-1800,
*Fax*: (202) 512-2233.


This text, including traffic lights and signs, lists National standards for traffic control devices and their colors, markings, dimensions, and placement. These guidelines must be followed by all public authorities having jurisdiction over traffic control. Numerous diagrams and examples of signs are included.

*U.S. Government Printing Office,*
*Superintendent of Documents,*
P.O. Box 371954, Pittsburgh, PA 15250-7954,
*Telephone*: (202) 512-1800,
*Fax*: (202) 512-2233.


This is the final rule implementing the transportation provisions of the ADA. The rule contains provisions on the acquisition of accessible vehicles by private and public entities and contains the amendment to the implementation of Section 504 of the Rehabilitation Act of 1973.


This report addresses issues associated with the Architectural and Transportation Barriers Compliance Board (Access Board) specification for detectable warnings for the visually impaired.

National Technical Information Service, Springfield, VA 22161, Telephone: (703) 605-6000.


This report presents the results of a comprehensive testing and performance evaluation program for detectable warning materials placed along the edges of a transit station platform.

National Technical Information Service, Springfield, VA 22161, Telephone: (703) 605-6000.


This English/Spanish version is a translation of the Urban Public Transportation Glossary that was published by the Transportation Research Board (TRB).

Federal Highway Administration, U.S. Department of Transportation, 400 Seventh Street, S.W., Washington, DC 20590, Telephone: (202) 366-4000.


This report provides synopses of different methods for involving the public in transportation planning. A description of each technique, the intended audience, the
method of participation, how the output might be utilized, the costs, advantages, drawbacks, references, contacts to obtain more information, and issues of special concern are discussed for each technique.

Federal Highway Administration, U.S. Department of Transportation, 400 Seventh Street, S.W., Washington, DC 20590, Telephone: (202) 366-4000.


This report provides guidelines for planning transportation projects within a coalition of government agencies, community groups, special-interest groups, elected officials, minorities, and private-sector interests.

Federal Highway Administration, U.S. Department of Transportation, 400 Seventh Street, S.W., Washington, DC 20590, Telephone: (202) 366-4000.


This reference lists techniques to involve the public in transportation planning, enumerating the pros and cons. One chapter is devoted to the Americans with Disabilities Act (ADA).

Federal Highway Administration, U.S. Department of Transportation, 400 Seventh Street, S.W., Washington, DC 20590, Telephone: (202) 366-4000.


This pamphlet summarizes the bicycle and pedestrian provisions of Transportation Equity Act for the 21st Century (TEA-21). It discusses its implications as well as funding sources for bicycle and pedestrian projects and new research areas, special studies, and reports created by the legislation.

Federal Highway Administration, Bicycle & Pedestrian Program Office, 400 Seventh Street, S.W., Washington DC 20590.

Fax requests to FHWA R&T Report Center: (301) 577-1421, Publication # FHWA-PD-98-049 HEP-10/8-98 (20M)E.

This document was developed as a result of TEA-21 and contains a national policy statement regarding sidewalk installation. This document was created by the Federal Highway Administration in conjunction with several other agencies and organizations that address pedestrian issues.

Federal Highway Administration, Bicycle & Pedestrian Program Office, 400 Seventh Street, S.W., Washington DC 20590. Website: <www.fhwa.dot.gov/environment/bikeped/>.


These design guidelines discuss mobility for people with visual impairments and provide specifications for tactile delineator strips on segregated, shared cycle track/footways.

Sue Sharp, Mobility Policy Branch, Great Minister House, Room 1/11, 76 Marsham House, London SW1P 4DR, Telephone: 0171-271-5256, Divisional inquiries: 0171-271-5252, Fax: 0171-271-5253, Email: mu.dot@gtnet.gov.uk.


This manual provides guidelines, standards, and criteria for the planning, design, construction, operation, and maintenance of pedestrian facilities.

Theo Petritsch, State Pedestrian and Bicycle Coordinator, Florida Department of Transportation, 605 Suwannee Street, MS-82, Tallahassee, FL 32399, Telephone: (850) 487-1200, Fax: (850) 922-2935, Email: theopetritsch@dot.state.fl.us.


These guidelines can be used to improve existing road accessibility conditions.

Vic Roads Bookshop, Sixty Denmark Street, KEW Vic 3101, Melbourne, Australia, Telephone: (03) 854-2782, Fax: (03) 853-0084.

This is a review of published literature relating to walking speed and energy cost during ambulation for individuals with lower-extremity amputation as well as able-bodied individuals.

Adis International Inc.,
860 Town Center Drive,
Langhorne, PA 19047,
Telephone: (215) 741-5200,
Fax: (215) 741-5251,
Website: <www.adis.com>.


This guidebook provides planning and design guidelines for pedestrian facilities used by the Washington State Department of Transportation.

Washington Department of Transportation, Bike and Pedestrian Program,
P.O. Box 47393,
Olympia, WA 98504,
Telephone: (360) 705-7505.


This paper presents the methodology, findings, and recommendations of an in-depth investigation into problems at the “busiest” intersection in Ottawa-Carleton, Canada.

Professor Barry Wellar,
Department of Geography,
University of Ottawa,
Ottawa, Ontario K1N 6N5,
Telephone: (613) 562-5725,
Fax: (613) 562-5145,
Email: wellar@uottawa.ca.


This is the interim report of an in-depth investigation into problems at the “busiest” intersection in Ottawa-Carleton.

Professor Barry Wellar,
Department of Geography,
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Ottawa, Ontario K1N 6N5,
Telephone: (613) 562-5725,
Fax: (613) 562-5145,
Email: wellar@uottawa.ca.

This is the final report of an in-depth investigation into problems at the “busiest” intersection in Ottawa-Carleton.

Professor Barry Wellar,  
Department of Geography,  
University of Ottawa,  
Ottawa, Ontario K1N 6N5,  
Telephone: (613) 562-5725,  
Fax: (613) 562-5145,  
Email: wellar@uottawa.ca.

Wellar, B. (1998b). The walking security index (WSI) as a means of harmonizing transportation and community goals. Ottawa: Mobility Services Division, Regional Municipality of Ottawa-Carleton, and Department of Geography, University of Ottawa.

This paper was prepared for presentation at the “Cities, Towns and Traffic” session of the 1998 Annual Conference of the Transportation Association of Canada in Regina, Saskatchewan.

Professor Barry Wellar,  
Department of Geography,  
University of Ottawa,  
Ottawa, Ontario K1N 6N5,  
Telephone: (613) 562-5725,  
Fax: (613) 562-5145,  
Email: wellar@uottawa.ca.


This document outlines design guidelines for off-highway vehicle trails.

American Motorcyclist Association,  
13515 Yarmouth Drive,  
Pickering, OH 43147,  
Telephone: (614) 856-1900,  
Fax: (614) 856-1920,  
Email: ama@ama-cycle.org.


This chapter of Foundations of Orientation and Mobility contains information pertaining to guide dogs. It includes information on training and responsibilities, and a section on the growth of the guide dog movement.

AFB Press,  
American Foundation for the Blind,  
11 Penn Plaza, Suite 300,  
New York, NY 10001


Established the National Wilderness Preservation System for the permanent
good of the American people for present and future generations and for other purposes.
Website: <www.fs.fed.us/Outernet/HTNF/wildacta.htm>.

This report contains the findings of a study that examined the policies used by land management agencies to improve accessibility for people with disabilities. The National Council on Disability’s recommendations for improving access to wilderness areas are also included in this report.
National Council on Disability, 800 Independence Avenue, S.W., Suite 814, Washington, DC 20591.

This document was designed to help all managers of Federal wilderness areas improve access to their trails.
Arthur Carhart National Wilderness Training Center, 20325 Remount Road, Huson, MT 59846, Telephone: (406) 626-5208, Fax: (406) 626-5395.

This document reviews the needs and conflicts of various roadway and sidewalk users.

Federal Highway Administration, U.S. Department of Transportation, 400 Seventh Street, S.W., Washington, DC 20590.
Fax requests to FHWA R&T Report Center: (301) 577-1421.

Wisconsin Department of Natural Resources (1994). Department design standards handbook. Madison.
This document outlines design standards for new outdoor recreation facilities.

Wisconsin Department of Natural Resources, Telephone: (608) 266-7356.

In this study, the walking speed and stride length of men and women 70 years of age were evaluated to determine changes in gait associated with aging.
Publisher S. Karger, AG,  
P.O. Box CH-4009,  
Basel, Switzerland,  

World Health Organization (1980).  

This document provides internationally accepted standard definitions to identify and distinguish among impairment, disability, and handicap.

World Health Organization,  
Headquarters,  
Avenue Appia 20,  
1211 Geneva 27, Switzerland,  
Telephone: (+00 41 22) 791 21 11,  
Facsimile (fax): (+00 41 22) 791 3111,  
Web site: http://www.who.int/


A draft classification, issued for field trial purposes, which provides a unified and standard language and framework for the description of human functioning and disability as an important component of health. ICIDH-2 is part of the WHO family of international classifications for the standardized coding of health-related information.

World Health Organization,  
Headquarters,  
Avenue Appia 20,  
1211 Geneva 27, Switzerland,  
Telephone: (+00 41 22) 791 21 11,  
Facsimile (fax): (+00 41 22) 791 3111,  
Web site: http://www.who.int/


This document summarizes a study comparing pedestrian crash experience on marked versus unmarked crosswalks which have no traffic signals or stop signs.

Federal Highway Administration,  
Bicycle & Pedestrian Program Office,  
400 Seventh Street S.W.,  
Washington DC  20590.  
Fax requests to FHWA R&T Report Center: (301) 577-1421.