MAINTENANCE OF SIGNS
AND SIGN SUPPORTS
FOR LOCAL ROADS AND STREETS

A Guide for
Street and Highway Maintenance Personnel

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I. IMPORTANCE OF MAINTAINING THE SIGN FACE

This handbook is intended to help maintenance workers understand the importance of well maintained signs and provide information that will help them in accomplishing that task. Well maintained signs are important to drivers in making good decisions.

Many signs require or advise the drivers to take specific actions. These signs must be clean, legible, used correctly and in good condition to command the respect of a driver.

There are three major kinds of signs that provide the driver with the “Rules of the Road” and provide guidance and information for efficient traffic flow.

• Regulatory
• Warning
• Guide

There are also special signs for use in work zones or to direct people to special events, but they all fit into these three categories.
I. IMPORTANCE OF MAINTAINING THE SIGN FACE

• General information

Doing a good job of maintaining regulatory and warning signs makes the road safer for all drivers. You should keep in mind that an accident can occur because of a missing or unreadable sign. Good sign maintenance will improve traffic safety, reduce the chances of a lawsuit against the community, and increase traffic capacity. Remember “TRAFFIC SIGNS MUST HAVE A PURPOSE” - they must:

• Fulfill a need.
• Command attention and respect.
• Convey a clear, understandable message.
• Provide enough time for the driver to respond correctly.

Missing or damaged signs can be identified through accident reporting procedures established with the police, ongoing police observations, field reviews (particularly after wind and ice storms), reports from citizens or observations of employees during working hours, in travel to and from work, or at any other time (day or night).

• Regulatory signs

Regulatory signs are the most important to the driver because they represent the laws and regulations that are enforceable. They usually require a driver to take a specific action, such as STOP, but can also deny the driver right of entry, such as DO NOT ENTER. Failure to respond to a regulatory sign can result in or contribute to a severe accident. This can occur when a driver doesn’t see a regulatory sign or sees the sign too late and makes an erratic movement. Missing, damaged, or ineffective regulatory signs constitute a potential hazardous condition.

Common regulatory signs include STOP, YIELD, SPEED LIMIT, DO NOT ENTER, DO NOT PASS, ONE WAY, and WRONG WAY.

Damaged or missing regulatory signs (especially STOP, YIELD, DO NOT ENTER, ONE WAY and WRONG WAY signs) should be replaced or repaired as soon as possible. Generally, these signs should be replaced or repaired within hours of the agency having notice of them missing, down, or damaged. The date and time of notification should be documented, and should be followed up with the date and time the sign was repaired or replaced.
I. IMPORTANCE OF MAINTAINING THE SIGN FACE

• Warning Signs

Warning signs are the second most important group of signs because they are essential to the driver in making important decisions on how to operate the vehicle. Warning signs provide drivers with information that is necessary for controlling their vehicle. The proper use and maintenance of warning signs help prevent what is often called “OVER DRIVING THE ROAD” because warning signs provide drivers with advanced notice of potentially hazardous situations or conditions on the road ahead.

Common warning signs include: STOP AHEAD, YIELD AHEAD, TURN, SHARP CURVE, RAILROAD CROSSING AHEAD and SPEED WARNING signs.

Replacement of damaged or missing warning signs (especially speed advisory plates, sharp curve signs, railroad crossing and stop ahead signs) should be replaced or repaired as soon as possible. Generally, a sign should be replaced as soon as it is identified as being lost or damaged. As a general rule, the situation should be corrected within three calendar days and the action taken, date and time documented.

• Guide Signs

Guide signs are the third type of signs commonly used on highways and roads. Guide signs generally provide the driver with navigational information which, while important, is not as important as the regulatory or warning signs. Guide signs are usually used to help a driver get to a particular location. The absence of a guide sign may not be noticed by a driver; however, there are situations where the absence of a guide sign, particularly a sign in a series of signs, can confuse a driver. Confused drivers are much more likely to contribute to accidents because they are “Not Focused on the Driving Task”. Additionally, confused drivers often make erratic maneuvers, such as slowing or stopping in the roadway, backing down ramps, or making abrupt turns.

Common guide signs include EXIT (for a location), REST AREA, STREET NAMES, AIRPORT.

Replacement of damaged or missing guide signs should be done as soon as possible, but not take priority over replacement; or repairs of either regulatory or warning signs. Maintenance of guide signs requires your judgement; if you think the absence or damage to the guide sign could result in driver confusion, replace it as soon as possible. If you don't think the sign is critical, you should repair or replace it when practical, generally within two weeks. Again the action taken along with the date and time it was taken should be documented.
I. IMPORTANCE OF MAINTAINING THE SIGN FACE

• Work Zone and Special Signing

Work zone and special signing, such as those signs used at special events to direct traffic, must be maintained and used correctly to insure both the safety of the motorist and of the highway worker or persons working on or adjacent to the highway. Because both work zone and special signs often require drivers who are familiar with the road to do something differently, it is extremely important to use the correct signs and replace them immediately if damaged or lost. Because work zone signs are used for both scheduled and unscheduled activities, they must be in excellent condition. This is particularly true of their retro-reflective surface, which must be highly visible both day and night. Common work zone signs include FLAGGER AHEAD, MERGE, and SPEED LIMIT signs.

Damaged or missing work zone signs should be replaced immediately. Because they are often used in conjunction with existing signs, existing signs that are damaged or lost and are important to traffic safety and control should also be replaced immediately. It is a good practice to carry extra common work zone signs in maintenance vehicles. To protect the retro-reflectivity of the sign faces it is also important to handle and store the signs properly, and always remove or cover work zone signs when they are not needed.

II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Bent and Damaged Signs

When signs are damaged, bent or vandalized, you have to determine if the sign should be repaired, replaced or left as is. This is usually a field judgement-more often than not, it is cheaper to replace a badly damaged or unreadable sign than attempt many repairs. Consider the repair costs, remaining service life of the sign face after repairs and the value of the sign blank (when it is reusable) against replacing it with a new or recycled sign. **Do not leave a sign down or take a sign away and leave nothing. Always try to have a replacement sign or sufficient repair materials with you.** If you decide a field repair is appropriate or you have to repair the sign until a replacement sign can be obtained, consider the following points:

Bent Signs
• Replacement

Signs may be bent like this DEAD END sign. While many bent signs can be read in the daylight, some bent signs, even signs with minor bending, are difficult to see at night because they no longer reflect the light from the vehicle’s headlights back to the driver’s eyes. Minor bending like this may be repaired by removing the sign from the post and straightening the sign face.
II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Accident Damaged Signs and Sign Supports
• Replacement

The sign face is cracking. Retroreflective surfaces that have splits, breaks, peels, or separations should be replaced as soon as practical with a new sign.

Sign supports should be repaired or replaced to original conditions. This “breakaway” support was propped up with a diagonal brace, which could affect its safe performance if it were hit again.

When a sign requires repeated maintenance, consideration should be given to the reason why and the possibility of relocation considered.

This sign is adequate under normal conditions but when tampered with, it can induce a lack of respect in the driver, additionally the drivers attention is diverted from the warning message. Local community employees should be trained to report or resolve such conditions immediately.

This sign is old and and the surface is seriously cracked – it has lost its retroreflective characteristic and appears as a distorted image at night. If the signs are still appropriate they should be scheduled for replacement.

Cracked, crazed, or faded sign faces do not provide adequate night time retroreflectivity.
II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Damaged Signs

Damaged signs are often more than just bent signs. They can be damaged as a result of natural actions, accidents, or vandalism.

• Natural action, such as exposure to sunlight, can result in color fading, discoloration, and loss of the retroreflective characteristics.
• Accidents can result in bends and scrapes that remove part of the retroreflective material or the message on the sign, additionally bullet holes, dings, and peeled, worn, or separated surfaces can make a sign difficult to read.
• Vandalized signs are usually either missing or over-sprayed with paint.

Signs may also be considered damaged if, because of their retroreflective characteristics and orientation, they cannot be seen at night. These signs sustained both physical and chemical damage and are no longer visible at night. Additionally they should be mounted (remounted) at the appropriate height.

• Field Repair of Bent Signs

A bent sign can often be fixed simply by straightening. If after straightening the message remains clear, legible, retro-reflective and the sign surface is not opened, cracked or separated from the sign face, it may be reused. Remember, if a sign is so badly bent that it will take several hours to fix, it is often cheaper to replace the sign and leave any repair or salvage to a shop operation. To repair a sign with minor bends, you should:

1. First try to straighten the sign. If possible, bend the sign back in place on the sign post with hand pressure (wear leather gloves).
2. If the sign can’t be straightened sufficiently with hand pressure, remove the sign from the support and place it on a flat surface such as a truck bed, trailer bed, or fender dolly. Use cardboard or cloth to protect the sign face and pound it flat with a rubber mallet. (The cloth and rubber mallet will minimize further damage to the reflective sheeting.)
3. You must use your judgement to determine if the sign remains serviceable; remember, this means it is legible both day and night (retroreflective) and there is no cracking or separation of the sheeting material.
4. If, in your opinion, the sign is no longer serviceable replace it immediately. If no sign is available at the site, remount the existing sign until you return later with a satisfactory replacement.

While some signs may be repairable in the field, most will require removal (and replacement), restoration or salvage.
II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Field Repair of Damaged Signs

2. Clean the area(s) to be patched with Xylol, then Varnish naphtha.

3. If you carry replacement sign faces or patching materials, make sure that the retroreflective material being used for patching is the same as the material on the face of the sign. There are different grades of retro-reflective sheeting; generally the manufacturer’s material will have a certain mark or pattern which will allow you to determine the type of retroreflective material on the sign face. (It is important to use the same retroreflective materials to ensure the sign will remain legible at night.) If in doubt about what type of sheeting to use replace the sign.

4. Follow the manufacturer’s recommendations. Cut background field patches slightly larger than the damaged area. Pressure sensitive material should be extended at least 1/2-inch beyond the damaged area.

5. Replace the damaged legend with diecut, pressure sensitive, pre-spaced letters, borders and symbols and firmly squeegee into place.

6. Seal the hole on the back of the sign by applying aluminum foil tape to stop moisture from reaching the adhesive on the sign sheeting patch. For large holes, start placing the foil at the bottom of the hole, overlapping about 1/2-inch in a shingle fashion as you move up covering the hole.

II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Field Repair of Scraps and Holes

Signs with scraped faces (usually as a result of being hit) or signs that have holes in them (occasionally as a result of vandalism) are often no longer legible, particularly at night. The damaged areas no longer reflect light back to the driver. These signs often cannot be read at night. While signs with severe damage are usually replaced (to be repaired later in the shop), minor damage can often be repaired in the field.

Field patching can be done by preparing a repair kit that includes the appropriate colors and types of new sheeting materials (including pressuresensitive adhesive sheeting), cleaners and sealants.

1. Once the sign has been straightened and any bullet holes pounded flat (when necessary), new sheeting can be applied to the face of the sign.
II. REPAIR AND REPLACEMENT OF SIGN PANELS

- Field Repair of Damaged Signs

7. If the sign is subject to snow burial and the replacement sheeting extends to the top edge of the sign, place transparent film along the top edge to seal out any moisture. Of course, if signs can be relocated to an area to avoid burial, they should be.

- Vandalized Signs

The resolution of problems associated with vandalism should be a part of all sign maintenance programs. Sign vandalism is a growing problem. Signs over-sprayed with paints are difficult to read, particularly at night, and do not demand the respect and attention of a driver. The removal of paint or other materials from the face of a sign can and often does reduce its retroreflective characteristics and therefore its effectiveness. Vandalism also occurs in rural areas where, in addition to overpainting, signs may be the target of disgruntled motorists or hunters or be taken by souvenir hunters.

- Spray Paint on Signs

This sign has been sprayed with a light colored paint. Everyone who looks at the sign notices it. At night the message becomes hard to read. The safety effectiveness of this sign is significantly reduced and requires immediate attention.

- Missing Signs

Missing signs are also a very significant problem. While signs can be blown down in storms, missing signs are often removed by individuals seeking a souvenir or engaged in what they might consider a “Harmless Prank.” Of course a missing sign provides no information for the driver and may create or contribute to a potentially hazardous situation. This is particularly true when the missing signs are regulatory or warning signs.
II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Vandalized Signs

Bullet hole damage

This sign has been hit by several gun shots. Even with the holes the sign can be read during the day and functions as intended, but leaving a sign up in this condition does not convey a serious message and may encourage more gun shots to this and other signs. The sign should be replaced or repaired as soon as practical.

Shotgun blast damage

This sign has been struck by several shotgun blasts. The retro-reflective material is severely damaged and while the sign is still legible during the day, it is not at night.

Sign faces that are painted, damaged as a result of shot holes, or being struck by other objects (such as bottles) should be noted and checked later that night to determine if their retroreflective characteristics are acceptable.

• Vandalized Signs

Bullet holes and shotgun blasts may be repaired as discussed under damaged signs.

Overpainted signs can often be cleaned but may also require replacement. There are several approaches to overpainted signs. All these approaches work to varying degrees to help reduce and control this problem. Generally a combination of these approaches is recommended for communities with recurring or increasing vandalism problems. Although sign vandalism in some cases seems to be an overwhelming problem, it is a situation that cannot be ignored.

1. Paint can sometimes be removed from the face of signs without damaging or reducing the sign’s retroreflective properties. Several manufacturers have developed sign protective overlays that are more tolerant to paints and cleaning agents, and they have also developed improved cleaners.

2. Paint should not be removed with abrasive compounds or implements that will leave the sign face scratched (i.e. steel wool). After cleaning off paint, signs should be inspected under night conditions to determine if they have retained sufficient retroreflective characteristics to remain legible at night. There are special electronic retro-reflectometers available to measure the amount of light being reflected by a sign and, when available, these devices facilitate the inspection process; however, most of the inspection done at the local level can also be done effectively with visual inspection techniques.
II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Vandalized Signs

A practical method is to use a series of retroreflective inspection guide panels and a flashlight at night or during hours of relative darkness. Agencies should assemble their own field repair kits, and include all tools and materials, such as adhesive sheeting and aluminum tape, that they need for common field repairs.

(a) Use masking tape or a spring clip to hold the appropriate 8” X 10” sign inspection guide panel to the clean area of the sign face,

(b) Stand back about 30 feet from the sign,

(c) Hold a flashlight about 2 inches from your eye and shine it on the sign.

(d) If the inspection guide panel is brighter than the sign face or the sign is illegible, the sign should be replaced.

(e) If the inspection guide panel blends with the sign and is about the same brightness, the sign should be considered as marginal and inspected again after a year.

Nighttime retroreflectivity can also be checked during the day by using a high-intensity spotlight. The spotlight can be flashed on the sign face from inside a maintenance vehicle. If the sign flashes back, its retroreflectivity is good. If there is no flashback, the sign’s sheeting is dead and the sign should be replaced. The spotlight should have a 200,000 to 400,000 candlepower bulb and be powered through the vehicle’s cigarette lighter. The light and observer should be between 100 and 200 feet from the sign.

Remember, night reviews are still important, while a sign may appear adequate during the day, it may be non-visible at night.
II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Vegetation Clearing

These pictures of a local road were taken with in twenty feet of each other and shows how easily the growth of vegetation can block the visibility of a critical sign.

II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Missing Signs

Sign vandalism also includes the theft of signs. Missing signs can be the result of storms or traffic incidents; however, the primary reason in many areas is simply theft. While theft can’t be eliminated it may be substantially reduced by making it difficult to remove a sign and by developing and implementing laws to penalize vandals.

Specific fasteners can be used to attach signs to support posts which make it far more difficult for vandals to remove sign panels. Among the more common special fasteners in use are:

• Expanding anchor bolts and blind aluminum rivets.

• Bolts (or nuts) that require special tools to install and remove them (such as fluted nuts or star bolts).

• Nuts with shearoff heads.

• Simply hammering down the excess portion of the threaded bolt so that it cannot be easily unscrewed.
II. REPAIR AND REPLACEMENT OF SIGN PANELS

- Missing Signs

Simple details of anti theft anti vandal fasteners

Expanding anchor and blind Aluminum Rivets

Fluted nuts (double pyramid shapes)
II. REPAIR AND REPLACEMENT OF SIGN PANELS

• Illegible and nonreflective signs

When a sign face becomes so worn or faded that the message is not legible or can be misread during daytime or night, the sign should be replaced. A sign needs to be readable in ordinary sunlight and still reflect enough light at night to be a useful sign.

Nighttime visibility

Signs that may appear bright and clear during the day may lose their retroreflective characteristics after long exposure to sunlight and/or salt splashes. Nighttime retroreflectivity can be inspected by using the criteria provided on page 18. Reviews should also focus on identification and removal of non-standard signs, such as the one below.

II. REPAIR AND REPLACEMENT OF SIGN PANELS

• General Procedures in the Repair and Maintenance of Signs

1. A record of all signs (in use and belonging to the agency) should be maintained. Larger communities should maintain a computer inventory of all signs and the essential information about each sign. Smaller communities with a limited number of signs (say 200 or less) should either maintain a computer inventory or a file card inventory of each sign in service.

The essential information that should be maintained includes but is not limited to:

• Type sign (i.e. R-1, STOP)
• Size of sign (i.e. 24” X 24”)
• Location (i.e. NW corner of 1st and Barr and/or GPS satellite location)
• Date of installation (or how long sign panel has been in use)
• Accident/maintenance history (i.e. each event of repair due to accidents and maintenance activities, including changes made)
• Inspection dates (i.e. day/night or cleaning dates)
• Sign support type
• Any other signs mounted on the same support
II. REPAIR AND REPLACEMENT OF SIGN PANELS

• General Procedures in the Repair and Maintenance of Signs

2. Each sign should have a unique inventory serial number firmly attached or engraved on the back of the sign (this helps in maintaining signs, relocating sign panels that are found, and enforcing legal actions when stolen signs are recovered).

3. Signs essential to driver, pedestrian and bicycle safety (such as regulatory and warning) should be reviewed for visibility and legibility annually, and as appropriate after severe wind and snow storms (reviewers should be prepared to clean signs that have salt and road oil build-up).

III. REPAIR AND REPLACEMENT OF SMALL SIGN SUPPORTS

• Location and Height of Signs

The location of signs is usually established by the guidance set forth in the current edition of the “Manual on Uniform Traffic Control Devices,” State standards and/or directives, and legal procedures and/or requirements.

A sign may require replacement, an additional sign may be added or a whole sign assembly (sign(s) and support) may require replacement. Do not rely on original position and height of the sign as appropriate criteria. It is important to check the location of the support and the mounting height of the sign above the roadway to ensure the sign is legible and crashworthy. Additionally, it is essential to locate small sign supports (crashworthy sign supports) so they function properly, and remember, check new sign locations to ensure there are no utility problems or sight obstructions. Before changing the location of a support or the height of a sign, check with your supervisor.

The figures on next page show the recommended height and location provided in the MUTCD.
III. REPAIR AND REPLACEMENT OF SMALL SIGN SUPPORTS

• Location and Height of Signs

The figures below represent the recommended height and location as provided in the MUTCD.

- A height of 7’ or more from the bottom of the sign to the ground is recommended in all areas where there are bus stops, pedestrians or bicycle traffic.

- On straight sections of highway, sign should be positioned slightly away from the driver. The recommended angle, as shown below, is 93 degrees.

- On curved sections of highway, the sign should be positioned at an angle of 93 degrees away from the driver at the point where the sign is to be read.

• Positioning Signs

To obtain maximum reflection from traffic signs, yet eliminate specular glare, signs should be correctly aligned. Specular glare is the mirror type reflection characteristic of any glossy surface. Under severe circumstances, such as direct sunlight, specular glare can make the sign legend unreadable. Often this becomes apparent from driver complaints.

- On existing sign supports, signs can be shimmed or reattached to reduce reflective glare.
III. REPAIR AND REPLACEMENT OF SMALL SIGN SUPPORTS

• Positioning Signs

To obtain a 93 degree angle for roadside signs, the device described below can be fabricated and used.

TO USE THIS DEVICE:
Position on the ground so that a line from Nail A to Nail B is parallel to the driver’s line of sight (either straight along the roadway or where the driver should first see the sign). A string or straight edge can then be placed from nails A to C to establish the appropriate sign position.

A. 1 Pc. - 1 1/2” Black Pipe - 50” long
B. 1 Pc. - 5/8” x 3” x 10” long
C. 1 Pc. - 3/4” x 3/4” x 5/8” long
D. 1 Pc. - 1/4” x 3/4” x 20” long
E. 1 Pc. - 3/8” x 3/8” x 3” long
F. 1 - Clevis slip hook (remove eye)
III. REPAIR AND REPLACEMENT OF SMALL SIGN SUPPORTS

• Crashworthy Sign Supports - Wood Post

Small supports. Cross section is 16 sq. inches. Posts should be buried in firm ground. Minimum recommended depth is three feet. You may need to bury deeper to reduce vandalism. Do not encase post in concrete. One or two posts may be used.

Large Supports should be drilled. A 6" X 8" wood post can be used if the cross section is weakened by drilling two 3-inch holes as shown in the lower drawing (drill perpendicular to roadway). A 4" X 4" is the largest undrilled wood post recommended to act as a breakaway support.

Maximum Post Sizes
Max. Size Panel Post Size
18" X 24" 4" X 4" nom.
30" X 30" 4" X 6" nom.(2" holes)
36" X 48" 6" X 6" nom.(2" holes)

Sign Panels. Sign panels should be securely bolted to the post with oversized washers. This will prevent the panel from separating from the post on impact and then penetrating a windshield. Set the bottom of the sign panel a minimum of 7 feet above the pavement or ground. This will limit the chance of the sign and post rotating and hitting the car's windshield.

* For rural areas, the minimum height from bottom of sign may be 5'.

III. REPAIR AND REPLACEMENT OF SMALL SIGN SUPPORTS

• Crashworthy Sign Support - U-Channel Steel Post

The U-channel, hot rolled steel post is the second most common small sign support. It is considered breakaway since it will bend, break or pull out of the ground when it is hit.

Post Support. The post should be driven into the ground and not encased in concrete. Drive posts into the ground no more than 3.5 feet to make it easier to pull out damaged posts.

Breakaway Devices. Splices can be purchased commercially to install at ground level (see lower drawing). They allow the post to break off on impact. These devices improve safety when the post is hit, will make repair easier, and will make it possible to use a U-channel post when it has to be placed in a concrete area.

An alternate installation is to set a stub post in the concrete with a 4-inch length available to bolt to the sign post as a base connection.

Maximum Post Size
Max. Size Panel Post Size
18" X 24" 2 lb/ft
30" X 30" 3 lb/ft
36" X 48" 2 @ 2 lb/ft*

Sign Panels. Sign panels should be securely bolted to the post with oversized washers. This will prevent the panel from separating from the post on impact and then penetrating a windshield. Set the bottom of the sign panel a minimum of 7 feet above the pavement or ground. This limits the chance of the sign hitting a car's windshield.

* One post at each end of sign; not a single post made of two rails bolted together.
III. REPAIR AND REPLACEMENT OF SMALL SIGN SUPPORTS

• Crashworthy Sign Supports - Square Steel Tube

Another sign post is the square steel tube (perforated) design. It is used in many localities.

Post Support. Posts can be driven into the ground. Do not place concrete around the post. A broken or damaged post is easier to remove if it is not driven or set into the ground more than three feet.

Breakaway Devices. Sleeve assemblies like the one shown in the lower drawing will increase the safety of a sign when it is hit and make it easier to repair. After the sign has been hit, the broken stub of the post can be removed from the base sleeve and a new sign post put back in place.

Maximum Post Size
Max. Sign Panel Post Size
30” X 30” 2.25” X 2.25”
X 0.105”

Sign Panels. Attach the sign panels tightly to the post and use oversized washers to keep the sign from breaking loose from the post when a vehicle hits it. Sign panels should be mounted a minimum of 7 feet above the pavement or ground.

There are many other products available commercially for sign supports. Use depends on local requirements and costs. This publication only shows four of the most common types of small sign supports.
III. REPAIR AND REPLACEMENT OF SMALL SIGN SUPPORTS

• Unsafe Practices

Some practices or efforts to improve maintenance can reduce the positive safety aspects of crashworthy sign and sign support designs. The following examples will give you an idea of the kind of things to watch out for. Look carefully around your own areas of responsibility to ensure that past efforts have not compromised the crashworthiness of the design or situation.

This sign has multiple posts supporting it when two are probably enough. Also, two horizontal braces cross the bottom. These increase the strength of the support greatly, but a small car hitting this is likely to stop suddenly, causing a severe accident. Larger posts with breakaway mechanisms at the ground are better.

The environment can also be a factor on the safety characteristics of sign supports. The two most common conditions that can affect the crashworthiness of a sign support are erosion of soil at the base and the growth of trees around the support.

Use of too many supports, either on one sign or for a group of signs can produce a hazard. This supporting system is too rigid and may contribute to overturning, loss of control or abrupt stopping.

While the system used is a break-away base the pedestal it is mounted on was either not back filled around or the soil has eroded around it. This support system is now a hazard as it constitutes a rigid concrete block more than four inches above the surrounding ground. This can snag the under-carriage of a vehicle causing it to stop abruptly or go out of control.
V. MATERIALS AND EQUIPMENT USED IN MAINTAINING SIGNS

Sign Posts

For routine patrols, take several sign posts commonly used in your patrol area. Remember there may be several types in common use in the area including wood, steel U-channel, perforated square tube, etc. Suggested numbers of posts for large areas include:

1. Wood post 4” X 4” X 12’ - say 6
2. Wood post 4” X 6” X 14’ - pre-drilled say 4
3. Wood post 4” X 6” X 16’ - pre-drilled say 4
4. U-channel 8’ long - say 4
5. U-channel 10’ long - say 4
6. Square steel tube 2.25” X 2.25” X 10 - say 4
7. Others as unique to your area

Supplies and Sign Hardware Items

You should take enough hardware to replace a minimum of 20 sign panels and 10 sign supports. When your hardware supply falls below this level, obtain more before beginning a patrol. You will also need to carry a supply of:

1. Anti-theft, vandal-resistant fasteners.
2. Oversized neoprene or nylon washers.
3. Several boxes of bolts with nuts.
V. MATERIALS AND EQUIPMENT USED IN MAINTAINING SIGNS

If you plan to make field repairs to damaged sign faces (repair the legend or lettering) rather than do this in the shop, you will need additional field supplies, including:

**Materials**

1. Face mask to protect lungs from spray paint and dust.
2. One package of assorted capital letters.
3. One package of assorted arrows and numbers.
4. Two rolls of transparent film (one 2 inch width, one 3 inch width).
5. Four one quart cans of clean sealer or equal.
6. Four one quart cans of thinner or equal.
7. One pint can of activator or equal.
8. One roll each of reflective tape in red, yellow, green, orange, blue and white (background).
9. One container of naphtha, and a large can of wood filler.
10. Two rolls of aluminum foil tape for backing sign holes.
11. Utility knife.
12. Two rolls of masking tape.

**Handtools**

Suggested handtools for sign maintenance patrols:

1. Several different size adjustable wrenches and a pair of adjustable (horse-faced) pliers.
2. Weed cutter for clearing vegetation blocking signs.
3. Loopers for clearing vegetation.
4. 3-cu. ft. utility wheelbarrow as there may be a need to mix concrete for sign bases, move hole spoil, or bring in material to fill holes.
5. Brace and bits to drill holes in wood posts.
6. Set of woodworking chisels for trimming wood posts.
7. Hacksaw to cut bolts and rivets.
8. Crosscut saw for cutting wood posts.
9. Post hole auger, post hole digger, and post hole breaker bar for preparing new post holes and resetting posts.
10. Doublehanded slip hammer of suitable size for driving posts, usually U-channel and square tube.
11. 16-lb. or 20-lb. double-faced sledge hammer.
12. 6-lb. double-faced hammer.
13. 16-oz. or 20-oz. curved claw hammer.
15. Heavy-duty tall step ladder or an extension ladder.
17. Fender dolley.
18. Cold chisels, various sizes.
VI. TRAFFIC CONTROL DURING SIGN MAINTENANCE

Shoulder Work with Minor Encroachment

Guidance:
1. All lanes should be a minimum of 3 m (10 ft) in width as measured to the near face of the channelizing devices.
2. The treatment shown should be used on a minor road having low speeds. For higher-speed traffic conditions, a lane closure should be used.

Option:
3. For short-term use on low-volume, low-speed roadways with motor vehicle traffic that does not include longer and wider heavy commercial vehicles, a minimum lane width of 2.7 m (9 ft) may be used.
4. Where the opposite shoulder is suitable for carrying motor vehicle traffic and of adequate width, lanes may be shifted by the use of closely-spaced channelizing devices, provided that the minimum lane width of 3 m (10 ft) is maintained.
5. Additional advance warning may be appropriate, such as a ROAD NARROWS sign.
6. Temporary traffic barriers may be used along the work space.
7. The shadow vehicle may be omitted if a taper and channelizing devices are used.
8. A truck-mounted attenuator may be used on the shadow vehicle.
9. For short-duration work, the taper and channelizing devices may be omitted if a shadow vehicle with activated rotating lights or strobe lights is used.

Standard:
10. Although vehicle hazard warning signals can be used to supplement the rotating lights or strobe lights, they shall not be used instead of rotating lights or strobe lights.
VI. TRAFFIC CONTROL DURING SIGN MAINTENANCE

Lane Closure on Two-Lane Road Using Flaggers

**Option:**

1. For low-volume situations with short work zones on straight roadways where the flagger is visible to road users approaching from both directions, a single flagger, positioned to be visible to road users approaching from both directions, may be used (see Chapter 6E).
2. The ROAD WORK AHEAD and the END ROAD WORK signs may be omitted for short-duration operations.
3. Flashing warning lights and/or flags may be used to call attention to the advance warning signs. A BE PREPARED TO STOP sign may be added to the sign series.
4. A flagger or a law enforcement officer may be used at the highway-rail grade crossing to minimize the probability that vehicles are stopped within 4.5 m (15 ft) of the highway-rail grade crossing, measured from both sides of the outside rails.

**Guidance:**

5. Channelizing devices should be extended to a point where they are visible to approaching road users.
6. Floodlights should be provided as needed to mark flagger stations at night.
7. When used the BE PREPARED TO STOP sign should be located between the Advance Flagger sign and the ONE LANE ROAD sign.
8. When a highway-rail grade crossing exists within or upstream of the transition area and it is anticipated that backups resulting from the lane closure might extend through the highway-rail grade crossing, the temporary traffic control zone should be extended so that the transition area precedes the highway-rail grade crossing.
9. When a highway-rail grade crossing equipped with active warning devices exists within the activity area, provisions should be made for keeping flaggers informed as to the activation status of these warning devices.
10. When a highway-rail grade crossing exists within the activity area, drivers operating on the left side of the normal centerline should be provided with comparable warning devices as for drivers operating on the right side of the normal centerline.
11. Early coordination with the railroad company should occur before work starts.
VI. TRAFFIC CONTROL DURING SIGN MAINTENANCE

Lane Closure on Low -Volume Two-Lane Road

Option:
1. This temporary traffic control zone application may be used as an alternate temporary traffic control plan to the lane closure with flaggers (Figure 6H-10), when the following conditions exist:
   a. Motor vehicle traffic volume is such that sufficient gaps exist for motor vehicle traffic that must yield.
   b. Drivers from both directions are able to see approaching motor vehicle traffic through and beyond the work site.

Standard:
2. When flaggers are used, the Flagger symbol sign shall be used in place of the YIELD AHEAD sign.

Option:
3. The type B flashing warning lights may be placed on the ROAD WORK AHEAD and the ONE LANE ROAD AHEAD signs whenever a night lane closure is necessary.
VII. SIGN MAINTENANCE RECORDS

Maintenance Records

Keeping records of sign maintenance and inspections is important, particularly small signs as these are the ones most often affected by weather and vehicular accidents. Keeping good records will help you:

- Make good decisions about when old sign panels should be replaced,
- Respond more quickly to relocating or replacing signs frequently damaged,
- Determine which materials are best suited for your area and need to effectively manage your sign program,
- Work with law enforcement personnel to reduce vandalism,
- Defend against lawsuits arising from collision with or challenges about the condition of the sign.

The three main elements of maintenance records include:

- The sign inventory,
- The log or record of incident reports, and
- The sign/sign support maintenance records.

Sign Inventory

It is very important to develop and maintain a sign inventory. Without a record of the type, size, location, and age of a sign, it is often difficult to know what signs are missing or where maintenance efforts can be best applied. A sign inventory can help you respond quickly and more effectively to an incident report. It can help identify areas where there are vandalism or accident problems. Depending on the size of the community and the equipment available, a sign inventory can be developed on ledger books, file cards, microcomputers or mainframe computers. As long as the people using it know how it works and maintain current information on it, it can be effective. Information that should be included in the inventory includes:

- Sign location including street or highway, milepost or block location, and the traffic direction it faces.
- Sign type or name (i.e. STOP, NO PASSING, etc.).
- Sign panel size (shape) (i.e. 18”x 18”, 30”x 30”).
- Date installed or replaced.
- Date of any changes and a brief note of what the change was (i.e. raised it 2 feet, changed pipe post to 4” by 4” wood post, etc.).
- Date of most recent inspection or repair.

Small communities with less than one-hundred to one-hundred and fifty signs may choose to use simple three by five inch cards to maintain information on each sign. Larger inventories of signs can be managed on computer systems available by both sign vendors and through local Technical Assistance Programs.
VII. SIGN MAINTENANCE RECORDS

Incident reports

Incident reports should include:

- The date and time the report is made or received,
- Who made the report and who received and entered the report,
- A brief description of the problem reported or observed, and
- What action was taken, when it was taken and who was responsible for it. If there was a subsequent review of the work then note who made the review, when it was made and any subsequent actions required and taken.

This type report could read as follows: “The STOP sign (inv. #3412) on the Northwest corner of the intersection of Oak St. and Elm St. was reported bent by a concerned citizen. The sign was checked and straightened by J. Smith on January 16, 2000.”

VII. SIGN MAINTENANCE RECORDS

Maintenance Records

Maintenance records should be kept for any new installations, repairs of existing installations, or replacement jobs done on signs and sign supports. This will help to determine changes in your maintenance activities that improved driver and work safety, reduced costs, and reduced potential for liability law suits. A sign (and sign support) maintenance record, report, file, or log should include, as a minimum, the following information:

- Time and date of work and name of person responsible for completed work.
- Sign/support location by street or highway and traffic direction it is facing.
- Type of sign and size of sign if replaced
- Type and size of support if replaced.
- If the following were/are to be checked what were they?
  * Height to bottom of sign
  * Color of sign
  * Size of sign
  * Any breakaway features of post
  * Orientation of sign (for night traffic)
  * Wear or fading of sign
  * Location with respect to pavement
  * Anything blocking driver’s view of sign

Signs that need maintenance frequently should be investigated. If they are being repeatedly stolen. Then vandal proof hardware should be used. If they are being hit by cars. Then the traffic engineer should be notified that there may be something about the streets design or the condition of the pavement that is causing problems.
VII. RESOURCE MATERIAL

Resources available for Improving the maintenance of signs and sign supports for local roads and streets:

• The Manual of Uniform Traffic Control Devices is the resource document that provides the standards for the size, shape, color, message, appropriate use and location for signs. The current manual is available on the Internet through the web site addressed:
  http://mutcd.fhwa.dot.gov

• Information crash tested sign supports is available from State’s Local Technology Assistance Program. It is also available on the Internet through the web site addressed:
  http://safety.fhwa.dot.gov/fourthlevel/hardware/signsuppt.html

• Information on State Local Technology Assistance Programs is available on the Internet through web site. Contact your local State University for information on technology sharing.